

Ref No. SG9080

Date: 13 January 2020

REQUEST: I would like to request information under the Freedom of Information Act in respect of the provision of Soft Facilities Management Services at your Trust. The services I am interested in are cleaning, portering, patient catering, staff/visitor catering and security.

For each of the above services, please could you confirm the following:

- Whether the service is outsourced or provided in-house?
- If outsourced, which organisation provides the service?
- If outsourced, the contract start date and contract end date?
- If outsourced, the planned start date for commencing any re-tender process?
- The annual expenditure on the service?

Please could you also confirm the contact details including name, job title and email address for the relevant officer in the Trust (eg. Director of Estates and Facilities) who has responsibility for each service?

OUR RESPONSE: The following services are provided through a shared service agreement and service level agreement with University Hospitals of Leicester NHS Trust:

- Cleaning
- Portering
- Patient catering
- Security.

These services are managed by University Hospitals of Leicester so they would be best placed to provide information. Contact details about how to make an FOI request to them can be found at: <https://www.leicestershospitals.nhs.uk/aboutus/freedom-of-information/>.

Leicestershire Partnership NHS Trust does not provide any staff/visitor catering. There are vending machines available at a small number of sites, provided by Refreshment Systems. This is a free to loan vending service with no cost to the Trust and all profits go to the vending organisation.