Leicestershire Partnership NHS Trust

Demographic Profile of Service Users

April 2019 to March 2020

A quantitative equality analysis of the demographic profile of service users and their access to services

FOR PUBLICATION

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1 Introduction

The present report considers Leicestershire Partnership NHS Trust's service users with respect to observed and expected levels of access to services. Also presented is an analysis of adult mental health service users in terms of ethnicity and episodes of restraint, chemical restraint, seclusion, and detention under the Mental Health Act. Finally, the report looks at the types of mental health problems experienced by adult mental health service users of different demographic groups. The present analyses prioritise three of the nine protected characteristics: age, gender, and ethnicity which are associated strongly with health inequalities[1,2]. These analyses were undertaken in relation to the Trust's public sector equality duty as prescribed by the Equality Act 2010.

Leicestershire Partnership NHS Trust (LPT) provides high quality, integrated physical and mental health care to the diverse population of Leicester, Leicestershire and Rutland, estimated at 1,100,306 people (Office for National Statistics, 2019 mid-year estimate).

In the 2019/20 financial year LPT's services were organised into three divisions:

- The **Adult Mental Health and Learning Disability Services** division (**AMH/LD**) provides inpatient, outpatient and community based services for adults with mental health needs and for people with learning disabilities. The provision includes a range of care from outpatient psychological therapies to intensive inpatient support for people with severe and enduring mental illness. There are numerous specialist mental health services, for example, for people involved in the criminal justice system, homeless people, expectant and new mothers, and those suffering from cancer. Additionally, AMH/LD has a specialist Huntington's disease unit.

- The **Community Health Services** division (**CHS**) offers a range of largely community based services for adults. The range of services available includes community inpatient, community nursing, physiotherapy and occupational therapy, speech and language therapy, neurological and stroke care, heart failure care, respiratory and COPD related care, and palliative and end-of-life care. There is also a specialist Mental Health Service for Older People which offers inpatient and community care for people with dementia in addition to mental health services for older people. Additionally, CHS has a podiatry service for children and adults of all ages.

- The **Families, Young People and Children**'s services division (**FYPC**) offers inpatient, outpatient and community based services, primarily for children and their families. These services include audiology, child and adolescent mental health services, occupational therapy, physiotherapy, speech therapy, phlebotomy, services for looked after children, services for children with special educational needs, and services for children with complex health needs and palliative care needs. FYPC also runs the 0-19 Healthy Child Programme, school nursing, health visiting, and child immunisation programmes for Leicester, Leicestershire, and Rutland. Also available are dietetic and eating disorder services for children as well as adults, specialist services for Gypsy and Traveller families, and an intervention service for adults who have experienced a first episode of psychosis.

- In addition to the three main clinical divisions outlined above, LPT runs an **All Age Liaison** service (**AAL**) which provides 24-hour emergency and urgent mental health care, seven days a week.

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[1] The Marmot Review (2010) Fair Society, Healthy Lives: strategic review of health inequalities in England post-2010. London: The Marmot Review
[2] Commission on Social Determinants of Health (2008) Closing the gap in a generation: Health equity through action on the social determinants of health. Geneva: World Health Organization

1.1 A note on the anonymisation of information about service users within this report

This version of the report has been redacted and edited to allow publication on a publically accessible website. The report contains counts of numbers of service users, analysed in several tables, by their protected characteristics (e.g., age group, gender, ethnicity). The use of these tables to produce aggregated summaries of service user counts has the effect of anonymising much of the information and protecting the identities of individual service users. However, some analyses contain very small counts of service users in some protected characteristic groups, especially when broken down by certain domains of interest. Such small counts could, potentially, be used to identify individual service users, even after aggregation. Consequently, these small counts might be considered personal data and "special category" personal data that are protected by the General Data Protection Regulations (Data Protection Act 2018) and other legislation. Where there is a risk that individuals could be identified from a small count, these counts have been redacted from the tables. Where the redacted count can be deduced from other counts in a table, these other counts have been redacted as well. In the present report, as a start point for the anonymisation process, counts below 10 have been redacted to mitigate the risk that individuals might be identifiable. The anonymisation process has followed guidance issued by the Information Commissioner's Office[3]. In the tables of analysis throughout this report, the letter "R" is used to indicate a redacted number.

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[3] Information Commissioner's Office: Anonymisation: managing data protection risk code of practice (November 2012)

2 Summary of findings

In 2019/20, 32.0% of LPT's service users were not White British. According to the 2011 Census 25.1% of the population of Leicester, Leicestershire, and Rutland was not White British (this is the latest information available at the time of writing, although it likely underestimates the current percentage of people from minority ethnic groups in the local population). Specific ethnic groups were underrepresented in some service areas in 2019/20, compared to their level of representation in the local population (2011 Census estimates):

- o Asian British Indian people were underrepresented in AMH/LD (8.4%) and AAL (7.8%) compared to their level of representation in the local area population (12.0%),

- o people from "other" Asian British backgrounds were underrepresented in CHS (1.4%) compared to their level of representation in the local area population (1.7%),

- o Black British African people were underrepresented in CHS (0.1%), and FYPC (0.6%) compared to their level of representation in the local area population (1.4%),

- o Black British Caribbean people were underrepresented in CHS (0.4%) and FYPC (0.4%) compared to their level of representation in the local area population (0.6%),

- o Mixed-race White and Asian British people were underrepresented in CHS (0.2%) compared to their level of representation in the local area population (0.7%),

- o Mixed-race White and Black British Caribbean people were underrepresented in CHS (0.5%) compared to their level of representation in the local area population (0.8%),

- o "other" Mixed-race people were underrepresented in CHS (0.1%) compared to their level of representation in the local area population (0.4%),

- o Chinese people were underrepresented across LPT overall (0.3%), in AMH/LD (0.2%), CHS (0.2%), FYPC (0.3%), and AAL (0.3%) compared to their level of representation in the local area population (0.8%).

Differences in the representation of ethnic groups by service area may reflect differences in need for the specific services offered at different ages. For example, FYPC offers many services that are used more by children and young adults; the demographics of the local population are such that there are higher percentages of BME people at younger ages. In contrast, CHS offers many services that are used more by older people; the demographics of the local population are such that there are higher percentages of White people at older ages. However, the underrepresentation of some ethnic groups in some areas may indicate difficulties in gaining referral, barriers to accessing services, an unwillingness to seek treatment, or a lack of knowledge about the services available.

Regarding the underrepresentation of Asian British Indian people in AMH/LD, it is noted that a proportion of people may have accessed mental health services through the Leicester City Increasing Access to Psychological Therapies (IAPT) service – a relatively high proportion of whom may have been Asian British Indian people, given the focus of this service on Leicester City residents. The Leicester City IAPT service is operated by Nottinghamshire Healthcare NHS Foundation Trust; consequently, figures relating to these service users will not be included in LPT's service user profile.

Detailed analyses of service use by age, gender and ethnicity have been undertaken by individual service line within each division. These analyses are included in the appendix to this report. Differences in service use by ethnicity are evident for specific service lines within divisions. For example, 79.9% of service users within CHS were White, reflecting the older age profile of users of the services within CHS; however, within the CHS podiatry service line 69.8% of service users were White, reflecting that this service line is open to people of all ages and that the service line offers diabetic foot care, for which there are greater levels of need amongst BME people.

An analysis of the use of restraint, chemical restraint, and seclusion on users of adult mental health services found that, when compared to White service users,
- BME service users were 2.1 times more likely to be subjected to restraint (4.1 times more likely for Black British service users in particular),
- BME service users were 1.7 times more likely to be subjected to chemical restraint (2.6 times more likely for Black British service users in particular),
- BME service users were 3.0 times more likely to be subjected to seclusion (6.4 times more likely for Black British service users in particular).

Also amongst users of adult mental health services, it was found that BME service users were 1.7 times more likely than White service users to be detained under the Mental Health Act* (2.4 times more likely for Black British service users in particular). And when compared to White people in the local area population, BME people were 1.5 times more likely to be detained under the Mental Health Act* (3.2 times more likely for Black British people). (*Excluding Community Treatment Orders, although the pattern of results and relative likelihoods were near identical when Community Treatment Orders were included.)

The problems faced by adult mental health service users (based on Health of Nation Outcome Score clusters) varied by demographic group. For instance, 37.1% of adult mental health service users who suffered with psychosis were aged 30 to 49 years old compared to 25.5% of all adult mental health service users with a HoNOS score. Meanwhile, 19.2% of people with "low need" cognitive impairment or dementia were from an Asian British background compared to 11.4% of all people of known ethnicity with a HoNOS score.

In terms of data quality, information on ethnicity was not held for 17.6% of service users across LPT in 2019/20; this reduces the reliability of findings related to ethnicity. However, data quality in relation to ethnicity has improved since 2016/17 when information on ethnicity was not held for 25.0% of service users. LPT also collects information about its service users regarding disability, religion or belief, and sexual orientation. However, this information was not known for nearly all service users; a pattern that has been evident since at least 2016/17.

