

MEDIA RELEASE

1 June 2012
ES/020/12

Two weeks left to nominate exceptional staff

Has one of our teams, services or individual members of staff made a real difference to your healthcare?

Or have they listened to your experience and made things better for you and other people as a result?

Why not say thank you by nominating them for an award.

As part of their Celebrating Excellence 2012 Awards, Leicestershire Partnership NHS Trust (LPT) is inviting patients, service users and carers to nominate staff who they feel have shown exceptional dedication in caring for themselves or someone they know, or who have listened to what people have said and improved services as a result.

Rachel Neale from Hinckley has nominated district nurse Andy Coathup and his team for the care they've provided over the last 7 months for complications following an operation to have an ileostomy due to Crohn's disease and intestinal failure.

Rachel says: "Following my operation in September 2011, a wound on my abdomen came open and I was referred to Andy and his team. It has proved really difficult to get the wound to heal. The last seven months have been very distressing for me and my family but Andy and the team have made such a difference to our lives. When things seemed really bad they sorted them out for us. Nothing was too much trouble and they would call to make sure that I was ok. Their relentless care is amazing. I still see them now and they continue to provide invaluable support."

Rachel was so impressed by the care that Andy and the team provided that she wrote to the Royal College of Nursing about them. Dr Sheila Marriott, East Midlands Director of the Royal College of Nursing, said: "*The district nursing team in Hinckley can feel justifiably proud of the exemplary care they have provided to Rachel.*"

“The comfort and reassurance that Rachel has clearly experienced from her care reflects the very best of nursing. It shows the positive and profound impact that nurses can have on the lives and wellbeing of their patients.”

The team is delighted to be nominated. District nurse Andy Coathup said: *“I feel proud to work as part of a great team who strive to offer the best care, and privileged to be in the position be able to make a positive difference to people’s lives. We’re thrilled to be nominated by Rachel and feel humbled by her kind words.”*



Note to editors

1. Leicestershire Partnership NHS Trust (LPT) provides a range of health and wellbeing services mainly for people living in the city of Leicester and the neighbouring counties of Leicestershire and Rutland. The Trust serves a population of one million and has a budget in excess of £250 million and employs almost 6,000 staff. For more information visit www.leicspart.nhs.uk/
2. An ileostomy is an opening in the abdomen to allow waste to pass in to a pouch.
3. Leicestershire Partnership NHS Trust’s Celebrating Excellence 2012 Awards aim to recognise and encourage teams and individuals who strive to deliver excellent care.
4. Nomination forms are available by visiting our website (www.leicspart.nhs.uk) or calling 0116 2950801. Closing date for nominations is Friday 15 June 2012.
5. LPT provides mental health, learning disability and community health services. All 6,000 of the Trust’s staff are eligible for nomination. They include staff working on the wards in local community hospitals in Ashby, Coalville, Hinckley, Loughborough, Lutterworth, Market Harborough, Melton Mowbray and Rutland, staff working in Leicester’s mental health and learning disability units, community mental health and learning disability staff and community nurses who care for people at home, school nurses, physiotherapy, occupational therapy and podiatry staff, our nutrition and dietetics services, health visitors, and the staff who work on our receptions and in our offices.
6. Entries will be judged by teams including a patient, service user or carer. The winners will be announced at an award ceremony on 20 September 2012. Those patients, service users or carers who nominate the finalists will be invited to attend.

Our mission: To advance health and wellbeing for you and your community

Our vision: To become an integrated Foundation Trust with a passion for quality and excellence

Issued by: Lindsey Bond, lead for communications, Leicestershire Partnership NHS Trust, Tel: 0116 295 0802, E: lindsey.bond@leicspart.nhs.uk