

Volunteer Role	Chaplaincy Volunteer Visitor
<p>General Information</p>	<p>The ecumenical and multi-faith and non-religious Chaplaincy service provides patient centred religious, spiritual and pastoral care to patients, visitors and staff of all religions and beliefs.</p> <p>All members of the Chaplaincy are expected to participate fully as team members and to work collaboratively with those of other traditions, faiths and beliefs.</p> <p>Chaplaincy Volunteer Visitors act as members of the Chaplaincy team offering support to patients, their families and staff, and providing a link for them with hospital chaplains where appropriate.</p>
<p>Base</p>	<p>LPT Community Hospitals</p>
<p>Hours</p>	<p>To be negotiated</p>
<p>Reports to</p>	<p>Community Hospitals' Chaplain</p>
<p>Benefits of this volunteer activity</p>	<ul style="list-style-type: none"> • Supports patients to develop their health, well-being and recovery • Opportunity to gain experience as well as new skills and knowledge • Opportunity to spend time doing something you can feel proud of • Improve your confidence • Opportunity to meet new people • References will be given to volunteers about their time in their placement
<p>Exclusions</p>	<p>Volunteers are not expected to be involved in any of the following:</p> <ul style="list-style-type: none"> • Moving and handling of patients • Patients personal care
<p>Key tasks</p>	<ul style="list-style-type: none"> • To support the Chaplaincy in the provision of high quality religious, spiritual, and pastoral care to patients. • To regularly visit patients on designated wards to offer a listening ear, support, and friendship. (It is not the role of any member of the Chaplaincy team to seek to convert or impose on others their own belief or opinions.) • To liaise with chaplains to ensure that specific religious or spiritual needs are met and that a chaplain is informed when a specific request for a visit is made. • Where appropriate, and with the patient's agreement, to refer specific problems arising out of a visit to a ward clerk or member of the nursing staff. • To submit appropriate records of hours worked and number of patients visited.

	<p><i>All information relating to patients should be regarded as confidential and should only be used in connection with your Chaplaincy duties. As with all members of staff, Chaplaincy Visitors have a duty of confidentiality to patients. Improper disclosure of personal information to any member of the public, including relatives and carers of the patient, will be regarded as a serious breach of confidentiality.</i></p>
<p>Person Specification and Requirements</p>	<ul style="list-style-type: none"> • Good communication skills • Able to follow instructions • Willingness to help and work to time targets • Punctual and reliable • Enthusiasm for working with people and supporting them to improve their well-being and recovery • Able to work independently and as part of a team • Comfortable working in a fast-paced environment • Commitment to uphold trust core values and NHS policies
<p>Training and Support Needs</p>	<ul style="list-style-type: none"> • Information Governance • Health and Safety • Infection Prevention and Control • Use of Personal Protective Equipment (PPE) • Confidentiality • Safeguarding • Equality and Diversity • Local trust induction and orientation • Any other mandatory training as specific by the trust <p>A standard/enhanced DBS is required for this role. This is processed free of charge for volunteers.</p>
<p>COVID-19 Guidance</p>	<p>In line with government and Leicestershire Partnership Trust advice.</p>