We provide high quality integrated mental health, learning disability and community health services in Leicester City, Leicestershire County and Rutland.

PALS - here to help
Our PALS Team is here to help you with any compliments, questions, comments or concerns you may have relating to our services.

We can help you by:
- providing confidential advice and support to anyone who uses our services, their families and carers
- listening to any suggestions, queries or compliments
- liaising with our staff to resolve any issues you raise as quickly as possible
- providing information on services and local support groups
- helping to sort out health concerns on your behalf
- giving you information on how you can get involved in helping us to develop our services

Concerns
All our staff strive to provide the best possible care and service. However, occasionally things can go wrong and you might feel unhappy or concerned about the care or treatment you or someone you care for has received. The first thing you should do is talk to a member of staff at the place the care or service was provided to try to resolve things. If this does not resolve your concerns, you can contact a member of our PALS Team and they can help you to decide what steps to take next.

How to get in touch with us:

Tel: 0116 295 0830
Email: PALS@leicspart.nhs.uk
Fax: 0116 2950843

www.leicspart.nhs.uk