

## Outsourcing

### Request

Please can you provide me with the following information for all Estates, Facilities Management (soft and hard services), General Transport, Patient Transport and Taxi type services at your Trust:

- 1) Which elements of these services do you self-deliver /deliver in house?
- 2) Which elements of these services are outsourced or sub-contracted?
- 3) For the services that are outsourced or sub contracted can you provide the following information for each contract:
  - a. Service type
  - b. Current Provider
  - c. Current contract start and end dates, duration and extension options (if any)
  - d. Annual contract value
- 4) Can you provide contact details for the person or people responsible for the procurement/ management/delivery of these services

### Our Response

- 1) We use volunteer drivers. Otherwise none of these services are delivered in-house.
- 2) All these services are outsourced, although Taxis would only be arranged on an ad hoc basis if required, there is no contract in place.
- 3) As follows:
  - a. Estates, Facilities Management, including Portering (General Transport)
  - b. Interserve
  - c) & d) Start date: 1<sup>st</sup> March 2013 for 7 years  
Leicester, Leicestershire & Rutland NHS Facilities Consortium will be able to provide details regarding this, as the contract is shared between a number of health organisations. They can be contacted at: LLRNHS Facilities Consortium, Mike Hodson, Leicester, Leicestershire and Rutland Facilities Management Consortium, Facilities Directorate, UHL NHS Foundation Trust, Infirmary Square, Leicester.
  - a. Non-emergency Patient Transport:
    - b. Ambuline, working with Arriva Transport Solutions
    - c. 1<sup>st</sup> July 2012 for 5 years. For more information please see: <http://www.leicestercityccg.nhs.uk/news/changes-to-nhs-patient-transport-start-next-month/>
    - d. This information is held by the Leicester City Clinical Commissioning Group and can be requested by email from: [LCCCGFOI@leicestercityccg.nhs.uk](mailto:LCCCGFOI@leicestercityccg.nhs.uk)
  - a. Emergency Patient Transport
  - b. East Midlands Ambulance Service NHS Trust
  - c. & d. This information is not held by us. Information on how to make a Freedom of Information request to EMAS NHS Trust can be found at: <http://www.emas.nhs.uk/freedom-of-information/>
- 4) Please see 3) above.