

Telephony & IT

Request

Please can you provide me with the following information

PBX System Maintenance

- No.1 Who is the Manufacturer and what is the model of your current PBX system?
- No.2 Who is your current supplier / maintenance Provider?
- No.3 What is the contract value? Please state if it is Per Annum or Total
- No.4 What is the duration of this contract?
- No.5 When does the contract expire?
- No.6 What is the number of users/Extensions?
- No.7 How many Sites?
- No.8 Who is the person responsible for this contract? Please also provide contact phone number and email address
- No.9 Are there any plans in the next two years to upgrade this system?

LAN/WAN/Network Maintenance

- No.10 Who is the Manufacturer(s) of your LAN WAN network?
- No.11 Please provide me with a breakdown of the equipment that makes up your LAN / WAN
- No.12 Who is your current supplier / maintenance Provider?
- No.13 What is the contract value? Please state if it is Per Annum or Total
- No.14 What is the duration of this contract?
- No.15 When does the contract expire?
- No.16 What is the number of users?
- No.17 How many Sites?
- No.18 Who is the person responsible for this contract? Please also provide contact phone number and email address
- No.19 Are there any plans in the next two years to upgrade this network

Our Response

- 1. Mitel
- 2. Virgin media
- 3. >£33,000
- 4. & 5. National PSN Agreement number RM1498 01/07/2014, details of which are publicly available at <http://gps.cabinetoffice.gov.uk/>
- 6. 3000
- 7. 4
- 8. Chris Elliott, (0116) 2953500, chris.elliott@nhs.net In accordance with the Privacy and Electronic Communications Regulations 2003 please ensure this information is not entered onto any information system and no unsolicited emails or telephone calls are made.
- 9. No
- 10. Cisco/Dlink/Dell
- 11. Routers and switches
- 12. Supplied via PSNB framework suppliers. There is no maintenance.
- 13. 14 & 15 Not applicable, as there is no contract in place
- 16. 10000
- 17. 400
- 18. As 8 above
- 19. None at present