

Oracle E-Business Suite (EBS)

Request

1. Does the organisation use Oracle E-Business Suite(EBS)or any oracle ERP software? How many users are using EBS?
2. Which version of Oracle EBS are you currently using (eg 11.5.10, 11i, R12 ...)?
3. When was your last upgrade completed?
4. When are you planning your next upgrade/patching project and to what version will you be upgrading?
5. Do you currently outsource your Oracle EBS upgrade / patching projects/services and to which supplier?
6. What is the value of the contract and when does the contract expire?
7. Who is the person responsible for the Oracle EBS system - please provide full name, title and contact information (if possible).
8. Do you have a current Oracle Support Partner? If so who is it and when is your contract up for renewal?
9. What are you running on the EBS? (eg Finance? HR? Payroll? ETC) 10. If you are not use the Oracle E-Business Suite please could you advise what software you are using? (eg SAP, Agresso, JD Edwards, Microsoft...ETC)

Our Response

1. Oracle E-Business Suite approx. There are 700 users on the system.
2. Version: 11.5.10
3. 2009
4. There are currently no plans to upgrade.
5. We have a managed service provider who provides technical support– Software Box Ltd
6. The primary term of the contract expires September 2015, with the option to extend by up to 2 years up to September 2017. The contract value is as follows:
Primary term (3 years) of contract:-

Capital cost: £65,000, potentially up to £178,000 should system development take place
Annual support cost at current level: £110,000 per annum, potentially up to an additional £47,000 per annum depending on the level of system development implemented

Extension (2 years) period:
Annual support cost at current level: £121,000 per annum, potentially up to an additional £37,000 per annum depending on the level of system development implemented
7. Imtiaz Girach, Financial Developments Manager Email: Imtiaz.Girach@leicspart.nhs.uk However, in accordance with the Privacy & Electronic Communications Regulations 2003 we withhold permission for you to either store these details on your database, or make contact for marketing purposes.
8. Please see 5 above
9. Finance