3 Overview of the equality monitoring analyses of LPT's service users

Leicestershire Partnership NHS Trust (LPT) provides physical health, mental health, learning disability and community health services to the diverse population of Leicester, Leicestershire, and Rutland. In the 2019/20 financial year, LPT provided services to 157,023 individuals (15,633 in the Adult Mental Health and Learning Disability Services division, AMH/LD, 87,743 in the Community Health Services division, CHS, 61,750 in the Families, Young People and Children's services division, FYPC, and 5,474 in the All Age Liaison service, AAL[4]).

3.1 The age and gender profiles of LPT's service users

In terms of age and gender, in comparison with the local population, LPT's service users were weighted towards children, young women (in their late twenties and early thirties), and older people (those in their seventies and over) (Figure 1, Table 1). The high levels of representation amongst children and young women reflects that LPT provides universal health visiting (for mothers and babies) and child immunisation programmes, county-wide; whilst the high levels of representation amongst older people reflects that LPT provides large-scale community health services including various community-based nursing, therapy, and support services used primarily by people in their seventies and above.

Figure 1: Age and Gender profile of LPT's service users compared to the local population
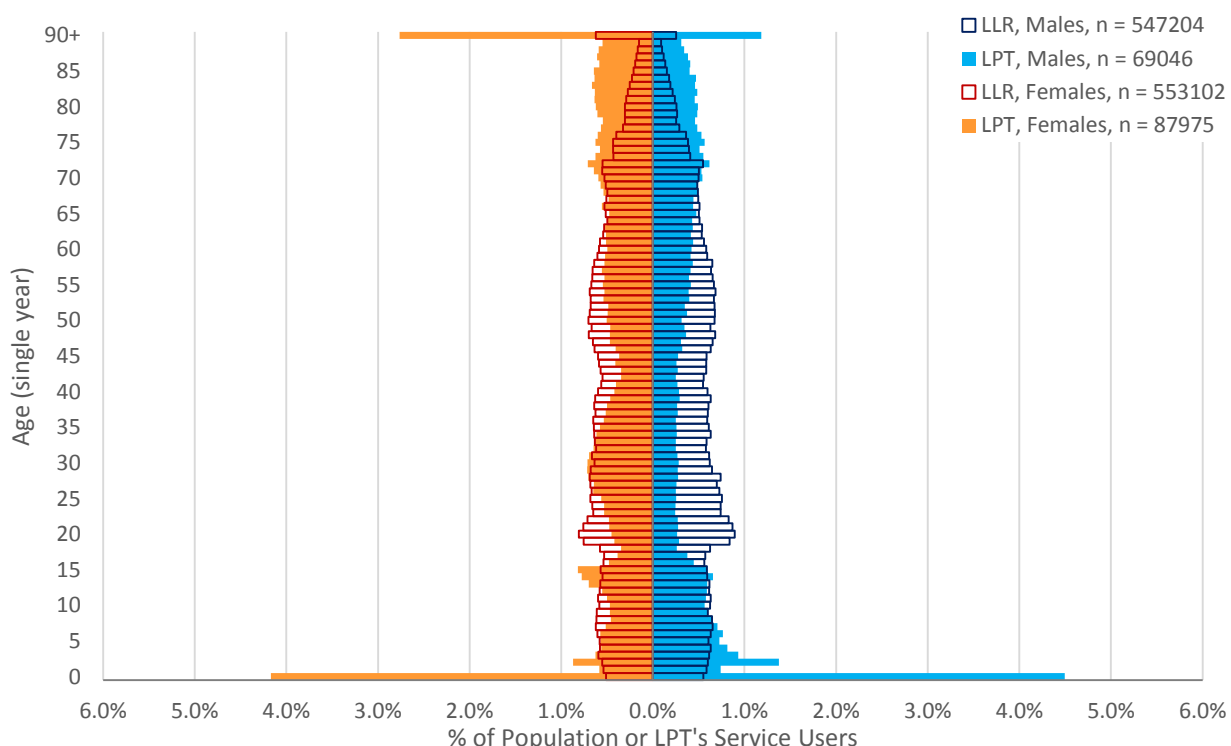
LLR: Leicester, Leicestershire, and Rutland (Office for National Statistics, 2019 mid-year estimate)
LPT: Leicestershire Partnership NHS Trust (headcount of service users 2019/20)

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[4] These figures when summed will exceed the total of 157,023 as some individuals used services in more than one service area.

There were variations in service use by age and gender across service areas (please note that an individual service user may have accessed more than one service line):

- AMH/LD's service users were more likely to be adults of working age (Figure 2, Table 1). (Variations in age profile by individual service line within AMH/LD are detailed for all service users in Table 6, for females in Table 7, and for males in Table 8.) Just over a quarter of all AMH/LD service users (27.5%, 4305/15633) had accessed the Adult General Psychiatry service, these service users were predominantly in their twenties to fifties (86.1%). About a quarter of AMH/LD service users (25.6%, 3998/15633) had accessed the SPA Acute Assessment and CRHT service, with these service users also predominantly in their twenties to fifties (86.3%). The next largest AMH/LD service in terms of the headcount of service users was the Mental Health Triage Service (22.9%, 3580/15633); these service users tended to be between the ages of 15 and 49 (79.5%), with slightly more females than males (54.5% female). Female users of the Mental Health Triage Service had a younger age profile than male users of the Mental Health Triage Service: 8.7% of female Mental Health Triage Service users were aged 10 to 14 years old and 23.3% of female Mental Health Triage Service users were aged 15 to 19 years old, whilst 3.7% of male Mental Health Triage Service users were aged 10 to 14 years old and 12.6% of male Mental Health Triage Service users were aged 15 to 19 years old.

Figure 2: Age and Gender profile of AMH/LD's service users compared to the local population

LLR: Leicester, Leicestershire, and Rutland (Office for National Statistics, 2019 mid-year estimate)
AMH/LD: Adult Mental Health and Learning Disability services (headcount of service users 2019/20)

- CHS service users were more likely to be older adults (in their late 50's and over), with increasingly higher proportions of women at greater ages (Figure 3, Table 1). (Variations in age profile by individual service line within CHS are detailed for all service users in Table 10, for females in Table 11, and for males in Table 12.) Over a third of CHS service users had accessed the Physiotherapy service (38.5%, 33753/87743), whilst over a fifth had accessed Community Nursing / Integrated Therapy and Nursing (22.6%, 19793/87743). The next largest CHS services in terms of their headcounts of service users were the Podiatry service (16.4%, 14384/87743) and the Phlebotomy service (15.5%, 13644/87743). Adults of all ages used the Physiotherapy service, but were primarily aged between their twenties and their seventies (94.0%), whilst users of the Community Nursing / Integrated Therapy and Nursing tended to be in their seventies and older (64.5%). Users of the Podiatry service included children and adults of all ages, but were predominantly in their fifties and above (67.9%). Users of the Phlebotomy service were primarily in their seventies and above (86.3%).

Figure 3: Age and Gender profile of CHS' service users compared to the local population

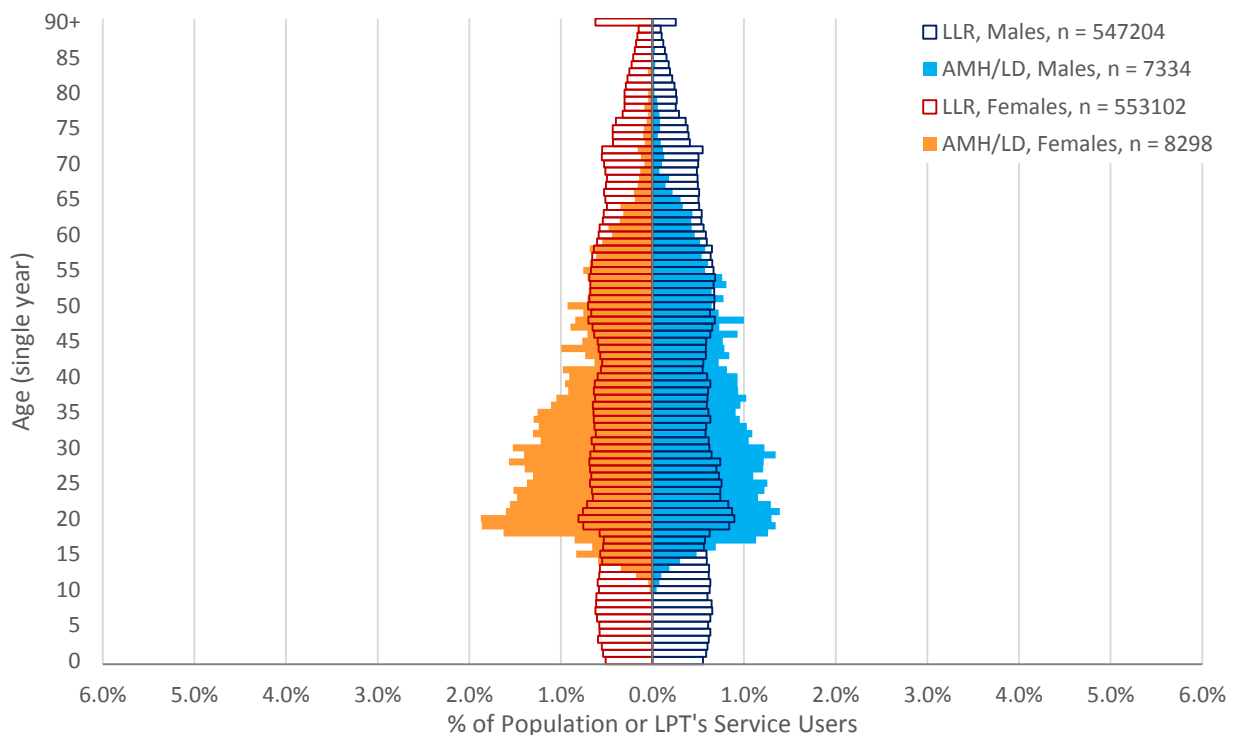LLR: Leicester, Leicestershire, and Rutland (Office for National Statistics, 2019 mid-year estimate)
CHS: Community Health Services (headcount of service users 2019/20)

