

Leicestershire Partnership NHS Trust

Demographic Profile of Service Users

April 2018 to March 2019

A quantitative equality analysis of the demographic profile of
service users and their access to services

REDACTED FOR PUBLICATION

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1 Introduction

The present report considers Leicestershire Partnership NHS Trust's (LPT) service users with respect to observed and expected levels of access to services. Also considered are the types and severity of mental health problems experienced by adult mental health service users of different demographic groups. Finally, the report looks at service users who have had communication needs identified under the Accessible Information Standard. The present analyses prioritise three of the nine protected characteristics: age, gender, and ethnicity which are associated strongly with health inequalities^{1,2}. These analyses were undertaken in relation to the Trust's public sector equality duty as prescribed by the Equality Act 2010 (section 149).

Leicestershire Partnership NHS Trust (LPT) provides high quality, integrated physical and mental health care to the diverse population of Leicester, Leicestershire and Rutland, estimated at 1,093,183 people (Office for National Statistics, 2018 mid-year estimate).

LPT's services are organised into three divisions:

- The **Adult Mental Health and Learning Disability Services** division (**AMH/LD**) provides inpatient, outpatient and community based services for adults with mental health needs and for people with learning disabilities. The provision includes a range of care from outpatient psychological therapies to intensive inpatient support for people with severe and enduring mental illness. There are numerous specialist mental health services, for example, for people involved in the criminal justice system, homeless people, expectant and new mothers, and those suffering from cancer. Additionally, AMH/LD has a specialist Huntington's disease unit.
- The **Community Health Services** division (**CHS**) offers a range of largely community based services for adults. The range of services available includes community inpatient, community nursing, physiotherapy and occupational therapy, speech and language therapy, neurological and stroke care, heart failure care, respiratory and COPD related care, and palliative and end-of-life care. There is also a specialist Mental Health Service for Older People which offers inpatient and community care for people with dementia in addition to mental health services for older people. Additionally, CHS has a podiatry service for children and adults of all ages.
- The **Families, Young People and Children's** services division (**FYPC**) offers inpatient, outpatient and community based services, primarily for children and their families. These services include audiology, child and adolescent mental health services, occupational therapy, physiotherapy, speech therapy, phlebotomy, services for looked after children, services for children with special educational needs, and services for children with complex health needs and palliative care needs. FYPC also runs the 0-19 Healthy Child Programme, school nursing, health visiting, and child immunisation programmes for Leicester, Leicestershire, and Rutland. Also available are dietetic and eating disorder services for children as well as adults, specialist services for Gypsy and Traveller families, and an intervention service for adults who have experienced a first episode of psychosis.

Further details on the services offered within each division are given in the appendix.

¹ The Marmot Review (2010) Fair Society, Healthy Lives: strategic review of health inequalities in England post-2010. London: The Marmot Review
² Commission on Social Determinants of Health (2008) Closing the gap in a generation: Health equity through action on the social determinants of health. Geneva: World Health Organization

1.1 A note on the anonymisation of information about service users within this report

This version of the report has been redacted and edited to allow publication on a publically accessible website. The report contains counts of numbers of service users, analysed in several tables, by their protected characteristics (e.g., age group, gender, ethnicity). The use of these tables to produce aggregated summaries of service user counts has the effect of anonymising much of the information and protecting the identities of individual service users. However, some analyses contain very small counts of service users in some protected characteristic groups, especially when broken down by certain domains of interest. Such small counts could, potentially, be used to identify individual service users, even after aggregation. Consequently, these small counts might be considered personal data and “special category” personal data that are protected by the General Data Protection Regulations (Data Protection Act 2018) and other legislation. Where there is a risk that individuals could be identified from a small count, these counts have been redacted from the tables. Where the redacted count can be deduced from other counts in a table, these other counts have been redacted as well. In the present report, as a start point for the anonymisation process, counts below 10 have been redacted to mitigate the risk that individuals might be identifiable. The anonymisation process has followed guidance issued by the Information Commissioner’s Office³. In the tables of analysis throughout this report, the letter “R” is used to indicate a redacted number.

³ Information Commissioner’s Office: Anonymisation: managing data protection risk code of practice (November 2012)

2 Summary of findings

In 18/19, 31.7% of LPT's service users were not White British. According to the 2011 Census 25.1% of the population of Leicester, Leicestershire, and Rutland was not White British (this is the latest information available at the time of writing, although it likely underestimates the current percentage of people from minority ethnic groups in the local population). Specific ethnic groups were underrepresented in some service areas in 18/19, compared to their level of representation in the local population (2011 Census estimates):

- Asian British Indian people were underrepresented in AMH/LD (9.46%) compared to their level of representation in the local area population (11.99%),
- Black British African people were underrepresented in CHS (0.28%), and FYPC (0.57%) compared to their level of representation in the local area population (1.43%),
- Black British Caribbean people were underrepresented in CHS (0.51%) and FYPC (0.43%) compared to their level of representation in the local area population (0.62%),
- Mixed-race White and Asian British people were underrepresented in AMH/LD (0.42%) and CHS (0.22%) compared to their level of representation in the local area population (0.67%),
- Mixed-race White and Black British Caribbean people were underrepresented in CHS (0.47%) compared to their level of representation in the local area population (0.77%)
- "other" Mixed-race people were underrepresented in CHS (0.24%) compared to their level of representation in the local area population (0.39%),
- Chinese people were underrepresented across LPT overall (0.28%) compared to their level of representation in the local area population (0.77%).

Differences in the representation of ethnic groups by service area may reflect differences in need for the specific services offered at different ages. For example, FYPC offers many services that are used more by children and young adults; the demographics of the local population are such that there are higher percentages of BME people at younger ages. In contrast, CHS offers many services that are used more by older people; the demographics of the local population are such that there are higher percentages of White people at older ages. However, the underrepresentation of some ethnic groups in some areas may indicate difficulties in gaining referral, barriers to accessing services, an unwillingness to seek treatment, or a lack of knowledge about the services available.

Regarding the underrepresentation of Asian British Indian people in AMH/LD, it is noted that a proportion of people may have accessed mental health services through the Leicester City Increasing Access to Psychological Therapies (IAPT) service – a relatively high proportion of whom may have been Asian British Indian people, given the focus of this service on Leicester City residents. The Leicester City IAPT service is operated by Nottinghamshire Healthcare NHS Foundation Trust; consequently, figures related to these service users will not be included in LPT's service user profile.

Detailed analyses of service use by age, gender and ethnicity have been undertaken by individual service line within each division. These analyses are included in the appendix to this report. Differences in service use by ethnicity are evident for specific service lines within divisions. For example, 81.7% of service users within CHS were White, reflecting the older age profile of users of the services within CHS; however, within the CHS podiatry service line 73.9% of service users were White, reflecting that this service line is open to people of all ages and that the service line offers diabetic foot care, for which there are greater levels of need amongst BME people.

Amongst users of adult mental health services, the problems faced by service users (based on Health of Nation Outcome Scores, HoNOS) varied in type, prevalence, and severity by demographic group. For instance, BME adult mental health service users were more likely to suffer with psychosis (38.5%) than White adult mental health service users (15.7%), overall and within all age bands (16 to 29, 30 to 49, 50 to 74, and 75 years old and over). Meanwhile, White adult mental health service users were more likely to suffer with an organic disorder, including cognitive impairment or dementia, (40.0%) than BME adult mental health service users (25.3%), associated with the fact the White adult mental health service users tended to be older. (Detailed breakdowns of the prevalence of problems in the HoNOS domains amongst users of adult mental health services, by demographic group, are given in the Appendix of analyses.)

The Accessible Information Standard requires NHS Trusts (and other organisations that provide NHS or publicly-funded adult social care) to follow a specific approach to identifying and meeting the information and communication support needs of service users with a disability, impairment or sensory loss. In 2018/19, 0.33% of the Trust's service users had communication needs identified under the Accessible Information Standard. Older service users were most likely to have communication needs identified (0.99% of service users aged 75 years old and over compared to 0.20% of younger service users), as were White service users (0.43% of White service users compared to 0.24% of BME service users – reflecting the older age profile of White service users).

Information on ethnicity was not held for 15.8% of service users across LPT in 2018/19; this reduces the reliability of findings related to ethnicity. However, data quality in relation to ethnicity has improved since 2017/18 when information on ethnicity was not held for 24.8% of service users and 2016/17 when information on ethnicity was not held for 25.0% of service users.

LPT also collects information on disability, religion or belief, and sexual orientation about its service users. However this information was not known for the vast majority of service users (in excess of 97%); this pattern has been evident since at least 2016/17.

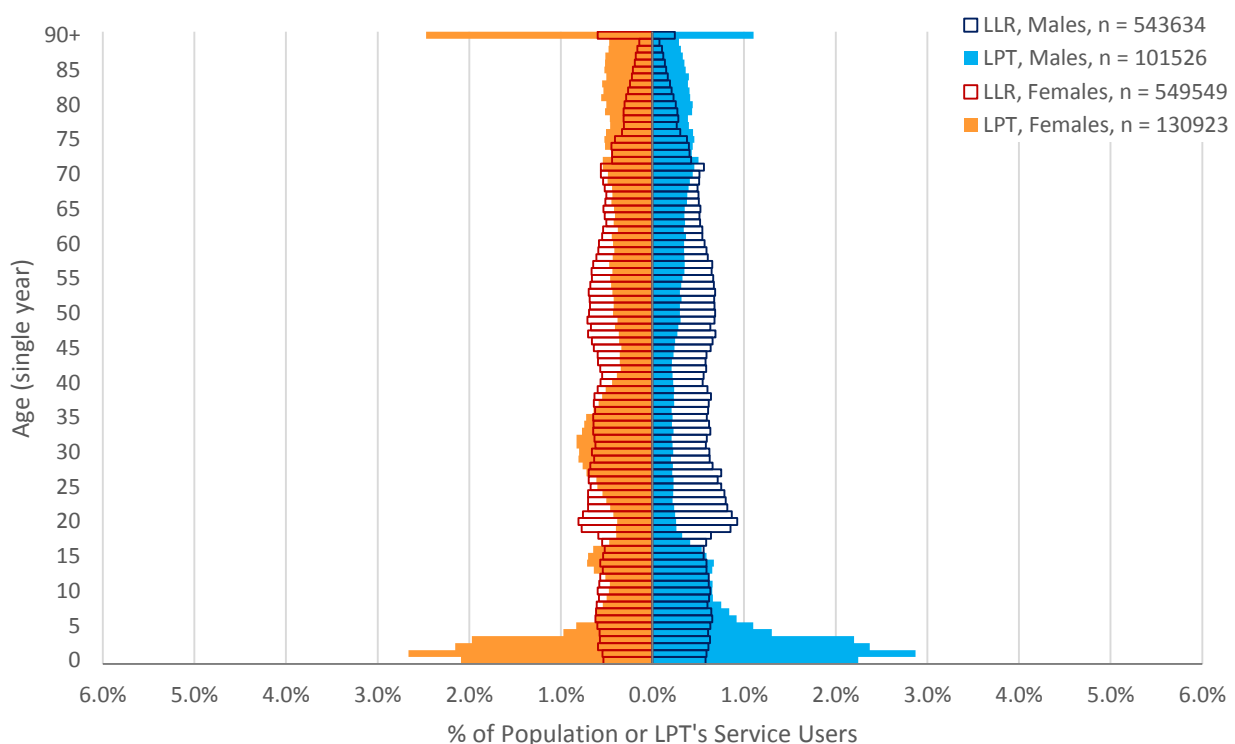
3 Overview of the equality monitoring analyses of LPT's service users

Leicestershire Partnership NHS Trust (LPT) provides physical health, mental health, learning disability and community health services to the diverse population of Leicester, Leicestershire, and Rutland. In the 2018/19 financial year, LPT provided services to 232,464 individuals (25,250 in AMH/LD, 102,772 in CHS, and 118,632 in FYPC⁴).

3.1 The age and gender profiles of LPT's service users

In terms of age and gender, in comparison with the local population, LPT's service users were weighted towards children (aged 16 years old and under), young women (in their late twenties and early thirties), and older people (those in their seventies and over) (Figure 1, Table 1). The high levels of representation amongst children and young women reflects that LPT provides universal health visiting (for mothers and babies) and child immunisation programmes, county-wide; whilst the high levels of representation amongst older people reflects that LPT provides large-scale community health services including various community-based nursing, therapy, and support services used primarily by people in their seventies and above.

Figure 1: Age and Gender profile of LPT's service users compared to the local population



LLR: Leicester, Leicestershire, and Rutland (Office for National Statistics, 2018 mid-year estimate)

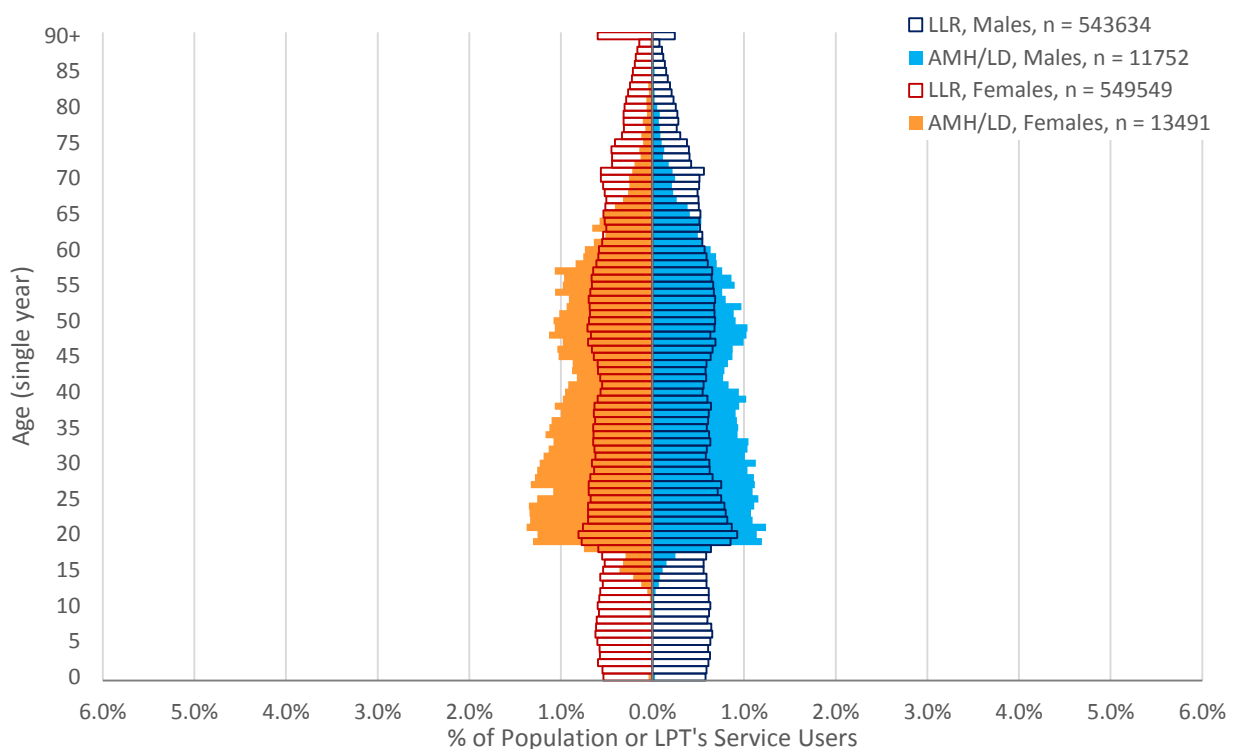
LPT: Leicestershire Partnership NHS Trust (headcount of service users 2018/19)

⁴ These figures when summed will exceed the total of 232,464 as some individuals used services in more than one service area.

There were variations in service use by age and gender across service areas:

- AMH/LD's service users were more likely to be adults of working age (Figure 2, Table 1). (Variations in age profile by individual service line within AMH/LD are detailed for all service users in Table 7, for females in Table 8, and for males in Table 9.) About half of all AMH/LD service users (49.6%, 12517/25250) had accessed the Adult General Psychiatry service and were predominantly in their twenties to sixties (94.8%). Another large group of AMH/LD service users (13.0%, 3275/25250) accessed the Mental Health Triage Service, these service users tended to be younger (51.3% under the age of thirty); with teenage girls more likely to use the service than teenage boys (21.6% of female Mental Health Triage Service users were aged 15 to 19 years old compared to 10.0% of male Mental Health Triage Service users).

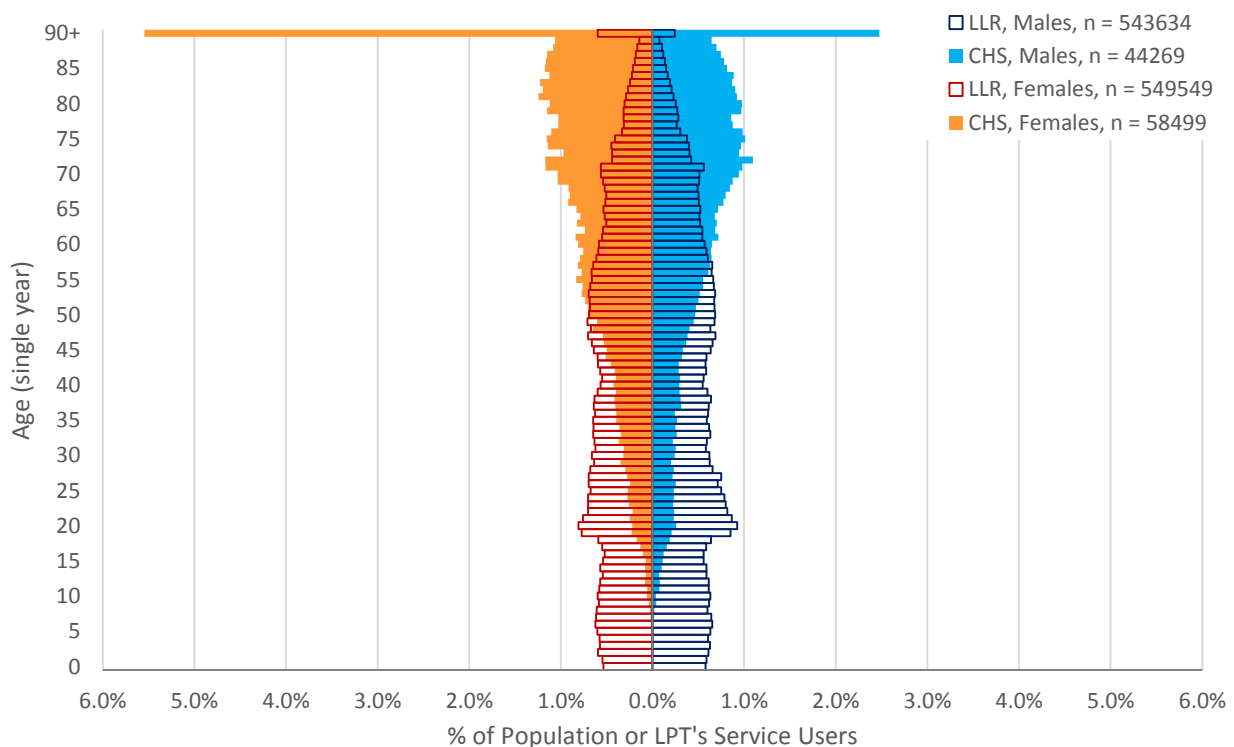
Figure 2: Age and Gender profile of AMH/LD's service users compared to the local population



LLR: Leicester, Leicestershire, and Rutland (Office for National Statistics, 2018 mid-year estimate)
 AMH/LD: Adult Mental Health and Learning Disability services (headcount of service users 2018/19)

- CHS service users were more likely to be older adults (in their late 50's and over), with increasingly higher proportions of women at greater ages (Figure 3, Table 1). (Variations in age profile by individual service line within CHS are detailed for all service users in Table 11, for females in Table 12, and for males in Table 13.) About a third of CHS service users had accessed the physiotherapy service (30.3%, 31105/102772), community nursing (29.5%, 30291/102772), and/or podiatry (23.8%, 24479/102772); noting that an individual service user may have accessed more than one service line. Adults of all ages used the physiotherapy service, but were primarily aged between their twenties and their seventies (91.3%), whilst users of the community nursing service tended to be in their seventies and older (65.2%), and users of the podiatry service included children and adults of all ages but predominantly those in their fifties and above (75.8%).

Figure 3: Age and Gender profile of CHS' service users compared to the local population

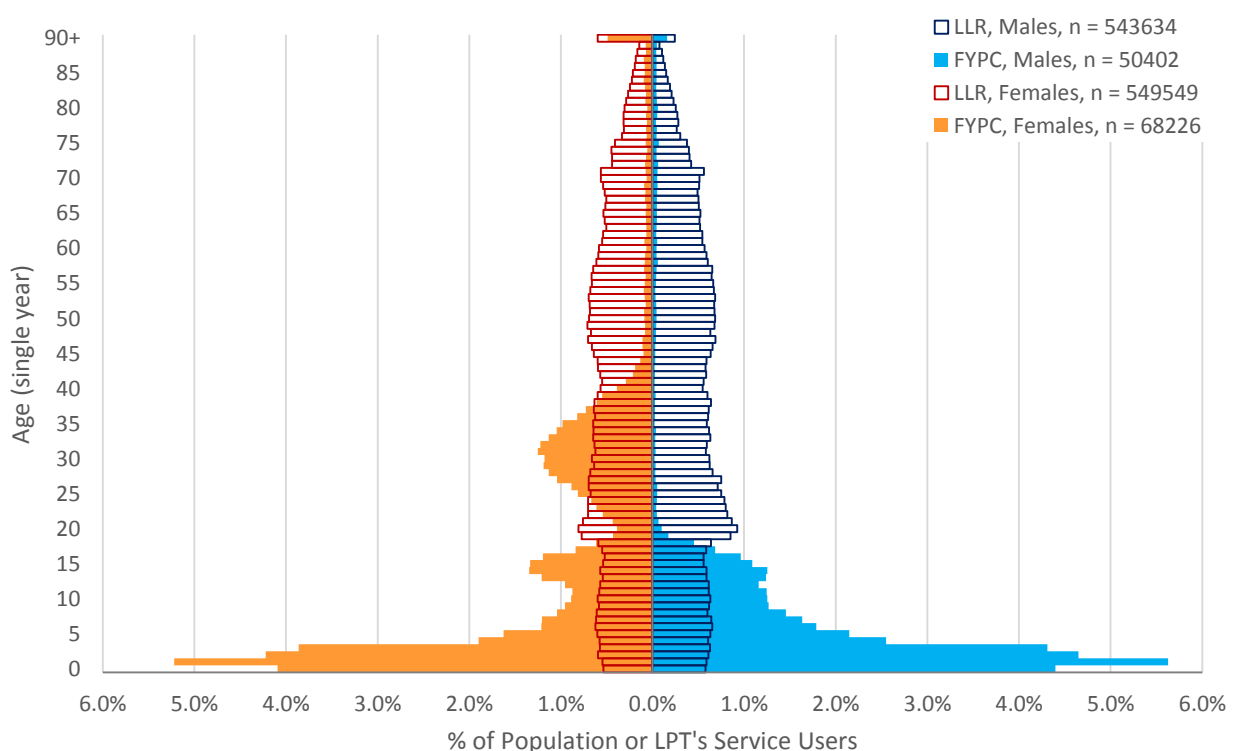


LLR: Leicester, Leicestershire, and Rutland (Office for National Statistics, 2018 mid-year estimate)

CHS: Community Health Services (headcount of service users 2018/19)

- FYPC's service users were more likely to be children and young people (aged under 18 years old), or women in their late twenties to late thirties (Figure 4, Table 1) – largely reflecting the profile of users of the universal services run by the division: 0-19 Heathy Child Programme / Health Visiting / School Nursing which include the child immunisation programme and health visiting for mothers and babies. (Variations in age profile by individual service line are detailed for all service users within FYPC in Table 15, for females in Table 16, and for males in Table 17.) In 2018/19, about half of all FYPC service users had accessed the 0-19 Heathy Child Programme (48.6%, 57624/118632) and/or Health Visiting / School Nursing (34.5%, 40909/118632). After 2018/19, both of these service lines have been grouped under the “Healthy Together 0-19 (Health Visiting and School Nursing)” service. Most service users of the 0-19 Heathy Child Programme were under the age of five (56.3%), and a large percentage were women in their twenties and thirties (35.5% of female 0-19 Heathy Child Programme service users), reflecting the focus of this universal service on babies, young children, and mothers (the Health Visiting / School Nursing service had a similar age and gender profile). Many FYPC service users had used the Leicestershire Nutrition and Dietetic Service and Home Enteral Nutrition Service (LNDS & HENS), which served children and adults of all ages (7.6%, 8959/118632). Large numbers of FYPC service users used the audiology service (4.3%, 5077/118632) – primarily children under the age of ten (91.2%); and Paediatric Medical Services (4.1%, 4861/118632) - primarily children aged 5 to 14 years old (72.7%). Boys were more likely than girls to access the speech and language therapy service (12.4%, 6238/50402 versus 3.9%, 2632/68226), whilst girls were more likely than boys to use the CAMHS eating disorders service (0.4%, 305/68226 versus 0.1%, 39/50402) and women were more likely than men to use the adult eating disorders service (0.6%, 433/68226 versus 0.1%, 31/50402).

Figure 4: Age and Gender profile of FYPC's service users compared to the local population



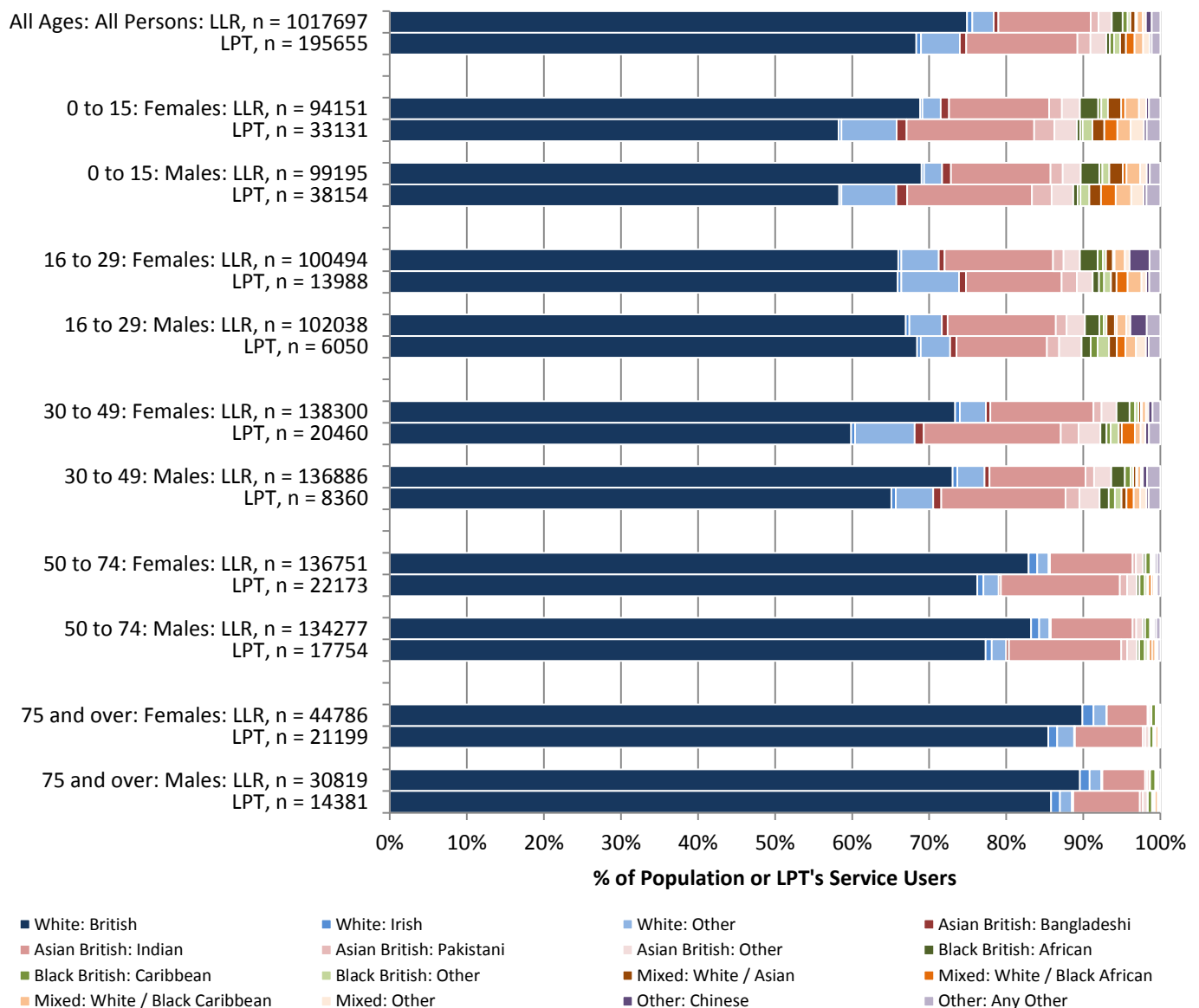
LLR: Leicester, Leicestershire, and Rutland (Office for National Statistics, 2018 mid-year estimate)

FYPC: Families, Young People and Children's Services (headcount of service users 2018/19)

3.2 The ethnicity profile of LPT's service users

In terms of ethnicity, 31.7% of LPT's service users of known ethnicity (61947/195655) were from a minority ethnic background (not White British) in comparison to 25.1% (255395/1017697) in the local population benchmark (Figure 5, Table 2). However, it should be noted that the local population estimate is taken from the 2011 Census (the latest information available at the time of writing) and likely underestimates the current percentage of people from minority ethnic groups in the local population. Consequently, analyses benchmarked against local population estimates will concentrate on identifying underrepresented groups amongst LPT's service users.

