Engage on the Equality Agenda

We recognise the benefits of equality and the value it adds when delivering services or considering employment practices.

It is important that our service users receive health care services that are fair and delivered with dignity and respect. We want to make a positive difference to the lives of our service users and the people we employ. We can only do this by ensuring that you have a say in the way we deliver our services and the way we implement our policies and practices. Read more on the single equality approach.

We want to know:

a. What are we doing well?

b. What can we do better?

c. Are there any gaps?

Please take part in the survey or fill in the attached form by Monday 31 March 2014 and forward your response to equality@leicspart.nhs.uk. Alternatively, you may wish to attend our engagement and involvement event on Thursday 6 March from 10am to 12, at NSPCC, 3 Gilmour Close, Leicester LE4 1EZ, followed by light lunch. Book early to avoid disappointment.

Organisational values survey – give us your views
Our core values should be the framework from which we make all of our decisions and set the culture of the organisation. We’d like your views on what they should be. Our values should reflect everything we do and every interaction we have.

We would like to know what your 4 most important values are. We have a list of 12, which have been drawn from what you’ve told us in feedback via LiA meetings, staff surveys, from the NHS constitution, the 6Cs of nursing and patient feedback. Although we are asking you to choose the top 4 values, it does not mean that the rest are not as important. Take the survey here open until Tuesday 25 February. For a hard copy please email commstemp@leicspart.nhs.uk

Listening into Action

Have you decided what minor change you could do to make working life a little bit better? Will you promise to tackle bullying like PA Helen Baran, or listen more intently to patients just as Project Manager Jacqui Fowler has pledged? Or will you promise to use Listening into Action to change something in your workplace? There’s just two weeks left to share your promise with the LiA team to be entered into the free prize draw.

And don’t forget, the prize is to be given the services of the Chief Executive Dr Peter Miller for a day. So, if you need an extra pair of hands on shift or want someone to make the tea, enter today! Simply email your pledge to lindsey.bond@leicspart.nhs.uk

Pioneering teams: Primary Care Dietetics

For the Primary Care Dietetics team, Listening into Action is a chance to engage with patients and enlist the support of a national group to look at ways of improving the information and service given to patients newly diagnosed with Coeliac Disease.

The Staff Conversation brought dieticians face to face with local members of Coeliac UK and prompted a clear action - to introduce group sessions for new and existing Coeliac patients across the region – immediately!

The team will now introduce group sessions run by Dieticians and with the involvement of the Leicestershire Coeliac UK group. They plan to utilise venues owned by LPT to run groups across Leicester and Leicestershire, starting in the spring. If you want to become a Pioneering Team email lindsey.bond@leicspart.nhs.uk

Choice and medication

Choice and medication is an LPT website that provides accurate and independent information about medicines. The pharmacy service supports staff, service users and carers in achieving safe and effective medicines management and making the best use of
medicines.

Please remind service users and staff about the site and the service available.

Carers News

Carers Quest launch

An exciting new initiative was launched recently, the Carers Quest which aims to reach out to the thousands of carers who are missing out on support and services during Carers Week 2014 (Monday 9 - Sunday 15 June). To find out how your can get involved and pledge your support visit the [website](#).

Young Carers ID launch

The Young Carers ID launch took place this week at Lakeside House. Chief Nurse Adrian Childs (photo 2nd from right), Leicestershire County Council Cabinet Minister Ivan Ould and Leicester’s Head of Service for Vulnerable People Cheriel O’Neill, Barnardo’s Children’s Services Manager Nikki Thompson were amongst the many guests. The event highlighted the importance of the recognition of young carers among health professionals and the valuable contribution they make in providing essential information about the people they care for.

Who cares that I care?

Who Cares That I Care? Young Carers Awareness

Tuesday 4 March 2014 – Beaumanor Hall, Woodhouse, Loughborough

or

Wednesday 5 March 2014 – Brocks Hill Visitor Centre, Oadby

10am-3pm

Free training, lunch provided

[Booking details](#)

Policies, advice and information

Mileage allowances – first review

The standard rate of mileage and other reimbursement rates remain unchanged at the moment. Rates change if the impact on the standard rate is 5% or greater and changes in fuel prices since the rates were first calculated in May 2013 had an impact of -0.1% on the
standard mileage rate.

The rates of reimbursement for mileage were checked in November 2013 by the NHS Staff Council to ensure that Trusts continue to reimburse employees in line with motoring costs. This check looked at the average fuel price in the 12 month period ending in last October. The next review is in April/May when all the motoring costs taken into account in producing these rates of reimbursement will be included. The result of this review will be published in the e-newsletter.

