Services for Vulnerable People

Request

1. Indication of boundaries that are used to divide and apportion services.

2. The statistics that are gathered within each of those boundaries in relation to, for example: Admission or referral to services and case load allocation – how those cases are divided in terms of geography and professional discipline. Numbers, demographics such as age, gender, sexuality, and ethnicity are important.

3. Your organisation's definition of vulnerability and criteria of vulnerability.

4. Statement on your service response to people who present as vulnerable, and your guidelines or policy that relates to vulnerability (what you do, and how you deal with presenting issues).

5. Figures that relation to vulnerable adult's harassment/hate crime/exploitation – physical/financial (not focussed on domestic violence).

Our Response

REQUEST:
1. Indication of boundaries that are used to divide & apportion services.
   OUR RESPONSE: The Leicestershire Partnership NHS Trust (LPT) current position is as follows:
   Within the County, City and existing LPT there are 2 safeguarding leads and working under their leadership are 3 named safeguarding nurses.
   However the structure is currently under review and changes may affect how the service is apportioned in the future.

2. The statistics that are gathered within each of those boundaries in relation to for example: Admission or referral to services and case load allocation- how those cases are divided in terms of geography and professional discipline. Numbers, demographics such as age, gender, sexuality, ethnicity are important.
   OUR RESPONSE: All statistics for Leicester Leicestershire and Rutland are currently collated by the Local Authority Multi –Agency Safeguarding Co-ordinator. Unfortunately, we are, therefore, unable to provide this information.

3. Your organisation's definition of vulnerability and criteria of vulnerability.
   OUR RESPONSE: Any person aged eighteen or over who:
   - Is or may be in need of community care services by reason of mental or other disability, age or illness; and
   - Is or may be unable to take care of him or herself, or unable to protect him or herself against significant harm or exploitation.

   What Constitutes Abuse?
   The term 'abuse' can be subject to wide interpretation. The starting point for a definition is the following statement taken from 'No Secrets':
   Abuse is a violation of an individual's human and civil rights by any other person or persons. Abuse may consist of a single act or repeated acts. It may be physical, verbal or psychological, it may be an act of neglect or an omission to act, or it may occur when a vulnerable person is persuaded to enter into a financial or sexual transaction to which he or she has not consented, or

cannot consent. Abuse can occur in any relationship and may result in significant harm to, or exploitation of, the person subjected to it. Abuse may be perpetrated as the result of deliberate intent, negligence or ignorance.

'Significant harm' should be taken to include:
'ill treatment including sexual abuse and forms of ill treatment which are not physical; the impairment of, or an avoidable deterioration in, physical or mental health; and the impairment of physical, intellectual, emotional, social or behavioural development.'

4. Statement on your service response to people who present as vulnerable, and your guidelines or policy that relates to vulnerability (what you do, and how you deal with presenting issues).
OUR RESPONSE: The organisation provides a consistent approach to safeguarding as it works in partnership with the Multi-Agency Policy and Procedures. The organisations own Adult Safeguarding Policy reflects the Multi-Agency Policy and Procedures and therefore provides the following statement:
Multi-Agency Policy Statement
All adults in need of safeguarding have the right to live their lives free from abuse of any description.
All agencies and individuals that have contact with adults in need of safeguarding have a duty to protect them from abuse.
Where abuse is reported to or suspected by any person in any agency the response will be prompt and in line with the Multi-Agency Procedures.

5. Figures that relate to vulnerable adults harassment/hate crime/exploitation-physical/financial (not focused on domestic violence).
OUR RESPONSE: Figures in relation to adult safeguarding are collated and recorded by the Local Authority Safeguarding co-ordinator and are available for public information on the Leicester, Leicestershire and Rutland website contained in the Safeguarding Annual Report. The figures that we have to date from the Adult Social Care Communities are 922

Further to the clarification received on 24 October, unfortunately we are unable to answer the additional questions raised from this enquiry. The safeguarding team is a relatively new development and the data is not available within the service. However, in an effort to be helpful, may we suggest you contact Helen Pearson, safeguarding coordinator at the LSAB on 07920806248, as she may be able to support this.