- FYPC's service users were more likely to be children and young people (aged under 18 years old), or women in their twenties and thirties (Figure 4, Table 1) – largely reflecting the profile of users of the universal services run by the division: 0-19 Heathy Child Programme which includes a child immunisation programme, school nursing, and health visiting for mothers and babies. (Variations in age profile by individual service line are detailed for all service users within FYPC in Table 14, for females in Table 15, and for males in Table 16.) Nearly two-thirds of all FYPC service users had accessed the 0-19 Heathy Child Programme (63.3%, 39086/61750). Most service users of the 0-19 Heathy Child Programme were under the age of five (50.6%), and a large percentage were women in their twenties and thirties (36.9% of female 0-19 Heathy Child Programme service users and 22.1% of all 0-19 Heathy Child Programme service users); reflecting the focus of this universal service on babies, young children, and mothers. Many FYPC service users had used the Children's Phlebotomy service (11.5%, 7088/61750). FYPC's Leicestershire Nutrition and Dietetic Service and Home Enteral Nutrition Service (LNDS & HENS) served children and adults of all ages and was also used by a large proportion of FYPC's service users (10.6%, 6574/61750). Large numbers of FYPC service users had used the Child and Adolescent Mental Health Service (6.8%, 4209/61750), the audiology service (6.0%, 3721/61750, – primarily children under the age of ten, 95.3%), and Children's Speech and Language Therapy (4.3%, 2643/61750). Boys were more likely than girls to access the Children's Speech and Language Therapy service (68.6% male). Meanwhile, women were more likely to access the Eating Disorders service than men (91.7% female).
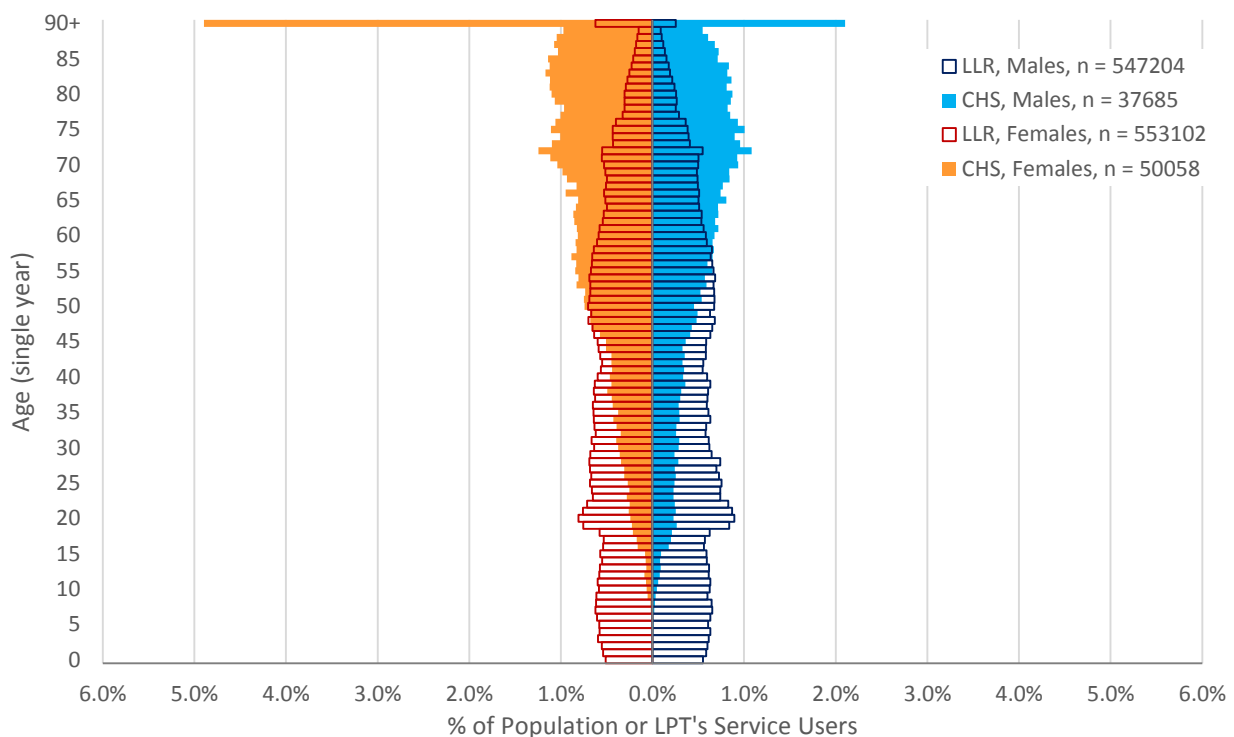
Figure 4: Age and Gender profile of FYPC's service users compared to the local population

LLR: Leicester, Leicestershire, and Rutland (Office for National Statistics, 2019 mid-year estimate)
FYPC: Families, Young People and Children's Services (headcount of service users 2019/20)

- LPT also runs an All Age Liaison Service to provide 24 hour emergency and urgent mental health care, seven days a week. As the name suggests, users of the All Age Liaison Service were boys, girls, men and women of all ages (Figure 5, Table 1); however, the largest group of users of this service were teenage girls and young women up to the age of 25 (20.7%, 1131/5474). The service has two tiers of response: a one-hour service and a fourteen-hour service. Users of the one-hour service were more likely to be between the ages of 15 and 49 (79.5%), whilst users of the fourteen-hour service were from a wider range of ages, primarily in their twenties and above (84.5%). The one-hour service saw especially high numbers of girls and young women between 10 and 19 years old (17.4%, 623/3580 of all one-hour service users – with 70.1% of one-hour service users in the 10 to 19 years age range being female). (Variations in age profile by individual service line are detailed for all service users within AAL in Table 18, for females in Table 19, and for males in Table 20.)

