Continence Service

Request and Response

1. Do you provide continence aids to meet the assessed needs of:

a) Care home residents who have been assessed as qualifying for fully-funded NHS Continuing Healthcare Yes / No?
   OUR RESPONSE: Yes, the Trust does provide pads to residents in Residential Care who qualify for NHS Continuing Health Care. This excludes Nursing Home residents.

b) Care home residents who have been assessed as qualifying for Funded Nursing Care payments Yes / No?
   OUR RESPONSE: No, these are patients in a Nursing Home and the Nursing Home provides all products required.

c) Care home residents who have been assessed as requiring personal care only ie residential residents who are not in receipt of CHC or FNC funding Yes / No?
   OUR RESPONSE: Yes

2. If you have adopted a different approach between 1a, 1b and 1c please explain why.
   OUR RESPONSE: Not applicable.

3. If the answer to any of Questions 1a, 1b or 1b is yes:
   a) please provide us with details of the continence aids that you provide (including the types of aids and number of items supplied per resident per week for each of the three categories of resident 1a, 1b and 1c).
      OUR RESPONSE: Residential home patients are provided with up to four incontinence pads unless there is a specific clinical need per day. Other products include convenes, Beambridge products, retracted penis pouch, faecal collector, washable pants and actibrief pants.
   
b) is the type of aid and amount of items supplied varied according to individual residents’ assessed need? If so, please explain how. If not, please explain why not.
      OUR RESPONSE: Yes, it is based on a continence assessment carried out by a Qualified Community Nurse who is individual to each patient and reviewed annually or as the patients’ needs change.
   
c) have you set a maximum limit of the number of continence pads and / or other continence aids supplied per resident? If so, please tell us what this limit is and explain why it has been set at this level.
      OUR RESPONSE: The numbers of pads prescribed will be dependent upon the clinical need of the patient. This will usually be up to 4 pads per 24 hours; however where clinical requirements indicate the need for more than 4 pads these will be prescribed.

4. If you do not directly provide continence aids, do you instead make a payment to reimburse care homes for purchasing continence aids for their residents Yes / No?
   OUR RESPONSE: No

5. If the answer to Question 4 is yes:
   a) for the three categories of residents identified in Questions 1a, 1b and 1c,what is the amount of this payment per resident per week?
   b) is the amount paid a standard sum or does it vary according to a resident’s assessed needs?
   c) please provide us with details of your calculations to determine that the amount paid is sufficient to meet residents’ assessed needs.
   d) please provide us with details of your processes for making these payments (e.g. are they made upon receipt of an invoice from the care home, are they paid automatically together with Funded Nursing Care payments etc?)
OUR RESPONSE: Not applicable.

6 Does every care home resident get a continence assessment Yes / No. If the answer is no, please explain why not.

OUR RESPONSE: No. Assessments are carried out at the request of the care home staff, relatives and GP’s or if a need is identified by the district nurse during a holistic assessment

7 How often do you normally review a resident’s continence assessment? Do you have a maximum time limit between such assessments and if so, what is this limit?

OUR RESPONSE: Once pads are prescribed the needs of each patient are reviewed annually, unless a clinical need indicates an earlier review is required.