

Ref No. SG9244

Date: 24 February 2020

REQUEST:

1. Does the trust employ a person, or persons whose job it is to identify people who may be required to pay for NHS care, often referred to as an overseas visitor manager?
 - a) If yes please provide information about the job title, Agenda for Change pay band, and duties of each role in the team
 - b) Please provide the annual salary for each member of the team for each year from 2015 - 2020 inclusive.
 - c) Please provide any additional budget allocated to the team, i.e. for operational costs, equipment, office space etc. for each year from 2015 - 2020 inclusive.
 - d) Has the overseas visitor team overspent it's budget in any year from 2015 - 2020 inclusive. If yes, provide the amount.
 - e) If the Trust does not employ an overseas visitor manager does it plan to, and how much has it budgeted for this?
2. The following questions relate to income generated through charging patients for NHS care as directed through the the NHS Overseas Visitor Charging Regulations 2015 and 2017 amendment. Please do not include income generated through private paying patients or through money claimed back from EEA countries as part of any reciprocal arrangements.
 - a) Please provide the total amount invoiced for each year from 2015 - 2020 inclusive.
 - b) Please provide the total amount received in payments for each year from 2015 - 2020 inclusive.
 - c) Please provide the total amount written off as a result of the patient being considered destitute for each year from 2015 - 2020 inclusive.
 - d) Please provide the total amount passed to debt collection agencies for recovery as a result of non payment for each year from 2015 - 2020 inclusive.
 - e) Please provide the total value of credit notes issued after a person has been invoiced for care and later found to be eligible for free treatment for each year from 2015 - 2020 inclusive.

OUR RESPONSE:

1. We do not employ any staff to undertake this role and there are no plans at present to employ an overseas visitor manager.
2. a) £7,085
 - b) 0
 - c) 0
 - d) 0
 - e) 0