

Fixed telecommunications and internet service

Request

1. **Current Fixed Line (Voice Circuits) Provider-** Supplier's name
2. **Fixed Line Renewal Date-** please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.
3. **Fixed Line- Duration-** the number of years the contract is with the supplier.
4. **Number of Lines**

5. **Minutes/Landline Provider-** Supplier's name (Fixed Voice not Mobiles)
6. **Minutes/Landline Renewal Date-** please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.
7. **Minutes Landline Monthly Spend-** Monthly average spend
8. **Minute's Landlines Duration:** the number of years the contract is with the supplier.
9. **Number of Extensions**

10. **Fixed Broadband Provider-** Supplier's name
11. **Fixed Broadband Renewal Date-** please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.
12. **Fixed Broadband Annual Spend-** Annual average spend

13. **VOIP/PBX Installation Date:** - please provide day, month and year (month and year is also acceptable). If various date please state date for the main telephone system.

14. **Renewal Date on any leased Telephony systems** - please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.
15. **Lease Provider-** Supplier's name.

16. **WAN Provider- please provide me with the main supplier(s)**
17. **WAN Renewal Date-** please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.
18. **WAN Annual Spend-** Annual average spend

19. **Internal Contact:** please can you send me there full contact details including contact number and email and job title.

IMPORTANT

If there is more than one supplier for some of the contract information please can you split each of the contracts for each supplier that provide that service/support. For example Fixed Lines BT, Virgin Media Business

Supplier	Renewal Date	Contract Duration	Number of Lines
VMB	01/06/2013	1	100
BT	01/09/2013	3	600

If there is more than one contract please can you send me the main contracts?

If your organisation has a managed services contract which includes all or two out of three of the services stated above please state which of these is included with the contract. It would also be for me to if there are any other service support areas that are included within these contracts.

Managed Service Contract

- Contract Title
- Supplier's Name
- Services Included

- Total Contract Value
- Duration
- Expiry Date- please provide day, month and year (month and year is also acceptable)
- Review Date- please provide day, month and year (month and year is also acceptable)
- Internal Contact: please can you send me there full contact details including contact number and email and job title.

If there is more than one supplier for each contract please can you separate the contract dates and spend for each supplier. Also if no information can be provided for each of the key data types please explain why there is no information.

Our Response

1. **Current Fixed Line (Voice Circuits) Provider-** Virgin media
 2. **Fixed Line Renewal Date** – National PSN Agreement number RM1498 01/07/2014
 3. **Fixed Line- Duration-** rolling
 4. **Number of Lines** 6000+
 5. **Minutes/Landline Provider-** Virgin Media
 6. **Minutes/Landline Renewal Date-** National PSN Agreement number RM1498 01/07/2014
 7. **Minutes Landline Monthly Spend-** We do not record spend by minutes or landline. However, our overall Telecom and Internet spend averages £74,000 per month.
 8. **Minute's Landlines Duration:** rolling
 9. **Number of Extensions** 6000+
 10. **Fixed Broadband Provider-** Virgin Media/BT
 11. **Fixed Broadband Renewal Date-** National PSN Agreement number RM1498 01/07/2014
 12. **Fixed Broadband Annual Spend-** total network link spend £748,000
 13. **VOIP/PBX Installation Date:** National PSN Agreement number RM1498 01/07/2014
 14. **Renewal Date on any leased Telephony systems -** None
 15. **Lease Provider-** Not applicable
 16. **WAN Provider- please provide me with the main supplier(s)** Virgin Media/BT
 17. **WAN Renewal Date** National PSN Agreement number RM1498 01/07/2014
 18. **WAN Annual Spend-** see above in total network link spend.
 19. **Internal Contact:** Chris Elliott, 0116 2953500, chris.elliott@leics-his.nhs.uk, IT support and Infrastructure Manager.
- In accordance with the Privacy and Electronic Communications Regulations and Data Protection Act 1998 I request that the above details are NOT stored electronically, NOT added to mailing lists and NOT used for unsolicited contact purposes.