Figure 5: Ethnicity profile of LPT's service users by age band and gender, compared to the local population



LLR: Leicester, Leicestershire, and Rutland (Office for National Statistics, 2011 Census)

LPT: Leicestershire Partnership NHS Trust (headcount of service users 2018/19)

Some ethnic subgroups were underrepresented in some service areas when compared to the local area population.

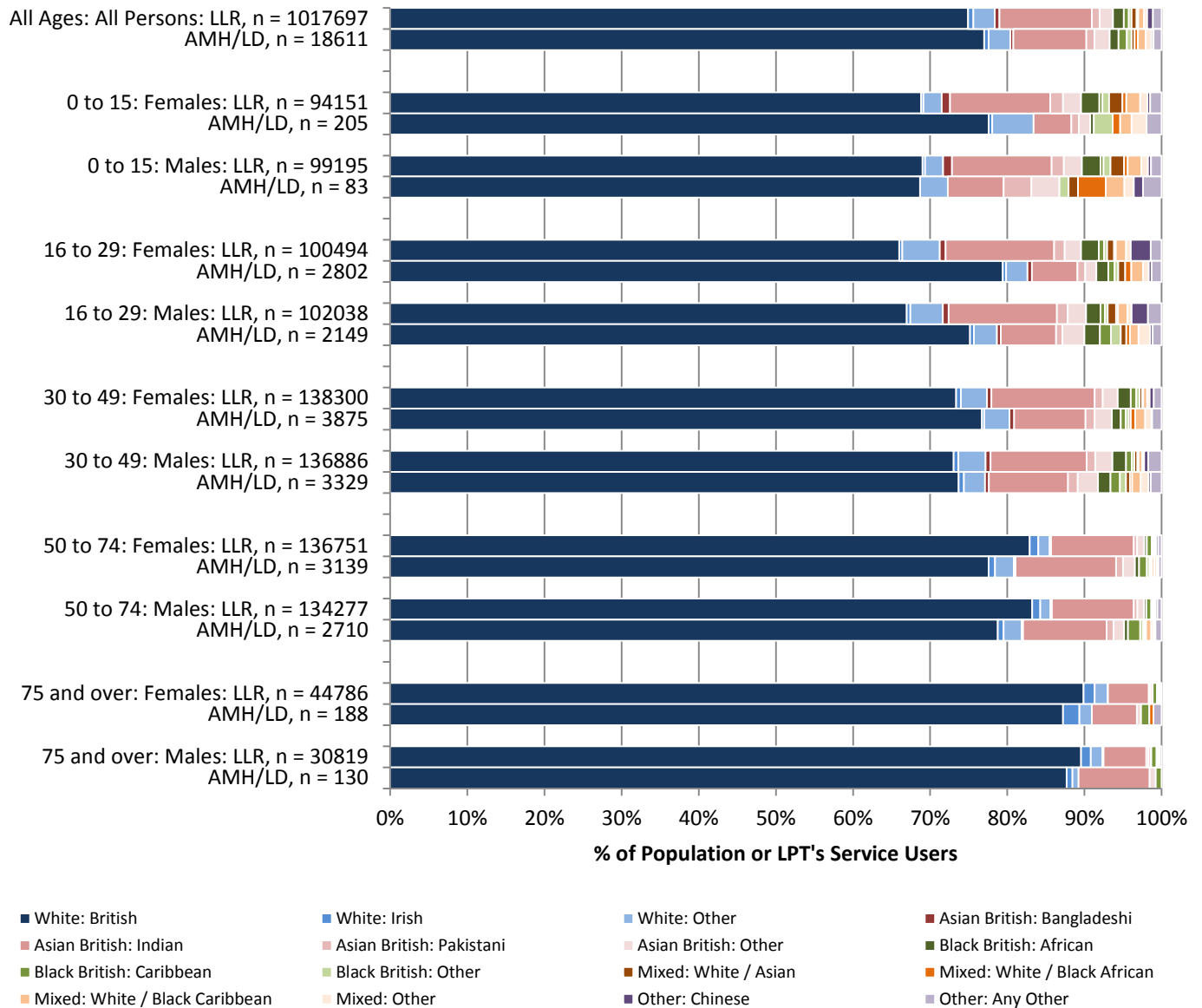
In AMH&LD there were underrepresentations of

- Asian British Indian people (9.5%, 1761/18611 vs 12.0%, 122046/1017697),
- Mixed race White and Asian people (0.4%, 78/18611 vs 0.7%, 6791/1017697),
- and Chinese people (0.2%, 542/18611 vs 0.8%, 7872/1017697),
- with varying patterns by age band and gender (Figure 6, Table 2).

Variations in ethnicity profile by service line within AMH/LD are detailed in Table 10; for instance,

- White service users were overrepresented in the ADHD service (91.3%) and Personality Disorder service (91.0%) compared to their level of representation in AMH/LD overall (80.4%),
- Asian British service users were overrepresented in Assertive Outreach (Community and Inpatients) (21.0%) and Medical Psychology (21.2%) compared to their level of representation in AMH/LD overall (12.9%),
- Black British service users were overrepresented in AMH Criminal Justice Liaison and Diversion Service (7.0%), Assertive Outreach (Community and Inpatients) (9.8%), Community and Outpatients Forensics / Adult Forensic Secure Inpatients (15.0%), and the Place of Safety Assessment Unit (8.4%) compared to their level of representation in AMH/LD overall (2.8%).

Figure 6: Ethnicity profile of AMH/LD's service users by age band and gender, compared to the local population



LLR: Leicester, Leicestershire, and Rutland (Office for National Statistics, 2011 Census)
 AMH/LD: Adult Mental Health and Learning Disability services (headcount of service users 2018/19)

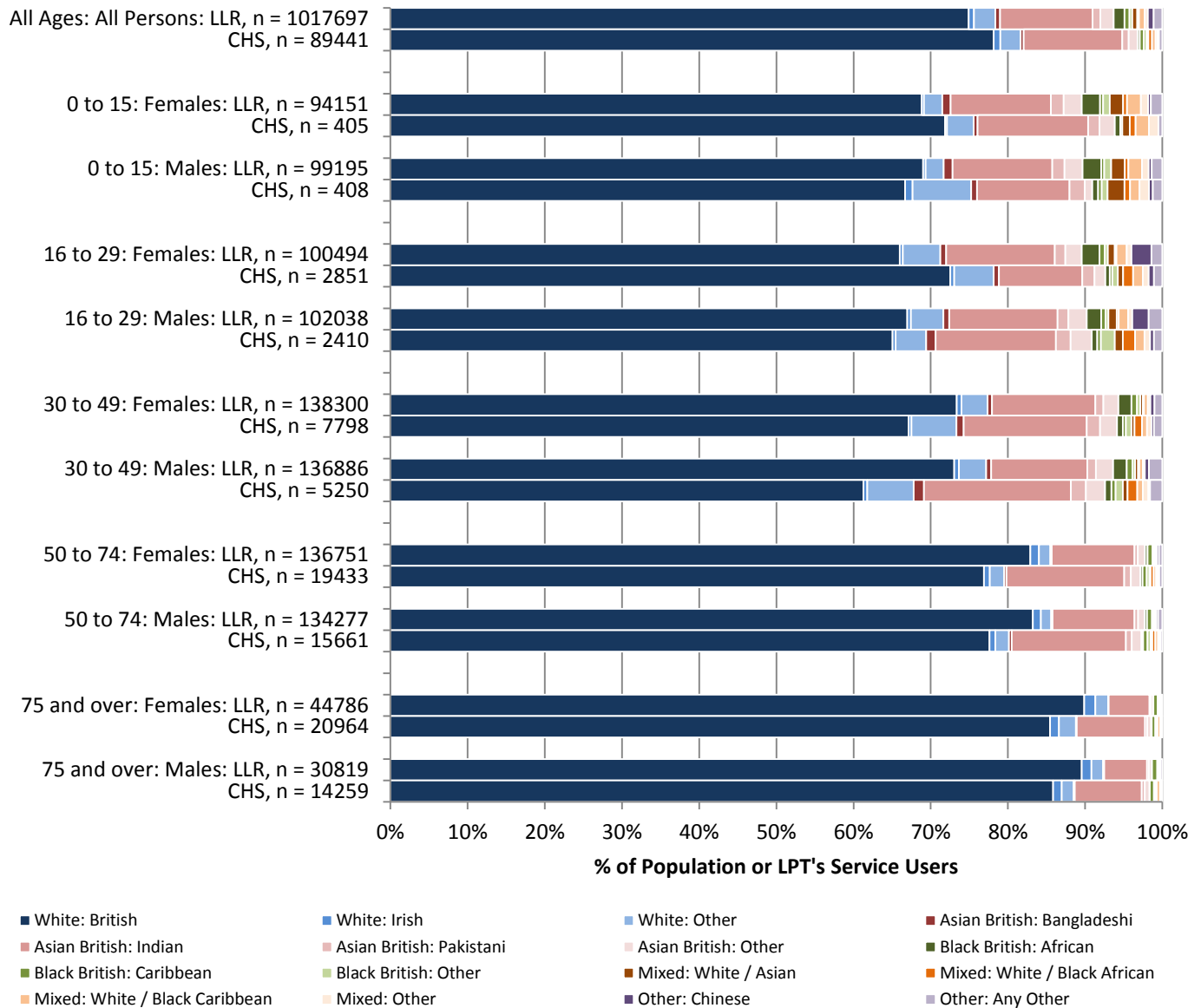
In CHS there were underrepresentations of

- Asian British Bangladeshi (0.4%, 354/89441 vs 0.6%, 5962/1017697), Pakistani (0.8%, 743/89441 vs 1.0%, 10204/1017697), and “other” Asian British people (1.2%, 1050/89441 vs 1.7%, 17528/1017697),
- Black British African (0.3%, 252/89441 vs 1.4%, 14586/1017697) and Caribbean people (0.5%, 456/89441 vs 0.6%, 6276/1017697),
- Mixed race White and Asian people (0.2%, 198/89441 vs 0.7%, 6791/1017697), White and Black British Caribbean people (0.5%, 416/89441 vs 0.8%, 7838/1017697), and “other” Mixed race people (0.2%, 215/89441 vs 0.4%, 3993/1017697),
- Chinese people (0.2%, 157/89441 vs 0.8%, 7872/1017697),
- people of “other” minority ethnic groups (0.4%, 398/89441 vs 1.1%, 11238/1017697),
- with varying patterns by age band and gender (Figure 7, Table 2).

Variations in ethnicity profile by service line within CHS are detailed in Table 14; for instance,

- Asian British service users in particular were overrepresented in the City Reablement Service (39.9%) compared to their level of representation in CHS overall (15.2%),
- whilst Asian British, Black British, and Mixed race people were overrepresented in the Podiatry service (22.1%, 1.5%, and 1.8% respectively) compared to their level of representation in CHS overall (15.2%, 1.2%, and 1.4% respectively).

Figure 7: Ethnicity profile of CHS's service users by age band and gender, compared to the local population



LLR: Leicester, Leicestershire, and Rutland (Office for National Statistics, 2011 Census)
CHS: Community Health Services (headcount of service users 2018/19)

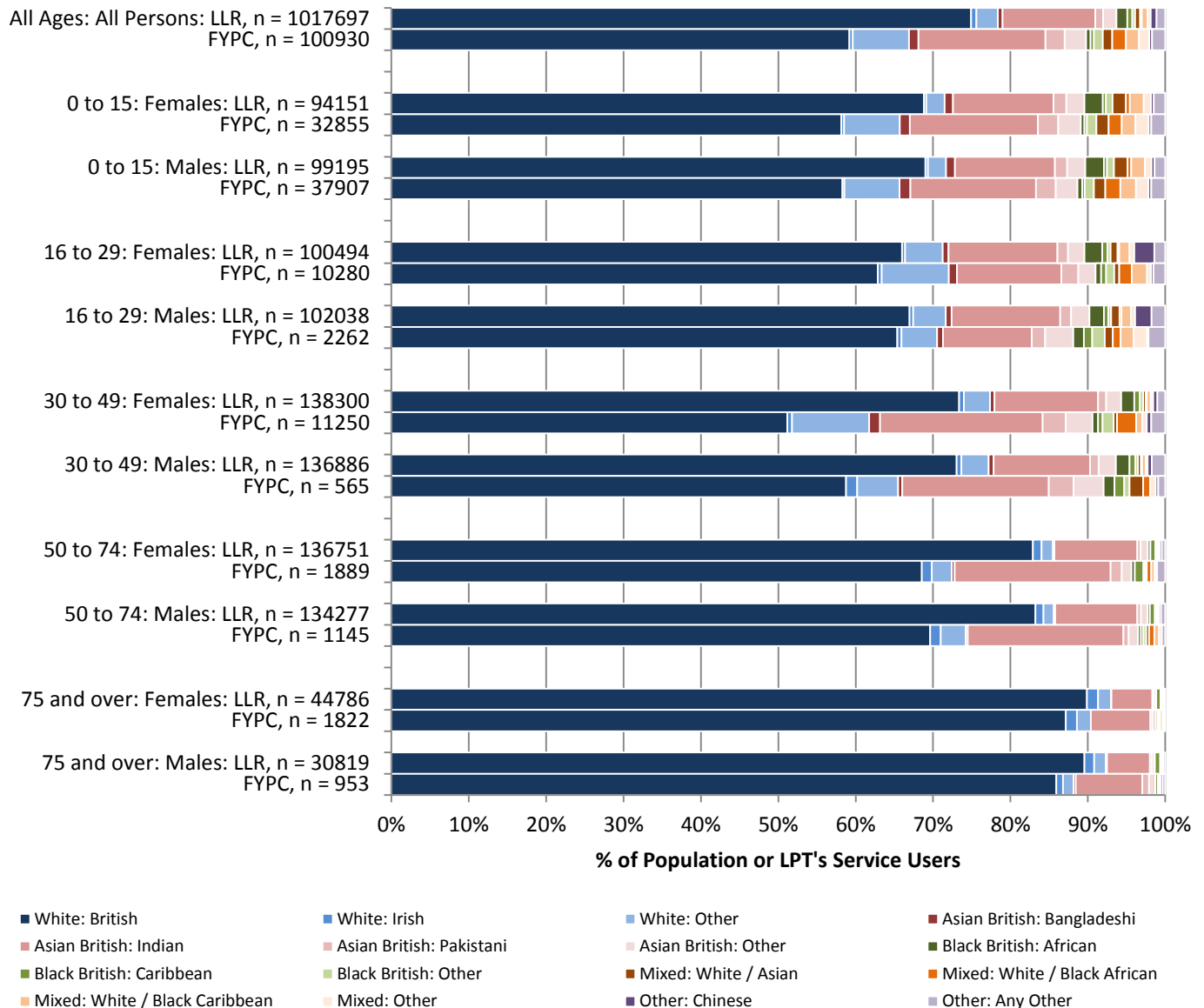
In FYPC there were underrepresentations of

- White British (59.2%, 59727/100930 vs 74.9%, 762302/1017697) and Irish people (0.4%, 435/100930 vs 0.7%, 7155/1017697),
- Black British African (0.6%, 577/100930 vs 1.4%, 14586/1017697) and Caribbean people (0.4%, 435/100930 vs 0.6%, 6276/1017697),
- and Chinese people (0.4%, 359/100930 vs 0.8%, 7872/1017697),
- with varying patterns by age band and gender (Figure 8, Table 2).

Variations in ethnicity profile by service line within FYPC are detailed in Table 18; for instance,

- Asian British service users were overrepresented in Children's Phlebotomy (50.1%), Diana Children's Service (27.9%), and Dietetics (30.6%) compared to their level of representation in FYPC overall (22.9%),
- whilst Black British service users were overrepresented in Children's Phlebotomy (2.9%), Diana Children's Service (3.8%), Dietetics (3.4%), Looked After Children (4.0%), and Psychosis Intervention and Early Recovery (10.4%) compared to their level of representation in FYPC overall (2.2%),
- and Mixed race service users were overrepresented in the 0-19 Healthy Child programme (6.4%), Looked After Children (11.6%), and Paediatric Medical Services (8.1%) compared to their level of representation in FYPC overall (6.0%).

Figure 8: Ethnicity profile of FYPC's service users by age band and gender, compared to the local population



LLR: Leicester, Leicestershire, and Rutland (Office for National Statistics, 2011 Census)
FYPC: Families, Young People and Children's Services (headcount of service users 2018/19)

Data quality:

- Information about ethnicity was not held for 15.8% of LPT's service uses overall (Table 2), 26.3% in AMH/LD, 13.0% in CHS, and 15.3% in FYPC;
- with considerable variation by service line (AMH/LD Table 10, CHS Table 14, FYPC Table 18).
- Thus, potentially, the analyses presented here may not give a representative picture of the ethnicity profile of service users within LPT and its individual service lines.

3.3 The disability, religion and belief, and sexual orientation profiles of LPT's service users

LPT's patient information systems hold information about patients' disability (Table 3), religion or belief (Table 4), and sexual orientation (Table 5). However, these data are largely incomplete (not known for in excess of 97% of service users) and cannot be used to draw reliable inferences about the disability, religion and belief, and sexual orientation profiles of LPT's service users.

3.4 Service in the Armed Forces amongst LPT's service users

LPT's patient information systems also hold information about whether a patient has served in the armed forces (Table 6). Again, these data are largely incomplete (not known for 99% of service users) and cannot be used to draw reliable inferences about the profile of LPT's service users with regard to having served in the armed forces.

3.5 Mental health problems amongst users of adult mental health services

Disorder types and Health of Nation Outcome Scores (HoNOS) were analysed by age, ethnicity, and gender for users of adult mental health services to give insight into how the difficulties and problems faced by service users vary by demographic group. Disorder types (non-psychotic, psychotic, organic) varied by age, ethnicity, and gender (Table 19 to Table 21); as did the prevalence and severity of problems in the HoNOS domains (Table 22 to Table 27). The scores in HoNOS domains, as analysed here, reflect a snapshot of service users' mental health conditions at a given time rather than a treatment outcome.

Amongst those adult mental health service users of known ethnicity with a HoNOS score, overall, 19.2% were classed as having a psychotic disorder (2468/12827), with significant variation across ethnic groups: rates of psychotic disorder were lower for White service users (15.7%, 1708/10852) and were higher for Asian British (35.2%, 487/1382), Black British (59.0%, 160/271), Mixed race (32.7%, 72/220), and "other" (40.2%, 41/102) service users (Table 20). In terms of the detailed HoNOS domains, the profile of "severe to very severe" difficulties experienced by service users varied by ethnic group. White service users were more likely to have severe cognitive problems. Asian British service users were more likely to have severe problems in the HoNOS domains of problems associated with hallucination and delusions, problems with occupation and activities, agitated behaviour / expansive mood (historical), engagement (historical), and vulnerability (historical). Black British service users were more likely to have severe problems in the HoNOS domains of problem drinking or drug taking, problems associated with hallucination and delusions, agitated behaviour / expansive mood (historical), engagement (historical), and vulnerability (historical). And Mixed race service users were more likely to have severe problems in the HoNOS domains of problem drinking or drug taking, problems associated with hallucination and delusions, agitated behaviour / expansive mood (historical), and vulnerability (historical) (Table 25).

3.6 Accessible Information Standard

From 1st August 2016 onwards, all organisations that provide NHS care and / or publicly-funded adult social care are legally required to follow the Accessible Information Standard. The Standard sets out a specific, consistent approach to identifying, recording, flagging, sharing and meeting the information and communication support needs of patients, service users, carers and parents with a disability, impairment or sensory loss.

Detailed analyses of service users identified as having communication needs under the Accessible Information Standard were undertaken for the 2018/19 financial year. The analyses considered the percentages of service users identified as having communication needs, out of all people using the Trust's services in 2018/19, broken down by the protected characteristics of age, gender, and ethnicity.









Overall, 0.33% of all people who used the Trust's services in the year (776/232464) were identified as having communication needs under the Accessible Information Standard. Broadly, older service users were most likely to have communication needs identified (0.99%, 393/39522 of service users aged 75 years old and over, compared to 0.20%, 383/192942 of younger service users). Within the age ranges 16 to 29 years old and 30 to 49 years, women were less likely than men to have communication needs identified: 0.18% (32/18002) of women compared to 0.46% (41/8872) of men aged 16 to 29 years old, and 0.15% (37/24951) of women compared to 0.30% (33/10871) of men aged 30 to 49 years old. Please refer to Table 28. Additionally, White service users were more likely than BME service users to have communication needs identified (0.43%, 629/144722 of White service users compared to 0.24%, 121/50933 of BME service users – reflecting to the older age profile of White service users). Please refer to Table 29.

4 Appendix of analyses

4.1 Demographic profile of service users

Overrepresentation or underrepresentation in a protected characteristic subgroup of service users was assessed for the period 1st April 2018 to 31st March 2019 relative to that subgroup's representation in the local population, based on Leicester, Leicestershire, and Rutland (or the East Midlands region where more local breakdowns are not available) according to the latest available estimates⁵ (Chi-Squared Test or Fisher's Exact Tests, $\alpha = .05$, followed by *post-hoc* analyses of standardised residuals with the Bonferroni correction applied).

Statistically significant deviations from proportional representation are flagged in the tables giving the percentages of service users in each protected characteristic subgroup compared to the relevant benchmark:

	Reference benchmark against which overrepresentation or underrepresentation is evaluated (representation in the local population)
	A group that is overrepresented to a significant, large degree when compared to its level of representation in the reference benchmark
	A group that is overrepresented to a significant, medium degree when compared to its level of representation in the reference benchmark
	A group that is overrepresented to a significant, small degree when compared to its level of representation in the reference benchmark
	A group that is proportionately represented when compared to its level of representation in the reference benchmark
	A group that is underrepresented to a significant, small degree when compared to its level of representation in the reference benchmark
	A group that is underrepresented to a significant, medium degree when compared to its level of representation in the reference benchmark
	A group that is underrepresented to a significant, large degree when compared to its level of representation in the reference benchmark

(Essentially, greens indicate overrepresentation and yellows/oranges/reds indicate underrepresentation.)

⁵ Office for National Statistics 2018 mid-year estimates for age and gender; 2011 UK Census for ethnicity, disability, and religion or belief; 2017 ONS Annual Population Survey for sexual orientation; 2017 ONS Annual Population Survey for veterans / ex-service people

4.1.1 Local population and service use, overall and by service area

Table 1: Service users analysed by service area, age, and gender, compared against the local population

Gender	Area	Age Band (years)*													Total known	Not known	Grand total
		0 to 4	5 to 9	10 to 14	15 to 19	20 to 29	30 to 39	40 to 49	50 to 59	60 to 69	70 to 79	80 to 89	90 +				
All Persons	LLR	5.8%	6.2%	5.9%	6.2%	14.7%	12.4%	12.4%	13.1%	10.5%	7.9%	3.9%	0.8%	1093183	0.0%	1093183	
	LPT†	20.8%	7.4%	6.1%	4.7%	8.1%	9.2%	6.2%	7.6%	8.0%	9.4%	8.8%	3.6%	232464	0.0%	232464	
	AMH/LD	0.1%	0.1%	0.7%	5.4%	24.0%	21.0%	18.6%	17.9%	9.1%	2.7%	0.5%	0.0%	25250	0.0%	25250	
	CHS	0.0%	0.2%	0.7%	1.5%	5.0%	6.4%	8.5%	13.2%	16.0%	20.6%	19.8%	8.0%	102772	0.0%	102772	
	FYPC	40.8%	14.3%	11.4%	7.8%	8.2%	9.8%	2.0%	1.3%	1.2%	1.2%	1.2%	0.6%	118632	0.0%	118632	
Females	LLR	5.6%	6.0%	5.7%	5.9%	14.0%	12.6%	12.5%	13.1%	10.6%	8.2%	4.4%	1.2%	549549	0.0%	549549	
	LPT†	17.5%	5.5%	5.0%	4.6%	10.4%	12.4%	6.7%	7.8%	7.7%	8.9%	9.2%	4.4%	130923	0.0%	130923	
	AMH/LD	0.1%	0.1%	0.8%	5.7%	24.1%	20.7%	18.1%	18.0%	9.2%	2.7%	0.6%	0.0%	13491	0.0%	13491	
	CHS	0.0%	0.2%	0.6%	1.2%	4.7%	6.5%	8.8%	13.4%	15.1%	19.2%	20.3%	9.7%	58499	0.0%	58499	
	FYPC	33.5%	10.5%	9.2%	7.7%	13.4%	16.6%	3.0%	1.5%	1.3%	1.2%	1.4%	0.9%	68226	0.0%	68226	
Males	LLR	6.1%	6.3%	6.1%	6.4%	15.4%	12.3%	12.4%	13.2%	10.5%	7.6%	3.3%	0.5%	543634	0.0%	543634	
	LPT†	25.2%	9.8%	7.4%	4.9%	5.2%	5.1%	5.6%	7.4%	8.4%	10.0%	8.4%	2.5%	101526	0.0%	101526	
	AMH/LD	0.1%	0.1%	0.5%	5.0%	24.0%	21.2%	19.2%	17.7%	9.1%	2.8%	0.4%	0.0%	11752	0.0%	11752	
	CHS	0.0%	0.2%	0.8%	1.8%	5.4%	6.2%	7.9%	13.0%	17.3%	22.4%	19.1%	5.7%	44269	0.0%	44269	
	FYPC	50.7%	19.5%	14.5%	7.9%	1.2%	0.7%	0.7%	1.0%	1.1%	1.2%	1.1%	0.4%	50402	0.0%	50402	

LLR: Leicester, Leicestershire, and Rutland (Office for National Statistics, 2018 mid-year estimate)

LPT: Leicestershire Partnership NHS Trust (headcount of service users 2018/19); colour coding compares to the LLR benchmark

AMH/LD: Adult Mental Health and Learning Disability services (headcount of service users 2018/19); colour coding compares to the LLR benchmark

CHS: Community Health Services (headcount of service users 2018/19); colour coding compares to the LLR benchmark

FYPC: Families, Young People and Children's Services (headcount of service users 2018/19); colour coding compares to the LLR benchmark

* percentages calculated by row; total known is the base for the percentage and represents total of known age (all persons) or total of known age and gender (males / females)

† totals for individual service areas will exceed those for LPT overall as individuals may use services in more than one service area

Table 2: Service users analysed by service area, ethnicity, age, and gender, compared against the local population

Age Band (years)	Gender	Area	Ethnicity*																Total known	Not known	Grand total
			British	White Irish	Other	Bangla-deshi	Asian Indian	British Pakistani	Other	Black African	Black Caribbean	Other	White / Asian	Mixed White / Black African	White / Black Caribbean	Other	Chinese	Any Other			
All Ages	All Persons	LLR	74.9%	0.7%	2.8%	0.6%	12.0%	1.0%	1.7%	1.4%	0.6%	0.4%	0.7%	0.2%	0.8%	0.4%	0.8%	1.1%	1017697	0.0%	1017697
		LPT†	68.3%	0.6%	5.0%	0.8%	14.4%	1.7%	2.0%	0.5%	0.5%	0.8%	0.8%	1.1%	1.1%	0.8%	0.3%	1.1%	195655	15.8%	232464
		AMH/LD	77.0%	0.6%	2.8%	0.4%	9.5%	1.0%	2.0%	1.2%	1.1%	0.6%	0.4%	0.4%	1.0%	0.8%	0.2%	1.1%	18611	26.3%	25250
		CHS	78.2%	0.8%	2.6%	0.4%	12.8%	0.8%	1.2%	0.3%	0.5%	0.4%	0.2%	0.5%	0.5%	0.2%	0.2%	0.4%	89441	13.0%	102772
		FYPC	59.2%	0.4%	7.3%	1.3%	16.4%	2.5%	2.8%	0.6%	0.4%	1.2%	1.2%	1.8%	1.7%	1.3%	0.4%	1.7%	100930	14.9%	118632
0 to 15	Female	LLR	68.8%	0.3%	2.4%	1.1%	13.0%	1.7%	2.3%	2.4%	0.4%	0.9%	1.7%	0.5%	1.8%	0.9%	0.4%	1.5%	94151	0.0%	94151
		LPT†	58.3%	0.4%	7.2%	1.3%	16.5%	2.6%	2.9%	0.5%	0.3%	1.2%	1.5%	1.7%	1.7%	1.7%	0.3%	1.8%	33131	13.6%	38324
		AMH/LD	77.6%	R%	5.4%	0.0%	4.9%	R%	R%	R%	0.0%	R%	0.0%	R%	R%	R%	0.0%	R%	205	7.7%	222
		CHS	71.9%	R%	3.5%	R%	14.3%	R%	R%	R%	R%	0.0%	R%	R%	R%	R%	0.0%	R%	405	31.1%	588
		FYPC	58.2%	0.4%	7.2%	1.3%	16.6%	2.6%	2.9%	0.5%	0.3%	1.2%	1.6%	1.7%	1.7%	1.7%	0.3%	1.8%	32855	13.3%	37900
	Male	LLR	69.0%	0.3%	2.4%	1.1%	12.9%	1.6%	2.3%	2.4%	0.4%	0.9%	1.8%	0.5%	1.8%	0.8%	0.4%	1.4%	99195	0.0%	99195
		LPT†	58.3%	0.3%	7.1%	1.4%	16.2%	2.6%	2.8%	0.6%	0.3%	1.2%	1.5%	1.9%	2.0%	1.6%	0.4%	1.8%	38154	14.1%	44399
		AMH/LD	68.7%	0.0%	R%	0.0%	R%	R%	R%	0.0%	0.0%	R%	R%	R%	R%	R%	R%	R%	83	16.2%	99
		CHS	66.7%	R%	7.6%	R%	12.0%	R%	R%	R%	R%	R%	R%	R%	R%	R%	R%	R%	408	33.9%	617
		FYPC	58.3%	0.3%	7.1%	1.4%	16.2%	2.6%	2.8%	0.6%	0.3%	1.2%	1.5%	1.9%	2.0%	1.6%	0.4%	1.8%	37907	13.8%	43974

LLR: Leicester, Leicestershire, and Rutland (Office for National Statistics, 2011 Census)

LPT: Leicestershire Partnership NHS Trust (headcount of service users 2018/19); colour coding compares to the LLR benchmark

AMH/LD: Adult Mental Health and Learning Disability services (headcount of service users 2018/19); colour coding compares to the LLR benchmark

CHS: Community Health Services (headcount of service users 2018/19); colour coding compares to the LLR benchmark

FYPC: Families, Young People and Children's Services (headcount of service users 2018/19); colour coding compares to the LLR benchmark

* percentages calculated by row; total known is the base for the percentage and represents total of known ethnicity or total of known ethnicity, gender, and ethnicity (within age bands and genders)

† totals for individual service areas will exceed those for LPT overall as individuals may use services in more than one service area

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Table 2 is continued overleaf ...

