

Number of complaints against SALT

Request

How many complaints have been upheld against this (specified) speech and language therapist and how many complaints have been made against (specified).

Our Response

With regard to the information you requested, as you did not specify the period of time for which you were seeking this information, we are providing information for the current year 2012/13 i.e. from 1 April 2012. However, we are unable to disclose information regarding any specific individuals, neither are we able either confirm or deny that such information exists, as to do so would constitute personal data, which is exempt under Section 40 (2) of the Freedom of Information Act.

We are, however, able to confirm that, during the period 1 April 2012 to 5 November 2012, there have been 4 complaints made relating to our speech and language therapy service, two of which were not upheld, one complaint was upheld and one is currently on-going.