

IT Contracts

Request

I would like to request information concerning any IT server, storage and maintenance support contracts (including any care packs) which you may hold, and request details of the following components of these contracts:

- Existing supplier - if there are various suppliers please split up into individual contracts
- Hardware/vendors brand
- Contract description
- Total value of the contract - please state if you have provided an annual figure
- Duration of the contract - please provide me with a particular month as well as the year and details of whether there are any extension periods or break clauses within the contracts
- Expiry date of the contract - please provide me with a particular month as well as the year
- Contract review date - please provide me with a particular month as well as the year.
- Internal contact responsible for reviewing and renewing contracts - please provide me with their full name, job title, direct contact number and direct email address.

Please email the information within a PDF document.

Our Response

We do not have any support contracts beyond the warranty offered by the manufacturer, which in the case of IT servers and storage is Dell.