

Ref No. SG8871

Date: 18 November 2019

REQUEST:

1. What is the size of your informatics team (FTE)?
 - a. How many (or what %) of the informatics team are dedicated to workforce/HR reporting (FTE)?
2. Of the workforce/employee reporting, what is the estimated time split between standard and non-standard (custom) reporting?
3. Does the trust use an analytics platform or a business intelligence (BI) reporting tool to support their organisational workforce/HR reporting requirements - excluding ESR? If so, can you please answer the below:
 - a. Name of the platform/reporting tool used (i.e, Qlik, Tableau, Spotfire, Microsoft)
 - b. Annual cost for 18/19:
 - c. Contract start and end date:

OUR RESPONSE:

1. Information Team = 15.8 FTE, excluding Workforce/HR.
Workforce/HR reporting team = 5 FTE.
2. 70% standard, 30% non-standard.
3. No, although the Trust is currently exploring the benefits of using Qlik.