

Dementia Services and Staff Magazines

Request

1. Are you a social enterprise, NHS Trust, NHS partnership or independent provider?
2. Does your Trust provide dementia support in the community
3. Does your Trust provide memory loss support in the community
4. Does your Trust provide dementia support in hospital
5. Does your Trust provide a memory clinic service?
6. If your Trust has a memory clinic service, where is this based and who is the main contact, Please could you also provide contact details
7. Do you link up with other organisations to provide dementia services? - If so, which organisations do you work with
8. Do you have a dementia champion or dementia lead? - - If so, please could you provide names and contact details
9. Do you have a dementia care team - If so, please could you provide names and contact details
10. Are your services divided into districts or key areas within your boundary? If so, please could you provide details of these.
11. Do you have facilities within your elderly care units to watch films or DVDs?
12. Do you use film within your elderly care units to help people with memory problems?
13. Do you have an internal staff magazine
14. If so, is your magazine produced by your internal communications department?
15. Please could you provide name and contact details of your communications department

Our Response

1. We are an NHS Trust providing integrated mental health, learning disability and community health services.
2. Yes
3. Yes
4. Yes. The Trust has 3 wards specifically for patients with Dementia or Dementia related illness. Training has been provided for all staff in all wards including Community Hospitals to increase dementia awareness. The Trust also provides a specific team based in the University Hospitals of Leicester to provide Psychiatric advice and liaison for older people. This includes, but is not exclusive to, people with Dementia.
5. Yes
6. Memory Clinics are spread across the three localities (City, East County and West County) to enable services to be provided closer to the patient. Contact with this service is initially via the patient's GP. There are three memory service lead nurses one in each locality who co-ordinate clinics in each of the three localities.

West Locality Memory Clinics

- Cameron Statsny House, Loughborough – 01509 568680

City Locality Memory Clinics

- The Neville Centre, Leicester General Hospital Site – 0116 2953152
- The Bennion Centre, Leicester Glenfield Hospital Site – 0116 2252750

East Locality Memory Clinics

- Melton St Mary's Hospital – 01664 854950
- Two Shires GP Practice, Market Harborough – telephone via Cedar Centre (0116 2255705)
- Cottage hospital Lutterworth - telephone via Cedar Centre
- Oakham Hospital, Oakham - telephone via Cedar Centre
- The Bennion Centre, Leicester Glenfield Hospital Site – 0116 2252750

7. Memory services link with:-

- Age UK (Voluntary Services Organisers VSO's)
- Alzheimer's Society (Memory advisor's)
- Social Services (City + County)

8. There is no named dementia champion or lead at present. However, we are planning to recruit a Consultant Nurse / Allied Health Professional in Dementia during 2014 -15.

9. Presently our dementia diagnostic and treatment clinics link in with locality community mental health teams. This enables additional support needs (beyond clinics) to be met. These teams can link with wider agencies/professional groups to support patients and their carers according to needs identified. Community Mental Health Teams (CMHT) contacts –

West Locality

➤ Charnwood

Charnwood CMHT

Cameron Statsny House

55 – 56 Woodgate, Loughborough, LE11 2TZ - 01509 568680

➤ West Leics

Coalville - Hawthorne Centre, Coalville Community Hospital, Broom Leys Road, Coalville, LE67 4DE – 01530 453800

Hinckley & Bosworth - Hynca Lodge, Tudor Road, Hinckley, LE10 0EW – 01455 443600

City Locality

➤ City East – Merlyn Vaz Centre, 1 Spinney Hill Road, Leicester, LE5 3GH – 0116 295 3229

➤ City West – The Bennion Centre, Glenfield Hospital, Groby Road, Leicester, LE3 9DZ – 0116 295 6036

East Locality

➤ South Leicestershire

The Cedars Centre, Cedar Avenue, Wigston, Leicester, LE18 2LA – 0116 2255705

➤ Melton, Rutland & Harborough CMHT – Melton Hospital, Thorpe Road, Melton Mowbray, Leicester, LE13 1S

10. Services are aligned to localities (City, County East and County West) and the GP practices within these localities

11. & 12 The service is in the process of purchasing an interactive digital reminiscence system for in patient areas. These have video clips from old TV shows, films and clips from the news to stimulate discussion and conversation. Each clip is relatively short with the aim of stimulating reminiscence.

13. We have an internal all staff e-newsletter and we also share the corporate magazine with our staff. Divisional newsletters are also produced and shared with divisional staff.

14. Yes
15. Nicky Mawer, Head of Communications, Nicky.Mawer@leicspart.nhs.uk