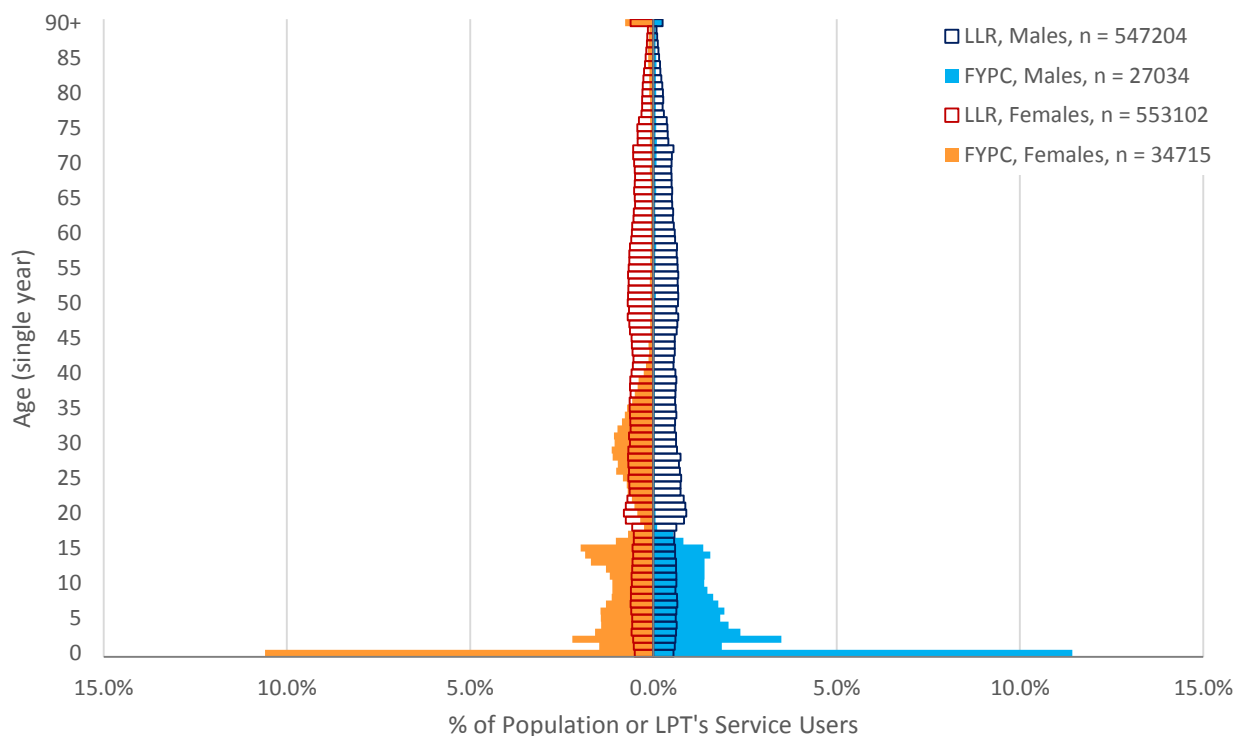**Figure 5: Age and Gender profile of All Age Liaison service users compared to the local population**
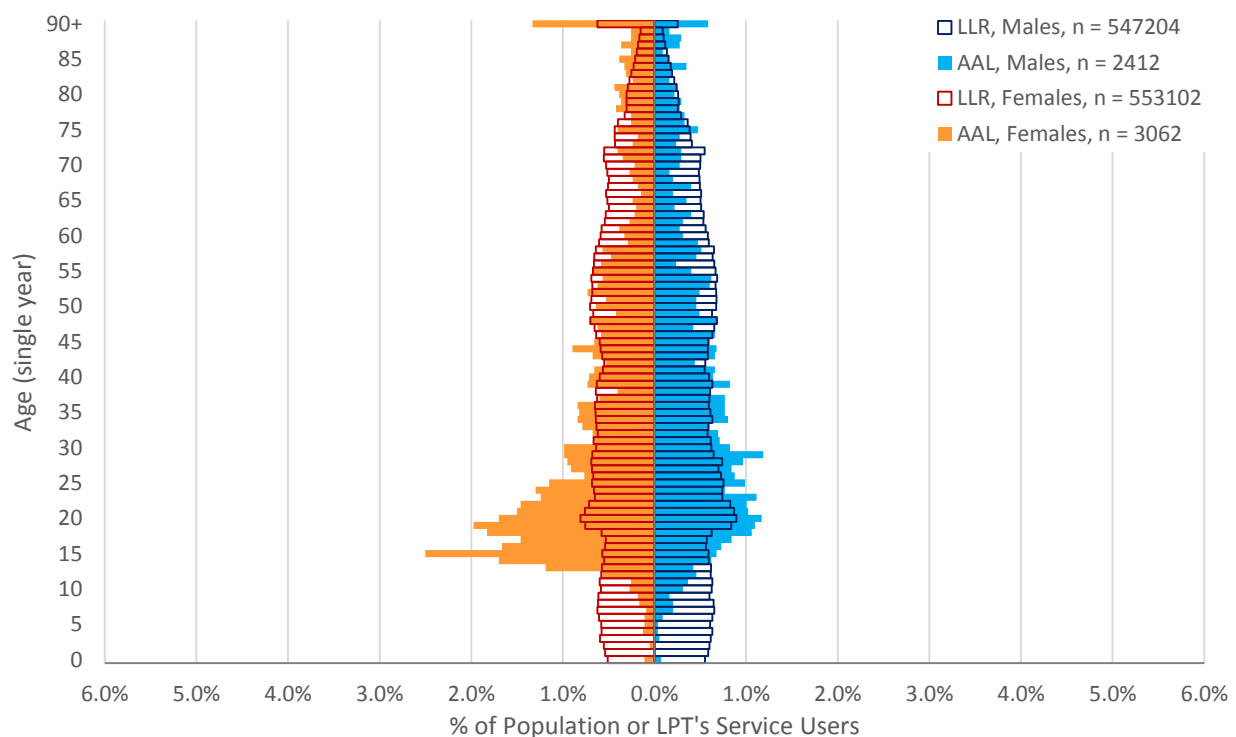
LLR: Leicester, Leicestershire, and Rutland (Office for National Statistics, 2019 mid-year estimate)
AAL: All Age Liaison Service (headcount of service users 2019/20)

3.2 The ethnicity profile of LPT's service users

In terms of ethnicity, 32.0% of LPT's service users of known ethnicity (41348/129374) were from a minority ethnic background (not White British) in comparison to 25.1% (255395/1017697) of the local population benchmark (Figure 6, Table 2). However, it should be noted that the local population estimate is taken from the 2011 Census (the latest information available at the time of writing) and likely underestimates the current percentage of people from minority ethnic groups in the local population.

Figure 6: Ethnicity profile of LPT's service users by age band and gender, compared to the local population
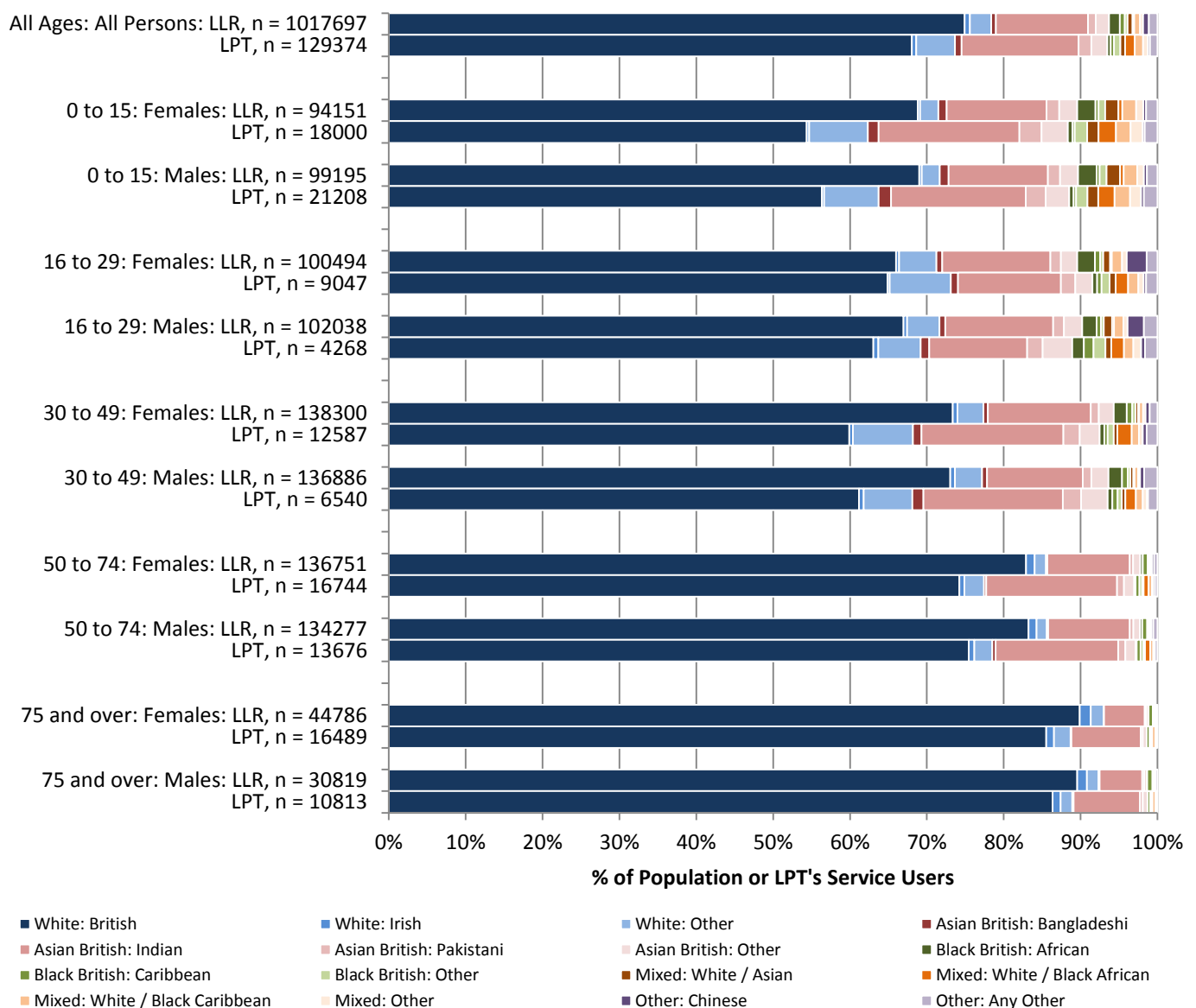
LLR: Leicester, Leicestershire, and Rutland (Office for National Statistics, 2011 Census)
LPT: Leicestershire Partnership NHS Trust (headcount of service users of known ethnicity 2019/20)

Compared to the local area population, in AMH&LD there were underrepresentations of

- o Asian British Indian people (8.4%, 949/11345 vs 12.0%, 122046/1017697),
- o and Chinese people (0.2%, 25/11345 vs 0.8%, 7872/1017697),

and overrepresentations of

- o Mixed race people (3.0%, 337/11345 vs 2.0%, 20520/1017697),
- o and Black British people (3.3%, 379/11345 vs 2.4%, 24623/1017697),

with varying patterns by age band and gender (Figure 7, Table 2).

