

MEDIA RELEASE

2 May 2018

ES_03_18



Celebrating Excellence at Leicestershire Partnership NHS Trust

At a special awards ceremony on Friday 27 April, Leicestershire Partnership NHS Trust (LPT) recognised the outstanding achievements of staff and volunteers.



LPT provides community health, mental health, and learning disability services across Leicester, Leicestershire and Rutland. The annual Celebrating Excellence awards are an opportunity to highlight and celebrate examples of innovation and excellence across the Trust over the last year, recognising the huge contribution made by staff and volunteers to ensure the highest standards of care.

This year, a record-breaking 252 nominations were received from members of staff, service users and the wider public across 13 award categories, from which 38 were shortlisted. The winners were selected by a judging panel comprising directors, staff representatives, Trust members and service users.

Chief executive, Dr Peter Miller said “Our staff and volunteers are our greatest asset, demonstrating care and compassion on a daily basis. These annual awards are our opportunity to say thank you for that outstanding commitment - to our service users, to the Trust, and to the NHS – in its 70th year.

It’s been a really busy year, and a challenging one for many of our areas of work. I know that despite the challenges and pressures, staff have continued to work hard and have been committed to improving our services and delivering the best quality care. We have much to be proud of. These awards are a testament to that.”

Some 150 guests attended the event, which was held at the Mercure Grand Hotel in Leicester. HCL Workforce Solutions generously acted as headline sponsors, and a number of other organisations sponsored individual awards.

Below is an outline of all the winners in each category.

Delivering Exceptional Care Award

- ★ **Winner – Natasha Macleod - children's occupational therapist (families, young people and children's services)**

See the nomination video [here](#)

Natasha was nominated for working with a teenager with a severe disability who wanted to be able to feed himself. She accessed charities and overcame language barriers to help the patient reach their goal.

Excellence in Partnerships Award

- ★ **Winner – Pro-active Vulnerability Engagement (PAVE) team (adult mental health and learning disability services)**

See the nomination video [here](#)

The Proactive Vulnerability Engagement (PAVE) team is made up of professional experts from across three agencies to help those who frequently use emergency services. The team work collaboratively to provide quality care which enables the best outcome for the service user. Their support is often life changing and frees up the emergency services for other priorities. The partnership has helped to reduce the number of police incidents and admissions, has seen a reduction in the number of days spent in a mental health unit and has also made financial savings.

Excellence in Innovation or Research Award

- ★ **Anita Kilroy-Findley - tissue viability clinical lead (community health services)**

See the nomination video [here](#)

As lead nurse for the tissue viability service, Anita recognised that Biofilm formation is a key contributor to delayed healing in 90% of chronic wounds. Recognising the importance of this and the profound effect healing ulcers could have on patient lives, she worked to make improvements. One patient, who once had a chronic wound which caused constant pain and social isolation, said that Anita's work help to put her 'back in control'.

Excellence in Inclusion Award

- ★ **Winner – Dino Moeketsi - mental health practitioner (adult mental health and learning disability services)**

See the nomination video [here](#)

Dino's nominee stated that he has an 'exceptional ability to engage with patients from a range of ethnic backgrounds, who have severe and enduring mental health and do not want to engage with our services.'

Team of the Year Award

- ★ **Winner – CAMHS Eating Disorder Team (Families, Young People and Children's Services)**

See the nomination video [here](#)

The CAMHS eating disorder team were nominated for "going above and beyond to ensure the wellbeing of each other and their service users and families, which is reflected in their consistently high friends and family test scores." They also strive to improve access, having notably improved referrals from black and minority ethnic communities by 11% through focused work on addressing the barriers they faced.

