

MEDIA RELEASE

01 February 2017
CHS_03_17

2 pages

Patient praises service which got him home from hospital

A Melton man has praised the treatment he received at home which allowed him to be discharged from hospital early.

Terence O'Malley, 54, had been in and out of hospital following a serious road traffic collision two years ago. His latest admission was for a dislocated hip after surgery.

Two weeks into this stay he was offered the opportunity to continue his recovery at home with Leicestershire Partnership NHS Trust's Intensive Community Support Service.

Mr O'Malley said: "Once I came home almost immediately I had a visit from the intensive team. A nurse came and did an assessment, and every day after that a physio or occupational therapist or specialist nurse called to see me to treat me and take notice of progress.

"The first few days saw a big improvement in my confidence, and my ability to stand and walk on crutches. I was given instruction on how to get on and off the bed, I was referred to a specialist clinic, my wife was given instruction regarding manual handling – helping me get on and off the bed – and they provided me with some equipment to help me get on and off the bed.

"It is a big, big boost to morale, and it is definitely beneficial in a number of ways. It has helped me definitely, and I thank the Leicestershire Partnership Trust for providing that service."

The Intensive Community Support service was set up four years ago, and has gradually expanded. It can now look after up to 256 patients each day across Leicester, Leicestershire and Rutland. Patients can receive several visits a day from a team consisting of nurses, physiotherapists and occupational therapists.

It is designed both to help patients like Terence O'Malley return home early from hospital, and to prevent others from ever having to be admitted.

Susannah Ashton is the ICS matron. She said: "I think most patients would prefer to be in their own home. We can provide the care, it is a familiar environment and it is easier for family to support them in that environment as well.

"We get really good feedback from the patients and their relatives, and they like being treated in their own environment, they like the way it can be tailored to their individual needs."

In the last six months of 2016, 100 per cent of ICS patients and carers who completed a questionnaire said they would be likely or highly likely to recommend it to friends or family with a similar condition.

Research shows that older people – who make up the bulk of ICS patients – recover more quickly in their own homes than they do in hospital.

You can see Terence O'Malley speak about the service by watching this video https://youtu.be/GCQ-TX_4_ic .

ENDS

Note to editors

Leicestershire Partnership NHS Trust (LPT) provides a range of health and wellbeing services mainly for people living Leicester, Leicestershire and Rutland. The Trust serves a population of one million, has a budget in excess of £267 million and employs approximately 5,400 staff. For more information visit www.leicspart.nhs.uk.

For further information contact: Brendan McGrath, Communications Manager, Leicestershire Partnership NHS Trust, Tel: 0116 295 0801, E: brendan.mcgrath@leicspart.nhs.uk