

MEDIA RELEASE

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LPT welcomes independent report into care at Coalville Community Hospital

Leicestershire Partnership NHS Trust has welcomed an inspection [report](#) carried out by independent watchdog Healthwatch Leicestershire.

The Healthwatch team made the visit to the two inpatient wards earlier this year. They did not inspect outpatients or the children and adolescence mental health ward.

Their findings included that:

- the reception and ward areas were “clean and bright”;
- patients appeared to be well cared for, and interactions between staff and patients were friendly and professional;
- the layout of the rooms gave patients a high degree of privacy and dignity, and the day rooms overlooked open countryside.

The inspectors added: “Everyone that we spoke to said that they were well cared for.”

The Healthwatch team asked LPT to consider appointing a dedicated nurse to co-ordinate discharge planning, and to make some physical alterations including remarking the car park and adjusting the location of hand sanitisers and toilet roll holders.

Tom Evans, matron for the two wards, said: “I was happy to receive an overwhelmingly positive report on the service that we provide here at Coalville.

“In particular, I am delighted that they recognised that the high standard of care we provide.

“We are addressing or have addressed the recommendations they have made about the physical aspects of the hospital.”

He added that a designated nurse on each shift was now responsible for progressing discharges.

The two wards that Healthwatch inspected have a total of 48 beds. They provide stroke rehabilitation, general rehabilitation, sub-acute medical, palliative and end of life care.

- Healthwatch is the independent consumer champion to gather and represent the views of the public. It has significant statutory powers to ensure the voice of the consumer is strengthened and heard by those who commission, deliver and regulate health and care services. Part of the local Healthwatch Programme is to carry out Enter and View visits.

ENDS

Note to editors

Leicestershire Partnership NHS Trust (LPT) provides a range of health and wellbeing services mainly for people living Leicester, Leicestershire and Rutland. The Trust serves a population of one million, has a budget in excess of £267 million and employs approximately 5,400 staff. For more information visit www.leicspart.nhs.uk.

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