

Ref No. SG8696

Date: 10 September 2019

REQUEST:

- 1a. Does your organisation have a dedicated budget for investing in RPA? If yes, please provide your organisation's RPA budget for 19/20
- 1b. To date, how much has the organisation invested in RPA solutions?
- 2a. Does your organisation use a third-party to provide an RPA software solution? If yes, please provide the name of the supplier (e.g. Thoughtonomy, Automation Anywhere, UiPath, Blue Prism etc.)
- 2b. Please provide a brief description as to the project the RPA provider is undertaking/has undertaken at the organisation (e.g. reporting, system integration, tax management etc.) including which departments within the organisation this is/has been implemented
- 2c. How many employees (headcount) are involved in the operationalisation of the RPA solution at your organisation post-implementation?
- 2d. Please state the start and end date of the contract with the supplier
- 2e. Did the organisation use a framework to procure these services? If yes, please provide the name of the framework
- 2f. Please provide detail on how the RPA provider has charged the organisation? (e.g. costing by development and consultancy day rates, annual/monthly license fees, additional fees for bespoke services)
- 2g. What was the annual cost to the organisation for the provision of the RPA solution in 18/19?
- 2h. Has your organisation seen any quantifiable benefits through the use of your RPA solution provider? Please provide details on the benefits achieved (e.g. reduced time spent on task by X%, saved X amount of hours per task per month, achieved savings of X amount)

OUR RESPONSE:

- 1a. No
- 1b. N/A
- 2a-h. N/A