

## NEWS RELEASE

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### **Final few weeks for patients to share their views on mental health services**

Patients who use mental health services in Leicester, Leicestershire and Rutland have just a few weeks left to share their views as part of the Care Quality Commission's (CQC) national patient survey programme. 800 questionnaires have been sent to a sample of people who were either inpatients or receiving specialist mental health care provided at an outpatient clinic or from a local community mental health team.

The CQC survey asks about their experiences and the care they received from Leicestershire Partnership NHS Trust (LPT), who provides local NHS mental health care, including the quality of their care and treatment, medication management, communication with health and social care workers, information and day to day living.

LPT plans to use this feedback to improve service users' experiences. The results will be used to help the Trust highlight where there is room for improvement. The deadline to return the community survey is 15<sup>th</sup> June and people have until 29<sup>th</sup> June to return the inpatient survey.

Questionnaires have been sent by an independent organisation called Quality Health; this is to assure that responses are anonymous. The results of the surveys will be presented in a form that does not allow any individual's answers to be identified. The findings are expected to be published by the CQC later in the summer. If people receive a survey and have any queries or concerns they can contact Quality Health directly on 0800 7831775 (Mon-Fri).

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#### **Notes to Editors**

1. Leicestershire Partnership NHS Trust provides a range of health and wellbeing services mainly for people living in the city of Leicester and the neighbouring counties of Leicestershire and Rutland. We serve a population of one million and have a budget in excess of £250 million and employ almost 6,000 staff. For more information visit [www.leicspt.nhs.uk](http://www.leicspt.nhs.uk)

**Our mission:** To advance health and wellbeing for you and your community

**Our vision:** To become an integrated Foundation Trust with a passion for quality and excellence

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**Issued by Nicky Mawer, Communications Manager**

Leicestershire Partnership NHS Trust Tel: 0116 295 0924 email:

[nicky.mawer@leicspart.nhs.uk](mailto:nicky.mawer@leicspart.nhs.uk)