Table 2 continued: Service users analysed by service area, ethnicity, age, and gender, compared against the local population

Age Band (years)	Gender	Area	Ethnicity*															Total known	Not known	Grand total	
			White			Asian British				Black British			Mixed				Other				
			British	Irish	Other	Bangla- deshi	Indian	Pakistani	Other	African	Caribbean	Other	White / Asian	White / Black African	White / Black Caribbean	Other	Chinese	Any Other			
16 to 29	Female	LLR	66.0%	0.4%	4.9%	0.8%	14.1%	1.4%	2.1%	2.3%	0.7%	0.4%	0.9%	0.2%	1.3%	0.6%	2.6%	1.4%	100494	0.0%	100494
		LPT†	65.9%	0.5%	7.5%	0.9%	12.4%	2.0%	2.0%	0.9%	0.6%	0.9%	0.7%	1.4%	1.8%	0.6%	0.4%	1.4%	13988	22.3%	18002
		AMH/LD	79.4%	0.4%	2.8%	0.6%	5.9%	1.0%	1.4%	1.5%	0.8%	0.5%	0.9%	0.8%	1.5%	0.8%	0.4%	1.3%	2802	28.6%	3923
		CHS	72.5%	0.5%	5.1%	0.7%	10.8%	1.6%	1.4%	0.6%	0.3%	0.7%	0.7%	1.3%	1.3%	0.8%	0.7%	1.1%	2851	15.8%	3385
		FYPC	62.9%	0.5%	8.7%	1.0%	13.5%	2.2%	2.2%	0.7%	0.7%	1.0%	0.7%	1.6%	2.0%	0.6%	0.3%	1.5%	10280	19.7%	12797
	Male	LLR	67.0%	0.5%	4.2%	0.8%	14.0%	1.4%	2.4%	1.9%	0.6%	0.4%	1.1%	0.3%	1.2%	0.5%	2.1%	1.8%	102038	0.0%	102038
		LPT†	68.4%	0.5%	3.8%	0.8%	11.7%	1.6%	2.9%	1.2%	0.9%	1.5%	1.0%	1.1%	1.4%	1.3%	0.4%	1.5%	6050	31.8%	8872
		AMH/LD	75.2%	R%	3.0%	R%	7.2%	0.8%	2.8%	2.0%	1.4%	1.3%	0.7%	R%	1.1%	1.5%	R%	1.2%	2149	36.5%	3382
		CHS	65.1%	R%	4.0%	1.2%	15.6%	1.9%	2.7%	0.7%	R%	1.8%	1.0%	1.6%	1.2%	0.7%	R%	1.1%	2410	22.0%	3088
		FYPC	65.4%	R%	4.6%	0.8%	11.5%	1.7%	3.6%	1.4%	1.1%	1.6%	1.1%	1.0%	1.7%	1.7%	R%	2.2%	2262	31.5%	3302
30 to 49	Female	LLR	73.3%	0.6%	3.4%	0.6%	13.4%	1.1%	1.9%	1.7%	0.7%	0.4%	0.3%	0.1%	0.5%	0.3%	0.6%	1.0%	138300	0.0%	138300
		LPT†	59.9%	0.5%	7.8%	1.2%	17.8%	2.3%	2.8%	0.8%	0.5%	1.0%	0.4%	1.7%	0.8%	0.6%	0.4%	1.5%	20460	18.0%	24951
		AMH/LD	76.7%	0.3%	3.3%	0.6%	9.3%	1.2%	2.2%	1.2%	0.6%	0.4%	R%	0.6%	1.3%	0.8%	R%	1.2%	3875	26.0%	5240
		CHS	67.1%	0.4%	5.8%	1.0%	15.9%	1.7%	2.2%	0.8%	0.4%	0.7%	0.4%	1.0%	0.6%	0.6%	0.3%	1.1%	7798	13.3%	8997
		FYPC	51.2%	0.6%	10.0%	1.4%	21.0%	3.0%	3.5%	0.7%	0.6%	1.4%	0.4%	2.5%	0.8%	0.6%	0.6%	1.8%	11250	15.5%	13313
	Male	LLR	73.0%	0.6%	3.5%	0.6%	12.5%	1.1%	2.2%	1.8%	0.7%	0.3%	0.4%	0.1%	0.5%	0.2%	0.5%	1.7%	136886	0.0%	136886
		LPT†	65.1%	0.6%	4.8%	1.0%	16.1%	1.8%	2.6%	1.2%	0.8%	0.9%	0.6%	0.9%	0.8%	0.8%	0.3%	1.5%	8360	23.1%	10871
		AMH/LD	73.7%	0.7%	2.7%	0.5%	10.2%	1.3%	2.6%	1.6%	1.2%	0.8%	0.5%	R%	1.1%	1.0%	R%	1.4%	3329	30.0%	4757
		CHS	61.3%	0.5%	6.0%	1.3%	19.0%	1.9%	2.5%	0.8%	0.5%	1.0%	0.6%	1.3%	0.7%	0.7%	0.2%	1.6%	5250	16.1%	6256
		FYPC	58.8%	R%	5.3%	R%	18.9%	3.2%	3.9%	R%	R%	R%	1.8%	R%	0.0%	R%	R%	R%	565	21.0%	715

LLR: Leicester, Leicestershire, and Rutland (Office for National Statistics, 2011 Census)

LPT: Leicestershire Partnership NHS Trust (headcount of service users 2018/19); colour coding compares to the LLR benchmark

AMH/LD: Adult Mental Health and Learning Disability services (headcount of service users 2018/19); colour coding compares to the LLR benchmark

CHS: Community Health Services (headcount of service users 2018/19); colour coding compares to the LLR benchmark

FYPC: Families, Young People and Children's Services (headcount of service users 2018/19); colour coding compares to the LLR benchmark

* percentages calculated by row; total known is the base for the percentage and represents total of known ethnicity or total of known ethnicity, gender, and age (within age bands and genders)

† totals for individual service areas will exceed those for LPT overall as individuals may use services in more than one service area

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Table 2 is continued overleaf ...

Table 2 continued: Service users analysed by service area, ethnicity, age, and gender, compared against the local population

Age Band (years)	Gender	Area	Ethnicity*																Total known	Not known	Grand total
			British	White Irish	Other	Bangla-deshi	Asian Indian	British Pakistani	Other	African	Black Caribbean	Other	White / Asian	Mixed White / Black African	White / Black Caribbean	Other	Chinese	Any Other			
50 to 74	Female	LLR	82.9%	1.1%	1.5%	0.2%	10.7%	0.4%	0.9%	0.3%	0.6%	0.1%	0.1%	0.0%	0.1%	0.1%	0.3%	0.4%	136751	0.0%	136751
		LPT†	76.2%	0.8%	2.0%	0.3%	15.5%	0.9%	1.3%	0.4%	0.7%	0.3%	0.2%	0.4%	0.3%	0.2%	0.2%	0.4%	22173	15.2%	26155
		AMH/LD	77.6%	0.8%	2.5%	R%	13.0%	0.9%	1.5%	0.5%	1.0%	0.4%	R%	R%	R%	0.4%	R%	0.4%	3139	19.6%	3906
		CHS	76.9%	0.8%	1.9%	0.3%	15.3%	0.9%	1.2%	0.3%	0.5%	0.3%	0.2%	0.4%	0.3%	0.2%	0.2%	0.4%	19433	13.0%	22341
		FYPC	68.6%	1.3%	2.6%	R%	20.2%	1.4%	1.3%	R%	1.1%	R%	R%	0.6%	R%	R%	R%	1.1%	1889	17.9%	2301
	Male	LLR	83.2%	1.0%	1.3%	0.2%	10.6%	0.5%	0.9%	0.3%	0.7%	0.1%	0.1%	0.0%	0.1%	0.1%	0.3%	0.5%	134277	0.0%	134277
		LPT†	77.3%	0.8%	1.9%	0.3%	14.6%	0.8%	1.3%	0.3%	0.7%	0.4%	0.2%	0.4%	0.4%	0.2%	0.1%	0.3%	17754	16.9%	21353
		AMH/LD	78.8%	0.7%	2.3%	R%	10.8%	0.9%	1.4%	0.5%	1.6%	0.4%	R%	R%	0.7%	R%	R%	0.8%	2710	19.5%	3367
		CHS	77.6%	0.8%	1.7%	0.4%	14.8%	0.7%	1.3%	0.2%	0.6%	0.4%	0.2%	0.4%	0.4%	0.2%	0.1%	0.2%	15661	15.1%	18455
		FYPC	69.6%	1.4%	3.2%	R%	20.1%	R%	1.2%	R%	R%	R%	R%	R%	R%	R%	0.0%	R%	1145	17.3%	1385
75 and over	Female	LLR	89.9%	1.4%	1.7%	0.1%	5.3%	0.2%	0.3%	0.1%	0.6%	0.0%	0.1%	0.0%	0.1%	0.1%	0.1%	0.2%	44786	0.0%	44786
		LPT†	85.5%	1.1%	2.2%	0.1%	8.8%	0.3%	0.5%	0.1%	0.5%	0.2%	0.1%	0.1%	0.3%	0.0%	0.1%	0.2%	21199	9.8%	23491
		AMH/LD	87.2%	R%	R%	0.0%	5.9%	0.0%	R%	0.0%	R%	0.0%	0.0%	R%	0.0%	0.0%	0.0%	R%	188	6.0%	200
		CHS	85.5%	1.1%	2.2%	0.1%	8.9%	0.3%	0.5%	0.1%	0.5%	0.2%	0.1%	0.1%	0.3%	0.0%	0.1%	0.2%	20964	9.6%	23188
		FYPC	87.2%	1.4%	1.8%	0.0%	7.7%	R%	R%	0.0%	R%	R%	R%	0.0%	R%	0.0%	R%	R%	1822	4.9%	1915
	Male	LLR	89.6%	1.3%	1.5%	0.1%	5.5%	0.2%	0.3%	0.1%	0.7%	0.1%	0.1%	0.0%	0.1%	0.0%	0.1%	0.3%	30819	0.0%	30819
		LPT†	85.8%	1.1%	1.5%	0.2%	8.7%	0.4%	0.6%	0.0%	0.5%	0.2%	0.0%	0.2%	0.4%	0.0%	0.1%	0.1%	14381	10.3%	16031
		AMH/LD	87.7%	R%	R%	0.0%	R%	0.0%	R%	0.0%	R%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	130	11.6%	147
		CHS	85.8%	1.1%	1.5%	0.2%	8.7%	0.4%	0.6%	0.0%	0.6%	0.1%	0.0%	0.2%	0.4%	0.0%	0.1%	0.1%	14259	10.1%	15853
		FYPC	85.9%	R%	1.4%	R%	8.6%	R%	R%	0.0%	R%	R%	0.0%	0.0%	0.0%	R%	R%	R%	953	7.1%	1026

LLR: Leicester, Leicestershire, and Rutland (Office for National Statistics, 2011 Census)

LPT: Leicestershire Partnership NHS Trust (headcount of service users 2018/19); colour coding compares to the LLR benchmark

AMH/LD: Adult Mental Health and Learning Disability services (headcount of service users 2018/19); colour coding compares to the LLR benchmark

CHS: Community Health Services (headcount of service users 2018/19); colour coding compares to the LLR benchmark

FYPC: Families, Young People and Children's Services (headcount of service users 2018/19); colour coding compares to the LLR benchmark

* percentages calculated by row; total known is the base for the percentage and represents total of known ethnicity or total of known ethnicity, gender, and age (within age bands and genders)

† totals for individual service areas will exceed those for LPT overall as individuals may use services in more than one service area

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Table 3: Service users analysed by service area and disability (day-to-day activities limited a lot), compared against the local population

Area	Disability		Total known	Not known	Grand total
	Disabled†	Not Disabled			
LLR	7.4%	92.6%	1017697	0.0%	1017697
LPT‡	62.2%	37.8%	632	99.7%	232464
AMH/LD	62.2%	37.8%	98	99.6%	25250
CHS	62.6%	37.4%	575	99.4%	102772
FYPC	73.8%	26.2%	84	99.9%	118632

LLR: Leicester, Leicestershire, and Rutland (Office for National Statistics, 2011 Census)

LPT: Leicestershire Partnership NHS Trust (headcount of service users 2018/19); colour coding compares to the LLR benchmark

AMH/LD: Adult Mental Health and Learning Disability services (headcount of service users 2018/19); colour coding compares to the LLR benchmark

CHS: Community Health Services (headcount of service users 2018/19); colour coding compares to the LLR benchmark

FYPC: Families, Young People and Children's Services (headcount of service users 2018/19); colour coding compares to the LLR benchmark

* percentages calculated by row; total known is the base for the percentage and represents total of known disability status

† for the LLR 2011 Census figures those who described their day-to-day activities as limited a lot are classified as disabled, whilst those who described their day-to-day activities as limited a little or not limited at all are classified as not disabled

‡ totals for individual service areas will exceed those for LPT overall as individuals may use services in more than one service area

Table 4: Service users analysed by service area and religion or belief, compared against the local population

Area	Religion or Belief						Total known	Not known	Grand total
	No Religion	Christian	Hindu	Muslim	Sikh	Other			
LLR	27.2%	55.0%	7.2%	7.4%	2.4%	0.9%	954766	6.2%	1017697
LPT†	23.6%	54.2%	8.7%	7.9%	3.1%	2.6%	5961	97.4%	232464
AMH/LD	25.4%	50.6%	8.7%	9.1%	3.4%	2.8%	4340	82.8%	25250
CHS	16.9%	63.7%	9.0%	5.3%	2.4%	2.6%	2582	97.5%	102772
FYPC	24.4%	54.8%	7.7%	7.9%	3.1%	2.0%	959	99.2%	118632

LLR: Leicester, Leicestershire, and Rutland (Office for National Statistics, 2011 Census)

LPT: Leicestershire Partnership NHS Trust (headcount of service users 2018/19); colour coding compares to the LLR benchmark

AMH/LD: Adult Mental Health and Learning Disability services (headcount of service users 2018/19); colour coding compares to the LLR benchmark

CHS: Community Health Services (headcount of service users 2018/19); colour coding compares to the LLR benchmark

FYPC: Families, Young People and Children's Services (headcount of service users 2018/19); colour coding compares to the LLR benchmark

* percentages calculated by row; total known is the base for the percentage and represents total of known religion or belief

† totals for individual service areas will exceed those for LPT overall as individuals may use services in more than one service area

Table 5: Service users analysed by service area and sexual orientation, compared against the local population (16 years old and over)

Area	Sexual Orientation		Total known	Not known	Grand total†
	Heterosexual	LGBO			
East Midlands	96.9%	3.1%	3647000	4.0%	3800000
LPT‡	95.0%	5.0%	1350	99.1%	149740
AMH/LD	85.1%	14.9%	335	98.7%	24929
CHS	97.7%	2.3%	1094	98.9%	101567
FYPC	R%	R%	161	99.6%	36757

East Midlands: East Midlands region (Office for National Statistics, 2017 Annual Population Survey)

LPT: Leicestershire Partnership NHS Trust (headcount of service users 2018/19); colour coding compares to the LLR benchmark

AMH/LD: Adult Mental Health and Learning Disability services (headcount of service users 2018/19); colour coding compares to the LLR benchmark

CHS: Community Health Services (headcount of service users 2018/19); colour coding compares to the LLR benchmark

FYPC: Families, Young People and Children's Services (headcount of service users 2018/19); colour coding compares to the LLR benchmark

* percentages calculated by row; total known is the base for the percentage and represents total of known sexual orientation

† aged 16 years old and over

‡ totals for individual service areas will exceed those for LPT overall as individuals may use services in more than one service area

R – Redacted

Table 6: Service users analysed by service area and service in the Armed Forces, compared against the local population (16 years old and over)

Area	Forces*		Total known	Not known	Grand total†
	Ex-Services / Veterans	Not ex-services			
East Midlands	4.7%	95.3%	3750139	0.0%	3750139
LPT‡	13.7%	86.3%	3192	97.9%	149740
AMH/LD	8.2%	91.8%	729	97.1%	24929
CHS	14.6%	85.4%	2607	97.4%	101567
FYPC	11.0%	89.0%	355	99.0%	36757

East Midlands: East Midlands region (Office for National Statistics, 2017 Annual Population Survey)

LPT: Leicestershire Partnership NHS Trust (headcount of service users 2018/19); colour coding compares to the LLR benchmark

AMH/LD: Adult Mental Health and Learning Disability services (headcount of service users 2018/19); colour coding compares to the LLR benchmark

CHS: Community Health Services (headcount of service users 2018/19); colour coding compares to the LLR benchmark

FYPC: Families, Young People and Children's Services (headcount of service users 2018/19); colour coding compares to the LLR benchmark

* percentages calculated by row; total known is the base for the percentage and represents total of known forces status

† aged 16 years old and over

‡ totals for individual service areas will exceed those for LPT overall as individuals may use services in more than one service area

4.1.2 Service use in Adult Mental Health and Learning Disabilities analysed by service line

Table 7: AMH&LD's service users analysed by age and service line, compared against the overall profile of AMH&LD's service users

Service		Age Band (years)*												Total known	Not known	Grand total
		0 to 4	5 to 9	10 to 14	15 to 19	20 to 29	30 to 39	40 to 49	50 to 59	60 to 69	70 to 79	80 to 89	90 +			
AMH/LD Overall†		0.1%	0.1%	0.7%	5.4%	24.0%	21.0%	18.6%	17.9%	9.1%	2.7%	0.5%	0.0%	25250	0.0%	25250
	ADHD Service	0.0%	0.0%	0.0%	9.8%	44.3%	25.0%	13.8%	6.0%	R%	R%	0.0%	0.0%	2009	0.0%	2009
	Adult General Psychiatry	0.0%	0.0%	0.0%	2.6%	20.2%	20.5%	21.4%	21.9%	10.8%	2.3%	0.3%	0.0%	12517	0.0%	12517
	AMH Criminal Justice Liaison and Diversion Service	0.0%	0.0%	R%	10.1%	29.9%	25.3%	17.2%	11.1%	3.3%	1.6%	R%	0.0%	1410	0.0%	1410
	AMH Refuge / Female PICU	0.0%	0.0%	0.0%	0.0%	R%	R%	R%	R%	0.0%	0.0%	0.0%	0.0%	14	0.0%	14
	Assertive Outreach (Community and Inpatients)	0.0%	0.0%	0.0%	R%	8.1%	25.4%	29.2%	19.5%	14.1%	R%	0.0%	0.0%	370	0.0%	370
	Clinical Neuropsychology	0.0%	R%	5.3%	R%	6.6%	10.7%	11.9%	26.3%	15.2%	13.6%	4.5%	0.0%	243	0.0%	243
	Cognitive Behavioural Psychotherapy	0.0%	0.0%	0.0%	1.3%	26.2%	26.0%	19.0%	19.2%	7.1%	R%	R%	0.0%	835	0.0%	835
	Community & Outpatients Forensic / Adult Forensic Secure	0.0%	0.0%	0.0%	R%	29.6%	28.1%	23.2%	12.7%	R%	R%	0.0%	0.0%	267	0.0%	267
	Dynamic Psychotherapy Service	0.0%	0.0%	0.0%	R%	15.9%	22.2%	27.0%	22.8%	8.9%	R%	0.0%	0.0%	496	0.0%	496
	Homeless Service (City)	0.0%	0.0%	0.0%	R%	28.7%	31.0%	20.3%	12.3%	R%	0.0%	0.0%	0.0%	300	0.0%	300
	Huntington's Disease (Community and Inpatients)	0.0%	0.0%	0.0%	R%	R%	14.1%	20.4%	21.8%	17.0%	14.6%	R%	0.0%	206	0.0%	206
Learning Disabilities	Aspergers / Autism	0.0%	0.0%	0.0%	13.8%	39.0%	21.3%	14.2%	8.0%	R%	R%	R%	0.0%	536	0.0%	536
	Community Team	0.0%	0.0%	0.0%	4.9%	27.9%	16.9%	14.0%	18.0%	12.0%	5.5%	0.8%	0.0%	1838	0.0%	1838
	Other Teams	0.0%	0.0%	0.0%	R%	32.6%	21.7%	9.3%	19.4%	7.8%	R%	0.0%	0.0%	129	0.0%	129
	Liaison Psychiatry	0.0%	0.0%	0.0%	1.5%	13.5%	17.4%	23.1%	26.3%	16.9%	R%	R%	0.0%	886	0.0%	886
	Liaison Psychiatry - Chronic Fatigue	0.0%	0.0%	0.0%	R%	19.7%	18.8%	25.6%	20.5%	R%	R%	R%	0.0%	117	0.0%	117
	Liaison Psycho Oncology	0.0%	0.0%	0.0%	R%	5.9%	9.3%	16.1%	24.9%	24.9%	14.3%	R%	R%	559	0.0%	559
	LLR Perinatal Mental Health Service	0.0%	0.0%	0.0%	R%	48.7%	41.7%	5.4%	R%	R%	R%	0.0%	0.0%	743	0.0%	743
	Medical Psychology	1.4%	0.0%	0.0%	3.7%	19.0%	20.9%	20.3%	19.9%	9.0%	4.9%	1.0%	0.0%	1171	0.0%	1171
	Mental Health Triage Service (Urgent Care Centre and UHL)	0.1%	0.4%	4.3%	16.3%	30.2%	18.6%	15.0%	10.5%	3.7%	0.9%	0.0%	0.0%	3275	0.0%	3275
	METT Centre and Linnaeus Nursery	0.0%	0.0%	0.0%	0.0%	13.8%	21.7%	21.2%	30.0%	R%	R%	0.0%	0.0%	217	0.0%	217
	MH Inpatient Rehabilitation Service	0.0%	0.0%	0.0%	0.0%	R%	20.0%	24.8%	24.8%	18.4%	R%	R%	0.0%	125	0.0%	125
	Personality Disorder Service	0.0%	0.0%	0.0%	2.2%	45.7%	25.1%	16.8%	8.6%	1.5%	0.0%	0.0%	0.0%	975	0.0%	975
	Place of Safety Assessment Unit	0.0%	0.0%	0.0%	R%	27.6%	24.3%	19.1%	15.8%	R%	R%	0.0%	0.0%	152	0.0%	152
	SPA Acute Assessment and CRHT	0.0%	0.0%	0.0%	4.3%	28.3%	23.8%	19.1%	16.5%	6.6%	R%	R%	0.0%	3783	0.0%	3783

AMH/LD: Adult Mental Health and Learning Disability services (headcount of service users 2018/19); colour coding compares to this benchmark

* percentages calculated by row; total known is the base for the percentage and represents total of known age (all persons)

† totals for individual service lines will exceed those for the service area overall as individuals may use services in more than one service line

R – Redacted

Table 8: AMH&LD's female service users analysed by age and service line, compared against the overall profile of AMH&LD's female service users

