

MEDIA RELEASE

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LPT health care at Glen Parva ‘meets all CQC standards’ ‘

Leicestershire Partnership NHS Trust (LPT) is meeting all essential healthcare standards at Glen Parva Young Offenders Institute and Remand Centre in Wigston.

That’s the conclusion of Care Quality Commission inspectors following a two-day, unannounced inspection in April.

Inspectors looked at five key areas - the care and welfare of people receiving care; support for staff; how the quality of services is assessed and monitored; complaints and the quality of record keeping. They have confirmed LPT meets all five essential standards of care.

LPT provides a range of physical and mental healthcare services at the prison, which houses up to 808 remand, sentenced and un-sentenced male prisoners aged 18-21.

These include psychiatry, psychology, crisis intervention and counselling, along with physical health support such as dentistry, optical care, podiatry, minor injuries, therapies, vaccinations, sexual health and support to stop smoking.

Inspectors looked at the personal healthcare records of people using the service, observed how people were cared for, talked to inmates and staff, reviewed records and information about the service and found that:

- People get safe and appropriate care that meets their needs and supports their rights
- People are cared for by staff who are supported to deliver safe care and treatment to an appropriate standard
- LPT has an effective system for assessing and monitoring the quality of the service patients receive
- An effective complaints system is in place, with comments and complaints responded to appropriately
- Accurate records are maintained, protecting patients from the risk of unsafe or inappropriate care and treatment

The latest CQC report comes weeks after inspectors confirmed that LPT health care at Gartree Prison in Market Harborough is also meeting all five essential standards.

The CQC's Glen Parva report highlights how LPT seeks the views of service users, their representatives and staff - and invites feedback from a prisoner forum - to help improve the service. And it reports that people's needs are assessed, and care and treatment planned and delivered in line with their personal care plan.

The report says: "Patients were very happy with the services that were provided. There was a wide range of support and treatment available and this was accessible in a timely way..."

"Assessment and screening was undertaken and this was effective in ensuring patients accessed the appropriate type of support. The provider was proactive in health promotion... staff were appropriately supervised and ... reported feeling well supported... Patients, staff and senior management were all involved in the monitoring and improvement of the service on an ongoing basis."

Adrian Childs, chief nurse at LPT, said: "We are very proud of the skills and quality of care provided by our mental and physical healthcare staff at Glen Parva and the support of the prison service, who work with us very closely.

"The CQC report reflects our shared commitment to make sure people have access to the same quality of care in Glen Parva that is available to them in the community."

Alison Clarke, governor at Glen Parva, said: "Our partnership with LPT is essential to ensure that Glen Parva appropriately caters for the mental and physical health needs of the young adults in our care. I am really pleased that this independent inspection has recognised the good level of care provided by LPT."

You can read the [full CQC report](http://www.cqc.org.uk) online at <http://www.cqc.org.uk>

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NOTES TO EDITORS Leicestershire Partnership NHS Trust (LPT) provides a range of health and wellbeing services mainly for people living Leicester, Leicestershire and. Trust serves a population of one million, has a budget in excess of £282 million and employs approximately 5,400 staff. For more information visit www.leicspart.nhs.uk

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