Scam emails advice

Please be cautious of unsolicited emails you may receive containing attachments. The attachments should not be opened and the email should be completely deleted from the recipient’s mailbox. Any specific concerns can be raised with our local Counter Fraud Specialists, Richard Holmes or Antony Upton, on 0116 2256119

2014 RiO EPR demo sessions for Maracis users

The project for our new web-based RiO Electronic Patient Records system for Mental Health and Learning Disability teams is continuing at a pace. Following the go-live of RiO for Mental Health Services for Older People, a new round of RiO demonstration days has been set up for staff in other divisions currently using the Maracis system. One-hour sessions will be held each day at 10am, 12 midday and 2pm. Details of dates, venues and how to book are shown in this flyer.

Integrated Governance Handbook

We have recently updated our Integrated Governance Handbook This document contains useful information and is intended as a handy resource for staff. It describes our current governance arrangements and structures across the Trust, and includes links for related policies, such as the Code of Business Conduct.

We will be reviewing the handbook frequently to keep it relevant and up to date. For further information please contact Julie.Warner@leicspart.nhs.uk

Safeguard Risk module unavailable 14 February

To allow some maintenance work on the system the risk web module will be unavailable on Friday 14 February; please refrain from trying to access the system on this day.

Please note that this will not affect the Incident or Alerts modules. Should you have any queries please contact Fern Barrell, Risk Assurance Co-ordinator on 295 5801 (fern.barrell@leicspart.nhs.uk)

Research and development

Research for long term conditions in children and young people

The National Institute of Health Research (NIHR) has opened a themed call for research proposals relating to long-term conditions in children and young people; as a Trust we have a lot of expertise in this area. Applications are being accepted in all the funding streams with a closing date of 21 May (see below), as well as for Fellowships (in the autumn).

There is also an application writing workshop in London on the 7 March with limited places
so apply quickly. See details [here](#).

If you intend to put together an application please contact [Dave.Clarke@leicspart.nhs.uk](mailto:Dave.Clarke@leicspart.nhs.uk) or [Susan.corr@leicspart.nhs.uk](mailto:Susan.corr@leicspart.nhs.uk) for support.

**Leadership development**

**Leadership development page**

Visit the [leadership development page](#) on e-source for updates on other initiatives including the East Midlands Leadership Academy. There are regular updates on opportunities, programmes and workshops that can benefit you whatever your grade or position.

**Talent Management conference**

If you are interested in maximising the potential of your workforce, this conference is for you, on Thursday 6 March at the International Convention Centre, Birmingham. See [programme](#) and booking details.

**Inclusive Leadership conference**

Understanding and celebrating difference is the theme of this conference taking place on Tuesday 25 March at Imago Hollywell Park, Loughborough. More [details](#)

**Emerging leaders programme**

The new [emerging leaders programme](#) is out – do you have a passion to deliver high quality service to improve patient care? Please [book](#) by Friday 7 March to avoid disappointment.

**Workplace mentoring programme**

Leadership development for all staff Band 6, 7 and 8a for an opportunity to have a workplace mentor. Deadline for application is Friday 28 February – see [details](#)

**Opportunities**

**Shared lives, better lives**

The Shared Lives service is looking for new carers to offer placements for people with disabilities, dementia and mental health problems in the city. Shared Lives carers come from all walks of life and provide care from their own homes with service users either living with their carer, or visiting for respite or day placements. The unique nature of the service means that people accessing care can be based in their local community and be supported to make their own choices.

The Shared Lives team are hosting an [open evening](#) on **Wednesday 26 February** at Hastings Road Day Centre from 5.30-8pm. The evening will include a short presentation on caring in the Shared Lives service, details of the assessment process and an opportunity to meet the Shared Lives team and speak to existing carers and service users.

For more information please visit leicester.gov.uk/sharedlives call 0116 221 1370 or email [sharedlives@leicester.gov.uk](mailto:sharedlives@leicester.gov.uk)
Looking for volunteers for health and social care careers event

On Monday 10 March there is a health & social care careers event at the King Power stadium and we are looking for health professionals to join in running their health 'zone'.

There will be a 'nursing & midwifery' zone and an 'allied health professional' zone (to compliment the other zones: health care scientists, social care, doctors, dentists, apprenticeships as well as volunteering). The event will open from lunch time to early evening (8pm) and require staff from a variety of clinical areas to help run the stands and promote their profession to the visitors.

The event is being targeted at year 9 children and above during the afternoon and will be open to the public from 4pm. Contact Kerrie.heath@leicspart.nhs.uk

Training

Learning opportunities across LPT

In response to your feedback we have pulled together a list of some of the learning and development activities available each month to make it easier for you to find out what is happening across the organisation. This list is not exhaustive and will be developed further. Our aim is to produce it on a monthly basis, although it is not intended to replace any current arrangements. Your opinions would be appreciated in continuing to improve this service. In the meantime if you are responsible for organising training and would like to add your events, please send details to Jennifer.toan@leicspart.nhs.uk

NHS Jobs site training

NHS Jobs, the NHS website for advertising jobs and managing the recruitment process is being significantly upgraded at the end of February. To prepare yourself on how to use the new features please book onto the training that HR are running in February - details can be found by logging into e-source and then clicking here. Additionally an extra training date at Alfred Hill Learning and Development Centre’s rooms A & B from 1pm on Monday 10 March has now been arranged.