Variations in ethnicity profile by service line within AMH/LD are detailed in Table 9; for instance,

- o White service users were overrepresented in the ADHD service (91.7%) and Personality Disorder service (90.4%) compared to their level of representation in the local population (78.4%),

- o Asian British service users were overrepresented in the METT Centre and Linnaeus Nursery (28.0%) and Mental Health Inpatient Rehabilitation Service (25.9%), but had especially low levels of representation in the ADHD Service (3.5%) and the Dynamic Psychotherapy Service (5.3%) compared to their level of representation in the local population (15.3%),

- o Mixed race people had especially high levels of representation in Community and Outpatients Forensics / Adult Forensic Secure Inpatients (8.5%) and the Place of Safety Assessment Unit (7.5%) compared to their level of representation in the local population (2.0%),

- o Black British service users were overrepresented in AMH Criminal Justice Liaison and Diversion Service (7.6%), Assertive Outreach (Community and Inpatients) (9.7%), Community and Outpatients Forensics / Adult Forensic Secure Inpatients (12.7%), Homeless Service (6.8%), Mental Health Triage Centre (3.1%), and the Place of Safety Assessment Unit (10.0%), compared to their level of representation in the local population (2.4%).

Figure 7: Ethnicity profile of AMH/LD's service users by age band and gender, compared to the local population

% of Population or LPT's Service Users

Legend:
- ■ White: British
- ■ White: Irish
- ■ White: Other
- ■ Asian British: Bangladeshi
- ■ Asian British: Indian
- ■ Asian British: Pakistani
- ■ Asian British: Other
- ■ Black British: African
- ■ Black British: Caribbean
- ■ Black British: Other
- ■ Mixed: White / Asian
- ■ Mixed: White / Black African
- ■ Mixed: White / Black Caribbean
- ■ Mixed: Other
- ■ Other: Chinese
- ■ Other: Any Other

LLR: Leicester, Leicestershire, and Rutland (Office for National Statistics, 2011 Census)
AMH/LD: Adult Mental Health and Learning Disability services (headcount of service users of known ethnicity 2019/20)

Compared to the local area population, in CHS there were underrepresentations of

- o "other" Asian British people (1.4%, 996/71870 vs 1.7%, 17528/1017697),
- o Black British African (0.1%, 89/71870 vs 1.4%, 14586/1017697) and Caribbean people (0.4%, 272/71870 vs 0.6%, 6276/1017697),
- o Mixed-race White and Asian people (0.2%, 137/71870 vs 0.7%, 6791/1017697), White and Black British Caribbean people (0.5%, 394/71870 vs 0.8%, 7838/1017697), and "other" Mixed-race people (0.1%, 92/71870 vs 0.4%, 3993/1017697),
- o Chinese people (0.2%, 138/71870 vs 0.8%, 7872/1017697),
- o people of "other" minority ethnic groups (0.4%, 312/71870 vs 1.1%, 11238/1017697),

and overrepresentations of

- o "other" White people (3.2%, 2303/71870 vs 2.8%, 28247/1017697),
- o Asian British Indian people (14.1%, 10127/71870 vs 12.0%, 122046/1017697),
- o Mixed-race White and Black African people (0.8%, 546/71870 vs 0.2% 1898/1017697),

with varying patterns by age band and gender (Figure 8, Table 2).

Variations in ethnicity profile by service line within CHS are detailed in Table 13; for instance,

- o although BME people were largely underrepresented in CHS services, Asian British service users were overrepresented, in particular, in the City Re-ablement Service (36.1%), Physiotherapy (17.8%), and Podiatry (25.6%) services compared to their level of representation in the local population (15.3%).

Figure 8: Ethnicity profile of CHS's service users by age band and gender, compared to the local population
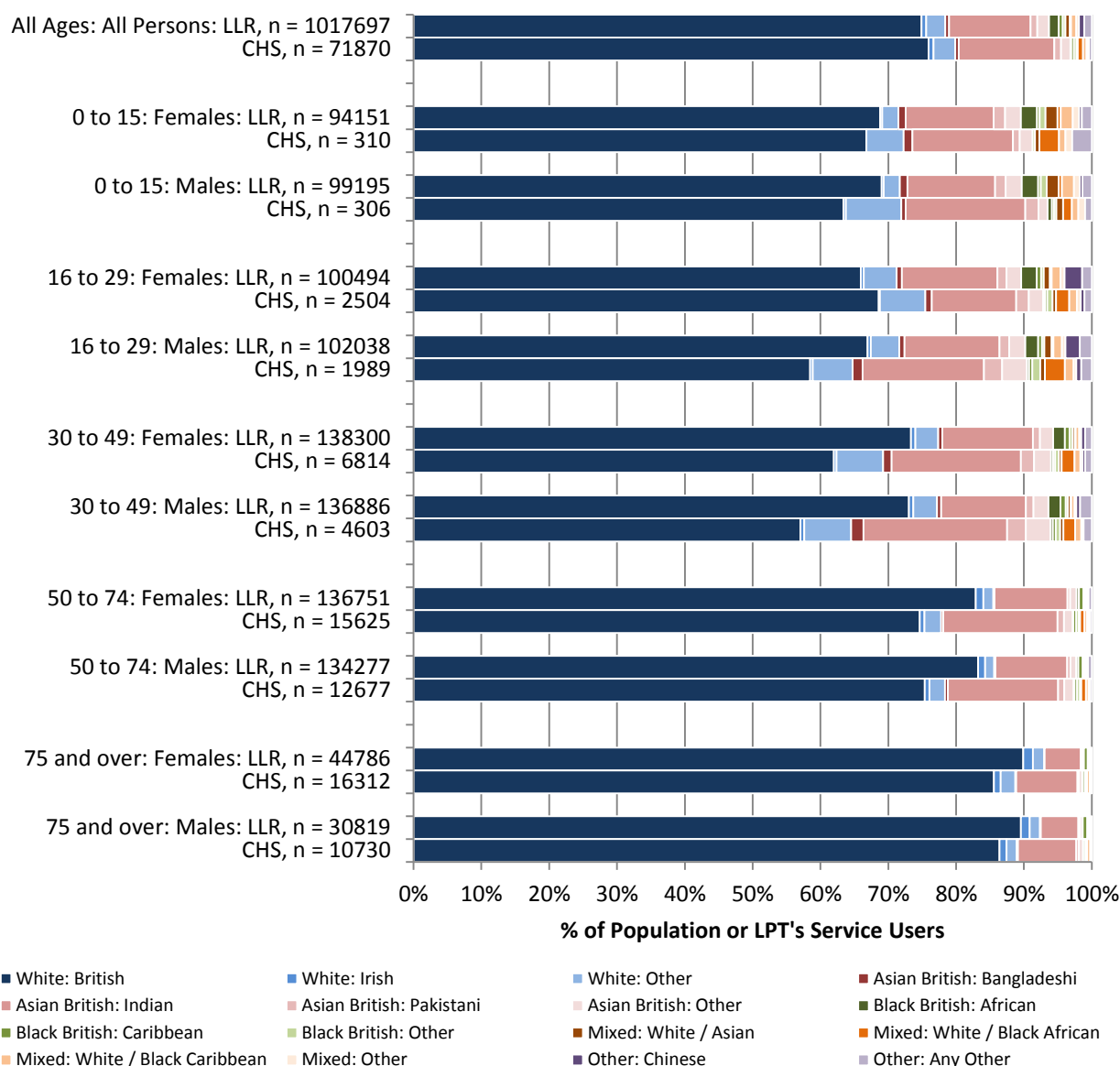
LLR: Leicester, Leicestershire, and Rutland (Office for National Statistics, 2011 Census)
CHS: Community Health Services (headcount of service users of known ethnicity 2019/20)

Compared to the local area population, in FYPC there were underrepresentations of

- White British (57.4%, 30701/53666 vs 74.9%, 762302/1017697) and Irish people (0.4%, 193/53666 vs 0.7%, 7155/1017697),
- Black British African (0.6%, 309/53666 vs 1.4%, 14586/1017697) and Caribbean people (0.4%, 208/53666 vs 0.6%, 6276/1017697),
- and Chinese people (0.3%, 182/53666 vs 0.8%, 7872/1017697),

and overrepresentations of

- Mixed-race (6.2%, 3336/53666 vs 2.0%, 20520/1017697),
- and Asian British people (24.1%, 13167/53666 vs 15.3%, 155740/1017697),

with varying patterns by age band and gender (Figure 9, Table 2).

Variations in ethnicity profile by service line within FYPC are detailed in Table 17; for instance,

- Asian British service users were most overrepresented in Children's Phlebotomy (49.0%) and Dietetics (43.7%), with underrepresentation in CAMHS (8.6%), Eating Disorders Service (7.8%), LLR Home Visit Immunisation Service (2.0%), and Looked After Children (10.4%) compared to their level of representation in the local population (15.3%),

- whilst Black British service users were overrepresented in Children's Phlebotomy (3.1%), Diana Children's Service (3.9%), Dietetics (4.1%), Looked After Children (4.3%), and Psychosis Intervention and Early Recovery (8.7%) compared to their level of representation in the local population (2.4%).

