Ref No. SG8645

Date: 16 September 2019

REQUEST: Do you monitor when the trust has had to fill a registered nurse shift with a HCSW/healthcare assistant, because no registered nurses, temporary or otherwise, were available?

• If yes could you provide me with the number registered nurse shifts the trust has had to fill with HCSW/HCAs in the last 12 months?

• If you have data on this beyond the last 12 months can you please provide that also.

OUR RESPONSE: We do not monitor this and do not centrally record the context around a decision to accept a different healthcare professional from that which was originally requested. For example, a registered nurse could have been moved from one unit to cover a vacant nursing shift on another unit, a substantive nurse could have worked an additional shift, or patient numbers may have changed resulting in different staffing needs.