

Ref No. SG8913

Date: 27 November 2019

REQUEST:

Does your organization presently provide a wearable or other type of "smart-watch" technology for your patients living at home or in a shared residential facility?

1b) Why is this the case?

2b) Do you know how much aborted call outs, (wasted visit when nobody is at home) - cost your organisation per year and do you know the frequency?

3b) Re question 11a above - can you see any advantages in collecting any of this data remotely from your clients/ patients?

4b) Who is the person/title/email - or teams responsible for the use of these devices should they be considered?

OUR RESPONSE: From our preliminary assessment, we estimate that compliance with your request would exceed the appropriate costs limit under section 12 of the Freedom of information Act 2000, currently £450, as we do not centrally record the information being requested at 2b above. However, rather than refusing your request in its entirety we are providing information where it is reasonable to do so.

The Trust does not provide any form of smart-watch technology.

1b) & 3b) The Freedom of Information Act 2000 allows access to recorded information held by a public authority. As such, we do not hold the information you require.

2b) As advised above, this information is not centrally recorded.

4b) Ian Wakeford, Head of HIS, ian.wakeford@leics-his.nhs.uk. **Please note:** in accordance with the Privacy & Electronic Communications (EU Directive) Regulations we withhold permission for you to either store these details on your database, or make contact for marketing purposes.