Volunteer of the Year Award

- ★ **Winners – Anneka Weston, Will Read and Emma Munday - peer facilitator volunteers for the Bipolar psycho-education group (adult mental health and learning disability services)**

See the nomination video [here](#)

Anneka Weston, Will Read and Emma Munday have been an integral part of initiating the new bipolar psycho-education programme at the Leicestershire Recovery College. The success of the programme would not have been possible without their input; increasing the knowledge and empowerment of others with bipolar disorder using their own experience.

Young Talent of the Year Award

- ★ **Winner - Polly Waits - learning disabilities physiotherapist (adult mental health and learning disability services)**

See the nomination video [here](#)

Polly's nominee stated that she is an "enthusiastic, hardworking member of the learning disability physiotherapy team." She is always keen to contribute to service development, and has been instrumental in making the learning disability physiotherapy assessment process leaner and more efficient. She's worked her way up from being an apprentice.

Unsung Hero of the Year Award

- ★ **Winner - Nexhmi Cera - medical secretary (community health services)**

See the nomination video [here](#)

Nexhmi stepped out of her day-to-day role to dedicate herself full time for three months to essential data cleansing work for the memory service. Despite the demands of the task, she remained enthusiastic and showed outstanding commitment, and as a result, the service can now report more accurate data with confidence.

Valued Star of the Year Award

- ★ **Winner - Ajamina Kassim - health care support worker (adult mental health and learning disability services)**

See the nomination video [here](#)

Ajamina was nominated for being dedicated to the care of all patients, including one instance where she went above and beyond to ensure one particular patient could return home in what seemed an impossible situation. She worked tirelessly, not only to help get the patient discharge

ready, but also helped with clear-outs, home visits, appointments and shopping where others were not able, so the patient could be discharged to a safe environment.

Excellence in Leadership Award

- ★ **Caroline Barclay - nurse consultant, advanced practice (community health services)**

See the nomination video [here](#)

Caroline was nominated for leading a team of advance nurse practitioners, with one of these saying that she has seen the team “expand and develop from strength to strength under the inspirational leadership of Caroline” and that Caroline is a “first class leader”.

Excellence in Learning Award

- ★ **Alyson Borley - community hospital bed manager (community health services)**

See the nomination video [here](#)

Alyson supports our 12 community hospital wards and intensive community support service, to safely and effectively discharge patients. As part of this role she identifies discharge planning and development needs of staff. This has included the development of an e-learning module and working flexibly to provide bespoke training for a number of staff.

Excellence in Improving Staff Health and Wellbeing Award (NEW)

- ★ **Winner - Carol Yates - community psychiatric nurse (adult mental health and learning disability services)**

See the nomination video [here](#)

With a passion and wealth of knowledge around yoga, mindfulness and personal wellbeing, Carol took on the mantle to lead staff wellbeing, co-ordinating a programme of events that were mutually agreed by the team and developing a wellbeing board. This was embraced by the team, causing a real ‘buzz’ and creating a healthy and supportive work environment.

Excellence in Enabling Services Award

★ Winner – Amrik Singh and workforce systems (enabling services)

See the nomination video [here](#)

Amrik and the workforce systems team were nominated for their work in improving health rostering, including co-ordinating the use of temporary staffing, and supporting the development of local guidance for pre-booking annual leave.

Full videos for all shortlisted nominees are available upon request.

Media interviews and photos can be arranged for any of the winners.

Ends



Note to editors

Leicestershire Partnership NHS Trust (LPT) provides community health, mental health and learning disabilities services for the one million people living in Leicester, Leicestershire and Rutland. We have a budget in excess of £275 million and employ approximately 5,500 staff. For more information visit: www.leicspart.nhs.uk. Our registered charity is called Raising Health (charity number 1057361). The charity fundraises to support excellent care initiatives, equipment and innovations which go above and beyond core NHS provision to enhance the experience of our patients, service users and staff. See www.raisinghealth.org.uk

For further information contact:

Sophie Ion, External Communications Officer, Leicestershire Partnership NHS Trust, Tel: 0116 295 0994, E: sophie.ion@leicspart.nhs.uk