

LAN Maintenance and Service

Request and Response

Can I please make a request under the Freedom of Information Act and I would like to request the following information with regards to the organisation's Local Area Network (LAN) environment.

Please can you send me the organisation's Local Area Network (LAN) contract, which may include the following:

- Support and Maintenance- e.g. switches, router, software etc
- Managed
- Installation
- Cabling

1. Existing Supplier: Who is the current supplier for each contract?

OUR RESPONSE: In-house IT Department.

2. Annual Average Spend for Supplier: What is the annual average spending on the supplier above? If there is more than one supplier please split the annual averages spend for each supplier.

OUR RESPONSE: Not applicable as In-House IT Department.

3. Number of Users: Please can you provide me with the number of users each contract covers. Approximate number of users will also be acceptable.

OUR RESPONSE: 12000 Total users across the whole network including Non LPT customers.

4. Number of Sites: The number of sites where equipment is supported by these contract.

OUR RESPONSE: 320 across the whole network including Non LPT customers.

5. Contract Type: For each contract is the contract Managed, Maintenance, Installation, Software

OUR RESPONSE: All-inclusive IT Support contract

6. Hardware Brand: What is the hardware brand of the LAN equipment?

OUR RESPONSE: Cisco/Dell

7. Contract Description: Please provide me with a brief description of the overall contract.

OUR RESPONSE: There is no contract other than for the supply of equipment.

8. Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include for each contract.

OUR RESPONSE: There is no contract other than for the supply of equipment.

9. Contract Expiry Date: When does the contract expire for each contract?

OUR RESPONSE: Please see our response to question 8.

10. Contract Review Date: When will the organisation is planning to review the contract?

OUR RESPONSE: Please see our response to question 8.

11. Responsible Officer: Who within the organisation is responsible for each of these contract(s) please provide me with contact details including name, job title, contact number and email address?

OUR RESPONSE: Chris Elliott, IT Support & Infrastructure Manager, 0116 295 2360

chris.elliott@leics-his.nhs.uk. In accordance with the relevant legislation, this information is not to be used for unsolicited mail, telephone calls or emails.

If the LAN maintenance is included in-house or managed please include the following information:

1. Hardware Brand: What is the hardware brand of the LAN equipment?

2. Number of Users: Please can you provide me with the number of users this contract covers.

Approximate number of users will also be acceptable.

3. Number of Sites: Estimated/Actual number of sites the LAN covers.

4. Responsible Officer: Who within the organisation is responsible for LAN please provide me with contact details including name, job title, contact number and email address?

OUR RESPONSE: Please see our responses above.