Figure 9: Ethnicity profile of FYPC's service users by age band and gender, compared to the local population
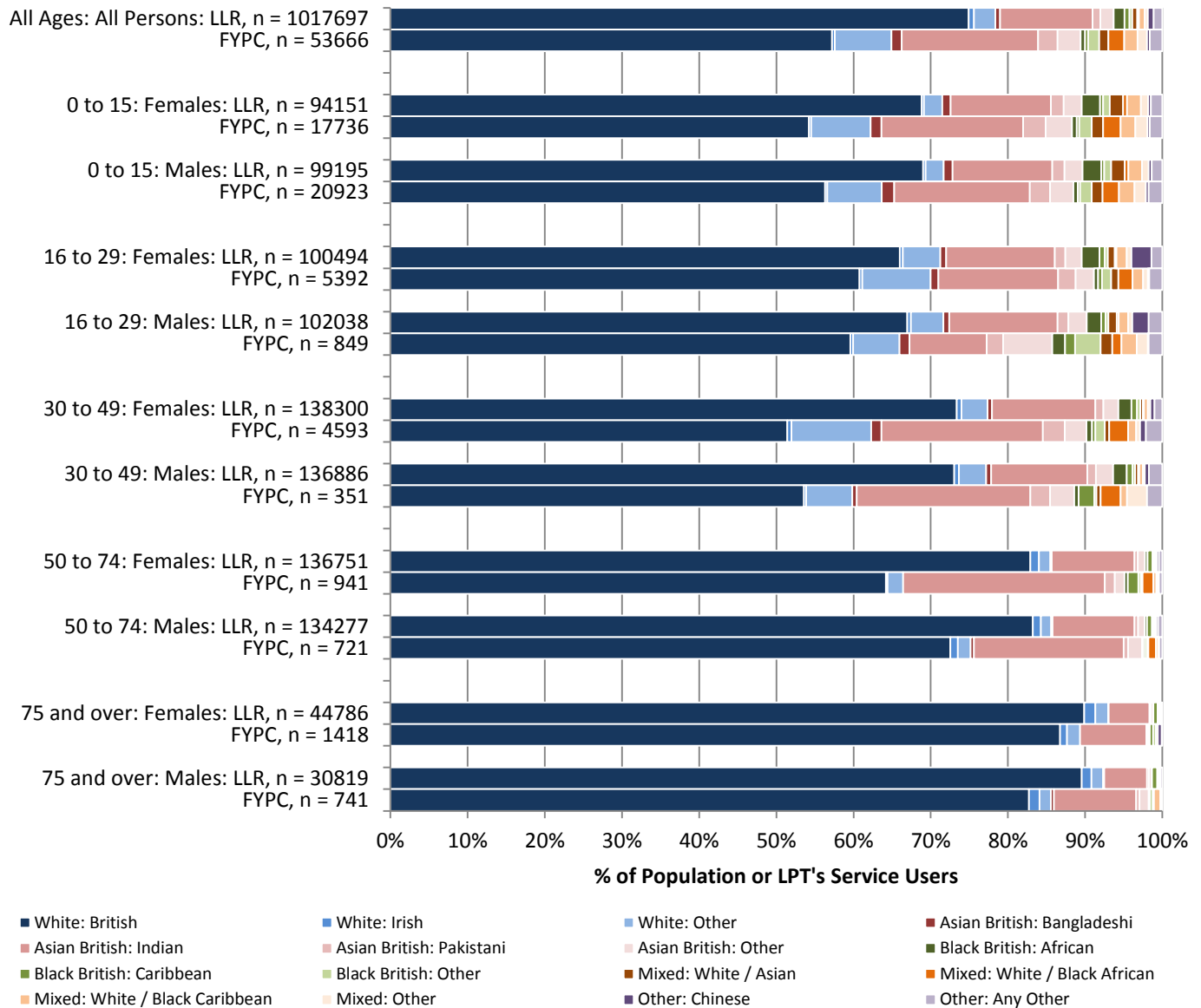
LLR: Leicester, Leicestershire, and Rutland (Office for National Statistics, 2011 Census)
FYPC: Families, Young People and Children's Services (headcount of service users of known ethnicity 2019/20)

Compared to the local area population, in the All Age Liaison service there were underrepresentations of

- o Asian British Indian people (7.8%, 328/4195 vs 12.0%, 122046/1017697),
- o and Chinese people (0.3%, 11/4195 vs 0.8%, 7872/1017697),
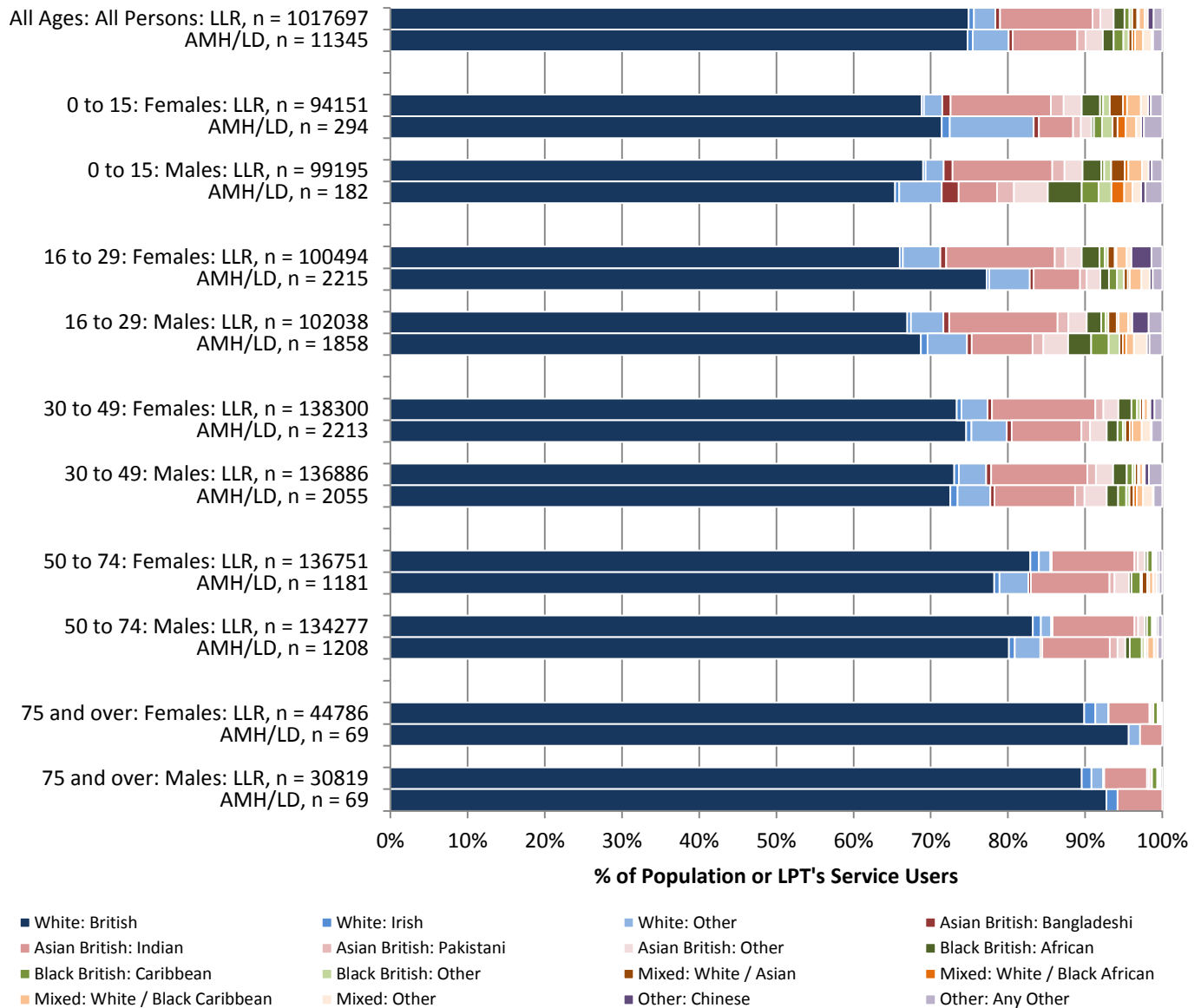
and overrepresentations of

- o "other" White people (7.5%, 313/4195 vs 2.8%, 28247/1017697),
- o and "other" Black British people (0.7%, 31/4195 vs 0.4%, 3761/1017697)

with varying patterns by age band and gender (Figure 10, Table 2).

Variations in ethnicity profile by service line within the All Age Liaison service are detailed in Table 21; for instance,

- o Black British service users were overrepresented in the one-hour response service (3.1%) compared to their level of representation in the local population (2.4%),

- o whilst White service users were overrepresented in the fourteen-hour response service (84.6%) compared to their level of representation in the local population (78.4%).

