

Waiting Times at A & E Departments

Request

I aim to establish a schedule of waiting times at all A&E departments within the Leicestershire Partnership NHS Trust catchment. For example on Mondays, from 8 to 10am, there is normally a high waiting time, from 10 to 12 it's an average wait and from 12-14 it's low, etc.

Would you be able to provide a breakdown either in an Excel table or a document you could extract from your system?

If you do not have the relevant data regarding waiting time, please provide the raw data in its place.

In summation, under the Freedom of Information Act of 2000:

- 1) What wait was experienced by patients, hour by hour for the year of 2013 from January 1st to December 5th?
- 2) If the data for question (1) is unavailable, please provide information of call waiting time per day.
- 3) If the data to question (1) nor (2) is available, please provide us with the raw data of all patients within the aforementioned time period.

Our Response

Thank you for your request for information under the Freedom of Information Act 2000, which we received on 13 December. I am writing to inform you that we do not have any A&E Departments within Leicestershire Partnership NHS Trust. The A&E department for Leicester & Leicestershire is at the Leicester Royal Infirmary, which is part of the University Hospitals of Leicester NHS Trust. Information on how to contact them to make a Freedom of Information request can be found on their website at: <http://www.leicestershospitals.nhs.uk/aboutus/freedom-of-information/>