Service		Age Band (years)*													Total known	Not known	Grand total
		0 to 4	5 to 9	10 to 14	15 to 19	20 to 29	30 to 39	40 to 49	50 to 59	60 to 69	70 to 79	80 to 89	90 +				
AMH/LD Overall†		0.1%	0.1%	0.8%	5.7%	24.1%	20.7%	18.1%	18.0%	9.2%	2.7%	0.6%	0.0%	13491	0.0%	13491	
Learning Disabilities	ADHD Service	0.0%	0.0%	0.0%	9.2%	39.7%	26.8%	15.0%	R%	R%	R%	0.0%	0.0%	754	0.0%	754	
	Adult General Psychiatry	0.0%	0.0%	0.0%	2.7%	21.0%	19.5%	20.7%	22.6%	10.7%	2.4%	0.4%	0.0%	6885	0.0%	6885	
	AMH Criminal Justice Liaison and Diversion Service	0.0%	0.0%	R%	10.9%	26.5%	21.3%	18.7%	14.7%	3.3%	R%	R%	0.0%	422	0.0%	422	
	AMH Refuge / Female PICU	0.0%	0.0%	0.0%	0.0%	R%	R%	R%	R%	0.0%	0.0%	0.0%	0.0%	14	0.0%	14	
	Assertive Outreach (Community and Inpatients)	0.0%	0.0%	0.0%	R%	R%	14.7%	27.2%	27.9%	19.1%	R%	0.0%	0.0%	136	0.0%	136	
	Clinical Neuropsychology	0.0%	R%	R%	R%	R%	R%	R%	25.6%	20.0%	R%	R%	0.0%	90	0.0%	90	
	Cognitive Behavioural Psychotherapy	0.0%	0.0%	0.0%	R%	28.1%	28.5%	18.2%	15.0%	7.8%	R%	R%	0.0%	473	0.0%	473	
	Community & Outpatients Forensic / Adult Forensic Secure	0.0%	0.0%	0.0%	R%	42.4%	R%	R%	R%	0.0%	0.0%	0.0%	0.0%	33	0.0%	33	
	Dynamic Psychotherapy Service	0.0%	0.0%	0.0%	R%	16.9%	22.8%	26.7%	22.2%	8.1%	R%	0.0%	0.0%	360	0.0%	360	
	Homeless Service (City)	0.0%	0.0%	0.0%	12.1%	29.9%	31.8%	16.8%	R%	R%	0.0%	0.0%	0.0%	107	0.0%	107	
	Huntington's Disease (Community and Inpatients)	0.0%	0.0%	0.0%	R%	R%	14.4%	19.8%	23.4%	17.1%	12.6%	R%	0.0%	111	0.0%	111	
	Aspergers / Autism	0.0%	0.0%	0.0%	15.5%	39.8%	21.8%	11.7%	5.8%	R%	R%	R%	0.0%	206	0.0%	206	
	Community Team	0.0%	0.0%	0.0%	R%	24.8%	19.3%	14.9%	18.0%	12.8%	5.8%	R%	0.0%	804	0.0%	804	
	Other Teams	0.0%	0.0%	0.0%	R%	37.7%	22.6%	R%	R%	R%	R%	0.0%	0.0%	R	0.0%	R	
	Liaison Psychiatry	0.0%	0.0%	0.0%	R%	17.0%	17.2%	22.8%	24.2%	15.4%	R%	R%	0.0%	499	0.0%	499	
	Liaison Psychiatry - Chronic Fatigue	0.0%	0.0%	0.0%	R%	20.0%	22.2%	25.6%	17.8%	R%	0.0%	0.0%	0.0%	90	0.0%	90	
	Liaison Psycho Oncology	0.0%	0.0%	0.0%	R%	6.6%	11.6%	19.1%	25.4%	24.0%	9.1%	R%	R%	362	0.0%	362	
	LLR Perinatal Mental Health Service	0.0%	0.0%	0.0%	R%	48.9%	41.7%	5.4%	R%	R%	R%	0.0%	0.0%	R	0.0%	R	
	Medical Psychology	R%	0.0%	0.0%	3.3%	18.7%	23.6%	22.4%	17.9%	8.1%	3.7%	R%	0.0%	777	0.0%	777	
	Mental Health Triage Service (Urgent Care Centre and UHL)	R%	R%	5.8%	21.6%	29.8%	15.1%	12.9%	10.0%	3.4%	0.8%	0.0%	0.0%	1779	0.0%	1779	
	METT Centre and Linnaeus Nursery	0.0%	0.0%	0.0%	0.0%	14.7%	15.6%	20.2%	33.9%	15.6%	0.0%	0.0%	0.0%	109	0.0%	109	
	MH Inpatient Rehabilitation Service	0.0%	0.0%	0.0%	0.0%	R%	R%	R%	30.4%	30.4%	R%	R%	0.0%	46	0.0%	46	
	Personality Disorder Service	0.0%	0.0%	0.0%	2.5%	47.5%	24.3%	16.1%	7.8%	1.7%	0.0%	0.0%	0.0%	752	0.0%	752	
	Place of Safety Assessment Unit	0.0%	0.0%	0.0%	R%	R%	22.9%	R%	R%	R%	R%	0.0%	0.0%	48	0.0%	48	
	SPA Acute Assessment and CRHT	0.0%	0.0%	R%	4.9%	28.1%	22.8%	19.1%	16.6%	6.6%	R%	R%	0.0%	1991	0.0%	1991	

AMH/LD: Adult Mental Health and Learning Disability services (headcount of service users 2018/19); colour coding compares to this benchmark

* percentages calculated by row; total known is the base for the percentage and represents total of known age and gender (females)

† totals for individual service lines will exceed those for the service area overall as individuals may use services in more than one service line

R – Redacted

Table 9: AMH&LD's male service users analysed by age and service line, compared against the overall profile of AMH&LD's male service users

Service		Age Band (years)*												Total known	Not known	Grand total
		0 to 4	5 to 9	10 to 14	15 to 19	20 to 29	30 to 39	40 to 49	50 to 59	60 to 69	70 to 79	80 to 89	90 +			
AMH/LD Overall†		0.1%	0.1%	0.5%	5.0%	24.0%	21.2%	19.2%	17.7%	9.1%	2.8%	0.4%	0.0%	11752	0.0%	11752
Learning Disabilities	ADHD Service	0.0%	0.0%	0.0%	10.1%	47.0%	23.9%	13.1%	4.5%	R%	R%	R%	0.0%	1255	0.0%	1255
	Adult General Psychiatry	0.0%	0.0%	0.0%	2.5%	19.2%	21.8%	22.4%	21.0%	10.9%	R%	R%	0.0%	5631	0.0%	5631
	AMH Criminal Justice Liaison and Diversion Service	0.0%	0.0%	R%	9.7%	31.4%	27.0%	16.6%	9.6%	3.3%	1.2%	R%	0.0%	988	0.0%	988
	AMH Refuge / Female PICU	-	-	-	-	-	-	-	-	-	-	-	-	0	-	0
	Assertive Outreach (Community and Inpatients)	0.0%	0.0%	0.0%	0.0%	R%	31.6%	30.3%	14.5%	11.1%	R%	0.0%	0.0%	234	0.0%	234
	Clinical Neuropsychology	0.0%	R%	R%	R%	R%	12.4%	12.4%	26.8%	R%	R%	R%	0.0%	153	0.0%	153
	Cognitive Behavioural Psychotherapy	0.0%	0.0%	0.0%	R%	23.8%	22.7%	20.2%	24.6%	R%	R%	0.0%	0.0%	362	0.0%	362
	Community & Outpatients Forensic / Adult Forensic Secure	0.0%	0.0%	0.0%	R%	27.8%	30.3%	22.2%	12.8%	R%	R%	0.0%	0.0%	234	0.0%	234
	Dynamic Psychotherapy Service	0.0%	0.0%	0.0%	R%	13.2%	20.6%	27.9%	24.3%	R%	R%	0.0%	0.0%	136	0.0%	136
	Homeless Service (City)	0.0%	0.0%	0.0%	R%	28.0%	30.6%	22.3%	R%	R%	0.0%	0.0%	0.0%	193	0.0%	193
	Huntington's Disease (Community and Inpatients)	0.0%	0.0%	0.0%	R%	R%	13.7%	21.1%	20.0%	16.8%	16.8%	R%	0.0%	95	0.0%	95
Learning Disabilities	Aspergers / Autism	0.0%	0.0%	0.0%	12.7%	38.5%	20.9%	15.8%	R%	R%	R%	R%	0.0%	330	0.0%	330
	Community Team	0.0%	0.0%	0.0%	6.2%	30.3%	15.1%	13.2%	17.9%	11.4%	R%	R%	0.0%	1034	0.0%	1034
	Other Teams	0.0%	0.0%	0.0%	R%	28.9%	21.1%	7.9%	19.7%	R%	R%	0.0%	0.0%	R	0.0%	R
	Liaison Psychiatry	0.0%	0.0%	0.0%	R%	9.0%	17.6%	23.5%	28.9%	R%	R%	0.0%	0.0%	387	0.0%	387
	Liaison Psychiatry - Chronic Fatigue	0.0%	0.0%	0.0%	0.0%	R%	R%	R%	R%	R%	R%	0.0%	0.0%	27	0.0%	27
	Liaison Psycho Oncology	0.0%	0.0%	0.0%	R%	R%	R%	10.7%	23.9%	26.4%	23.9%	R%	0.0%	197	0.0%	197
	LLR Perinatal Mental Health Service	0.0%	0.0%	0.0%	0.0%	0.0%	R%	R%	R%	0.0%	0.0%	0.0%	0.0%	R	0.0%	R
	Medical Psychology	R%	0.0%	0.0%	R%	19.6%	15.6%	16.3%	23.7%	10.7%	7.1%	R%	0.0%	392	0.0%	392
	Mental Health Triage Service (Urgent Care Centre and UHL)	0.0%	R%	2.5%	10.0%	30.6%	22.7%	17.5%	11.1%	4.1%	R%	R%	0.0%	1495	0.0%	1495
	METT Centre and Linnaeus Nursery	0.0%	0.0%	0.0%	0.0%	13.0%	27.8%	22.2%	25.9%	R%	R%	0.0%	0.0%	108	0.0%	108
	MH Inpatient Rehabilitation Service	0.0%	0.0%	0.0%	0.0%	R%	26.6%	26.6%	21.5%	R%	R%	0.0%	0.0%	79	0.0%	79
	Personality Disorder Service	0.0%	0.0%	0.0%	R%	39.9%	27.8%	19.3%	R%	R%	0.0%	0.0%	0.0%	223	0.0%	223
	Place of Safety Assessment Unit	0.0%	0.0%	0.0%	R%	31.7%	25.0%	20.2%	R%	R%	R%	0.0%	0.0%	104	0.0%	104
	SPA Acute Assessment and CRHT	0.0%	0.0%	0.0%	3.5%	28.4%	24.8%	19.0%	16.4%	6.6%	R%	R%	R%	1788	0.0%	1788

AMH/LD: Adult Mental Health and Learning Disability services (headcount of service users 2018/19); colour coding compares to this benchmark

* percentages calculated by row; total known is the base for the percentage and represents total of known age and gender (males)

† totals for individual service lines will exceed those for the service area overall as individuals may use services in more than one service line

R – Redacted

Table 10: AMH&LD's service users analysed by ethnicity and service line, compared against the overall profile of AMH&LD's service users

Service	Ethnicity*					Total known	Not known	Grand total
	White	Asian British	Black British	Mixed	Other			
AMH/LD Overall†	80.4%	12.9%	2.8%	2.6%	1.3%	18611	26.3%	25250
ADHD Service	91.3%	3.5%	R%	3.1%	R%	993	50.6%	2009
Adult General Psychiatry	80.2%	13.7%	2.5%	2.4%	1.1%	9347	25.3%	12517
AMH Criminal Justice Liaison and Diversion Service	78.6%	9.5%	7.0%	3.5%	1.4%	1152	18.3%	1410
AMH Refuge / Female PICU	R%	R%	R%	R%	R%	14	0.0%	14
Assertive Outreach (Community and Inpatients)	63.9%	21.0%	9.8%	R%	R%	357	3.5%	370
Clinical Neuropsychology	78.8%	16.3%	R%	R%	R%	208	14.4%	243
Cognitive Behavioural Psychotherapy	83.3%	10.7%	R%	2.6%	R%	665	20.4%	835
Community & Outpatients Forensic / Adult Forensic Secure	68.1%	11.6%	15.0%	5.3%	0.0%	207	22.5%	267
Dynamic Psychotherapy Service	88.9%	7.8%	R%	R%	R%	397	20.0%	496
Homeless Service (City)	83.3%	9.5%	R%	R%	R%	252	16.0%	300
Huntington's Disease (Community and Inpatients)	R%	R%	R%	0.0%	0.0%	185	10.2%	206
Learning Disabilities								
Aspergers / Autism	81.0%	10.4%	R%	R%	R%	269	49.8%	536
Community Team	79.3%	15.5%	2.3%	2.0%	0.8%	1669	9.2%	1838
Other Teams	82.9%	9.8%	R%	R%	R%	123	4.7%	129
Liaison Psychiatry	80.2%	15.7%	2.1%	R%	R%	631	28.8%	886
Liaison Psychiatry - Chronic Fatigue	R%	R%	R%	R%	0.0%	66	43.6%	117
Liaison Psycho Oncology	86.5%	10.4%	R%	R%	R%	326	41.7%	559
LLR Perinatal Mental Health Service	80.5%	12.8%	R%	3.9%	R%	698	6.1%	743
Medical Psychology	68.4%	21.2%	4.7%	R%	R%	623	46.8%	1171
Mental Health Triage Service (Urgent Care Centre and UHL)	81.9%	10.2%	2.8%	3.1%	2.0%	2646	19.2%	3275
METT Centre and Linnaeus Nursery	76.5%	16.5%	R%	R%	R%	200	7.8%	217
MH Inpatient Rehabilitation Service	68.9%	22.1%	R%	R%	R%	122	2.4%	125
Personality Disorder Service	91.0%	4.4%	R%	R%	R%	812	16.7%	975
Place of Safety Assessment Unit	76.3%	10.7%	R%	R%	R%	131	13.8%	152
SPA Acute Assessment and CRHT	82.1%	10.3%	2.7%	2.7%	2.1%	2839	25.0%	3783

AMH/LD: Adult Mental Health and Learning Disability services (headcount of service users 2018/19); colour coding compares to this benchmark

* percentages calculated by row; total known is the base for the percentage and represents total of known ethnicity (all persons)

† totals for individual service lines will exceed those for the service area overall as individuals may use services in more than one service line

R – Redacted

4.1.3 Service use in Community and Health Services analysed by service line

Table 11: CHS' service users analysed by age and service line, compared against the overall profile of CHS' service users

Service		Age Band (years)*												Total known	Not known	Grand total
		0 to 4	5 to 9	10 to 14	15 to 19	20 to 29	30 to 39	40 to 49	50 to 59	60 to 69	70 to 79	80 to 89	90 +			
CHS Overall†		0.0%	0.2%	0.7%	1.5%	5.0%	6.4%	8.5%	13.2%	16.0%	20.6%	19.8%	8.0%	102772	0.0%	102772
MHSOP	Care Home Project	0.0%	0.0%	0.0%	0.0%	R%	R%	R%	R%	6.3%	15.3%	40.6%	34.7%	542	0.0%	542
	City Reablement Service	0.0%	0.0%	0.0%	0.0%	R%	R%	R%	4.8%	12.3%	27.9%	39.6%	12.3%	755	0.0%	755
	Community Hospitals Inpatient Service	0.0%	0.0%	R%	R%	R%	R%	R%	2.3%	7.1%	22.9%	43.8%	22.6%	3374	0.0%	3374
	Community Nursing	0.0%	0.0%	0.0%	0.5%	3.7%	4.1%	5.3%	8.5%	12.6%	20.6%	28.7%	15.9%	30291	0.0%	30291
	Community Therapy	0.0%	0.0%	0.0%	0.2%	0.7%	1.3%	2.4%	6.0%	11.1%	23.3%	38.1%	17.1%	11560	0.0%	11560
	Continence Nursing Service	0.0%	R%	R%	R%	R%	2.6%	3.7%	7.3%	10.5%	20.2%	33.8%	20.0%	7616	0.0%	7616
	Heart Failure Service	0.0%	0.0%	R%	R%	R%	R%	2.2%	6.6%	12.7%	28.4%	37.1%	11.9%	2809	0.0%	2809
	Hospice at Home	0.0%	0.0%	0.0%	R%	R%	R%	2.3%	7.1%	13.3%	22.1%	32.1%	21.5%	1589	0.0%	1589
	Integrated Care Mental Health Nurses (City only)	0.0%	0.0%	0.0%	0.0%	R%	R%	R%	8.8%	17.7%	25.4%	31.3%	11.5%	453	0.0%	453
	Intensive Community Support (inc. Locality Decisions Unit)	0.0%	0.0%	0.0%	0.1%	1.2%	1.6%	2.7%	5.4%	10.3%	22.2%	36.6%	19.9%	11297	0.0%	11297
	Intermediate Care and RIT	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	R%	R%	R%	R%	R%	26	0.0%	26
	Invalid Podiatry	0.0%	R%	5.7%	5.7%	3.6%	6.0%	9.4%	14.5%	18.7%	20.5%	11.8%	R%	331	0.0%	331
	Functional Assessment	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	R%	R%	R%	49.3%	24.1%	R%	203	0.0%	203
	Memory Clinics / Memory Maintenance Service	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.6%	2.3%	9.6%	29.3%	44.7%	13.4%	4881	0.0%	4881
	Organic Assessment	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	R%	R%	45.0%	40.5%	R%	131	0.0%	131
Community Teams	0.0%	0.0%	R%	R%	R%	R%	R%	R%	14.4%	38.7%	35.7%	9.2%	2594	0.0%	2594	
FOPALS	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	9.5%	32.5%	42.3%	15.7%	1129	0.0%	1129	
In-Reach	0.0%	0.0%	0.0%	0.0%	R%	R%	R%	R%	R%	20.1%	51.7%	24.8%	685	0.0%	685	
Outpatient Service	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.3%	1.5%	12.9%	37.2%	36.5%	11.6%	3349	0.0%	3349	
Oxygen Service	0.0%	R%	R%	R%	R%	7.7%	9.7%	12.6%	20.2%	21.1%	19.0%	5.3%	247	0.0%	247	
Phlebotomy	0.0%	0.0%	0.0%	0.1%	0.3%	0.7%	1.5%	3.7%	7.1%	19.1%	41.8%	25.8%	17571	0.0%	17571	
Physiotherapy	0.0%	0.0%	0.0%	2.0%	8.3%	11.6%	14.8%	20.6%	19.4%	16.6%	6.2%	0.6%	31105	0.0%	31105	
Podiatry	0.2%	0.9%	2.9%	2.9%	4.6%	5.2%	7.7%	13.6%	17.9%	21.4%	18.0%	4.9%	24479	0.0%	24479	
Primary Care Coordinators	0.0%	0.0%	R%	R%	0.7%	R%	1.0%	1.7%	4.2%	19.3%	45.9%	26.5%	3640	0.0%	3640	
Rehabilitation	0.0%	0.0%	0.0%	R%	R%	R%	R%	9.4%	25.9%	43.5%	17.8%	1.8%	1267	0.0%	1267	
Residential Reablement	0.0%	0.0%	0.0%	0.0%	0.0%	R%	R%	R%	R%	18.7%	45.3%	26.7%	150	0.0%	150	
Respiratory Specialist Service	0.0%	0.0%	0.0%	R%	R%	R%	2.1%	11.5%	23.4%	38.0%	21.7%	2.5%	1768	0.0%	1768	
Single Point of Access (SPA)	0.0%	0.0%	0.0%	0.2%	1.6%	2.2%	3.0%	6.6%	11.1%	22.3%	34.6%	18.3%	5418	0.0%	5418	
Specialist Palliative Care Nurses	0.0%	0.0%	0.0%	R%	R%	1.2%	3.3%	9.9%	18.3%	31.0%	28.6%	7.0%	1640	0.0%	1640	
Speech Therapy	0.0%	0.0%	0.0%	0.6%	2.2%	2.8%	4.9%	9.2%	14.0%	22.4%	29.1%	14.6%	6513	0.0%	6513	
Stroke & Neuro	0.0%	0.0%	0.0%	0.7%	3.7%	5.0%	8.7%	15.6%	19.4%	25.0%	17.9%	4.0%	3085	0.0%	3085	
The Falls Clinic Program	0.0%	0.0%	0.0%	R%	R%	R%	R%	R%	5.9%	25.7%	48.7%	16.6%	1804	0.0%	1804	
Tissue Viability	R%	R%	R%	0.7%	1.4%	1.7%	3.5%	6.4%	11.7%	20.3%	32.3%	21.4%	2456	0.0%	2456	

CHS: Community Health Services (headcount of service users 2018/19); colour coding compares to this benchmark

* percentages calculated by row; total known is the base for the percentage and represents total of known age (all persons)

† totals for individual service lines will exceed those for the service area overall as individuals may use services in more than one service line

R – Redacted

Table 12: CHS' female service users analysed by age and service line, compared against the overall profile of CHS' female service users

Service		Age Band (years)*												Total known	Not known	Grand total	
		0 to 4	5 to 9	10 to 14	15 to 19	20 to 29	30 to 39	40 to 49	50 to 59	60 to 69	70 to 79	80 to 89	90 +				
CHS Overall†		0.0%	0.2%	0.6%	1.2%	4.7%	6.5%	8.8%	13.4%	15.1%	19.2%	20.3%	9.7%	58499	0.0%	58499	
Care Home Project		0.0%	0.0%	0.0%	0.0%	R%	R%	R%	R%	3.7%	14.4%	39.9%	38.8%	348	0.0%	348	
City Reablement Service		0.0%	0.0%	0.0%	0.0%	R%	R%	R%	4.0%	11.7%	29.4%	39.8%	12.1%	503	0.0%	503	
Community Hospitals Inpatient Service		0.0%	0.0%	0.0%	R%	R%	R%	R%	1.7%	5.3%	20.4%	45.8%	25.7%	1973	0.0%	1973	
Community Nursing		0.0%	0.0%	0.0%	0.4%	2.9%	3.6%	5.0%	7.7%	10.8%	18.5%	30.5%	20.5%	16120	0.0%	16120	
Community Therapy		0.0%	R%	R%	R%	R%	1.4%	2.5%	5.6%	10.0%	21.7%	38.7%	19.3%	7022	0.0%	7022	
Continence Nursing Service		0.0%	0.0%	R%	R%	R%	3.0%	4.3%	7.6%	9.8%	18.8%	33.0%	21.7%	5132	0.0%	5132	
Heart Failure Service		0.0%	0.0%	0.0%	R%	R%	R%	R%	4.7%	9.5%	25.1%	39.9%	17.9%	1127	0.0%	1127	
Hospice at Home		0.0%	0.0%	0.0%	R%	R%	R%	2.4%	5.2%	12.4%	20.8%	30.0%	27.6%	822	0.0%	822	
Integrated Care Mental Health Nurses (City only)		0.0%	0.0%	0.0%	0.0%	R%	R%	R%	7.3%	14.9%	25.8%	34.5%	13.1%	275	0.0%	275	
Intensive Community Support (inc Locality Decisions Unit)		0.0%	0.0%	R%	R%	R%	1.6%	2.7%	4.6%	8.1%	20.0%	37.7%	24.0%	6467	0.0%	6467	
Intermediate Care and RIT		0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	R%	R%	R%	R%	R%	R	0.0%	R	
Invalid Podiatry		0.0%	R%	6.6%	R%	R%	8.4%	8.4%	15.0%	17.4%	17.4%	13.8%	R%	167	0.0%	167	
MHSOP	Functional Assessment	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	24.3%	50.4%	R%	R%	115	0.0%	115
	Memory Clinics / Memory Maintenance Service	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.6%	2.3%	8.7%	27.1%	45.9%	15.4%	2830	0.0%	2830	
	Organic Assessment	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	R%	R%	53.7%	32.9%	R%	R	0.0%	R	
	Community Teams	0.0%	0.0%	0.0%	R%	R%	R%	R%	R%	13.1%	38.2%	36.5%	10.8%	1568	0.0%	1568	
	FOPALS	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	7.7%	32.5%	42.5%	17.3%	637	0.0%	637	
	In-Reach	0.0%	0.0%	0.0%	0.0%	R%	R%	R%	R%	R%	17.3%	50.5%	29.7%	444	0.0%	444	
	Outpatient Service	0.0%	0.0%	0.0%	R%	R%	R%	R%	R%	11.0%	35.5%	38.1%	14.1%	2088	0.0%	2088	
	Oxygen Service	0.0%	R%	R%	R%	R%	9.7%	9.7%	11.2%	20.1%	19.4%	18.7%	R%	134	0.0%	134	
Phlebotomy		0.0%	0.0%	0.0%	0.0%	0.2%	0.6%	1.3%	3.1%	5.6%	17.2%	42.8%	29.2%	11020	0.0%	11020	
Physiotherapy		0.0%	0.0%	0.0%	1.7%	7.6%	11.7%	15.1%	21.0%	19.3%	16.6%	6.4%	0.5%	18971	0.0%	18971	
Podiatry		0.2%	0.9%	2.7%	2.3%	4.9%	5.7%	8.5%	15.0%	17.2%	19.8%	17.0%	5.7%	13021	0.0%	13021	
Primary Care Coordinators		0.0%	0.0%	R%	R%	0.9%	R%	1.0%	1.1%	3.2%	17.5%	46.0%	29.8%	2199	0.0%	2199	
Rehabilitation		0.0%	0.0%	0.0%	0.0%	R%	R%	R%	10.7%	26.1%	43.0%	16.4%	2.0%	591	0.0%	591	
Residential Reablement		0.0%	0.0%	0.0%	0.0%	0.0%	R%	R%	R%	R%	R%	46.6%	27.3%	88	0.0%	88	
Respiratory Specialist Service		0.0%	0.0%	0.0%	0.0%	R%	R%	R%	13.1%	24.9%	35.5%	20.2%	3.1%	868	0.0%	868	
Single Point of Access (SPA)		0.0%	0.0%	R%	R%	R%	2.4%	3.2%	5.5%	9.0%	20.9%	35.4%	21.8%	3088	0.0%	3088	
Specialist Palliative Care Nurses		0.0%	0.0%	0.0%	R%	R%	R%	4.7%	10.8%	17.7%	29.3%	27.1%	7.7%	767	0.0%	767	
Speech Therapy		0.0%	0.0%	0.0%	0.7%	2.7%	3.7%	6.2%	8.6%	12.5%	19.9%	27.4%	18.2%	3390	0.0%	3390	
Stroke & Neuro		0.0%	0.0%	0.0%	R%	R%	5.8%	10.8%	14.8%	19.3%	21.6%	18.0%	5.4%	1463	0.0%	1463	
The Falls Clinic Program		0.0%	0.0%	0.0%	R%	R%	R%	R%	R%	6.1%	27.1%	47.2%	16.0%	1082	0.0%	1082	
Tissue Viability		R%	R%	R%	R%	1.1%	1.7%	3.0%	6.0%	9.9%	17.7%	33.3%	26.0%	1394	0.0%	1394	

CHS: Community Health Services (headcount of service users 2018/19); colour coding compares to this benchmark

* percentages calculated by row; total known is the base for the percentage and represents total of known age and gender (females)

† totals for individual service lines will exceed those for the service area overall as individuals may use services in more than one service line

R – Redacted

Table 13: CHS' male service users analysed by age and service line, compared against the overall profile of CHS' male service users

