

# Tell us about your experience

What did we do well?  
What could we do better?

## Compliment?



Speak to a  
member of staff

## Concerned?



Speak to a  
member of staff

Unresolved?  
Contact our Patient  
Advice and Liaison  
Service (PALS):  
Tel: 0116 295 0830  
or Email:  
[pals@leicspart.nhs.uk](mailto:pals@leicspart.nhs.uk)

## Complaint?



A member of staff  
can take your  
complaint or you  
can contact our  
Complaints Service:  
Tel: 0116 295 0831  
or Email:  
[complaints@leicspart.nhs.uk](mailto:complaints@leicspart.nhs.uk)

You can also visit:  
[www.leicspart.nhs.uk](http://www.leicspart.nhs.uk)  
to submit a  
complaint online

You can also rate our service by completing  
a Friends and Family survey.  
Postcards or iPads may be available -  
please ask a member of staff for details.