

Ref No. SG8918

Date: 18 November 2019

REQUEST:

1. What is the solution and supplier name of the trust's existing EPR?
2. What is the solution's contract end date?
3. Is the trust planning to go out to procurement within the next 12 months for a new EPR solution?
4. If the trust is planning to go out to procurement, which framework does it plan to use?
5. Does the trust's existing EPR contain an integrated order communications and results reporting solution?
6. If the trust is planning to go out to procurement within the next 12 months for a new EPR solution, will it include an integrated order communications and results reporting solution?
7. Has the trust implemented a patient portal solution that enables patients to access and see their results?
8. If so, which solution / supplier?
9. If not, does the trust enable authorised access to another provider's patient portal?
10. If not, does the trust plan to procure a patient portal solution that enables patients to access and see their results?
11. Do you have access to an integrated clinical portal or local care record, which provides real-time access to health records (Y/N)?
12. Do your home care team and crisis team have authorised access to this?
13. If you do, which solution/provider?

OUR RESPONSE:

1. The Trust has 2 EPRs, TPP System1 in Community and Serverlec RiO for Adult Mental Health.
2. TPP – July 2024
Servelec RiO – November 2020
3. No
4. N/A
5. N/A. As an integrated mental health, learning disabilities and community health services Trust do not have a lab.
6. N/A
7. No
8. N/A
9. No
10. No
11. No
12. N/A
13. N/A