Service	Age Band (years)*													Total known	Not known	Grand total
	0 to 4	5 to 9	10 to 14	15 to 19	20 to 29	30 to 39	40 to 49	50 to 59	60 to 69	70 to 79	80 to 89	90 +				
CHS Overall†	0.0%	0.2%	0.8%	1.8%	5.4%	6.2%	7.9%	13.0%	17.3%	22.4%	19.1%	5.7%	44269	0.0%	44269	
Care Home Project	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	R%	R%	R%	17.0%	41.8%	27.3%	194	0.0%	194	
City Reablement Service	0.0%	0.0%	0.0%	0.0%	R%	R%	R%	R%	13.5%	25.0%	39.3%	12.7%	252	0.0%	252	
Community Hospitals Inpatient Service	0.0%	0.0%	0.0%	R%	R%	R%	R%	3.3%	9.6%	26.6%	41.0%	18.3%	1401	0.0%	1401	
Community Nursing	0.0%	0.0%	0.0%	0.7%	4.5%	4.7%	5.5%	9.5%	14.7%	23.0%	26.7%	10.7%	14171	0.0%	14171	
Community Therapy	0.0%	0.0%	R%	R%	R%	1.1%	2.2%	6.6%	12.8%	25.6%	37.1%	13.7%	4538	0.0%	4538	
Continence Nursing Service	0.0%	0.0%	R%	R%	2.3%	R%	2.3%	6.7%	11.8%	23.0%	35.4%	16.5%	2484	0.0%	2484	
Heart Failure Service	0.0%	0.0%	R%	R%	R%	R%	2.4%	7.8%	14.9%	30.7%	35.2%	7.9%	1682	0.0%	1682	
Hospice at Home	0.0%	0.0%	0.0%	R%	R%	R%	2.2%	9.1%	14.3%	23.5%	34.3%	15.0%	767	0.0%	767	
Integrated Care Mental Health Nurses (City only)	0.0%	0.0%	0.0%	0.0%	R%	R%	R%	11.2%	21.9%	24.7%	26.4%	9.0%	178	0.0%	178	
Intensive Community Support (inc Locality Decisions Unit)	0.0%	0.0%	R%	R%	R%	1.7%	2.7%	6.4%	13.1%	25.1%	35.2%	14.6%	4830	0.0%	4830	
Intermediate Care and RIT	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	R%	R%	R%	R%	R%	R	0.0%	R	
Invalid Podiatry	0.0%	R%	R%	7.3%	R%	R%	10.4%	14.0%	20.1%	23.8%	9.8%	R%	164	0.0%	164	
Functional Assessment	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	R%	R%	47.7%	28.4%	R%	88	0.0%	88	
Memory Clinics / Memory Maintenance Service	0.0%	0.0%	R%	R%	R%	R%	R%	2.3%	10.8%	32.4%	43.2%	10.5%	2051	0.0%	2051	
Organic Assessment	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	R%	R%	R%	53.1%	R%	R	0.0%	R	
Community Teams	0.0%	0.0%	0.0%	R%	R%	R%	R%	R%	16.4%	39.5%	34.4%	6.7%	1026	0.0%	1026	
FOPALS	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	11.8%	32.5%	42.1%	13.6%	492	0.0%	492	
In-Reach	0.0%	0.0%	0.0%	0.0%	0.0%	R%	R%	R%	R%	25.3%	53.9%	15.8%	241	0.0%	241	
Outpatient Service	0.0%	0.0%	0.0%	R%	R%	R%	R%	R%	16.0%	40.0%	33.9%	7.5%	1261	0.0%	1261	
Oxygen Service	0.0%	0.0%	0.0%	0.0%	R%	R%	9.7%	14.2%	20.4%	23.0%	19.5%	R%	113	0.0%	113	
Phlebotomy	0.0%	R%	R%	R%	R%	0.8%	1.6%	4.5%	9.5%	22.2%	40.3%	20.3%	6551	0.0%	6551	
Physiotherapy	0.0%	0.0%	0.0%	2.3%	9.5%	11.5%	14.2%	19.9%	19.4%	16.7%	6.0%	0.6%	12131	0.0%	12131	
Podiatry	0.2%	0.9%	3.2%	3.4%	4.1%	4.6%	6.8%	12.0%	18.5%	23.2%	19.0%	4.1%	11457	0.0%	11457	
Primary Care Coordinators	0.0%	0.0%	0.0%	R%	R%	R%	1.0%	2.6%	5.8%	22.1%	45.8%	21.5%	1441	0.0%	1441	
Rehabilitation	0.0%	0.0%	0.0%	0.0%	R%	R%	R%	8.3%	25.7%	43.9%	18.9%	R%	676	0.0%	676	
Residential Reablement	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	R%	R%	R%	43.5%	25.8%	62	0.0%	62	
Respiratory Specialist Service	0.0%	0.0%	0.0%	R%	R%	R%	R%	10.0%	21.9%	40.3%	23.2%	1.9%	900	0.0%	900	
Single Point of Access (SPA)	0.0%	0.0%	R%	R%	R%	2.0%	2.7%	8.1%	13.9%	24.2%	33.7%	13.6%	2330	0.0%	2330	
Specialist Palliative Care Nurses	0.0%	0.0%	0.0%	R%	R%	R%	2.1%	9.2%	18.8%	32.5%	29.9%	6.3%	873	0.0%	873	
Speech Therapy	0.0%	0.0%	0.0%	0.5%	1.8%	1.8%	3.6%	9.7%	15.7%	25.2%	31.0%	10.7%	3123	0.0%	3123	
Stroke & Neuro	0.0%	0.0%	0.0%	1.0%	3.6%	4.3%	6.8%	16.3%	19.5%	28.1%	17.8%	2.7%	1622	0.0%	1622	
The Falls Clinic Program	0.0%	0.0%	0.0%	0.0%	R%	R%	R%	R%	5.5%	23.5%	51.0%	17.6%	722	0.0%	722	
Tissue Viability	R%	R%	R%	R%	1.7%	1.7%	4.0%	6.8%	14.1%	23.6%	31.1%	15.3%	1062	0.0%	1062	

CHS: Community Health Services (headcount of service users 2018/19); colour coding compares to this benchmark

* percentages calculated by row; total known is the base for the percentage and represents total of known age and gender (males)

† totals for individual service lines will exceed those for the service area overall as individuals may use services in more than one service line

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Table 14: CHS' service users analysed by ethnicity and service line, compared against the overall profile of CHS' service users

Service	Ethnicity*					Total known	Not known	Grand total
	White	Asian British	Black British	Mixed	Other			
CHS Overall†	81.7%	15.2%	1.2%	1.4%	0.6%	89441	13.0%	102772
Care Home Project	83.1%	13.9%	R%	R%	R%	538	0.7%	542
City Reablement Service	57.4%	39.9%	R%	R%	R%	751	0.5%	755
Community Hospitals Inpatient Service	91.8%	7.1%	R%	0.5%	R%	3259	3.4%	3374
Community Nursing	82.8%	14.5%	1.0%	1.2%	0.4%	27502	9.2%	30291
Community Therapy	84.6%	13.5%	0.7%	0.9%	0.2%	11146	3.6%	11560
Continence Nursing Service	81.6%	16.2%	0.6%	1.3%	0.3%	7402	2.8%	7616
Heart Failure Service	84.2%	13.5%	R%	1.2%	R%	2730	2.8%	2809
Hospice at Home	85.2%	13.3%	R%	0.7%	R%	1530	3.7%	1589
Integrated Care Mental Health Nurses (City only)	84.7%	12.6%	R%	R%	R%	404	10.8%	453
Intensive Community Support (inc Locality Decisions Unit)	88.7%	9.6%	0.6%	0.8%	0.2%	10772	4.6%	11297
Intermediate Care and RIT	100.0%	0.0%	0.0%	0.0%	0.0%	25	3.8%	26
Invalid Podiatry	75.0%	20.8%	R%	R%	R%	236	28.7%	331
Functional Assessment	89.2%	R%	R%	R%	R%	203	0.0%	203
Memory Clinics / Memory Maintenance Service	87.4%	10.8%	1.0%	0.4%	0.3%	4730	3.1%	4881
Organic Assessment	89.3%	R%	R%	R%	R%	131	0.0%	131
Community Teams	88.3%	9.1%	1.4%	R%	R%	2555	1.5%	2594
FOPALS	91.2%	7.1%	R%	R%	R%	1113	1.4%	1129
In-Reach	97.1%	R%	R%	R%	R%	681	0.6%	685
Outpatient Service	88.1%	9.8%	1.0%	0.8%	0.4%	3265	2.5%	3349
Oxygen Service	88.8%	R%	R%	R%	R%	187	24.3%	247
Phlebotomy	87.3%	11.1%	0.6%	0.7%	0.2%	16273	7.4%	17571
Physiotherapy	84.9%	11.4%	1.3%	1.4%	0.9%	27434	11.8%	31105
Podiatry	73.9%	22.1%	1.5%	1.8%	0.6%	20737	15.3%	24479
Primary Care Coordinators	89.9%	8.3%	0.5%	0.8%	0.5%	3449	5.2%	3640
Rehabilitation	98.4%	R%	R%	R%	R%	1074	15.2%	1267
Residential Reablement	91.8%	R%	R%	R%	R%	146	2.7%	150
Respiratory Specialist Service	95.9%	3.4%	R%	R%	R%	1608	9.0%	1768
Single Point of Access (SPA)	86.6%	11.3%	0.8%	0.9%	0.3%	5161	4.7%	5418
Specialist Palliative Care Nurses	90.8%	8.1%	R%	R%	R%	1581	3.6%	1640
Speech Therapy	82.9%	14.6%	0.9%	1.2%	0.4%	5716	12.2%	6513
Stroke & Neuro	80.9%	15.6%	R%	2.0%	R%	2989	3.1%	3085
The Falls Clinic Program	97.6%	R%	R%	R%	R%	1610	10.8%	1804
Tissue Viability	92.2%	6.1%	0.7%	R%	R%	2359	3.9%	2456

CHS: Community Health Services (headcount of service users 2018/19); colour coding compares to this benchmark

* percentages calculated by row; total known is the base for the percentage and represents total of known ethnicity (all persons)

† totals for individual service lines will exceed those for the service area overall as individuals may use services in more than one service line

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4.1.4 Service use in Families, Young Person and Children's services analysed by service line

Table 15: FYPC's service users analysed by age and service line, compared against the overall profile of FYPC's service users

Service	Age Band (years)*													Total known	Not known	Grand total
	0 to 4	5 to 9	10 to 14	15 to 19	20 to 29	30 to 39	40 to 49	50 to 59	60 to 69	70 to 79	80 to 89	90 +				
FYPC Overall†	40.8%	14.3%	11.4%	7.8%	8.2%	9.8%	2.0%	1.3%	1.2%	1.2%	1.2%	0.6%	118632	0.0%	118632	
0-19 Healthy Child programme	56.3%	8.4%	8.0%	4.6%	10.2%	11.1%	1.2%	0.0%	0.0%	0.0%	0.0%	0.0%	57624	0.0%	57624	
Audiology	52.4%	38.8%	6.6%	2.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	5077	0.0%	5077	
Eating Disorders	R%	R%	R%	73.0%	R%	R%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	344	0.0%	344	
Inpatient	0.0%	0.0%	R%	82.4%	R%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	74	0.0%	74	
Learning Disability Service	R%	R%	38.2%	34.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	419	0.0%	419	
Young Peoples Team	R%	R%	32.3%	56.0%	R%	R%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	507	0.0%	507	
Access Team	R%	12.5%	45.3%	41.4%	R%	R%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	3247	0.0%	3247	
Crisis and Home Treatment	0.0%	2.8%	31.1%	66.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1031	0.0%	1031	
Paediatric Psychology	R%	17.8%	39.6%	36.4%	R%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	568	0.0%	568	
Primary Mental Health Contract	0.0%	8.4%	50.2%	41.4%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	203	0.0%	203	
Outpatient & Community	R%	R%	31.1%	64.1%	3.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	3136	0.0%	3136	
Child And Family Support Service (CAFSS)	18.3%	38.2%	31.7%	R%	R%	R%	R%	R%	0.0%	0.0%	0.0%	0.0%	186	0.0%	186	
Children’s Occupational Therapy	20.2%	47.6%	25.0%	R%	R%	R%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1606	0.0%	1606	
Children’s Phlebotomy	20.9%	35.6%	32.4%	11.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	8373	0.0%	8373	
Children’s Physiotherapy	38.2%	26.6%	21.5%	R%	R%	R%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1116	0.0%	1116	
Children’s Respiratory Physiotherapy	31.1%	23.7%	27.1%	18.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	177	0.0%	177	
Children’s SALT	31.3%	50.0%	14.4%	4.1%	0.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	8870	0.0%	8870	
Diana Children’s Service	25.3%	25.3%	25.3%	R%	R%	R%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1299	0.0%	1299	
Dietetics - Adult /Integrated Weight Management	0.6%	4.4%	11.5%	2.5%	4.7%	9.9%	15.3%	20.7%	19.7%	9.7%	0.9%	0.0%	2928	0.0%	2928	
Eating Disorders Service	0.0%	0.0%	0.0%	12.5%	48.3%	20.9%	8.4%	6.7%	R%	R%	0.0%	0.0%	464	0.0%	464	
Health Visiting & School Nursing	43.3%	17.2%	12.5%	7.5%	7.0%	11.0%	1.4%	0.0%	0.0%	0.0%	0.0%	0.0%	40909	0.0%	40909	
LNDS & HENS	14.4%	6.0%	3.7%	3.2%	5.3%	5.6%	6.5%	8.6%	9.7%	12.4%	16.0%	8.6%	8959	0.0%	8959	
Looked After Children	18.2%	R%	26.3%	38.0%	R%	R%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1743	0.0%	1743	
Paediatric Medical Services	16.7%	41.2%	31.5%	9.4%	1.2%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	4861	0.0%	4861	
PIER	0.0%	0.0%	0.0%	10.9%	46.0%	22.9%	10.3%	8.1%	1.8%	0.0%	0.0%	0.0%	902	0.0%	902	
Special Educational Needs and Disabilities	R%	50.0%	R%	R%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	38	0.0%	38	
Travelling Families Services	21.9%	11.6%	5.8%	5.8%	13.7%	10.0%	9.0%	7.9%	5.8%	5.3%	R%	R%	379	0.0%	379	

FYPC: Families, Young People and Children's Services (headcount of service users 2018/19); colour coding compares to this benchmark

* percentages calculated by row; total known is the base for the percentage and represents total of known age (all persons)

† totals for individual service lines will exceed those for the service area overall as individuals may use services in more than one service line

R – Redacted

Table 16: FYPC's female service users analysed by age and service line, compared against the overall profile of FYPC's female service users

Service	Age Band (years)*													Total known	Not known	Grand total
	0 to 4	5 to 9	10 to 14	15 to 19	20 to 29	30 to 39	40 to 49	50 to 59	60 to 69	70 to 79	80 to 89	90 +				
FYPC Overall†	33.5%	10.5%	9.2%	7.7%	13.4%	16.6%	3.0%	1.5%	1.3%	1.2%	1.4%	0.9%	68226	0.0%	68226	
0-19 Healthy Child programme	44.3%	6.1%	6.9%	5.1%	16.9%	18.6%	2.0%	0.0%	0.0%	0.0%	0.0%	0.0%	34484	0.0%	34484	
Audiology	43.5%	45.4%	7.9%	R%	R%	R%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1954	0.0%	1954	
Eating Disorders	0.0%	R%	R%	73.8%	R%	R%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	305	0.0%	305	
Inpatient	0.0%	0.0%	R%	81.7%	R%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	R	0.0%	R	
Learning Disability Service	R%	R%	36.1%	40.2%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	122	0.0%	122	
Young Peoples Team	R%	R%	30.0%	57.3%	R%	R%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	213	0.0%	213	
Access Team	R%	8.9%	42.9%	47.7%	R%	R%	R%	0.0%	0.0%	0.0%	0.0%	0.0%	1659	0.0%	1659	
Crisis and Home Treatment	0.0%	1.7%	30.9%	67.5%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	664	0.0%	664	
Paediatric Psychology	R%	17.3%	36.0%	41.3%	R%	R%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	300	0.0%	300	
Primary Mental Health Contract	0.0%	R%	R%	49.6%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	129	0.0%	129	
Outpatient & Community	0.0%	1.2%	25.7%	69.3%	3.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1552	0.0%	1552	
Child And Family Support Service (CAFSS)	19.1%	36.2%	28.7%	R%	R%	R%	R%	0.0%	0.0%	0.0%	0.0%	0.0%	94	0.0%	94	
Children’s Occupational Therapy	22.4%	42.9%	26.0%	8.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	539	0.0%	539	
Children’s Phlebotomy	17.2%	33.5%	34.3%	14.9%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	4069	0.0%	4069	
Children’s Physiotherapy	41.8%	24.1%	19.6%	R%	R%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	490	0.0%	490	
Children’s Respiratory Physiotherapy	36.3%	22.5%	25.0%	16.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	80	0.0%	80	
Children’s SALT	31.3%	48.4%	14.6%	R%	R%	R%	R%	0.0%	0.0%	0.0%	0.0%	0.0%	2632	0.0%	2632	
Diana Children’s Service	26.7%	24.6%	24.8%	R%	R%	R%	R%	0.0%	0.0%	0.0%	0.0%	0.0%	525	0.0%	525	
Dietetics - Adult /Integrated Weight Management	R%	2.7%	7.3%	2.4%	5.7%	11.2%	17.0%	22.7%	20.7%	8.9%	R%	R%	1992	0.0%	1992	
Eating Disorders Service	0.0%	0.0%	0.0%	12.5%	48.5%	20.6%	8.3%	6.7%	R%	R%	0.0%	0.0%	433	0.0%	433	
Health Visiting & School Nursing	34.9%	13.3%	10.4%	7.7%	12.0%	19.1%	2.4%	0.0%	0.0%	0.0%	0.0%	0.0%	23622	0.0%	23622	
LNDS & HENS	11.0%	3.9%	2.6%	3.3%	6.1%	7.0%	7.5%	9.0%	8.9%	12.0%	17.5%	11.3%	5163	0.0%	5163	
Looked After Children	R%	17.9%	26.9%	35.8%	R%	R%	R%	0.0%	0.0%	0.0%	0.0%	0.0%	769	0.0%	769	
Paediatric Medical Services	20.3%	39.2%	28.7%	10.3%	1.5%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1408	0.0%	1408	
PIER	0.0%	0.0%	0.0%	14.8%	34.5%	23.9%	12.1%	10.9%	3.6%	0.0%	0.0%	0.0%	330	0.0%	330	
Special Educational Needs and Disabilities	0.0%	R%	R%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	R	0.0%	R	
Travelling Families Services	13.6%	8.8%	R%	6.0%	19.6%	14.0%	11.2%	8.8%	6.4%	5.6%	R%	0.0%	250	0.0%	250	

FYPC: Families, Young People and Children's Services (headcount of service users 2018/19); colour coding compares to this benchmark

* percentages calculated by row; total known is the base for the percentage and represents total of known age and gender (females)

† totals for individual service lines will exceed those for the service area overall as individuals may use services in more than one service line

R – Redacted

Table 17: FYPC's male service users analysed by age and service line, compared against the overall profile of FYPC's male service users

Service	Age Band (years)*													Total known	Not known	Grand total
	0 to 4	5 to 9	10 to 14	15 to 19	20 to 29	30 to 39	40 to 49	50 to 59	60 to 69	70 to 79	80 to 89	90 +				
FYPC Overall†	50.7%	19.5%	14.5%	7.9%	1.2%	0.7%	0.7%	1.0%	1.1%	1.2%	1.1%	0.4%	50402	0.0%	50402	
0-19 Healthy Child programme	74.3%	12.0%	9.7%	3.9%	0.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	23138	0.0%	23138	
Audiology	58.0%	34.7%	5.8%	1.4%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	3123	0.0%	3123	
CAMHS	Eating Disorders	0.0%	R%	R%	66.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	39	0.0%	39	
	Inpatient	0.0%	0.0%	R%	R%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	R	0.0%	R	
	Learning Disability Service	R%	R%	39.1%	31.6%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	297	0.0%	297	
	Young Peoples Team	0.0%	R%	34.0%	55.1%	R%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	294	0.0%	294	
	Access Team	R%	16.3%	47.8%	34.8%	R%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1588	0.0%	1588	
	Crisis and Home Treatment	0.0%	4.9%	31.6%	63.5%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	367	0.0%	367	
	Paediatric Psychology	7.1%	18.3%	43.7%	31.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	268	0.0%	268	
	Primary Mental Health Contract	0.0%	14.9%	58.1%	27.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	74	0.0%	74	
	Outpatient & Community	R%	R%	36.3%	59.0%	2.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1582	0.0%	1582	
	Child And Family Support Service (CAFSS)	R%	40.2%	34.8%	R%	R%	R%	R%	R%	0.0%	0.0%	0.0%	0.0%	92	0.0%	92
	Children’s Occupational Therapy	19.1%	50.0%	24.6%	R%	R%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1067	0.0%	1067
	Children’s Phlebotomy	24.3%	37.6%	30.7%	7.4%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	4304	0.0%	4304
	Children’s Physiotherapy	35.3%	28.6%	23.0%	R%	R%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	626	0.0%	626
	Children’s Respiratory Physiotherapy	26.8%	24.7%	28.9%	19.6%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	97	0.0%	97
Children’s SALT	31.2%	50.6%	14.3%	3.5%	0.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	6238	0.0%	6238	
Diana Children’s Service	24.3%	25.8%	25.7%	R%	R%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	774	0.0%	774	
Dietetics - Adult /Integrated Weight Management	R%	8.1%	20.4%	2.8%	2.7%	7.1%	11.8%	16.3%	17.4%	11.4%	R%	R%	936	0.0%	936	
Eating Disorders Service	0.0%	0.0%	0.0%	R%	45.2%	R%	R%	R%	0.0%	0.0%	0.0%	0.0%	31	0.0%	31	
Health Visiting & School Nursing	54.8%	22.6%	15.3%	7.2%	0.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	17287	0.0%	17287	
LNDS & HENS	18.9%	8.9%	5.2%	3.2%	4.2%	3.6%	5.2%	8.1%	10.8%	13.0%	14.0%	4.9%	3796	0.0%	3796	
Looked After Children	R%	16.7%	25.8%	39.7%	R%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	974	0.0%	974	
Paediatric Medical Services	15.3%	42.0%	32.7%	9.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	3453	0.0%	3453	
PIER	0.0%	0.0%	0.0%	8.6%	52.6%	22.4%	9.3%	R%	R%	0.0%	0.0%	0.0%	572	0.0%	572	
Special Educational Needs and Disabilities	9.1%	51.5%	R%	R%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	R	0.0%	R	
Travelling Families Services	38.0%	17.1%	10.1%	R%	R%	R%	R%	R%	R%	R%	R%	R%	129	0.0%	129	

FYPC: Families, Young People and Children's Services (headcount of service users 2018/19); colour coding compares to this benchmark

* percentages calculated by row; total known is the base for the percentage and represents total of known age and gender (males)

† totals for individual service lines will exceed those for the service area overall as individuals may use services in more than one service line

R – Redacted

Table 18: FYPC's service users analysed by ethnicity and service line, compared against the overall profile of FYPC's service users

Service	White	Asian British	Ethnicity* Black British	Mixed	Other	Total known	Not known	Grand total
FYPC Overall†	66.9%	22.9%	2.2%	6.0%	2.1%	100930	14.9%	118632
0-19 Healthy Child programme	66.4%	22.8%	2.2%	6.4%	2.2%	50957	11.6%	57624
Audiology	68.5%	21.5%	1.9%	5.9%	2.1%	4432	12.7%	5077
Eating Disorders	85.2%	11.1%	R%	R%	R%	271	21.2%	344
Inpatient	81.4%	R%	R%	R%	R%	70	5.4%	74
Learning Disability Service	73.0%	14.2%	R%	7.5%	R%	345	17.7%	419
Young Peoples Team	81.9%	5.7%	R%	8.1%	R%	419	17.4%	507
Access Team	82.8%	9.3%	1.1%	5.6%	1.2%	2540	21.8%	3247
Crisis and Home Treatment	85.1%	7.5%	1.4%	4.1%	2.0%	871	15.5%	1031
Paediatric Psychology	80.2%	11.3%	R%	R%	R%	496	12.7%	568
Primary Mental Health Contract	89.1%	R%	R%	R%	R%	175	13.8%	203
Outpatient & Community	87.7%	5.5%	1.0%	4.6%	1.1%	2372	24.4%	3136
Child And Family Support Service (CAFSS)	81.8%	R%	R%	R%	R%	170	8.6%	186
Children's Occupational Therapy	77.7%	13.4%	1.9%	5.2%	1.8%	1311	18.4%	1606
Children's Phlebotomy	36.7%	50.1%	2.9%	6.7%	3.6%	6695	20.0%	8373
Children's Physiotherapy	67.7%	20.7%	2.8%	5.5%	3.3%	941	15.7%	1116
Children's Respiratory Physiotherapy	63.2%	24.5%	R%	R%	R%	155	12.4%	177
Children's SALT	67.5%	21.0%	2.4%	6.7%	2.3%	7443	16.1%	8870
Diana Children's Service	59.3%	27.9%	3.8%	6.4%	2.7%	1091	16.0%	1299
Dietetics - Adult /Integrated Weight Management	59.6%	30.6%	3.4%	4.2%	2.2%	2317	20.9%	2928
Eating Disorders Service	91.0%	5.8%	R%	R%	R%	344	25.9%	464
Health Visiting & School Nursing	69.4%	20.6%	2.0%	6.3%	1.8%	34910	14.7%	40909
LNDS & HENS	78.4%	16.9%	1.2%	2.7%	0.9%	7931	11.5%	8959
Looked After Children	74.3%	8.6%	4.0%	11.6%	1.5%	1513	13.2%	1743
Paediatric Medical Services	67.2%	19.5%	2.6%	8.1%	2.6%	3796	21.9%	4861
PIER	60.9%	22.8%	10.4%	3.7%	2.3%	734	18.6%	902
Special Educational Needs and Disabilities	64.5%	R%	R%	R%	R%	31	18.4%	38
Travelling Families Services	99.4%	R%	R%	R%	R%	343	9.5%	379

FYPC: Families, Young People and Children's Services (headcount of service users 2018/19); colour coding compares to this benchmark

* percentages calculated by row; total known is the base for the percentage and represents total of known ethnicity (all persons)

† totals for individual service lines will exceed those for the service area overall as individuals may use services in more than one service line

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4.2 Disorder types and Health of Nation Outcome Scores amongst users of adult mental health services

Disorder types and Health of Nation Outcome Scores (HoNOS) were analysed by age, ethnicity, and gender for users of adult mental health services in 2018/19, based on the most recent assessment in 2018/19, to give insight into how the difficulties and problems faced by service users vary by demographic group.

HoNOS provides clinician rated measures of the presence and degree of problems experienced by a service user across several domains.

Severity ratings:

- No problem
- Minor problem requiring no action
- Mild problem but definitely present
- Moderately severe problem
- Severe to very severe problem

HoNOS domains:

- Overactive, aggressive, disruptive or agitated behaviour
- Non-accidental self-injury
- Problem drinking or drug taking
- Cognitive problems
- Physical illness or disability problems
- Problems associated with hallucinations and delusions
- Problems with depressed mood
- Other mental and behavioural problems
- Problems with relationships
- Problems with activities of daily living
- Problems with living conditions
- Problems with occupation and activities
- Strong unreasonable beliefs occurring in non-psychotic disorders only
- Agitated behaviour / expansive mood (historical)
- Repeat self-harm (historical)
- Safeguarding children and vulnerable dependent adults (historical)
- Engagement (historical)
- Vulnerability (historical)

Service users are clustered into categories on the basis of their HoNOS scores in each domain:

- Variance
- Common Mental Health Problems (Low Severity)
- Common Mental Health Problems
- Non-Psychotic (Moderate Severity)
- Non-Psychotic (Severe)
- Non-Psychotic Disorders (Very Severe)
- Non-Psychotic Disorder of Over-Valued Ideas
- Enduring Non-Psychotic Disorders (High Disability)
- Non-Psychotic Chaotic and Challenging Disorders
- First Episode Psychosis (With/Without Manic Features)
- Ongoing Recurrent Psychosis (Low Symptoms)
- Ongoing or Recurrent Psychosis (High Disability)
- Ongoing or Recurrent Psychosis (High Symptom and Disability)
- Psychotic Crisis
- Severe Psychotic Depression
- Psychosis and Affective Disorder (High Substance Misuse and Engagement)
- Psychosis and Affective Disorder – Difficult to Engage
- Cognitive Impairment (Low Need)
- Cognitive Impairment or Dementia Complicated (Moderate Need)
- Cognitive Impairment or Dementia Complicated (High Need)
- Cognitive impairment or Dementia (High Physical or Engagement Needs)

4.2.1 Disorder type HoNOS cluster

Age:

- amongst adult mental health service users with a HoNOS assessment, broadly,
- non-psychotic disorders were more common in younger people (under the age of 60 years old);
- a first episode of psychosis was most common under the age of 40 years old;
- ongoing and recurrent psychosis was most common amongst those aged between 30 and 69 years old;
- and cognitive impairment was most common amongst those aged 70 years old and over (Table 19).

Ethnicity:

- amongst adult mental health service users with a HoNOS assessment, broadly,
- BME people (especially Asian British and Black British people) were more likely to suffer with a psychotic disorder;
- this trend was present to varying degrees in all age groups (Table 20).

Gender:

- amongst adult mental health service users with a HoNOS assessment, broadly,
- women were more likely to suffer with a “chaotic and challenging” non-psychotic disorder, especially amongst those aged 29 years old and under;
- whilst men were more likely to suffer with a psychotic disorder, especially amongst those aged 30 to 49 years old, and with particularly high levels of “Psychosis and Affective Disorder with High Substance Misuse and Engagement” amongst men aged 29 years old and under and 30 to 49 years old (Table 21).

