

How to find us



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The Travelling Family Service



Information for Gypsies and Travellers

Who are we?

We are a small team offering support to all members of the Travelling families of all ages. We only work with Travelling families, so have experience of and an understanding of your culture.

We will come and visit you at home or at a place that suits you and the team member.

This can be at:

- your own home/static site/ encampment or house
- a health centre
- a GP surgery
- the Traveller Unit
- a community centre
- a children's centre
- any convenient place

Get in touch with us

Travelling Family Service
Leicestershire Partnership NHS Trust
New Parks Health Centre
St. Oswalds Road
Leicester LE3 6RJ

Tel: 0116 295 8750 or 0116 295 8759

Email: mary.bonomaully@leicspart.nhs.uk

Website: www.leicspart.nhs.uk

Office hours: Monday - Thursday: 8.30am - 5pm
Friday: 8.30am - 4.30pm

What do we do?



We visit **parents and new babies** to:

- check on family health
- check on how your baby is growing
- check on your baby's development to make sure they are doing what they should be able to do at their age
- give advice about immunisations
- give you any advice you may need
- tell you about other services and refer you to them if needed

We see **older children** and can:

- give health advice
- tell you about other services and refer you to them if needed
- give information on childhood immunisations and make arrangements to give injections if due



The team also visit **adults** and can help by:

- helping you to sort out any NHS service - for example - GP, dentist, optician, midwife, podiatrist (looks after your feet), hearing service, mental health services and drug and alcohol services.
- referring and signposting you to services you need - for example housing support and benefits advice (STAR). We can also help with domestic violence issues
- reminding you about any appointments you have
- giving advice about specific conditions such as stroke, diabetes, COPD (chronic obstructive pulmonary disease - which is the name for a collection of lung diseases. People with COPD have trouble breathing in and out)
- helping you to improve your health by giving advice about smoking, healthy eating, exercise, drug and alcohol issues, your general wellbeing and your mental health
- giving you information on the health checks available and helping you to get the checks you need
- we can speak up for you or act for you if you are having any problems getting the health services you need

How to get in touch with us

Mobile groups are visited by the team within two - five days of their arrival in our area. You can get in touch with us by:

- contacting us (details are on the front cover) if you are over the age of 16
- speaking to any other healthcare professional involved in your care
- speaking to any member of the Multi-agency Traveller Unit Team which includes Gypsy Liaison Officers/police/education
- speaking to any professional from any agency involved in your care.