

## Crisis Care

### Request

- Staffing of crisis teams - whole time equivalents by occupation/discipline at end March 2012 (and current staffing if available)
- Activity data for the year 2011-12 with a breakdown by ethnicity where possible:
  - Number of referrals made to crisis teams
  - Home treatment episodes started in the year
  - Admission to hospital following crisis team assessment
  - Discharge or no action following crisis team assessment
  - The home treatment caseload of the team, ie the number of people receiving home treatment at any one time based on the average over Jan-Mar 2012
  - The average length of home treatment episode
  - The average length of hospital stay
  - The total number of face to face contacts with people on home treatment.

### Our Response

Please find attached details for:

- Staffing of crisis teams - whole time equivalents by occupation/discipline at end March 2012 (and current staffing if available)
- Activity data for the year 2011-12 with a breakdown by ethnicity where possible:
  - Number of referrals made to crisis teams
  - Home treatment episodes started in the year
  - Discharge or no action following crisis team assessment
  - The home treatment caseload of the team, ie the number of people receiving home treatment at any one time based on the average over Jan-Mar 2012
  - The average length of home treatment episode
  - The total number of face to face contacts with people on home treatment

Unfortunately, we are unable to provide the information below, as we do not record it specifically in relation to the crisis teams:

- Admission to hospital following crisis team assessment
- The average length of hospital stay (although this could be provided for all admissions, please advise if you require this)

However, in an effort to be helpful, we are pleased to inform you that redesign of our Crisis Resolution and Home Treatment Service involved the creation of a new Single Point of Access for acute mental health services, which went live on 24 September 2012, co-ordinating all acute referrals for people who require emergency, crisis or urgent assessment of their mental health needs. Please find attached copy of a media release dated 27 September 2012.