



Families, Young People and Children's Services

How to get to Mawson House

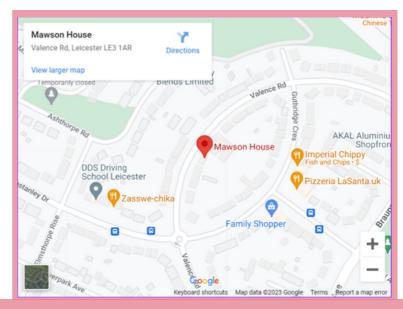
Located on Valence Road, Mawson House is a big brown building with three unique archways at the front of the building.

This building is the <u>CAMHS Eating Disorder Team's</u> main base. This is where they provide outpatient services for young individuals.

The building is accessible to people with disabilities. Please let us know before your appointment if you need disabled access so that we can make sure your appointment takes place in the most appropriate room.

Our details

Mawson House 62-68 Valence Road Leicester LE3 1AR Tel: 0116 295 0313





Mawson House

How to get to us

How to get to CAMHS on public transport: For full up-to-date information, please ring Traveline on 0871 200 2233 or visit <u>https://www.traveline.info/</u>

How to get to CAMHS from Leicester City centre:

Head east on A47 / Saint Augustine Road towards Bath Lane, bear right onto road. Keep right, heading towards A47 / Saint Nicholas Circle, bear right onto A47 / Saint Nicholas Circle. Bear left onto Westcotes Drive. At the T-junction at the top, turn left to stay on Braunstone Avenue.

Turn right onto Valence Road. The last junction before your destination is Guthridge Crescent. If you reach Winstanley Drive, you have gone too far.

Parking at CAMHS:

Free but limited on-site car parking is available. Disabled parking is also available.

Important additional information for CAMHS patients

We welcome your feedback

We would like you to think about your experience of our service. We would appreciate it if you could take a few minutes to scan the QR code on the right to take a short survey. By answering the questions, it will help us to understand your overall experience. This will help us to measure and improve the quality of care we give at Leicestershire Partnership NHS Trust. All of your answers are anonymous.



Appointments

If you cannot attend your appointment, please contact CAMHS as soon as possible on the contact number on your letter to discuss this. We will do our best to understand what is making this hard and find a way to help you to attend. Any appointments that you miss slow the process down, potentially delaying your treatment. Also, another young person who needs help could have had your appointment so if you can't attend your appointment (which is okay – sometimes things happen), please let us know as soon as possible by contacting the number on your appointment letter so we can reschedule your appointment and offer your cancelled appointment to another young person. If you miss multiple appointments without contacting us, we will close your case and remove you from CAMHS care so it's really important to keep in contact with us.

Smoke Free

Please remember that Leicestershire Partnership NHS Trust is a "smoke free" organisation. What that means is that when you attend for your appointment, you **will not be allowed to smoke in Trust buildings OR grounds**. In addition, the Trust has a commitment to supporting those who wish to reduce or stop smoking, through the provisions of Nicotine Replacement Therapy, as well as advice and guidance. If you would value the Trust help on this matter please ring 0116 295 4141, alternatively for a range of online support you can visit <u>www.quitready.co.uk</u>

Support services

Health for Teens is an online platform that provides a diverse range of content and quizzes on various health-related topics. From sexual health to growing up, lifestyle and beyond. Our team of medical professionals including doctors, psychologists, nurses and other clinicians from CAMHS constantly create fresh content for the site. Additionally, we have a dedicated CAMHS area that provides information about our specialised teams. To visit our dedicated CAMHS area, please scan the bar code on the right.



Families who are in receipt of benefits may be eligible for reimbursement of bus fares. Please request a refund claim form from reception.