

## IM&T

### Request

Please could you provide the following information about your ICT configuration:

- 1) How many workstations (desktops, laptops and VDI clients) do you have on your estate?
- 2) Is your workstation estate covered by a desktop management and asset management software tool?
  - a. If so, which vendor and product (eg Microsoft SCCM, Novell ZENworks) do you use?
- 3) How many licences do you have currently under maintenance?
- 4) How many mobile devices (eg Smartphones, Tablets, Blackberry) do you support within your estate?
- 5) Do you have a management/enforcement product supporting mobile devices?
  - a. If so, which product/s do you use?
- 6) How many licences do you have currently under maintenance?
- 7) Which software product do you use for your IT and general service desk tool?
- 8) When is the renewal due on the maintenance?
- 9) Do your users make use of cloud-based storage services such as Dropbox?
- 10) Do you currently have a mobile and desktop file sharing solution that allows "Dropbox-like" functionality to your users?
  - a. If so, which vendor and product do you use?
- 11) What file transfer solutions (eg FTP, SFTP, SCP) are you using for moving files in and out of your organisation?
- 12) Do you run older (legacy/green-screen/main-frame) systems within your estate?
- 13) How do you connect to the older systems (eg terminal emulation)?
- 14) How do you integrate the older systems with newer technologies (eg GUI/NUI front-end making ODBC calls to older/legacy system)?
- 15) Which directory service/s (eg Active Directory, eDirectory, OpenLDAP etc) do you use within your organisation?
- 16) How many users, service accounts and groups do you have in each directory?
- 17) If you run multiple directories, do you synchronise objects between them?
  - a. If so, which software product do you use?

### Our Response

Please find completed questionnaire attached.