

Ref No. SG8443

Date: 13 August 2019

REQUEST:

1. Confirmation that Trust has used a Staff Bank solution in the last 24 months (as a pilot or procured commercial contract). If yes, please provide details such as the name of the solution, and what staff groups were covered.
2. The type of staff bank solution the Trust currently has in place with the following detail (please provide answers to each of these points):
 - Technology only
 - A Managed Staff Bank solution
 - The name of the Staff Bank solution (e.g. Litmus, Liaison, +Us, etc.)
 - The Staff Groups that the Bank solution covers
 - The procurement channel used (a framework like G-Cloud, H.T.E., CCS/ CPP, SoftCat etc.)
 - Whether the contract awarded was via a direct award or via a Tender route
3. The spend and throughput (in hours) for each category covered (Medical & Dental, Nurses & Midwifery, AHP/HSS, Non Medical Non Clinical (NMNC))
4. The name of the person(s) who are responsible for the management of the Staff Bank and their respective staff categories (if applicable).
5. If the Trust is planning on procuring a Staff Bank Solution, how this will be procured and the name of the person(s) responsible for this.

OUR RESPONSE: From our preliminary assessment, we estimate that compliance with your request would exceed the appropriate costs limit under section 12 of the Freedom of information Act 2000, currently £450, as we do not record the throughput in hours, as requested at 3 above. However, rather than refusing your request in its entirety and in an effort to be helpful we are providing information where it is reasonable to do so.

1. The Trust uses Allocate HealthRoster and Allocate BankStaff to manage the deployment of temporary staff. This software is managed by an in house team. It is used for most of our nursing bank as well as some of our AHP and admin bank.
2.
 - Yes
 - No
 - Allocate
 - Most of our nursing bank as well as some of our AHP and admin bank.
 - HTE
 - Initially procured in 2012. Following expiry of the initial contract term, the Trust re-procured via direct framework.

3. Administration and Estates Staff: £3,481,886
Nursing & Healthcare Assistants: £24,291,338
Scientific, Therapeutic and Technical Staff (STT) inclusive of AHPs: £1,209,038

As explained above, we do not record throughput in hours. We are, therefore, providing shift numbers with an approximation of hours.

Hours Worked

- The data shows shifts worked as recorded through the Trust's staff bank platform. This is multiplied by average shift length to get an approximation of hours worked.
- Some services within the Trust (particularly admin and AHP services) utilise bank staff, but not through the bank staff platform and these hours will not be shown below. However the cost of those staff will be shown in the spend figures.

- Where there are increases in throughput, this could either be due to increased demand or increase in the number of services/staff using the staff bank platform, or both.

	Apr 2017 to Sep 2017			Oct 2017 to Mar 2018		
Medical & Dental	Shifts	Av. Shift Duration	Hours	Shifts	Av. Shift Duration	Hours
Nurses & Midwifery	30,459	9	274,131	33,175	9	298,575
AHP/HSS	10	7.5	75	44	7.5	330
Non Medical Non Clinical (NMNC)	3590	7.5	26,925	3462	7.5	25,965

	Apr 2018 to Sep 2018			Oct 2018 to Mar 2019		
Medical & Dental	Shifts	Av. Shift Duration	Shifts	Av. Shift Duration	Shifts	Av. Shift Duration
Nurses & Midwifery	32,464	9	32,464	9	32,464	9
AHP/HSS	157	7.5	157	7.5	157	7.5
Non Medical Non Clinical (NMNC)	3520	7.5	3520	7.5	3520	7.5

4. Nicola Ward, Head of Workforce Support, Email: Nicola.Ward@leicspart.nhs.uk.

Please Note: In accordance with the Privacy & Electronic Communications (EU Directive) Regulations we withhold permission for you to either store individuals' details on your database, or make contact for marketing purposes.

N/A