Table 19: HoNOS cluster by age band

Age Band (years)	Health of Nation Outcome Score Cluster																					
	Common Mental Health Problems				Non-Psychotic						Psychotic								Cognitive Impairment / Dementia			
	Overall	Variance	Low Severity	Other	Moderate Severity	Severe	Very Severe	Over-Valued Ideas	Enduring with High Disability	Chaotic and Challenging	First Episode	Ongoing / Recurrent			Crisis	Severe Psychotic Depression	Psychosis and Affective Disorder		Low Need	Moderate Need	High Need	High Physical or Engagement Needs
												Low Symptoms	High Disability	High Symptoms and Disability			High Substance Misuse and Engagement	Difficult to Engage				
15 to 19	2.0%	14.3%	R%	R%	3.2%	2.5%	R%	7.9%	3.4%	5.3%	6.1%	R%	R%	R%	R%	0.0%	R%	0.0%	0.0%	0.0%	0.0%	0.0%
20 to 29	14.2%	42.4%	25.3%	21.9%	19.1%	21.3%	25.1%	36.8%	21.7%	34.3%	46.9%	8.4%	7.3%	5.2%	R%	R%	14.3%	R%	R%	R%	0.0%	R%
30 to 39	12.8%	20.5%	17.6%	15.9%	16.7%	19.5%	22.5%	21.6%	18.8%	22.6%	22.5%	16.2%	17.4%	16.9%	R%	R%	32.9%	23.2%	R%	R%	R%	R%
40 to 49	11.6%	9.5%	9.0%	15.4%	10.7%	18.3%	21.1%	13.2%	18.6%	18.9%	9.8%	17.2%	22.7%	22.9%	23.9%	R%	26.4%	28.0%	R%	R%	R%	R%
50 to 59	11.6%	6.2%	10.9%	10.0%	11.4%	18.4%	14.8%	9.5%	19.2%	12.3%	8.7%	21.2%	23.4%	23.4%	R%	25.6%	18.6%	22.0%	1.5%	1.7%	R%	R%
60 to 69	9.4%	R%	9.0%	13.9%	12.2%	10.0%	7.7%	R%	9.1%	3.7%	2.4%	17.1%	15.5%	15.1%	R%	R%	R%	14.6%	8.5%	7.0%	5.8%	9.3%
70 to 79	15.2%	R%	17.6%	10.4%	16.3%	6.6%	3.8%	R%	6.0%	1.5%	R%	14.4%	9.6%	10.4%	R%	R%	R%	R%	35.1%	25.6%	23.4%	30.4%
80 to 89	17.7%	R%	5.4%	5.5%	8.5%	2.9%	R%	R%	R%	R%	R%	R%	R%	R%	0.0%	R%	R%	R%	44.0%	48.3%	46.8%	37.9%
90 +	5.5%	0.0%	R%	R%	2.0%	0.6%	R%	R%	R%	R%	R%	R%	R%	R%	0.0%	R%	R%	R%	10.1%	16.8%	21.6%	16.8%
Total Known	14757	210	221	201	1356	2448	426	190	1191	819	458	838	701	384	46	43	140	164	1865	2036	740	280
Not Known	0.1%	0.0%	0.0%	1.0%	0.4%	0.1%	0.0%	0.5%	0.1%	0.4%	0.2%	0.0%	0.1%	0.3%	0.0%	0.0%	0.0%	0.6%	0.0%	0.0%	0.0%	0.4%
Grand Total	14777	210	221	203	1361	2451	426	191	1192	822	459	838	702	385	46	43	140	165	1865	2036	740	281

Percentages calculated by column
Overall; total of known age
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Table 20: HoNOS cluster by ethnicity, all ages and within age bands

Age Band (years)		Health of Nation Outcome Score Cluster																									
		Overall	Variance	Common Mental Health Problems		Non-Psychotic						Psychotic								Cognitive Impairment / Dementia							
Ethnicity																											

Percentages calculated by column

Overall; total of known ethnicity, all ages or within age band

R – Redacted

Table 20 is continued overleaf ...

Table 20 continued: HoNOS cluster by ethnicity, all ages and within age bands

Age Band (years)		Ethnicity	Health of Nation Outcome Score Cluster																					
			Common Mental Health Problems		Non-Psychotic								Psychotic								Cognitive Impairment / Dementia			
													Ongoing / Recurrent				Psychosis and Affective Disorder							
		Overall	Variance	Low Severity	Other	Moderate Severity	Severe	Very Severe	Over-Valued Ideas	Enduring with High Disability	Chaotic and Challenging	First Episode	Low Symptoms	High Disability	High Symptoms and Disability	Crisis	Severe Psychotic Depression	High Substance Misuse and Engagement	Difficult to Engage	Low Need	Moderate Need	High Need	High Physical or Engagement Needs	
50 to 74	White	82.2%	R%	R%	R%	86.5%	87.9%	82.3%	R%	86.6%	R%	69.6%	79.3%	74.3%	66.2%	R%	R%	68.8%	54.1%	82.1%	83.5%	83.6%	R%	
	Asian British	14.2%	R%	R%	R%	R%	R%	R%	R%	R%	R%	R%	16.5%	19.9%	22.9%	R%	R%	R%	R%	R%	13.3%	R%	R%	
	Black British	1.9%	R%	R%	R%	R%	R%	R%	R%	R%	R%	R%	R%	R%	R%	R%	R%	R%	R%	R%	R%	R%	R%	
	Mixed	1.0%	R%	R%	R%	R%	R%	R%	R%	R%	R%	R%	R%	R%	R%	R%	R%	R%	R%	R%	R%	R%	R%	
	Other	0.6%	R%	R%	R%	R%	R%	R%	R%	R%	R%	R%	R%	R%	R%	R%	R%	R%	R%	R%	0.0%	R%	R%	
	Total Known	3654	17	54	54	379	630	79	R	335	125	46	358	296	157	15	18	32	61	441	345	116	71	
	Not Known	10.9%	32.0%	19.4%	12.9%	15.8%	19.8%	21.8%	21.9%	10.7%	10.7%	16.4%	8.7%	6.3%	6.0%	6.3%	18.2%	3.0%	1.6%	3.9%	1.7%	2.5%	0.0%	
75 and over	Grand Total	4101	25	67	62	450	786	101	R	375	140	55	392	316	167	16	22	33	62	459	351	119	71	
	White	91.1%	R%	R%	R%	95.6%	R%	R%	R%	86.1%	R%	100.0%	76.6%	70.6%	R%	R%	R%	R%	R%	90.1%	91.8%	93.5%	90.5%	
	Asian British	7.1%	R%	R%	R%	R%	R%	R%	R%	R%	R%	0.0%	R%	R%	R%	R%	R%	R%	R%	8.1%	6.5%	4.9%	R%	
	Black British	0.9%	R%	R%	R%	R%	R%	R%	R%	R%	R%	0.0%	R%	R%	R%	R%	R%	R%	R%	R%	0.9%	R%	R%	
	Mixed	0.6%	R%	R%	R%	R%	R%	R%	R%	R%	R%	0.0%	R%	R%	R%	R%	R%	R%	R%	R%	R%	R%	R%	
	Other	0.2%	R%	R%	R%	R%	R%	R%	R%	R%	R%	0.0%	R%	R%	R%	R%	R%	R%	R%	R%	R%	R%	R%	
	Total Known	4606	R	32	24	226	151	17	R	72	15	12	94	51	42	R	R	R	R	1371	1655	618	199	
Not Known	1.1%	33.3%	0.0%	0.0%	2.6%	2.6%	0.0%	0.0%	0.0%	0.0%	0.0%	1.1%	1.9%	0.0%	0.0%	0.0%	0.0%	0.0%	1.4%	1.0%	0.3%	0.5%		
75 and over	Grand Total	4659	R	32	24	232	155	17	R	72	15	12	95	52	42	R	R	R	R	1391	1672	620	200	

Percentages calculated by column

Overall; total of known ethnicity, all ages or within age band

R – Redacted

Table 21: HoNOS cluster by gender, all ages and within age bands

Age Band (years)	Gender	Health of Nation Outcome Score Cluster																							
				Common Mental Health Problems		Non-Psychotic						Psychotic										Cognitive Impairment / Dementia			
		Overall	Variance	Low Severity	Other	Moderate Severity	Severe	Very Severe	Over-Valued Ideas	Enduring with High Disability	Chaotic and Challenging	First Episode	Ongoing / Recurrent			Crisis	Severe Psychotic Depression	Psychosis and Affective Disorder		Low Need	Moderate Need	High Need	High Physical or Engagement Needs		
All Ages 16+	Female	58.7%	40.5%	68.3%	56.2%	63.7%	62.0%	58.2%	69.5%	64.3%	70.5%	36.9%	54.8%	50.6%	45.6%	37.0%	53.5%	16.4%	37.8%	55.6%	60.7%	67.0%	57.5%		
	Male	41.3%	59.5%	31.7%	43.8%	36.3%	38.0%	41.8%	30.5%	35.7%	29.5%	63.1%	45.2%	49.4%	54.4%	63.0%	46.5%	83.6%	62.2%	44.4%	39.3%	33.0%	42.5%		
	Total Known	14756	210	221	201	1356	2448	426	190	1191	818	458	838	701	384	46	43	140	164	1865	2036	740	280		
	Not Known	0.1%	0.0%	0.0%	1.0%	0.4%	0.1%	0.0%	0.5%	0.1%	0.5%	0.2%	0.0%	0.1%	0.3%	0.0%	0.0%	0.0%	0.6%	0.0%	0.0%	0.0%	0.4%		
	Grand Total	14777	210	221	203	1361	2451	426	191	1192	822	459	838	702	385	46	43	140	165	1865	2036	740	281		
29 and under	Female	60.8%	37.8%	77.8%	65.4%	72.2%	63.8%	65.6%	69.4%	69.6%	77.1%	27.2%	49.3%	46.2%	R%	R%	R%	R%	R%	R%	R%	-	R%		
	Male	39.2%	62.2%	22.2%	34.6%	27.8%	36.2%	34.4%	30.6%	30.4%	22.9%	72.8%	50.7%	53.8%	R%	R%	R%	R%	R%	R%	R%	-	R%		
	Total Known	2386	119	63	52	302	583	122	85	299	323	243	71	52	22	R	R	22	R	R	R	0	R		
	Not Known	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	-	-	0.0%		
	Grand Total	2387	119	63	52	302	583	122	85	299	324	243	71	52	22	R	R	22	R	R	R	0	R		
30 to 49	Female	55.9%	44.4%	72.9%	49.2%	67.7%	61.1%	56.5%	77.3%	59.8%	65.0%	42.6%	50.4%	45.6%	37.3%	R%	R%	14.5%	29.8%	R%	R%	R%	R%		
	Male	44.1%	55.6%	27.1%	50.8%	32.3%	38.9%	43.5%	22.7%	40.2%	35.0%	57.4%	49.6%	54.4%	62.7%	R%	R%	85.5%	70.2%	R%	R%	R%	R%		
	Total Known	3610	63	59	63	372	924	186	66	445	340	148	280	281	153	18	12	83	84	R	R	R	R		
	Not Known	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%		
	Grand Total	3610	63	59	63	372	924	186	66	445	340	148	280	281	153	18	12	83	84	R	R	R	R		
50 to 74	Female	55.5%	40.0%	56.7%	54.8%	56.0%	60.1%	50.5%	56.3%	62.7%	69.3%	54.5%	54.1%	53.2%	52.1%	R%	54.5%	R%	50.0%	51.9%	47.0%	58.8%	56.3%		
	Male	44.5%	60.0%	43.3%	45.2%	44.0%	39.9%	49.5%	43.8%	37.3%	30.7%	45.5%	45.9%	46.8%	47.9%	R%	45.5%	R%	50.0%	48.1%	53.0%	41.2%	43.7%		
	Total Known	4101	R	67	62	450	786	101	R	375	140	55	392	316	167	16	22	33	62	459	351	R	R		
	Not Known	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%		
	Grand Total	4101	R	67	62	450	786	101	R	375	140	55	392	316	167	16	22	33	62	459	351	R	R		
75 and over	Female	62.6%	R%	65.6%	58.3%	61.2%	69.7%	R%	R%	79.2%	66.7%	R%	74.7%	67.3%	54.8%	R%	R%	R%	R%	56.9%	63.7%	68.5%	58.0%		
	Male	37.4%	R%	34.4%	41.7%	38.8%	30.3%	R%	R%	20.8%	33.3%	R%	25.3%	32.7%	45.2%	R%	R%	R%	R%	43.1%	36.3%	31.5%	42.0%		
	Total Known	4659	R	32	24	232	155	17	R	72	15	12	95	52	42	R	R	R	R	1391	1672	620	200		
	Not Known	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%		
	Grand Total	4659	R	32	24	232	155	17	R	72	15	12	95	52	42	R	R	R	R	1391	1672	620	200		

Percentages calculated by column

Overall; total of known gender, all ages or within age band








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4.2.2 Health of Nation Outcome Scores

The prevalence of problems in each of the HoNOS domains was analysed for users of adult mental health services by age, ethnicity, and gender, based on the most recent assessment in the 2018/19 financial year. Specifically, comparisons between demographic groups were made on the basis of two metrics:

- the presence of any problem requiring action (a severity rating of “mild problem but definitely present,” “moderately severe problem,” or “severe to very severe problem”);
- the presence of a severe problem (a severity rating of “severe to very severe problem”).

For each metric, comparisons were made between demographic groups on the basis of odds ratios, comparing those within the group of interest to those not in the group of interest (overall and stratified by age band). Statistically significant deviations from even odds (an odds ratio of 1) for a given demographic group on a given metric (presence of a problem requiring action or presence of a severe problem) are flagged in the tables of analysis that follow:

	A group that had a lower odds of having a problem requiring action / having a severe problem to a significant, large degree
	A group that had a lower odds of having a problem requiring action / having a severe problem to a significant, medium degree
	A group that had a lower odds of having a problem requiring action / having a severe problem to a significant, small degree
	A group that had even odds of having a problem requiring action / having a severe problem
	A group that had a higher odds of having a problem requiring action / having a severe problem to a significant, small degree
	A group that had a higher odds of having a problem requiring action / having a severe problem to a significant, medium degree
	A group that had a higher odds of having a problem requiring action / having a severe problem to a significant, large degree

(Essentially, greens indicate a lower prevalence of a problem in a given domain and yellows/oranges/reds indicate a higher prevalence of a problem in a given domain.)

Variations in the prevalence of problems, by age, ethnicity, and gender, are summarised below for each HoNOS domain.

Overactive, aggressive, disruptive or agitated behaviour:

- more likely amongst those in their teens, twenties, and thirties, and also amongst those in their nineties or above (Table 22), but with the likelihood of severe problems similarly likely across age bands (Table 23);
- more likely amongst Mixed race people overall and amongst Black British people aged 30 to 49 years old (Table 24), but with the likelihood of severe problems similarly likely across ethnic groups (Table 25);
- more likely amongst men up to the age of 74 years old (Table 26), with severe problems more likely amongst men up to 49 years old (Table 27).

Non-accidental self-injury:

- more likely amongst those in their twenties, thirties, forties, and fifties (Table 22), with severe problems more likely amongst those in their thirties and forties (Table 23);
- more likely amongst White people up to the age of 74 years old (Table 24), but with the likelihood of severe problems similarly likely across ethnic groups (Table 25);
- more likely amongst women up to the age of 74 years old (Table 26), but with the likelihood of severe problems similarly likely for men and women (Table 27).

Problem drinking or drug taking:

- more likely amongst those in their teens, twenties, thirties, and forties (Table 22), with severe problems more likely amongst those in their twenties and thirties (Table 23);
- more likely amongst Mixed Race and Black British people overall, but amongst those aged 30 to 49 and 50 to 74 years old more likely amongst White people (Table 24), with severe problems also more likely amongst Mixed Race and Black British people;
- more likely amongst men of all ages over 16 years old (Table 26), with severe problems more likely amongst men aged 16 to 74 years old (Table 27).

Cognitive problems:

- more likely amongst those in their seventies, eighties, and nineties and above overall (Table 22), and in terms of severe problems (Table 23);
- more likely amongst White people overall (Table 24), and in terms of severe problems, with severe problems also more likely amongst Mixed race people aged 75 years old and over (Table 25);
- amongst those aged 16 to 74 years old, more likely amongst men (Table 26), although amongst those age 75 years old and over, severe problems were more likely amongst women (Table 27).

Physical illness or disability problems:

- more likely amongst those aged 50 years old and over, and most likely amongst those in their nineties and above (Table 22), with severe problems more likely amongst those in their fifties and amongst those in their nineties and above (Table 23);
- more likely amongst White people overall and amongst those aged 16 to 29 years old (Table 24), but with the likelihood of severe problems similarly likely across ethnic groups (Table 25);
- amongst those under the aged 16 of 49 years old, more likely amongst women (Table 26), with severe problems more likely amongst women for those aged 30 to 49 years old (Table 27).

Problems associated with hallucinations and delusions:

- more likely amongst those in their forties and fifties (Table 22), with severe problems more likely amongst those in their fifties (Table 23);
- more likely amongst BME people (Table 24), with severe problems also more likely amongst BME people (Table 25);
- more likely amongst men (Table 26), with severe problems more likely amongst men aged between 16 and 49 years old in particular (Table 27).

Problems with depressed mood:

- more likely amongst those under the age of 60 years old (Table 22), with severe problems more likely amongst those in their forties and fifties (Table 23);
- more likely amongst White people, overall (Table 24), although severe problems were similarly likely across ethnic groups (Table 25);
- more likely amongst women, overall (Table 26), but with severe problems similarly likely amongst men and women (Table 27).

Other mental and behavioural problems:

- more likely amongst those under the age of 60 years old (Table 22), with severe problems more likely amongst those under the age of 50 years old (Table 23);
- more likely amongst Mixed race people overall, but more likely amongst White people for those aged between 16 and 74 years old in particular (Table 24), with severe problems similarly likely across ethnic groups (Table 25);
- more likely amongst women, overall (Table 26), and in terms of severe problems (Table 27).

Problems with relationships:

- more likely amongst those under the age of 60 years old (Table 22), with severe problems more likely amongst those in their twenties, thirties, and forties (Table 23);
- more likely amongst Mixed Race people overall (Table 24), but with severe problems similarly likely across ethnic groups (Table 25);
- more likely amongst men, particularly men aged 30 to 49 years old, overall (Table 26), and in terms of severe problems (Table 27).

Problems with activities of daily living:

- more likely amongst those in their eighties and above (Table 22), but with severe problems more likely to affect those in their seventies and above (Table 23);
- equally likely across ethnic groups, overall (Table 24), and in terms of severe problems (Table 25);
- more likely amongst men for those aged 16 to 49 years old (Table 26), but with severe problems similarly likely amongst men and women (Table 27).

Problems with living conditions:

- more likely amongst those in their twenties, thirties, and forties (Table 22), but with severe problems more likely amongst those in their forties (Table 23);
- more likely amongst Mixed Race and Black British people (Table 24), with severe problems similarly likely across ethnic groups (Table 25);
- more likely amongst men, particularly for those aged 30 to 49 years old (Table 26), but with severe problems more likely amongst men for those aged 75 years old and over (Table 27).

Problems with occupation and activities:

- more likely amongst those in their thirties, forties, and fifties (Table 22), but with severe problems similarly likely across age groups (Table 23);
- similarly likely across ethnic groups, overall (Table 24), but with severe problems more likely amongst Asian British people for those aged 30 to 49 years old in particular (Table 25);
- more likely amongst men, particularly for those aged 16 to 49 years old (Table 26), but with severe problems similarly likely amongst men and women (Table 27).

Strong unreasonable beliefs occurring in non-psychotic disorders only:

- more likely amongst those aged under 60 years old (Table 22), with severe problems more likely amongst those in their twenties and fifties (Table 23);
- more likely amongst Mixed race people overall, although, amongst those aged 29 years old and under, more likely amongst White people (Table 24), with severe problems similarly likely across ethnic groups (Table 25);
- amongst those aged 16 to 29 and 50 to 74 years old, more likely amongst women (Table 26), with severe problems similarly likely amongst men and women (Table 27).

Agitated behaviour / expansive mood (historical):

- more likely amongst those in their twenties, thirties, forties, and fifties (Table 22), with severe problems more likely amongst those in their thirties, forties, and fifties (Table 23);
- more likely amongst Black British and Mixed Race people (Table 24), with severe problems more likely amongst all BME groups (Table 25);
- more likely amongst men for those aged 16 to 74 years old (Table 26), and also in terms of severe problems (Table 27).

Repeat self-harm (historical):

- more likely amongst those aged under 60 years old (Table 22), with severe problems more likely amongst those in their twenties, forties, and fifties (Table 23);
- more likely amongst White people and Mixed race people (Table 24), with severe problems similarly likely across ethnic groups (Table 25);
- more likely amongst women for those aged 16 to 49 years old (Table 26), with severe problems more likely amongst women for those aged 16 to 29 years old in particular (Table 27).

Problems with Safeguarding children and vulnerable dependent adults (historical):

- more likely amongst those in their twenties, thirties, and forties (Table 22), with severe problems more likely amongst those in their thirties and forties (Table 23);
- more likely amongst Black British and Mixed Race people (Table 24), but with severe problems similarly likely across ethnic groups (Table 25);
- amongst those aged 30 to 49 years old, more likely amongst women, whilst amongst those aged 50 to 74 years old, more likely amongst men (Table 26), but with severe problems similarly likely for men and women (Table 27).

Problems with Engagement (historical):

- more likely amongst those in their thirties, forties, and fifties (Table 22), with severe problems also more likely amongst those in their thirties, forties, and fifties (Table 23);
- more likely amongst Black British and Mixed Race people, overall (Table 24), but with severe problems more likely amongst Asian British and Black British people (Table 25);
- more likely amongst men for those aged 16 to 74 years old, overall (Table 26), with severe problems more likely amongst men for those aged 16 to 49 years old (Table 27).

Problems with Vulnerability (historical):

- more likely amongst people aged under 60 years old (Table 22), with severe problems more likely amongst those in their thirties, forties, and fifties (Table 23);
- more likely amongst all BME groups, overall (Table 24), with severe problems more likely amongst Asian British, Black British, and Mixed race people (Table 25);
- similarly likely amongst men and women, overall (Table 26), but with severe problems more likely amongst women, particularly amongst those aged 75 years old and over (Table 27).

Table 22: Prevalence of any problem requiring action in a given HoNOS domain by age band

Age Band (years)	HoNOS domain "Mild problem but definitely present" to "Very severe problem"								
	Overactive, aggressive, disruptive or agitated behaviour	Non-accidental self injury	Problem drinking or drug taking	Cognitive problems	Physical illness or disability problems	Problems associated with hallucination and delusions	Problems with depressed mood	Other mental and behavioural problems	Problems with relationships
15 to 19	33.2% of 298	31.5% of 298	15.8% of 298	19.8% of 298	20.1% of 298	12.4% of 298	61.7% of 298	78.1% of 297	53.4% of 298
20 to 29	31.7% of 2082	24.4% of 2085	18.8% of 2068	15.2% of 2081	19.7% of 2081	14.9% of 2082	62.4% of 2081	78.5% of 2074	46.1% of 2071
30 to 39	29.4% of 1892	17.0% of 1892	19.7% of 1885	15.0% of 1889	25.3% of 1889	18.8% of 1879	62.1% of 1892	77.9% of 1879	45.6% of 1880
40 to 49	27.1% of 1713	16.4% of 1715	21.3% of 1707	16.8% of 1711	43.0% of 1706	21.5% of 1710	65.1% of 1712	80.0% of 1702	46.1% of 1701
50 to 59	23.5% of 1710	12.8% of 1710	13.9% of 1706	22.4% of 1708	48.5% of 1707	22.0% of 1705	62.3% of 1710	74.6% of 1702	41.2% of 1702
60 to 69	18.5% of 1382	6.0% of 1383	9.1% of 1381	39.7% of 1379	57.2% of 1380	17.1% of 1381	51.7% of 1380	60.4% of 1364	27.4% of 1379
70 to 79	19.7% of 2239	2.9% of 2236	4.2% of 2237	65.3% of 2233	54.2% of 2239	14.7% of 2232	33.9% of 2237	41.0% of 2218	19.2% of 2238
80 to 89	24.9% of 2608	2.0% of 2606	R% of 2605	85.9% of 2604	58.5% of 2606	13.5% of 2587	23.1% of 2600	30.6% of 2576	17.4% of 2604
90 +	32.2% of 817	1.8% of 816	R% of 816	89.0% of 815	66.1% of 817	13.9% of 815	19.4% of 815	31.6% of 804	20.7% of 816
Overall	25.7% of 14741	11.1% of 14741	11.5% of 14703	42.8% of 14718	44.7% of 14723	16.8% of 14689	48.0% of 14725	59.7% of 14616	33.3% of 14689

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Table 22 continued: Prevalence of any problem requiring action in a given HoNOS domain by age band

Age Band (years)	HoNOS domain "Mild problem but definitely present" to "Very severe problem"								
	Problems with activities of daily living	Problems with living conditions	Problems with occupation and activities	Strong unreasonable beliefs occurring in non-psychotic disorders only	Agitated behaviour / expansive mood (historical)	Repeat self-harm (historical)	Safeguarding children and vulnerable dependent adults (historical)	Engagement (historical)	Vulnerability (historical)
15 to 19	35.6% of 298	17.8% of 298	46.3% of 298	26.7% of 296	42.1% of 297	44.6% of 296	6.5% of 292	19.7% of 295	38.8% of 291
20 to 29	34.2% of 2075	17.2% of 2068	41.4% of 2069	19.7% of 2065	47.0% of 2055	42.8% of 2046	9.4% of 1994	20.1% of 2010	35.7% of 1997
30 to 39	35.8% of 1886	17.5% of 1886	44.2% of 1881	18.5% of 1867	50.6% of 1870	34.5% of 1870	13.2% of 1794	25.8% of 1843	35.7% of 1831
40 to 49	43.8% of 1711	19.2% of 1701	49.4% of 1704	15.4% of 1687	51.5% of 1683	35.0% of 1676	12.8% of 1609	29.5% of 1651	41.1% of 1626
50 to 59	43.7% of 1705	15.8% of 1700	47.2% of 1700	15.7% of 1693	47.7% of 1672	29.6% of 1674	8.5% of 1627	25.0% of 1654	39.4% of 1638
60 to 69	47.4% of 1380	13.6% of 1380	38.3% of 1380	7.7% of 1364	34.9% of 1355	17.1% of 1346	4.1% of 1327	18.1% of 1351	30.4% of 1333
70 to 79	49.2% of 2235	10.6% of 2231	32.6% of 2233	4.8% of 2211	20.0% of 2176	5.6% of 2177	2.6% of 2120	11.3% of 2168	16.6% of 2119
80 to 89	60.4% of 2605	11.1% of 2600	36.6% of 2603	3.1% of 2570	14.5% of 2531	R% of 2539	1.6% of 2454	7.5% of 2531	12.1% of 2429
90 +	66.5% of 816	14.1% of 817	39.0% of 816	2.2% of 803	15.2% of 787	R% of 780	1.8% of 740	6.2% of 769	12.0% of 739
Overall	46.6% of 14711	14.7% of 14681	40.8% of 14684	11.4% of 14556	35.3% of 14426	21.8% of 14404	6.8% of 13957	18.0% of 14272	28.1% of 14003

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Table 23: Prevalence of a severe to very severe problem in a given HoNOS domain by age band

Age Band (years)	HoNOS domain "Severe" to "Very severe problem"								
	Overactive, aggressive, disruptive or agitated behaviour	Non-accidental self injury	Problem drinking or drug taking	Cognitive problems	Physical illness or disability problems	Problems associated with hallucination and delusions	Problems with depressed mood	Other mental and behavioural problems	Problems with relationships
15 to 19	R% of 298	R% of 298	R% of 298	R% of 298	R% of 298	R% of 298	R% of 298	9.1% of 297	3.7% of 298
20 to 29	2.0% of 2082	1.3% of 2085	1.8% of 2068	R% of 2081	R% of 2081	1.4% of 2082	1.8% of 2081	8.7% of 2074	2.5% of 2071
30 to 39	1.9% of 1892	0.8% of 1892	2.9% of 1885	R% of 1889	2.4% of 1889	1.4% of 1879	1.8% of 1892	7.4% of 1879	2.8% of 1880
40 to 49	1.2% of 1713	1.0% of 1715	3.5% of 1707	0.6% of 1711	3.6% of 1706	1.8% of 1710	2.2% of 1712	6.2% of 1702	2.7% of 1701
50 to 59	1.0% of 1710	R% of 1710	1.8% of 1706	1.4% of 1708	5.0% of 1707	2.1% of 1705	3.0% of 1710	5.1% of 1702	2.4% of 1702
60 to 69	R% of 1382	R% of 1383	R% of 1381	3.7% of 1379	4.9% of 1380	1.9% of 1381	1.4% of 1380	3.4% of 1364	0.9% of 1379
70 to 79	1.9% of 2239	R% of 2236	R% of 2237	6.6% of 2233	4.5% of 2239	0.7% of 2232	0.5% of 2237	1.6% of 2218	R% of 2238
80 to 89	2.3% of 2608	R% of 2606	R% of 2605	9.4% of 2604	4.5% of 2606	R% of 2587	R% of 2600	1.0% of 2576	0.7% of 2604
90 +	2.2% of 817	R% of 816	R% of 816	15.2% of 815	6.4% of 817	R% of 815	R% of 815	1.5% of 804	R% of 816
Overall	1.7% of 14741	0.6% of 14741	1.4% of 14703	4.2% of 14718	3.8% of 14723	1.2% of 14689	1.4% of 14725	4.5% of 14616	1.7% of 14689