There will also be a short period of downtime for the system nationally where the current version of NHS Jobs will be unavailable from the evening of 27 February to the morning of 4 March, so please plan your recruitment activities to take account of this.

Events and meetings

Conference on Palliative and End of Life Care

Our own Head of Pastoral Care, Rev Kate McClelland will be one of the speakers (see programme) at this conference organised for nurses and health and social care professionals on Wednesday 19 March, at De Montfort University. Book your places by the 7 March.

Fundraising for mental health charity

Leicester solicitors Thaliwal Bridge are shining the spotlight on mental health with their third annual fundraising evening on Thursday 20 March in aid of LAMP Mental Health in Focus.
LPT teams are being invited to showcase their services and successes as part of the event, at The City Rooms in Leicester. The evening will include music, stalls, raffles and a hot buffet. Tickets are £7.50 and this flyer has further information. To showcase your service, book tickets or find out more please email Natasha@thaliwalbridge.co.uk

Disabled staff support group meeting

The next meeting of the Disabled Staff Support Group is on Tuesday 25 February in the Committee Room, Mansion House, on the Glenfield Site. Any disabled member of staff/or staff with long-term health problems are eligible to attend this meeting. The aim of the group is to offer positive support to staff who will have a safe environment to discuss and address work/life issues pertinent to them. We are presently working on an Equality and Human Rights road-show to take place during the NHS Equality, Diversity and Human Rights (EDHR) Week, from Monday 13 - Friday 17 May 2014. Looking forward to hearing your ideas.

Carers staff support group

The official launch of Carers Week took place on the 12 February 2014. For more details please visit Carers Week dedicated webpage here The website provides some very good ideas about pledges that can be made given the different roles across the local health economy e.g. carer, GP practices, employer, commissioner. The next meeting of the Carers Staff Support Group is at 9.30 am on Wednesday 19 March at Westcotes Health Centre, Westcotes Drive, Leicester. Existing and new members are very welcome.

A representative from Leicester City Council Staff Carers group will be attending the above meeting to help promote carers initiatives for our workforce. There is a lot the Trust Carers Staff Support group can do. If you have not yet joined the group please contact the Equality team for more details.

NHS Change Day event

East Midlands NHS Change Day Leads are organising an event about celebration of care hosted by Chesterfield Royal Hospital on Monday, 3 March. The theme for this NHS event is ‘Patient centred Care - Compassion in Practice’.

Trade Support Group for South Asian gay and bisexual men

Trade Sexual Health is running a support group every last Sunday of the month, 5-8pm at a Leicester City centre location. If you would like to attend contact Sal on yatz@tradsexualhealth.com or on 0116 254 1747

Understanding needs

The National lesbian, gay and bisexual charity, Stonewall, will be delivering training on ‘Understanding the needs of lesbian, gay and bisexual (LGB) cancer patients and their partners and carers on Friday 28 February in Room 6 at the PGEC, City Hospital campus in Nottingham.

This training will cover the research findings regarding cancer and lesbian, gay and bisexual
people – including awareness, screening, cancer rates and experiences of care. It will also cover ways to improve the care we provide lesbian, gay and bisexual cancer patients in one hour sessions. Please book a place with sally.marks@nuh.nhs.uk

And finally...

One of our Chaplains visits India

Reverend Frances Ballantyne had the opportunity to visit the Mission Hospital in Trichy, South India recently. This was facilitated by the Trichy Link, connecting the Diocese of Leicester with the Diocese of Trichy. She visited a variety of departments including obstetrics, cardiology and intensive care. The Chaplain showed the Rev the hospital chapel and he was very interested in our Multi-Faith Chaplaincy Department. This was a challenging comparison seeing medical care and a chaplaincy service in another culture and an enriching and reflective experience. The itinerary included visits to a textile factory, a tea plantation and hostels for orphaned children and aged women. At a Mission Nursing College the Rev was asked about arranging a possible exchange programme.

Our finalists from PEN national awards

We mentioned in a previous issue about our two finalists of the Patient Experience Network national awards, Sam Wood and Leon Herbert. They attended the awards event on the 5 February and although they did not win the top prize their achievement is still important so another big congratulations to both! See the results here

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Deadline for items to include in the e-newsletter is 2pm every Tuesday; please send items to commstemp@leicspart.nhs.uk. Items may be subject to editing (for clarity and space reasons). Unless you specify otherwise, any item you submit may also be shared externally through stakeholder newsletters. We welcome submissions from any member of staff on work related items.

Some of these articles have links to our password-protected intranet, e-Source Log in with user name: LPT and password: staff

- Do you have colleagues with limited access to e-mails? Please print off and share the e-newsletter with them

Next week’s e-newsletter out on 13 February