

# All age mental health and learning disabilities transformation - staff big conversation



**Thank you to everyone who gave their time to attend the first Big Conversation for the all-age transformation engagement on 7 December.**

It was very positive to have representation from all of our Directorates in the room and the table facilitators commented that conversations were really rich when people from different services and teams discussed the themes. It is important to recognise there is lots of good work already happening in many of our services and this work is looking to strengthening this and moving us towards an excellent system that improves the flow between our services and the other stakeholders who play a part.

To recap, each table was provided with some initial themes from the responses to the survey so far, and asked to discuss which they felt were the most important ones and add to them as they saw fit. The tables worked together to agree up to five themes they felt were most important for each stage of the 'patient journey'. The second part of the workshop moved into a dot voting exercise in which each table reviewed what the other tables had rated as important and selected their top point.

**The following themes emerged as the most important to the whole group:**

<p><b>Access</b></p>	<ol style="list-style-type: none"> <li>1. A single point of access/entry</li> <li>2. Skilled, well trained and experienced staff</li> <li>3. A single electronic record</li> </ol>
<p><b>Assessment</b></p>	<ol style="list-style-type: none"> <li>1. Service user centred</li> <li>2. Experienced and skilled staff</li> <li>3. Multi-disciplinary team approach</li> <li>4. One core assessment that follows the patient</li> </ol>

	5. Abolishing internal waiting lists
<b>Treatment</b>	<ol style="list-style-type: none"> <li>1. Evidence based treatment</li> <li>2. Personalised care plan developed in collaboration with service user</li> <li>3. Individualised treatment plan</li> <li>4. Safe services delivering excellence and best outcomes for patients</li> </ol>
<b>Discharge</b>	<ol style="list-style-type: none"> <li>1. Planned and timely discharge in collaboration with patients</li> <li>2. Clear information and support on discharge about services and how to access them</li> <li>3. More links and information on support in the community e.g. voluntary community organisations</li> </ol>

Your contribution from the event including the work you have done on the tables, the overall view from the dot voting and the voices of the different directorates will be brought together with the wider views of staff, service user/carer, voluntary sector, GPs and other stakeholders. This will be brought together and thematically analysed, then presented back early next year for review by LPT staff (and wider stakeholders). An event for staff, service users, carers and stakeholders will be held on 22 February 2018 to draw up final conclusions.

At the big conversation, around thirty people signed up to get even more actively involved in All Age Transformation activities, which is fantastic. We are committed to ensuring that this transformation is genuinely co-designed with LPT staff, service users, carers and staff from other organisations to ensure that the changes made are best for all. Rich involvement from many different individuals across the programme is important.

We would really like to hear about your experience of the event. Please spare two minutes to share your views with this [quick survey](https://www.surveymonkey.co.uk/r/MHLDevent): <https://www.surveymonkey.co.uk/r/MHLDevent>

### Up and coming dates...

<b>25<sup>th</sup> January – 21<sup>st</sup> February 2018</b>	<p><b>Various drop-in sessions</b> across different bases and areas in Leicester, Leicestershire and Rutland (specific venues, dates and times will be issued shortly).</p> <p>A chance to see the combined themes from all of the engagement around <b><i>What does excellent look like?</i></b> and put your views to it.</p> <p>Look out for information about where and when these will be happening</p>
<b>22<sup>nd</sup> February 2018</b>  Only 15-20 spaces available	<p><b>What do excellent services look like? Agreeing the principles. All stakeholder event</b></p> <p>A chance to work with all the stakeholders to decide on the high level design principles for the Transformation.</p>

	The venue is yet to be confirmed and if you are interested please email <a href="mailto:MHLDTtransformationteam@leicspart.nhs.uk">MHLDTtransformationteam@leicspart.nhs.uk</a>
<b>Choice of dates:</b>  <b>11<sup>th</sup> January 2018</b> <b>8<sup>th</sup> February 2018</b> <b>8<sup>th</sup> March 2018</b> <b>12<sup>th</sup> April 2018</b> <b>(more to follow)</b>	<b>Transformation Values and skills workshop</b>  A chance to gain understanding and work with the methodology used as part of the Transformation work.  The workshop will be run once a month. Book on to one if you wish to learn more about it. If you are interested please email <a href="mailto:MHLDTtransformationteam@leicspart.nhs.uk">MHLDTtransformationteam@leicspart.nhs.uk</a> .

Thanks again for making the commitment to attend this event. Please share with other staff you work with. We look forward to seeing you in one or more of the up and coming sessions.