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Table 23 continued: Prevalence of a severe to very severe problem in a given HoNOS domain by age band

Age Band (years)	HoNOS domain "Severe" to "Very severe problem"								
	Problems with activities of daily living	Problems with living conditions	Problems with occupation and activities	Strong unreasonable beliefs occurring in non-psychotic disorders only	Agitated behaviour / expansive mood (historical)	Repeat self-harm (historical)	Safeguarding children and vulnerable dependent adults (historical)	Engagement (historical)	Vulnerability (historical)
15 to 19	R% of 298	R% of 298	R% of 298	R% of 296	R% of 297	R% of 296	R% of 292	R% of 295	R% of 291
20 to 29	1.6% of 2075	1.7% of 2068	2.6% of 2069	1.9% of 2065	5.0% of 2055	2.5% of 2046	1.5% of 1994	2.0% of 2010	4.0% of 1997
30 to 39	1.9% of 1886	2.0% of 1886	3.0% of 1881	1.3% of 1867	6.8% of 1870	2.0% of 1870	2.2% of 1794	3.6% of 1843	4.6% of 1831
40 to 49	R% of 1711	1.6% of 1701	2.6% of 1704	0.9% of 1687	7.3% of 1683	2.7% of 1676	2.1% of 1609	4.4% of 1651	5.8% of 1626
50 to 59	2.3% of 1705	1.6% of 1700	3.0% of 1700	1.8% of 1693	7.7% of 1672	2.4% of 1674	1.6% of 1627	3.4% of 1654	5.6% of 1638
60 to 69	3.5% of 1380	R% of 1380	2.0% of 1380	0.8% of 1364	4.3% of 1355	0.8% of 1346	0.9% of 1327	2.8% of 1351	4.4% of 1333
70 to 79	4.9% of 2235	0.9% of 2231	2.2% of 2233	R% of 2211	1.7% of 2176	0.6% of 2177	R% of 2120	R% of 2168	1.7% of 2119
80 to 89	4.2% of 2605	0.9% of 2600	2.4% of 2603	R% of 2570	R% of 2531	R% of 2539	R% of 2454	R% of 2531	0.8% of 2429
90 +	6.9% of 816	R% of 817	R% of 816	R% of 803	R% of 787	R% of 780	R% of 740	R% of 769	R% of 739
Overall	3.2% of 14711	1.3% of 14681	2.5% of 14684	0.9% of 14556	4.2% of 14426	1.5% of 14404	1.1% of 13957	2.2% of 14272	3.5% of 14003

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Table 24: Prevalence of any problem requiring action in a given HoNOS domain by age band and ethnicity

Age Band (years)	Ethnicity	HoNOS domain "Mild problem but definitely present" to "Very severe problem"								
		Overactive, aggressive, disruptive or agitated behaviour	Non-accidental self injury	Problem drinking or drug taking	Cognitive problems	Physical illness or disability problems	Problems associated with hallucination and delusions	Problems with depressed mood	Other mental and behavioural problems	Problems with relationships
All Ages 16+	White	25.6% of 10849	10.7% of 10844	10.8% of 10811	48.3% of 10827	47.4% of 10831	15.5% of 10807	46.1% of 10833	57.3% of 10753	31.7% of 10816
	Asian British	20.9% of 1381	5.8% of 1380	6.5% of 1377	38.2% of 1378	46.6% of 1379	25.4% of 1373	41.9% of 1378	52.9% of 1366	30.4% of 1370
	Black British	29.2% of 267	7.1% of 269	16.5% of 267	36.4% of 269	28.2% of 266	42.1% of 266	29.5% of 268	50.6% of 257	35.2% of 264
	Mixed	32.7% of 220	15.1% of 218	R% of 220	32.9% of 219	37.4% of 219	29.2% of 219	52.1% of 219	66.8% of 217	44.5% of 218
	Other Ethnic Group	16.3% of 98	11.9% of 101	R% of 101	21.8% of 101	34.7% of 101	31.3% of 99	60.0% of 100	63.6% of 99	34.7% of 98
	Overall	25.2% of 12815	10.1% of 12812	10.5% of 12776	46.5% of 12794	46.7% of 12796	17.5% of 12764	45.5% of 12798	56.9% of 12692	31.9% of 12766
16 to 29	White	32.5% of 1419	28.4% of 1419	19.0% of 1407	16.3% of 1415	21.2% of 1417	13.6% of 1418	66.6% of 1418	80.9% of 1414	48.2% of 1414
	Asian British	23.5% of 170	11.7% of 171	15.4% of 169	13.5% of 171	12.4% of 170	27.5% of 171	42.9% of 170	60.6% of 170	44.9% of 167
	Black British	R% of 66	R% of 66	20.3% of 64	22.7% of 66	R% of 66	42.4% of 66	30.3% of 66	62.9% of 62	R% of 65
	Mixed	38.1% of 63	20.6% of 63	R% of 63	R% of 63	R% of 63	R% of 63	63.5% of 63	74.2% of 62	R% of 62
	Other Ethnic Group	R% of 25	R% of 26	R% of 26	R% of 27	R% of 26	R% of 26	72.0% of 25	69.2% of 26	R% of 26
	Overall	31.5% of 1743	25.7% of 1745	18.4% of 1729	16.4% of 1742	19.5% of 1742	16.5% of 1744	62.9% of 1742	77.9% of 1734	47.5% of 1734
30 to 49	White	28.2% of 2230	18.3% of 2229	21.7% of 2217	15.8% of 2228	34.0% of 2222	19.5% of 2221	64.6% of 2228	79.7% of 2216	46.5% of 2216
	Asian British	21.7% of 364	8.8% of 364	12.2% of 361	14.4% of 361	37.8% of 362	29.7% of 360	52.3% of 363	72.4% of 359	41.5% of 359
	Black British	R% of 90	R% of 92	R% of 92	22.8% of 92	27.8% of 90	44.9% of 89	37.4% of 91	65.5% of 87	39.3% of 89
	Mixed	29.7% of 91	18.9% of 90	23.1% of 91	R% of 91	38.9% of 90	26.4% of 91	61.5% of 91	72.5% of 91	50.0% of 90
	Other Ethnic Group	R% of 39	R% of 41	R% of 41	R% of 40	34.1% of 41	35.9% of 39	61.0% of 41	71.8% of 39	47.4% of 38
	Overall	27.3% of 2814	16.7% of 2816	20.4% of 2802	15.8% of 2812	34.4% of 2805	22.0% of 2800	62.0% of 2814	78.0% of 2792	45.7% of 2792
50 to 74	White	19.8% of 3003	8.1% of 3003	10.8% of 2994	38.7% of 2995	53.6% of 2997	16.8% of 2996	52.4% of 3000	63.0% of 2979	31.5% of 2993
	Asian British	19.3% of 518	R% of 517	2.5% of 518	36.6% of 517	56.0% of 518	27.8% of 514	46.7% of 516	52.0% of 512	28.2% of 517
	Black British	35.7% of 70	R% of 70	17.1% of 70	37.1% of 70	30.4% of 69	48.6% of 70	28.6% of 70	43.3% of 67	30.4% of 69
	Mixed	R% of 38	R% of 37	R% of 38	R% of 37	65.8% of 38	R% of 37	39.5% of 38	65.8% of 38	R% of 38
	Other Ethnic Group	R% of 23	R% of 23	R% of 23	R% of 23	43.5% of 23	R% of 23	52.2% of 23	60.9% of 23	R% of 23
	Overall	20.2% of 3652	7.5% of 3650	9.9% of 3643	38.4% of 3642	53.6% of 3645	19.4% of 3640	51.0% of 3647	61.1% of 3619	31.2% of 3640
75 and over	White	25.9% of 4197	R% of 4193	2.2% of 4193	83.3% of 4189	59.0% of 4195	13.3% of 4172	24.9% of 4187	33.1% of 4144	18.6% of 4193
	Asian British	21.0% of 329	R% of 328	R% of 329	79.9% of 329	59.3% of 329	15.9% of 328	22.2% of 329	28.9% of 325	14.4% of 327
	Black British	R% of 41	R% of 41	R% of 41	87.8% of 41	R% of 41	24.4% of 41	R% of 41	R% of 41	R% of 41
	Mixed	R% of 28	R% of 28	R% of 28	R% of 28	67.9% of 28	R% of 28	R% of 27	R% of 26	R% of 28
	Other Ethnic Group	R% of 11	R% of 11	R% of 11	R% of 11	R% of 11	R% of 11	R% of 11	R% of 11	R% of 11
	Overall	25.4% of 4606	2.3% of 4601	2.1% of 4602	83.2% of 4598	58.9% of 4604	13.7% of 4580	24.5% of 4595	32.6% of 4547	18.2% of 4600

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Table 24 is continued overleaf ...

Table 24 continued: Prevalence of any problem requiring action in a given HoNOS domain by age band and ethnicity

Age Band (years)	Ethnicity	HoNOS domain "Mild problem but definitely present" to "Very severe problem"								
		Problems with activities of daily living	Problems with living conditions	Problems with occupation and activities	Strong unreasonable beliefs occurring in non-psychotic disorders only	Agitated behaviour / expansive mood (historical)	Repeat self-harm (historical)	Safeguarding children and vulnerable dependent adults (historical)	Engagement (historical)	Vulnerability (historical)
All Ages 16+	White	48.6% of 10829	14.6% of 10808	40.6% of 10811	10.8% of 10708	33.0% of 10611	21.4% of 10597	6.5% of 10268	17.4% of 10517	27.2% of 10309
	Asian British	47.9% of 1377	12.2% of 1373	39.4% of 1374	8.7% of 1361	37.1% of 1346	13.1% of 1347	7.3% of 1310	20.0% of 1333	31.8% of 1293
	Black British	41.5% of 265	20.2% of 263	35.1% of 265	R% of 262	57.9% of 266	14.2% of 268	15.0% of 253	39.3% of 267	44.1% of 261
	Mixed	48.2% of 220	23.2% of 220	47.7% of 218	17.1% of 216	45.8% of 214	31.9% of 216	R% of 212	33.3% of 213	43.3% of 208
	Other Ethnic Group	36.4% of 99	19.0% of 100	38.4% of 99	R% of 99	43.9% of 98	19.6% of 97	R% of 98	25.8% of 97	43.3% of 97
	Overall	48.3% of 12790	14.7% of 12764	40.5% of 12767	10.7% of 12646	34.3% of 12535	20.5% of 12525	6.9% of 12141	18.5% of 12427	28.5% of 12168
16 to 29	White	36.2% of 1417	17.5% of 1412	42.9% of 1414	21.6% of 1407	46.3% of 1398	47.6% of 1396	10.9% of 1364	21.2% of 1373	37.8% of 1364
	Asian British	36.3% of 168	15.4% of 169	43.7% of 167	14.3% of 168	50.9% of 169	23.1% of 169	11.0% of 163	26.3% of 167	47.2% of 161
	Black British	R% of 65	25.4% of 63	R% of 65	R% of 65	64.6% of 65	R% of 67	R% of 63	38.5% of 65	49.2% of 65
	Mixed	36.5% of 63	R% of 63	47.6% of 63	R% of 63	46.8% of 62	38.1% of 63	R% of 63	R% of 62	R% of 62
	Other Ethnic Group	R% of 26	R% of 26	R% of 26	R% of 26	42.3% of 26	R% of 26	R% of 26	R% of 27	R% of 27
	Overall	36.0% of 1739	17.8% of 1733	42.8% of 1735	20.3% of 1729	47.4% of 1720	43.6% of 1721	10.7% of 1679	22.6% of 1694	38.8% of 1679
30 to 49	White	39.6% of 2225	18.5% of 2220	47.0% of 2218	18.1% of 2196	52.0% of 2205	39.6% of 2198	13.4% of 2119	29.2% of 2171	40.7% of 2161
	Asian British	43.0% of 363	17.9% of 358	46.3% of 361	13.4% of 359	49.3% of 353	20.7% of 358	12.2% of 345	27.8% of 352	43.5% of 338
	Black British	46.7% of 90	27.5% of 91	42.2% of 90	R% of 87	67.0% of 91	R% of 92	25.6% of 86	52.2% of 92	50.0% of 88
	Mixed	51.6% of 91	R% of 91	49.4% of 89	20.2% of 89	50.6% of 89	33.7% of 89	R% of 87	44.3% of 88	53.6% of 84
	Other Ethnic Group	35.9% of 39	R% of 40	43.6% of 39	R% of 41	47.5% of 40	R% of 38	R% of 38	35.1% of 37	51.4% of 37
	Overall	40.6% of 2808	19.0% of 2800	46.8% of 2797	17.2% of 2772	52.0% of 2778	35.9% of 2775	13.8% of 2675	30.4% of 2740	41.9% of 2708
50 to 74	White	46.0% of 2995	14.5% of 2989	39.9% of 2990	10.8% of 2970	37.0% of 2937	21.4% of 2935	5.5% of 2865	20.0% of 2925	31.6% of 2887
	Asian British	48.5% of 518	10.1% of 517	38.6% of 518	8.3% of 507	36.5% of 502	11.8% of 500	6.5% of 494	20.6% of 495	33.0% of 485
	Black British	37.7% of 69	R% of 68	31.9% of 69	R% of 69	58.0% of 69	R% of 68	R% of 66	39.1% of 69	46.4% of 69
	Mixed	R% of 38	R% of 38	R% of 38	R% of 37	47.2% of 36	37.8% of 37	R% of 35	R% of 36	60.0% of 35
	Other Ethnic Group	R% of 23	R% of 23	R% of 23	R% of 22	59.1% of 22	R% of 23	R% of 23	R% of 23	52.2% of 23
	Overall	46.3% of 3643	14.0% of 3635	39.6% of 3638	10.5% of 3605	37.6% of 3566	20.0% of 3563	5.9% of 3483	20.7% of 3548	32.5% of 3499
75 and over	White	59.5% of 4192	11.8% of 4187	37.0% of 4189	3.3% of 4135	15.4% of 4071	2.5% of 4068	1.9% of 3920	7.9% of 4048	12.8% of 3897
	Asian British	58.5% of 328	R% of 329	31.1% of 328	R% of 327	17.4% of 322	R% of 320	R% of 308	R% of 319	9.1% of 309
	Black British	51.2% of 41	R% of 41	R% of 41	R% of 41	R% of 41	R% of 41	R% of 38	R% of 41	R% of 39
	Mixed	R% of 28	R% of 28	39.3% of 28	R% of 27	R% of 27	R% of 27	R% of 27	R% of 27	R% of 27
	Other Ethnic Group	R% of 11	R% of 11	R% of 11	R% of 10	R% of 10	R% of 10	R% of 11	R% of 10	R% of 10
	Overall	59.3% of 4600	11.4% of 4596	36.5% of 4597	3.2% of 4540	15.6% of 4471	2.4% of 4466	1.9% of 4304	7.9% of 4445	12.6% of 4282

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Table 25: Prevalence of a severe to very severe problem in a given HoNOS domain by age band and ethnicity

Age Band (years)	Ethnicity	HoNOS domain "Severe" to "Very severe problem"								
		Overactive, aggressive, disruptive or agitated behaviour	Non-accidental self injury	Problem drinking or drug taking	Cognitive problems	Physical illness or disability problems	Problems associated with hallucination and delusions	Problems with depressed mood	Other mental and behavioural problems	Problems with relationships
All Ages 16+	White	1.8% of 10849	R% of 10844	1.2% of 10811	5.0% of 10827	4.1% of 10831	1.0% of 10807	1.2% of 10833	4.0% of 10753	1.5% of 10816
	Asian British	1.3% of 1381	R% of 1380	0.9% of 1377	3.5% of 1378	4.4% of 1379	2.1% of 1373	R% of 1378	4.5% of 1366	2.0% of 1370
	Black British	R% of 267	R% of 269	R% of 267	R% of 269	R% of 266	R% of 266	R% of 268	R% of 257	R% of 264
	Mixed	R% of 220	R% of 218	R% of 220	R% of 219	R% of 219	R% of 219	R% of 219	R% of 217	R% of 218
	Other Ethnic Group	R% of 98	R% of 101	R% of 101	R% of 101	R% of 101	R% of 99	R% of 100	R% of 99	R% of 98
	Overall	1.8% of 12815	0.5% of 12812	1.3% of 12776	4.7% of 12794	4.0% of 12796	1.2% of 12764	1.3% of 12798	4.1% of 12692	1.6% of 12766
16 to 29	White	2.4% of 1419	R% of 1419	1.6% of 1407	R% of 1415	R% of 1417	1.0% of 1418	1.7% of 1418	9.6% of 1414	3.0% of 1414
	Asian British	R% of 170	R% of 171	R% of 169	R% of 171	R% of 170	R% of 171	R% of 170	R% of 170	R% of 167
	Black British	R% of 66	R% of 66	R% of 64	R% of 66	R% of 66	R% of 66	R% of 66	R% of 62	R% of 65
	Mixed	R% of 63	R% of 63	R% of 63	R% of 63	R% of 63	R% of 63	R% of 63	R% of 62	R% of 62
	Other Ethnic Group	R% of 25	R% of 26	R% of 26	R% of 27	R% of 26	R% of 26	R% of 25	R% of 26	R% of 26
	Overall	2.3% of 1743	1.4% of 1745	1.7% of 1729	R% of 1742	1.0% of 1742	1.7% of 1744	1.6% of 1742	8.9% of 1734	2.8% of 1734
30 to 49	White	1.4% of 2230	R% of 2229	3.6% of 2217	R% of 2228	3.2% of 2222	1.4% of 2221	1.8% of 2228	6.4% of 2216	2.6% of 2216
	Asian British	R% of 364	R% of 364	R% of 361	R% of 361	R% of 362	R% of 360	R% of 363	8.4% of 359	R% of 359
	Black British	R% of 90	R% of 92	R% of 92	R% of 92	R% of 90	R% of 89	R% of 91	R% of 87	R% of 89
	Mixed	R% of 91	R% of 90	R% of 91	R% of 91	R% of 90	R% of 91	R% of 91	R% of 91	R% of 90
	Other Ethnic Group	R% of 39	R% of 41	R% of 41	R% of 40	R% of 41	R% of 39	R% of 41	R% of 39	R% of 38
	Overall	1.6% of 2814	0.9% of 2816	3.5% of 2802	R% of 2812	3.1% of 2805	1.6% of 2800	1.8% of 2814	6.6% of 2792	2.7% of 2792
50 to 74	White	1.2% of 3003	R% of 3003	R% of 2994	3.4% of 2995	5.0% of 2997	1.3% of 2996	1.7% of 3000	3.6% of 2979	1.3% of 2993
	Asian British	R% of 518	R% of 517	R% of 518	R% of 517	R% of 518	R% of 514	R% of 516	R% of 512	R% of 517
	Black British	R% of 70	R% of 70	R% of 70	R% of 70	R% of 69	R% of 70	R% of 70	R% of 67	R% of 69
	Mixed	R% of 38	R% of 37	R% of 38	R% of 37	R% of 38	R% of 37	R% of 38	R% of 38	R% of 38
	Other Ethnic Group	R% of 23	R% of 23	R% of 23	R% of 23	R% of 23	R% of 23	R% of 23	R% of 23	R% of 23
	Overall	1.2% of 3652	R% of 3650	R% of 3643	3.4% of 3642	5.0% of 3645	1.6% of 3640	1.8% of 3647	3.5% of 3619	1.4% of 3640
75 and over	White	R% of 4197	R% of 4193	R% of 4193	10.3% of 4189	4.8% of 4195	R% of 4172	R% of 4187	R% of 4144	R% of 4193
	Asian British	R% of 329	R% of 328	R% of 329	R% of 329	R% of 329	R% of 328	R% of 329	R% of 325	R% of 327
	Black British	R% of 41	R% of 41	R% of 41	R% of 41	R% of 41	R% of 41	R% of 41	R% of 41	R% of 41
	Mixed	R% of 28	R% of 28	R% of 28	R% of 28	R% of 28	R% of 28	R% of 27	R% of 26	R% of 28
	Other Ethnic Group	R% of 11	R% of 11	R% of 11	R% of 11	R% of 11	R% of 11	R% of 11	R% of 11	R% of 11
	Overall	2.2% of 4606	R% of 4601	R% of 4602	10.0% of 4598	4.8% of 4604	0.5% of 4580	0.3% of 4595	1.3% of 4547	0.6% of 4600

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Table 25 is continued overleaf ...

Table 25 continued: Prevalence of a severe to very severe problem in a given HoNOS domain by age band and ethnicity

Age Band (years)	Ethnicity	HoNOS domain "Severe" to "Very severe problem"								
		Problems with activities of daily living	Problems with living conditions	Problems with occupation and activities	Strong unreasonable beliefs occurring in non-psychotic disorders only	Agitated behaviour / expansive mood (historical)	Repeat self-harm (historical)	Safeguarding children and vulnerable dependent adults (historical)	Engagement (historical)	Vulnerability (historical)
All Ages 16+	White	3.4% of 10829	1.3% of 10808	2.5% of 10811	0.8% of 10708	3.5% of 10611	1.5% of 10597	1.1% of 10268	1.8% of 10517	3.2% of 10309
	Asian British	4.2% of 1377	0.9% of 1373	R% of 1374	R% of 1361	6.5% of 1346	1.2% of 1347	1.3% of 1310	4.2% of 1333	5.6% of 1293
	Black British	R% of 265	R% of 263	R% of 265	R% of 262	15.0% of 266	R% of 268	R% of 253	R% of 267	8.4% of 261
	Mixed	R% of 220	R% of 220	R% of 218	R% of 216	9.3% of 214	R% of 216	R% of 212	R% of 213	R% of 208
	Other Ethnic Group	R% of 99	R% of 100	R% of 99	R% of 99	11.2% of 98	R% of 97	R% of 98	R% of 97	R% of 97
	Overall	3.5% of 12790	1.3% of 12764	2.6% of 12767	0.8% of 12646	4.2% of 12535	1.5% of 12525	1.2% of 12141	2.3% of 12427	3.6% of 12168
16 to 29	White	R% of 1417	R% of 1412	R% of 1414	R% of 1407	4.0% of 1398	R% of 1396	R% of 1364	1.6% of 1373	4.0% of 1364
	Asian British	R% of 168	R% of 169	R% of 167	R% of 168	R% of 169	R% of 169	R% of 163	6.6% of 167	R% of 161
	Black British	R% of 65	R% of 63	R% of 65	R% of 65	21.5% of 65	R% of 67	R% of 63	R% of 65	R% of 65
	Mixed	R% of 63	R% of 63	R% of 63	R% of 63	R% of 62	% of 63	R% of 63	R% of 62	R% of 62
	Other Ethnic Group	R% of 26	R% of 26	R% of 26	R% of 26	R% of 26	R% of 26	R% of 26	R% of 27	R% of 27
	Overall	1.7% of 1739	1.7% of 1733	2.6% of 1735	1.9% of 1729	5.2% of 1720	3.0% of 1721	R% of 1679	2.2% of 1694	4.7% of 1679
30 to 49	White	1.7% of 2225	2.0% of 2220	R% of 2218	R% of 2196	6.5% of 2205	2.5% of 2198	2.4% of 2119	3.6% of 2171	5.0% of 2161
	Asian British	R% of 363	R% of 358	R% of 361	R% of 359	9.9% of 353	R% of 358	R% of 345	5.7% of 352	7.7% of 338
	Black British	R% of 90	R% of 91	R% of 90	R% of 87	20.9% of 91	R% of 92	R% of 86	R% of 92	15.9% of 88
	Mixed	R% of 91	R% of 91	R% of 89	R% of 89	R% of 89	R% of 89	R% of 87	R% of 88	R% of 84
	Other Ethnic Group	R% of 39	R% of 40	R% of 39	R% of 41	R% of 40	R% of 38	R% of 38	R% of 37	R% of 37
	Overall	2.0% of 2808	2.0% of 2800	2.8% of 2797	R% of 2772	7.7% of 2778	2.5% of 2775	2.4% of 2675	4.4% of 2740	5.9% of 2708
50 to 74	White	3.5% of 2995	R% of 2989	2.5% of 2990	R% of 2970	4.7% of 2937	R% of 2935	R% of 2865	2.1% of 2925	4.1% of 2887
	Asian British	R% of 518	R% of 517	R% of 518	R% of 507	7.6% of 502	R% of 500	R% of 494	4.8% of 495	R% of 485
	Black British	R% of 69	R% of 68	R% of 69	R% of 69	R% of 69	R% of 68	R% of 66	R% of 69	R% of 69
	Mixed	R% of 38	R% of 38	R% of 38	R% of 37	R% of 36	R% of 37	R% of 35	R% of 36	R% of 35
	Other Ethnic Group	R% of 23	R% of 23	R% of 23	R% of 22	R% of 22	R% of 23	R% of 23	R% of 23	R% of 23
	Overall	3.7% of 3643	1.0% of 3635	2.5% of 3638	1.1% of 3605	5.3% of 3566	1.5% of 3563	1.2% of 3483	2.7% of 3548	4.5% of 3499
75 and over	White	4.9% of 4192	R% of 4187	2.5% of 4189	R% of 4135	R% of 4071	R% of 4068	R% of 3920	R% of 4048	1.1% of 3897
	Asian British	R% of 328	R% of 329	R% of 328	R% of 327	R% of 322	R% of 320	R% of 308	R% of 319	0.0% of 309
	Black British	R% of 41	R% of 41	R% of 41	R% of 41	R% of 41	R% of 41	R% of 38	R% of 41	0.0% of 39
	Mixed	R% of 28	R% of 28	R% of 28	R% of 27	R% of 27	R% of 27	R% of 27	R% of 27	0.0% of 27
	Other Ethnic Group	R% of 11	R% of 11	R% of 11	R% of 10	R% of 10	R% of 10	R% of 11	R% of 10	0.0% of 10
	Overall	4.8% of 4600	0.8% of 4596	2.6% of 4597	R% of 4540	0.8% of 4471	0.3% of 4466	R% of 4304	0.6% of 4445	1.0% of 4282

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Table 26: Prevalence of any problem requiring action in a given HoNOS domain by age band and gender

Age Band (years)	Gender	HoNOS domain "Mild problem but definitely present" to "Very severe problem"								
		Overactive, aggressive, disruptive or agitated behaviour	Non-accidental self injury	Problem drinking or drug taking	Cognitive problems	Physical illness or disability problems	Problems associated with hallucination and delusions	Problems with depressed mood	Other mental and behavioural problems	Problems with relationships
All Ages 16+	Female	24.4% of 8656	12.0% of 8652	7.8% of 8644	42.5% of 8641	45.6% of 8647	14.1% of 8622	50.9% of 8644	61.8% of 8600	31.8% of 8634
	Male	27.6% of 6084	9.9% of 6088	16.8% of 6058	43.1% of 6076	43.3% of 6075	20.6% of 6066	43.9% of 6080	56.7% of 6015	35.3% of 6054
	Overall	25.7% of 14740	11.1% of 14740	11.5% of 14702	42.8% of 14717	44.7% of 14722	16.8% of 14688	48.0% of 14724	59.7% of 14615	33.3% of 14688
16 to 29	Female	28.6% of 1445	28.5% of 1447	13.4% of 1441	14.2% of 1446	23.0% of 1446	8.7% of 1444	69.0% of 1444	82.7% of 1442	45.6% of 1441
	Male	36.9% of 934	20.3% of 935	26.2% of 924	18.2% of 932	14.7% of 932	23.7% of 935	51.9% of 934	71.9% of 928	49.2% of 927
	Overall	31.9% of 2379	25.3% of 2382	18.4% of 2365	15.8% of 2378	19.7% of 2378	14.6% of 2379	62.3% of 2378	78.5% of 2370	47.0% of 2368
30 to 49	Female	25.6% of 2018	18.5% of 2018	14.1% of 2014	14.5% of 2013	35.1% of 2015	13.7% of 2013	69.2% of 2017	82.0% of 2013	44.1% of 2010
	Male	31.8% of 1587	14.4% of 1589	28.6% of 1578	17.6% of 1587	31.8% of 1580	28.2% of 1576	56.2% of 1587	75.0% of 1568	48.1% of 1571
	Overall	28.3% of 3605	16.7% of 3607	20.5% of 3592	15.9% of 3600	33.7% of 3595	20.1% of 3589	63.5% of 3604	78.9% of 3581	45.9% of 3581
50 to 74	Female	19.0% of 2275	8.4% of 2273	6.5% of 2273	34.1% of 2270	53.2% of 2269	17.3% of 2266	54.8% of 2271	65.2% of 2258	30.9% of 2269
	Male	22.1% of 1822	7.6% of 1824	14.9% of 1817	39.2% of 1818	52.3% of 1823	20.7% of 1821	49.9% of 1823	59.4% of 1806	32.3% of 1817
	Overall	20.4% of 4097	8.0% of 4097	10.2% of 4090	36.4% of 4088	52.8% of 4092	18.8% of 4087	52.6% of 4094	62.6% of 4064	31.5% of 4086
75 and over	Female	25.7% of 2918	2.0% of 2914	1.6% of 2916	82.5% of 2912	58.2% of 2917	14.7% of 2899	26.1% of 2912	34.7% of 2887	17.3% of 2914
	Male	24.4% of 1741	2.6% of 1740	3.0% of 1739	83.8% of 1739	59.8% of 1740	11.9% of 1734	22.1% of 1736	29.0% of 1713	19.4% of 1739
	Overall	25.2% of 4659	2.2% of 4654	2.1% of 4655	83.0% of 4651	58.8% of 4657	13.6% of 4633	24.6% of 4648	32.6% of 4600	18.1% of 4653

Table 26 is continued overleaf ...