Figure 10: Ethnicity profile of the All Age Liaison Service's users by age band and gender, compared to the local population
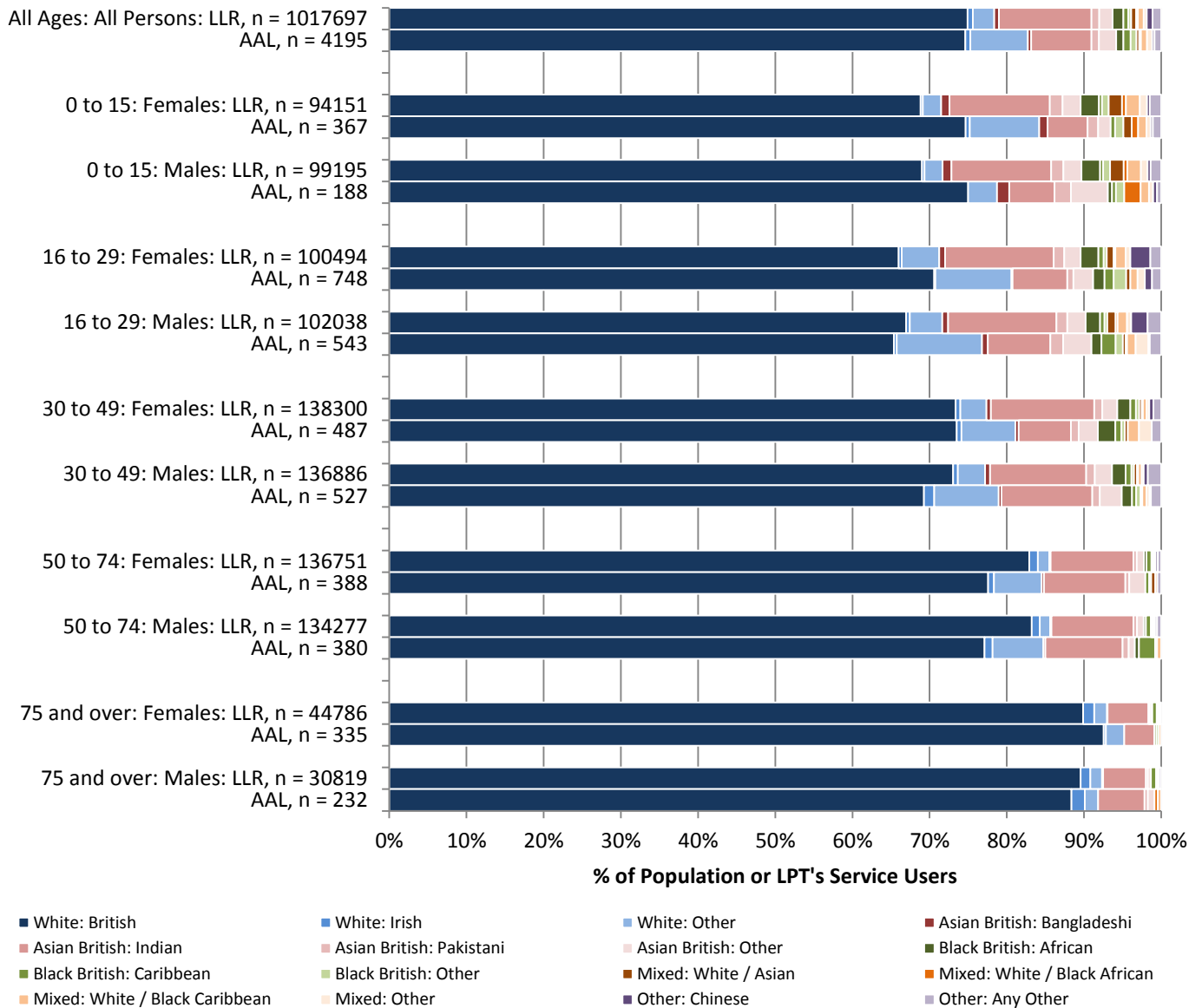
LLR: Leicester, Leicestershire, and Rutland (Office for National Statistics, 2011 Census)
AAL: All Age Liaison Service (headcount of service users of known ethnicity 2019/20)

Data quality:

- o Information about ethnicity was not held for 17.6% of LPT's service uses overall (Table 2), 27.4% in AMH/LD, 18.1% in CHS, 13.1% in FYPC, and 23.4% in AAL; with considerable variation by service line (AMH/LD Table 9, CHS Table 13, FYPC Table 17, AAL Table 21).

- o Thus, potentially, the analyses presented here may not give a representative picture of the ethnicity profile of service users within LPT and its individual service lines.

3.3 The disability, religion and belief, and sexual orientation profiles of LPT's service users

LPT's patient information systems hold information about patients' disability (Table 3), religion or belief (Table 4), and sexual orientation (Table 5). However, these datasets are largely incomplete (not known for in excess of 98% of service users) and cannot be used to draw reliable inferences about the disability, religion and belief, and sexual orientation profiles of LPT's service users.

3.4 Episodes of Restraint, Chemical Restraint, Seclusion, and Mental Health Act use amongst users of adult mental health services

In 2019/20, compared to White service users in AMH/LD (Table 22):
- BME service users were 2.1 times more likely to be subjected to restraint (4.1 times more likely for Black British);
- BME service users were 1.7 times more likely to be subjected to chemical restraint (2.6 times more likely for Black British service users);
- BME service users were 3.0 times more likely to be subjected to seclusion (6.4 times more likely for Black British service users);
- BME service users were 1.7 times more likely to be detained under the Mental Health Act (excluding Community Treatment Orders), (2.4 times more likely for Black British service users)
- BME service users were 1.7 times more likely to be detained under the Mental Health Act (including Community Treatment Orders), (2.4 times more likely for Black British service users)

In 2019/20, compared to White people in the local area population (Table 22):
- BME service users were 1.5 times more likely to be detained under the Mental Health Act (excluding Community Treatment Orders), (3.2 times more likely for Black British service users)
- BME service users were 1.6 times more likely to be detained under the Mental Health Act (including Community Treatment Orders), (3.3 times more likely for Black British service users)

3.5 Mental health problems amongst users of adult mental health services

Disorder types based on Health of Nation Outcome Score clusters were analysed by age, ethnicity, and gender for users of adult mental health services to give insight into how the difficulties and problems faced by service users vary by demographic group (Table 23 to Table 25). The HoNOS clusters, as analysed here, reflect a snapshot of service users' mental health conditions at a given time rather than a treatment outcome.
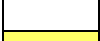
Amongst those adult mental health service users of known age with a HoNOS score, overall, 20.9% were classed as having a psychotic disorder (2737/13067), with psychotic disorders most common amongst people aged 30 to 49 years old, 30.5% (1015/3326) (Table 23). In terms of ethnicity, BME people made up 16.3% (1831/11240) of people of known ethnicity with a HoNOS score, with the largest group being Asian British at 11.4% (1285/11240). Asian British people were overrepresented amongst those with "low need" cognitive impairment or dementia, 19.2% (217/1128 of known ethnicity); particularly amongst people aged 30 to 49 years old (26.0% Asian British, 57/219) and 50 to 74 years old (31.3% Asian British, 91/291) (Table 24).

4   Appendix of analyses

4.1   Demographic profile of service users

Overrepresentation or underrepresentation of service users of a protected characteristic subgroup (for example a given ethnic group or age group) was assessed for the period 1st April 2019 to 31st March 2020 relative to that subgroup's representation in the local population, according to the latest available estimates[5] (Chi-Squared Test, α = .05, followed by *post-hoc* analyses of standardised residuals with the Bonferroni correction applied).

Statistically significant deviations from proportional representation are flagged in the tables of analysis:

	Reference benchmark against which overrepresentation or underrepresentation is evaluated (representation in the local population)
	A group that is overrepresented to a large degree when compared to the reference benchmark
	A group that is overrepresented to a medium degree when compared to the reference benchmark
	A group that is overrepresented to a small degree when compared to the reference benchmark
	A group that is proportionately represented when compared to the reference benchmark
	A group that is underrepresented to a small degree when compared to the reference benchmark
	A group that is underrepresented to a medium degree when compared to the reference benchmark
	A group that is underrepresented to a large degree when compared to the reference benchmark

(Essentially, greens indicate overrepresentation and yellows/oranges/reds indicate underrepresentation.)

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[5] Office for National Statistics 2019 mid-year estimates for age and gender; 2011 UK Census for ethnicity, disability, and religion or belief; 2018 ONS Annual Population Survey for sexual orientation; 2017 ONS Annual Population Survey for veterans / ex-service people

4.1.1 Local population and service use, overall and by service area

Table 1: Service users analysed by service area, age, and gender, compared against the local population

