

Ref No. SG9052

Date: 3 January 2020

REQUEST:

Contract 1

1. Current Lines (Analogue, ISDN VOIP, SIP etc.) Provider- Please can you provide me with the name of the supplier for the contract.
2. Fixed Line- Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers
3. Fixed Line- Contract Duration- the number of years the contract is for each provider
4. Type of Lines- Please can you split the type of lines per each supplier? PTSN, Analogue, SIP
5. Number of Lines- Please can you split the number of lines per each supplier? SIP trunks, PSN Lines, Analogue Lines

Contract 2

6. Minutes/Landline Provider- Supplier's name (NOT Mobiles) if there is no information available please can you provide further insight into why?
7. Minutes/Landline Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.
8. Minutes Landline Monthly Spend- Monthly average spend on calls for each provider. An estimate or average is acceptable.
9. Minute's Landlines Contract Duration: the number of years the contract is with the supplier.
10. Number of Extensions- Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.

Contract 3

11. Fixed Broadband Provider- Supplier's name if there is not information available please can you provide further insight into why?
12. Fixed Broadband Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers
13. Fixed Broadband Annual Average Spend- Annual average spend for each broadband provider. An estimate or average is acceptable.

Contract 4

14. WAN Provider- please provide me with the main supplier(s) if there is no information available please can you provide further insight into why?
15. WAN Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers
16. Contract Description: Please can you provide me with a brief description of the contract
17. The number of sites: Please state the number of sites the WAN covers. Approx. will do.
18. WAN Annual Average Spend- Annual average spend for each WAN provider. An estimate or average is acceptable.
19. Internal Contact: please can you send me there full contact details including contact number and email and job title for all the contract above.

OUR RESPONSE:

1. Virgin Media, Gamma
2. No specific contract renewal date
3. Generally 3 years
4. PTSN. Analogue. SIP. ISDN for both Gamma and Virgin Media.
5. SIP trunks, PSN Lines, Analogue Lines. Information regarding the number of lines is not centrally recorded.
6. There is no separate contract for minutes. They are provided as part of the line contract.
7. No specific contract renewal date.
8. Gamma – no charge. Virgin Media - £10k.
9. Generally 3 years.
10. 3500
11. And 12. The Trust does not use Broadband as such, but tendered in 2018 under government framework for HSCN connections under a 3 year plus 1 contract from Virgin Media.
13. Due to the shared nature of the network it is not possible to determine the costs for Leicestershire Partnership NHS Trust.
14. Virgin Media
15. October 2019
16. WAN connectivity.
17. Approximately 400 LPT and CCG sites.
18. Chris Elliot, IT Infrastructure Manager, 07976571684, chris.elliott@leics-his.nhs.uk. **Please note:** in accordance with the Privacy & Electronic Communications (EU Directive) Regulations we withhold permission for you to either store these details on your database, or make contact for marketing purposes.