Table 26 continued: Prevalence of any problem requiring action in a given HoNOS domain by age band and gender

Age Band (years)	Gender	HoNOS domain "Mild problem but definitely present" to "Very severe problem"								
		Problems with activities of daily living	Problems with living conditions	Problems with occupation and activities	Strong unreasonable beliefs occurring in non-psychotic disorders only	Agitated behaviour / expansive mood (historical)	Repeat self-harm (historical)	Safeguarding children and vulnerable dependent adults (historical)	Engagement (historical)	Vulnerability (historical)
All Ages 16+	Female	45.8% of 8645	13.5% of 8624	39.0% of 8631	12.1% of 8566	32.0% of 8492	23.3% of 8467	6.8% of 8216	15.6% of 8385	28.5% of 8223
	Male	47.8% of 6065	16.5% of 6056	43.4% of 6052	10.5% of 5989	40.1% of 5933	19.7% of 5936	6.8% of 5740	21.4% of 5886	27.5% of 5779
	Overall	46.6% of 14710	14.7% of 14680	40.8% of 14683	11.4% of 14555	35.3% of 14425	21.8% of 14403	6.8% of 13956	18.0% of 14271	28.1% of 14002
16 to 29	Female	32.3% of 1443	16.9% of 1441	38.8% of 1442	22.8% of 1441	40.3% of 1431	50.0% of 1429	9.7% of 1400	16.0% of 1402	37.5% of 1393
	Male	37.6% of 929	17.7% of 924	47.1% of 924	17.1% of 919	55.8% of 920	32.1% of 912	8.0% of 885	26.4% of 902	33.8% of 894
	Overall	34.4% of 2372	17.3% of 2365	42.0% of 2366	20.6% of 2360	46.4% of 2351	43.0% of 2341	9.1% of 2285	20.1% of 2304	36.1% of 2287
30 to 49	Female	37.4% of 2016	16.3% of 2010	42.6% of 2012	17.9% of 2001	44.4% of 1992	36.8% of 1990	14.4% of 1924	22.7% of 1965	38.7% of 1955
	Male	42.4% of 1581	20.9% of 1577	51.8% of 1573	15.8% of 1553	59.6% of 1561	32.1% of 1556	11.2% of 1479	33.7% of 1529	37.7% of 1502
	Overall	39.6% of 3597	18.3% of 3587	46.7% of 3585	17.0% of 3554	51.1% of 3553	34.8% of 3546	13.0% of 3403	27.5% of 3494	38.2% of 3457
50 to 74	Female	43.9% of 2272	11.7% of 2262	38.9% of 2265	11.7% of 2248	35.9% of 2229	20.6% of 2224	4.6% of 2177	18.4% of 2210	32.6% of 2181
	Male	47.5% of 1816	16.7% of 1817	41.5% of 1817	9.2% of 1800	38.9% of 1770	19.0% of 1774	6.7% of 1736	21.7% of 1767	30.6% of 1744
	Overall	45.5% of 4088	13.9% of 4079	40.1% of 4082	10.6% of 4048	37.2% of 3999	19.9% of 3998	5.6% of 3913	19.9% of 3977	31.7% of 3925
75 and over	Female	59.7% of 2914	11.2% of 2911	36.7% of 2912	3.0% of 2876	16.1% of 2840	2.5% of 2824	1.6% of 2715	8.2% of 2808	13.2% of 2694
	Male	58.3% of 1739	11.6% of 1738	36.0% of 1738	3.5% of 1717	14.7% of 1682	2.3% of 1694	2.4% of 1640	7.2% of 1688	11.3% of 1639
	Overall	59.2% of 4653	11.4% of 4649	36.4% of 4650	3.2% of 4593	15.6% of 4522	2.4% of 4518	1.9% of 4355	7.8% of 4496	12.5% of 4333

Table 27: Prevalence of a severe to very severe problem in a given HoNOS domain by age band and gender

Age Band (years)	Gender	HoNOS domain "Severe" to "Very severe problem"								
		Overactive, aggressive, disruptive or agitated behaviour	Non-accidental self injury	Problem drinking or drug taking	Cognitive problems	Physical illness or disability problems	Problems associated with hallucination and delusions	Problems with depressed mood	Other mental and behavioural problems	Problems with relationships
All Ages 16+	Female	1.4% of 8656	0.6% of 8652	0.7% of 8644	4.7% of 8641	3.9% of 8647	0.9% of 8622	1.2% of 8644	4.8% of 8600	1.4% of 8634
	Male	2.2% of 6084	0.6% of 6088	2.4% of 6058	3.5% of 6076	3.6% of 6075	1.7% of 6066	1.6% of 6080	4.1% of 6015	2.1% of 6054
	Overall	1.7% of 14740	0.6% of 14740	1.4% of 14702	4.2% of 14717	3.8% of 14722	1.2% of 14688	1.4% of 14724	4.5% of 14615	1.7% of 14688
16 to 29	Female	1.3% of 1445	R% of 1447	0.8% of 1441	R% of 1446	R% of 1446	0.8% of 1444	2.0% of 1444	9.4% of 1442	2.4% of 1441
	Male	3.4% of 934	R% of 935	3.0% of 924	R% of 932	R% of 932	2.5% of 935	1.4% of 934	7.7% of 928	3.1% of 927
	Overall	2.1% of 2379	1.3% of 2382	R% of 2365	0.5% of 2378	1.1% of 2378	1.5% of 2379	1.8% of 2378	8.7% of 2370	2.7% of 2368
30 to 49	Female	1.0% of 2018	0.6% of 2018	1.8% of 2014	R% of 2013	3.6% of 2015	0.7% of 2013	1.6% of 2017	7.3% of 2013	2.2% of 2010
	Male	2.3% of 1587	1.3% of 1589	5.0% of 1578	R% of 1587	2.2% of 1580	2.7% of 1576	2.5% of 1587	6.3% of 1568	3.5% of 1571
	Overall	1.6% of 3605	0.9% of 3607	3.2% of 3592	0.5% of 3600	3.0% of 3595	1.6% of 3589	2.0% of 3604	6.8% of 3581	2.8% of 3581
50 to 74	Female	1.1% of 2275	R% of 2273	R% of 2273	3.3% of 2270	4.8% of 2269	1.6% of 2266	1.7% of 2271	4.0% of 2258	1.1% of 2269
	Male	1.2% of 1822	R% of 1824	R% of 1817	2.9% of 1818	4.8% of 1823	1.6% of 1821	2.1% of 1823	3.3% of 1806	1.8% of 1817
	Overall	1.1% of 4097	R% of 4097	1.1% of 4090	3.2% of 4088	4.8% of 4092	1.6% of 4087	1.9% of 4094	3.7% of 4064	1.4% of 4086
75 and over	Female	1.9% of 2918	R% of 2914	R% of 2916	10.9% of 2912	4.6% of 2917	0.4% of 2899	R% of 2912	1.4% of 2887	0.5% of 2914
	Male	2.6% of 1741	R% of 1740	R% of 1739	8.4% of 1739	5.3% of 1740	0.6% of 1734	R% of 1736	1.1% of 1713	0.8% of 1739
	Overall	2.2% of 4659	R% of 4654	R% of 4655	10.0% of 4651	4.8% of 4657	0.5% of 4633	0.3% of 4648	1.3% of 4600	0.6% of 4653

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Table 27 is continued overleaf ...

Table 27 continued: Prevalence of a severe to very severe problem in a given HoNOS domain by age band and gender

Age Band (years)	Gender	HoNOS domain "Severe" to "Very severe problem"								
		Problems with activities of daily living	Problems with living conditions	Problems with occupation and activities	Strong unreasonable beliefs occurring in non-psychotic disorders only	Agitated behaviour / expansive mood (historical)	Repeat self-harm (historical)	Safeguarding children and vulnerable dependent adults (historical)	Engagement (historical)	Vulnerability (historical)
All Ages 16+	Female	3.3% of 8645	0.9% of 8624	2.4% of 8631	1.0% of 8566	2.9% of 8492	1.5% of 8467	1.1% of 8216	1.5% of 8385	3.7% of 8223
	Male	3.0% of 6065	1.7% of 6056	2.8% of 6052	0.9% of 5989	6.0% of 5933	1.4% of 5936	1.1% of 5740	3.1% of 5886	3.1% of 5779
	Overall	3.2% of 14710	1.3% of 14680	2.5% of 14683	0.9% of 14555	4.2% of 14425	1.5% of 14403	1.1% of 13956	2.2% of 14271	3.5% of 14002
16 to 29	Female	1.6% of 1443	1.2% of 1441	2.0% of 1442	2.1% of 1441	2.7% of 1431	3.0% of 1429	R% of 1400	1.0% of 1402	4.6% of 1393
	Male	1.9% of 929	2.2% of 924	3.1% of 924	1.7% of 919	7.9% of 920	1.6% of 912	R% of 885	3.1% of 902	3.2% of 894
	Overall	1.7% of 2372	1.6% of 2365	2.5% of 2366	1.9% of 2360	4.8% of 2351	2.5% of 2341	R% of 2285	1.8% of 2304	4.1% of 2287
30 to 49	Female	1.8% of 2016	1.6% of 2010	2.3% of 2012	1.2% of 2001	4.5% of 1992	2.2% of 1990	2.4% of 1924	2.1% of 1965	5.5% of 1955
	Male	1.8% of 1581	2.1% of 1577	3.4% of 1573	1.0% of 1553	10.3% of 1561	2.6% of 1556	1.8% of 1479	6.3% of 1529	4.7% of 1502
	Overall	1.8% of 3597	1.8% of 3587	2.8% of 3585	R% of 3554	7.1% of 3553	2.3% of 3546	2.1% of 3403	4.0% of 3494	5.2% of 3457
50 to 74	Female	3.8% of 2272	0.8% of 2262	2.4% of 2265	1.3% of 2248	4.3% of 2229	1.4% of 2224	0.9% of 2177	2.4% of 2210	4.6% of 2181
	Male	3.0% of 1816	1.4% of 1817	2.4% of 1817	0.9% of 1800	6.3% of 1770	1.4% of 1774	1.3% of 1736	2.8% of 1767	3.9% of 1744
	Overall	3.4% of 4088	1.1% of 4079	2.4% of 4082	1.1% of 4048	5.2% of 3999	1.4% of 3998	1.0% of 3913	2.5% of 3977	4.3% of 3925
75 and over	Female	4.9% of 2914	0.4% of 2911	2.6% of 2912	R% of 2876	0.8% of 2840	R% of 2824	R% of 2715	R% of 2808	R% of 2694
	Male	4.5% of 1739	1.4% of 1738	2.5% of 1738	R% of 1717	0.7% of 1682	R% of 1694	R% of 1640	R% of 1688	R% of 1639
	Overall	4.8% of 4653	0.8% of 4649	2.6% of 4650	R% of 4593	0.8% of 4522	0.3% of 4518	R% of 4355	0.6% of 4496	1.0% of 4333

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4.3 Accessible Information Standard

From 1st August 2016 onwards, all organisations that provide NHS care and / or publicly-funded adult social care are legally required to follow the Accessible Information Standard. The Standard sets out a specific, consistent approach to identifying, recording, flagging, sharing and meeting the information and communication support needs of patients, service users, carers and parents with a disability, impairment or sensory loss.

Detailed analyses of service users identified as having communication needs under the Accessible Information Standard were undertaken for the 2018/19 financial year. The analyses considered the percentages of service users identified as having communication needs, out of all people using the Trust's services in 2018/19, broken down by the protected characteristics of age, gender, and ethnicity. Overall, 776 service users were identified as having communication needs under the Accessible Information Standard in 2018/19, representing 0.33% of all people who used the Trust's services in the year (776/232464).

In terms of age and gender, children and young people aged 0 to 15 years old were least likely to have communication needs identified, irrespective of gender: 0.06% (22/38324) of girls and young women aged 0 to 15 years old and 0.08% (35/44399) of boys and young men aged 0 to 15 years old. Meanwhile, people aged 75 years old and over were most likely to have communication needs identified, irrespective of gender: 1.06% (248/23491) of women aged 75 years old and over and 0.90% (145/16031) of men aged 75 years old and over. Overall, female service users and male service users were similarly likely to have communication needs identified: 0.34% (439/130923) of female service users and 0.33% (337/101526) of male service users. However, within the age ranges 16 to 29 years old and 30 to 49 years, women were less likely than men to have communication needs identified: 0.18% (32/18002) of women compared to 0.46% (41/8872) of men aged 16 to 29 years old, and 0.15% (37/24951) of women compared to 0.30% (33/10871) of men aged 30 to 49 years old. Please refer to Table 28.

Table 28: Percentages of service users who had communication needs identified under the Accessible Information Standard in 2018/19, analysed by age and gender

	All Service Users	Females	Males
All Service Users	0.33% (776/232464)	0.34% (439/130923)	0.33% (337/101526)
0 to 15 years old	0.07% (57/82724)	0.06% (22/38324)	0.08% (35/44399)
16 to 29 years old	0.27% (73/26881)	0.18% (32/18002)	0.46% (41/8872)
30 to 49 years old	0.20% (70/35828)	0.15% (37/24951)	0.30% (33/10871)
50 to 74 years old	0.39% (183/47509)	0.38% (100/26155)	0.39% (83/21353)
75 years old and over	0.99% (393/39522)	1.06% (248/23491)	0.90% (145/16031)

Data quality note : age was known for all service users and for all those identified as having communication needs, whilst gender was known for 99.99% of all service users and for all those identified as having communication needs.

In terms of ethnicity, White service users were most likely to have communication needs identified, whilst Asian British and Mixed race service users were least likely to have communication needs identified: 0.43% (629/144722) of White service users, 0.24% (90/37167) of Asian British service users, 0.40% (14/3536) of Black British service users, 0.15% (11/7475) of Mixed race service users, and 0.22% (6/2755) of service users from other ethnic groups. Please refer to Table 29.

Table 29: Percentages of service users who had communication needs identified under the Accessible Information Standard in 2018/19, analysed by ethnicity

All Persons	0.33% (776/232464)
White	0.43% (629/144722)
Asian or Asian British	0.24% (90/37167)
Black or Black British	0.40% (14/3536)
Mixed	R% (R/7475)
Other Ethnic Group	R% (R/2755)

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Data quality note: ethnicity was known for 84.17% of service users and for 96.65% of those identified as having communication needs.

4.4 The services offered by Leicestershire Partnership NHS Trust

Leicestershire Partnership NHS Trust (LPT) provides high quality, integrated physical and mental health care to the diverse population of Leicester, Leicestershire and Rutland. LPT's services are organised into three divisions: Adult Mental Health and Learning Disability Services (AMH/LD), Community Health Services (CHS), and Families, Young People and Children's services (FYPC).

AMH/LD provides inpatient, outpatient and community based services for adults with mental health needs and for people with learning disabilities. The provision includes a range of care from outpatient psychological therapies to intensive inpatient support for people with severe and enduring mental illness. There are numerous specialist mental health services, for example, for people involved in the criminal justice system, homeless people, expectant and new mothers, and those suffering from cancer. Additionally, AMH/LD has a specialist Huntington's disease unit.

Adult Mental Health and Learning Disability Services:

- Adult Community Mental Health Teams (multidisciplinary teams including consultant psychiatrists, psychiatric nurses, occupational therapists, social workers and psychologists)
- Adult Eating Disorders Service (inpatient, outpatient, and community based service for adults who have eating disorders such as anorexia nervosa, bulimia nervosa, binge eating disorder and other diagnosable eating disorders)
- Adult Learning Disability Autism Service
- Adult Liaison Psychiatry Service (for people who experience mental health problems as a result of physical illness)
- Agnes Inpatient Unit (inpatient service for adults with learning disabilities and mental health problems including challenging behaviours)
- Arts in Mental Health (a range of artistic projects for mental health service users)
- Assertive Outreach Service (frequent multi-disciplinary contact for people with a serious mental illness, predominantly delivered at the service user's home)
- Bradgate Mental Health Unit (acute mental health admissions and psychiatric intensive care units)
- Community Learning Disability Service (to improve health and well-being, and reduce health inequalities for adults with learning disabilities)
- Criminal Justice and Liaison Team (mental health needs assessments for people who have had contact with the police or are involved in the criminal justice system, whether a suspect or a witness)
- Crisis Resolution and Home Treatment Team (rapid assessment of people who are experiencing a mental health crisis, with the aim of avoiding hospital admission)
- Forensic Mental Health Services (inpatient service for people with a history of offending who also suffer from mental ill health)
- Homeless Mental Health Service (engagement, mental health assessment and referral to mainstream mental health and support services for adults who are homeless or staying in temporary accommodation)
- Huntington's Disease Inpatient and Community Service

- Involvement Centre and Café (an information, IT and social resource, for inpatients, outpatients, service users, carers and visitors)
- Learning Disability Short Breaks Service (to allow carers to have a break from caring for their family member)
- Leicestershire Psycho-oncology Service (psychological and psychiatric care for patients who have a current or recent diagnosis of cancer)
- Leicestershire Recovery College (recovery-focused educational courses and resources for adults who have lived mental health experience)
- Mett Centre (mental health day resource centre offering recovery-focused support for adults with complex and enduring mental health needs)
- Outreach Team for Adult Learning Disabilities Service (for people who have a learning disability and who require support due to the presentation of severe challenging behaviour)
- Perinatal Psychiatry Service (for women who develop severe mental illness during pregnancy or following childbirth)
- Therapy Services for People with Personality Disorder

CHS offers a range of largely community based services for adults. The range of services available includes community inpatient, community nursing, physiotherapy and occupational therapy, speech and language therapy, neurological and stroke care, heart failure care, respiratory and COPD related care, and palliative and end-of-life care. There is also a specialist Mental Health Service for Older People which offers care for people with dementia in addition to mental health services for older people. Additionally, CHS has a podiatry service for children and adults of all ages.

Community Health Services

- Adult Community Therapy Services (physiotherapy and occupational therapy to help people regain or maintain function and independence in their daily life)
- Adult Speech and Language Therapy Service (for adults with primarily acquired disorders of speech/language/communication and/or swallowing)
- Central Referral Hub/Unscheduled Care service (deals with referrals into Mental Health Services for Older People)
- Community Hospitals (12 wards in eight hospitals across Leicester, Leicestershire and Rutland, providing sub acute, complex rehabilitation and End-of-Life care)
- Community Integrated Neurological and Stroke Service (CINSS) (for adults with a confirmed neurological/stroke diagnosis or who are under investigation by a Neurologist or Stroke Physician)
- Community Nursing Service (nursing care within service user's own homes for those who are housebound, and in GP practices, health centres and community hospital clinics for those who are mobile)
- Continence Service (community based care for adults with urinary and bowel conditions)
- Falls Prevention Service (targeted interventions to reduce the risk of further falls occurring for older people)
- Frail Older Persons Advice and Liaison Service (FOPALS) (mental health assessment for inpatients in acute care with dementia, or anyone over 65 years of age who would benefit from a mental health assessment)
- Heart Failure Service (specialist nurses offering community based care for people with heart failure)
- Hospice at Home Team (for patients with life-limiting illnesses at the end of their life to prevent the need for hospital admission)

- Integrated Care Team (specialist mental health assessment and treatment within primary care settings, supporting people who have long-term conditions which could have an impact on their mental health)
- Intensive Community Support (ICS) Service (enhanced nursing, physiotherapy and other care packages in service users' homes*)
- Mental Health Services for Older People (MHSOP) Community Mental Health Teams (routine community care for patients with dementia and patients aged 65 years old and over with mental health problems)
- Mental Health Services for Older People (MHSOP) In-reach Team (assessment and specialist support to patients with dementia who are living in a care home)
- Mental Health Services for Older People (MHSOP) Inpatients (people of all ages with dementia and adults over the age of 65 who have decreased mental function)
- Mental Health Services for Older People (MHSOP) Memory Service (assessment, diagnosis and treatment for people who are experiencing memory difficulties)
- Mental Health Services for Older People (MHSOP) Outpatient Service (assessment and treatment for people over 65 years with moderate and complex functional mental health issues)
- Musculoskeletal (MSK) Therapy (outpatient physiotherapy clinics)
- Palliative care team (previously Macmillan, for patients with life-limiting illnesses, including cancer, who have complex palliative care needs)
- Podiatry (outpatient and inpatient care for people of all ages, for a range of conditions affecting the feet including 'high risk' cases such as diabetic foot ulcer care)
- Pulmonary and Heart Failure Rehabilitation Service (part of the Long Term Conditions Team offering a programme of exercise and education for people with long-term lung conditions)
- Respiratory Service (home visits for housebound patients and respiratory clinics in community hospitals for the management of Chronic Obstructive Pulmonary Disease, COPD)
- Tissue Viability Service (ongoing treatment and management of wounds for patients in the community, community hospitals, mental health and learning disability inpatient units)

* ICS was available in service users' homes during the 18/19 financial year, but is not available from December 2019

FYPC offers inpatient, outpatient and community based services, primarily for children and their families. These services include audiology, child and adolescent mental health services, occupational therapy, physiotherapy, speech therapy, phlebotomy, services for looked after children, services for children with special educational needs, and services for children with complex health needs and palliative care needs. FYPC also runs the 0-19 Healthy Child Programme, school nursing, health visiting, and child immunisation programmes for Leicester, Leicestershire, and Rutland. Also available are dietetic and eating disorder services for children as well as adults, specialist services for Gypsy and Traveller families, and an intervention service for adults who have experienced a first episode of psychosis.

Families, Young People and Children's Services

- Child and Adolescent Mental Health Services (CAMHS) (for children or young people referred for emotional and/or behavioural difficulties at a level which requires specialist support)
- Child and Adolescent Mental Health Services (CAMHS) Crisis and Home Treatment Team (urgent, rapid assessment and treatment for young people experiencing mental health difficulties, and support for their family with the aim of avoiding the need for hospital admission)
- Child and Adolescent Mental Health Services (CAMHS) Eating Disorders Team (specialist outpatient assessment and treatment for young people who are affected by eating disorders)
- Child and Adolescent Mental Health Services (CAMHS) Family Therapy Service (Family and Systemic Psychotherapy offers families the opportunity to discuss their difficulties and work together towards finding new solutions)
- Child and Adolescent Mental Health Services (CAMHS) Inpatient Service (acute psychiatric inpatient unit that offers assessment and treatment for children and adolescents aged between 12 – 18 years of age with mental health issues that cannot be managed by community based services)
- Child and Adolescent Mental Health Services (CAMHS) Learning Disability Service (outpatient support for young people with a moderate to profound learning disability who are also experiencing mental health difficulties)
- Child and Adolescent Mental Health Services (CAMHS) Primary Mental Health Team (operates between primary care, for example GPs and public health (school) nurses, and specialist CAMHS outpatient teams to advise other professionals in assessing and managing children and young people's mental health)
- Children's Occupational Therapy Service (help children who have difficulty in participating in everyday activities to live more productive and enjoyable lives, providing support with, for example, getting dressed, personal care, play, leisure activities, and school)
- Children's Phlebotomy Service (phlebotomy, blood sample taking, for children who require routine, urgent and fasting bloods)
- Children's Physiotherapy Service (for children and young people with disorders or delays in their movement skills who will benefit from physiotherapy)
- Children's Speech and Language Therapy Service (services for children and young people who have difficulties with speech, language and communication skills, as well as eating, drinking and swallowing skills)
- Community Immunisation Service (delivers immunisation programmes across Leicester, Leicestershire and Rutland)
- Community Paediatric Audiology Service (diagnostic audiology assessments for children and routine hearing screening tests in schools)
- Community Paediatric Service (specialist service to children and young people with various health needs including developmental delay and neurological disability)
- Diana Children's Community Service (care and support for children and families requiring special nursing care in a community setting)
- Diana Children's Community Service – Acute and Continuing Nursing Care (short-term and continuing nursing care to children and young people)
- Diana Children's Community Service – Child and Family Support Service (CAFSS) (emotional support for children or young people living with a life limiting, life threatening or chronic illness, and their families)
- Diana Children's Community Service – Children and Young People's Macmillan Service (nursing and support to children with cancer and their families, in their homes and other community settings)
- Diana Children's Community Service – Cultural Link Worker (accompanies health professionals involved in home visits, hospital appointments and meetings, helping families to open up and voice their concerns, currently available for Urdu, Punjabi and Gujarati speakers)

- Diana Children's Community Service – end of life care (on-call facility for children and young people at the end of life)
- Diana Children's Community Service – Leicester City Transitions Team for Health (advice, support and co-ordination to young people and their families as they prepare for adulthood to help them with the transition to adult health care services)
- Diana Children's Community Service – Paediatric Respiratory Physiotherapists (assessment and treatment for children with complex disabilities and additional respiratory issues in the community)
- Diana Children's Community Service – Short Break Care and Continuing Care Service (offers families with children and young people with life limiting or life threatening conditions short breaks or continuing care)
- Diana Children's Community Service – Training (basic training on health care tasks to enable health care and non-health care staff/carers to safely carry out tasks with children/young people who have life-limiting/life threatening conditions)
- Healthy Together 0-19 (Health Visiting and School Nursing) (Healthy Together is a universal service for children and their families which includes the former health visiting and school nursing service)
- Looked After Children's (LAC) Team (dedicated healthcare team for children and young people who are looked after (in care), including unaccompanied asylum seeking children)
- Nutrition and Dietetics (advice on general healthy eating for adults and children, and also nutrition in specific situations such as malnutrition and nutritional deficiencies, overweight, diabetes, cancer, Coeliac disease, heart disease, and allergies or food intolerances)
- Paediatric Psychology Service (psychological support for children and young people around coping with and accepting physical health conditions, adhering to treatment or managing the emotional impact of living with illness)
- Psychosis Intervention and Early Recovery (PIER) (support for young people and adults who have experienced a first episode of psychosis, to reduce the likelihood of further psychotic episodes)
- Travelling Families Service (specialist outreach service for Gypsies and Travellers, with a self-referral option)