

## Digital Dictation Contract

### Request and Response

1) Does the Trust currently use a digital dictation or speech recognition workflow solution Trust wide or within any departments. If so which solution do you use and where?

#### **OUR RESPONSE:**

Some areas of the Trust currently use an Olympus Digital Dictation System. This is used within our Community Mental Health Teams, Mental Health Out-patient Teams, Learning Disabilities Services, Eating Disorders, Community Paediatrics Outpatients Clinics, Cognitive Behavioural Therapies, Personality Disorder Services and Mental Health Services for Older People.

2) How long is the contract and when is the contract due for renewal? Please include any extensions the Trust may take advantage of and a breakdown of costs. (I.E the initial outlay for hardware and implementation, and any recurring costs such as license fee and maintenance)

#### **OUR RESPONSE:**

This is managed and maintained by the services using the system, directly but is an initial 2-years.

3) If the Trust currently don't have a solution in each department, does the Trust have any plans to implement such systems either trust wide or on a departmental basis? If so, who will be overseeing this procurement?

#### **OUR RESPONSE:**

See above

4) If Digital Dictation is in place, do the Trust have any plans to move to a speech recognition solution to support paperless NHS 2018? If so, when?

#### **OUR RESPONSE:**

This will be the decision of the service using the system

5) What volume of documents do the Trust send for outsourced transcription, and at what cost?

#### **OUR RESPONSE:**

We do not outsource transcription services