Gender	Area	0 to 4	5 to 9	10 to 14	15 to 19	20 to 29	30 to 39	40 to 49	50 to 59	60 to 69	70 to 79	80 to 89	90 +	Total known	Not known	Grand total
All Persons	LLR	5.8%	6.2%	6.0%	6.2%	14.6%	12.5%	12.2%	13.2%	10.5%	8.2%	3.9%	0.9%	**1100306**	0.0%	1100306
	LPT†	15.2%	6.0%	6.0%	4.4%	8.4%	8.6%	7.0%	9.1%	9.6%	11.4%	10.4%	3.9%	**157023**	0.0%	157023
	AMH/LD	0.0%	0.0%	1.9%	10.7%	27.5%	22.0%	16.5%	13.5%	5.8%	1.7%	0.3%	0.0%	**15633**	0.0%	15633
	CHS	0.1%	0.2%	0.7%	1.8%	5.3%	7.1%	9.3%	14.0%	16.2%	20.0%	18.4%	7.0%	**87743**	0.0%	87743
	FYPC	38.5%	15.1%	14.3%	7.2%	8.5%	7.8%	1.6%	1.3%	1.3%	1.6%	2.0%	1.0%	**61750**	0.0%	61750
	AAL	0.5%	1.4%	6.2%	13.8%	21.9%	14.7%	12.4%	10.4%	5.3%	6.2%	5.4%	1.9%	**5474**	0.0%	5474
Females	LLR	5.5%	6.0%	5.7%	5.9%	13.9%	12.7%	12.2%	13.3%	10.5%	8.5%	4.5%	1.2%	**553102**	0.0%	553102
	LPT†	12.2%	4.6%	5.4%	4.4%	10.3%	10.5%	7.3%	9.3%	9.2%	10.9%	11.0%	4.9%	**87975**	0.0%	87975
	AMH/LD	0.0%	0.0%	2.3%	11.0%	28.4%	22.4%	15.5%	13.2%	5.3%	1.7%	0.3%	0.0%	**8298**	0.0%	8298
	CHS	0.0%	0.2%	0.6%	1.5%	5.0%	7.2%	9.5%	14.2%	15.2%	18.8%	19.1%	8.6%	**50058**	0.0%	50058
	FYPC	30.8%	11.4%	12.7%	7.7%	14.3%	13.1%	2.2%	1.4%	1.3%	1.5%	2.2%	1.4%	**34715**	0.0%	34715
	AAL	0.5%	1.2%	7.1%	16.9%	21.4%	13.1%	11.6%	10.2%	4.4%	5.5%	5.7%	2.4%	**3062**	0.0%	3062
Males	LLR	6.0%	6.3%	6.2%	6.4%	15.4%	12.2%	12.1%	13.2%	10.5%	7.8%	3.4%	0.5%	**547204**	0.0%	547204
	LPT†	19.0%	7.8%	6.8%	4.5%	5.9%	6.0%	6.7%	8.8%	10.1%	12.0%	9.6%	2.7%	**69046**	0.0%	69046
	AMH/LD	0.0%	R%	1.5%	10.5%	26.6%	21.5%	17.5%	13.7%	6.4%	1.8%	R%	0.0%	**7334**	0.0%	7334
	CHS	0.1%	0.2%	0.8%	2.2%	5.7%	6.9%	9.0%	13.8%	17.5%	21.6%	17.4%	4.9%	**37685**	0.0%	37685
	FYPC	48.4%	19.7%	16.3%	6.6%	1.0%	0.9%	0.8%	1.2%	1.2%	1.7%	1.6%	0.6%	**27034**	0.0%	27034
	AAL	0.5%	1.6%	4.9%	10.0%	22.6%	16.7%	13.5%	10.7%	6.4%	7.0%	4.9%	1.3%	**2412**	0.0%	2412

The age band columns are under the heading "Age Band (years)*".

LLR: Leicester, Leicestershire, and Rutland (Office for National Statistics, 2019 mid-year estimate)
LPT: Leicestershire Partnership NHS Trust (headcount of service users 2019/20); colour coding compares to the LLR benchmark
AMH/LD: Adult Mental Health and Learning Disability services (headcount of service users 2019/20); colour coding compares to the LLR benchmark
CHS: Community Health Services (headcount of service users 2019/20); colour coding compares to the LLR benchmark
FYPC: Families, Young People and Children's Services (headcount of service users 2019/20); colour coding compares to the LLR benchmark
AAL: All Age Liaison service (headcount of service users 2019/20); colour coding compares to the LLR benchmark
* percentages calculated by row; total known is the base for the percentage and represents total of known age (all persons) or total of known age and gender (males / females)
† totals for individual service areas will exceed those for LPT overall as individuals may use services in more than one service area
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Table 2: Service users analysed by service area, ethnicity, age, and gender, compared against the local population

Age Band (years)	Gender	Area	White			Asian British				Black British			Mixed				Other		Total known	Not known	Grand total
			British	Irish	Other	Bangla-deshi	Indian	Pakistani	Other	African	Caribbean	Other	White / Asian	White / Black African	White / Black Caribbean	Other	Chinese	Any Other			
All Ages — All Persons		LLR	74.9%	0.7%	2.8%	0.6%	12.0%	1.0%	1.7%	1.4%	0.6%	0.4%	0.7%	0.2%	0.8%	0.4%	0.8%	1.1%	1017697	0.0%	1017697
		LPT†	68.0%	0.6%	5.0%	0.9%	15.2%	1.6%	2.1%	0.4%	0.4%	0.8%	0.6%	1.3%	1.1%	0.7%	0.3%	1.0%	129374	17.6%	157023
		AMH/LD	74.8%	0.7%	4.6%	0.5%	8.4%	1.1%	2.2%	1.4%	1.3%	0.7%	0.5%	0.4%	1.0%	1.1%	0.3%	1.2%	11345	27.4%	15633
		CHS	75.9%	0.7%	3.2%	0.5%	14.1%	1.0%	1.4%	0.1%	0.4%	0.4%	0.2%	0.8%	0.5%	0.1%	0.2%	0.4%	71870	18.1%	87743
		FYPC	57.2%	0.4%	7.3%	1.3%	17.7%	2.5%	3.0%	0.6%	0.4%	1.4%	1.2%	2.0%	1.7%	1.2%	0.3%	1.6%	53666	13.1%	61750
		AAL	74.6%	0.6%	7.5%	0.4%	7.8%	1.0%	2.2%	0.9%	1.0%	0.7%	0.4%	R%	0.8%	0.7%	R%	0.9%	4195	23.4%	5474
0 to 15 — Female		LLR	68.8%	0.3%	2.4%	1.1%	13.0%	1.7%	2.3%	2.4%	0.4%	0.9%	1.7%	0.5%	1.8%	0.9%	0.4%	1.5%	94151	0.0%	94151
		LPT†	54.4%	0.3%	7.7%	1.4%	18.3%	2.9%	3.4%	0.6%	0.3%	1.6%	1.5%	2.3%	1.9%	1.6%	0.3%	1.6%	18000	13.2%	20749
		AMH/LD	71.4%	R%	10.9%	R%	4.4%	R%	R%	R%	R%	R%	R%	R%	R%	R%	R%	R%	294	8.1%	320
		CHS	66.8%	0.0%	5.5%	R%	14.8%	R%	R%	0.0%	0.0%	R%	R%	R%	R%	R%	0.0%	R%	310	39.3%	511
		FYPC	54.2%	0.3%	7.7%	1.4%	18.4%	2.9%	3.4%	0.6%	0.3%	1.6%	1.5%	2.3%	1.9%	1.6%	0.3%	1.6%	17736	12.6%	20301
		AAL	74.7%	R%	9.0%	R%	5.2%	R%	R%	0.0%	R%	R%	R%	R%	R%	R%	R%	R%	367	9.8%	407
0 to 15 — Male		LLR	69.0%	0.3%	2.4%	1.1%	12.9%	1.6%	2.3%	2.4%	0.4%	0.9%	1.8%	0.5%	1.8%	0.8%	0.4%	1.4%	99195	0.0%	99195
		LPT†	56.3%	0.3%	7.1%	1.6%	17.5%	2.6%	3.0%	0.6%	0.3%	1.5%	1.4%	2.1%	2.0%	1.5%	0.4%	1.8%	21208	12.2%	24147
		AMH/LD	65.4%	R%	5.5%	R%	R%	R%	R%	R%	R%	R%	0.0%	R%	R%	R%	0.0%	R%	182	4.7%	191
		CHS	63.4%	R%	8.2%	R%	17.6%	R%	R%	R%	R%	R%	R%	R%	R%	R%	0.0%	R%	306	40.5%	514
		FYPC	56.3%	0.3%	7.1%	1.6%	17.5%	2.6%	3.0%	0.6%	0.3%	1.5%	1.4%	2.1%	2.0%	1.5%	0.4%	1.8%	20923	11.6%	23673
		AAL	75.0%	0.0%	R%	R%	5.9%	R%	R%	R%	R%	R%	0.0%	R%	R%	R%	R%	R%	188	8.3%	205

LLR: Leicester, Leicestershire, and Rutland (Office for National Statistics, 2011 Census)
LPT: Leicestershire Partnership NHS Trust (headcount of service users 2019/20); colour coding compares to the LLR benchmark
AMH/LD: Adult Mental Health and Learning Disability services (headcount of service users 2019/20); colour coding compares to the LLR benchmark
CHS: Community Health Services (headcount of service users 2019/20); colour coding compares to the LLR benchmark
FYPC: Families, Young People and Children's Services (headcount of service users 2019/20); colour coding compares to the LLR benchmark
AAL: All Age Liaison service (headcount of service users 2019/20); colour coding compares to the LLR benchmark
* percentages calculated by row; total known is the base for the percentage and represents total of known ethnicity or total of known ethnicity, gender, and ethnicity (within age bands and genders)
† totals for individual service areas will exceed those for LPT overall as individuals may use services in more than one service area
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Table 2 is continued overleaf …

Table 2 continued: Service users analysed by service area, ethnicity, age, and gender, compared against the local population

Age Band (years)	Gender	Area	White			Asian British				Black British			Mixed				Other		Total known	Not known	Grand total
			British	Irish	Other	Bangla-deshi	Indian	Pakistani	Other	African	Caribbean	Other	White / Asian	White / Black African	White / Black Caribbean	Other	Chinese	Any Other			
16 to 29	Female	LLR	66.0%	0.4%	4.9%	0.8%	14.1%	1.4%	2.1%	2.3%	0.7%	0.4%	0.9%	0.2%	1.3%	0.6%	2.6%	1.4%	100494	0.0%	100494
		LPT†	64.9%	0.3%	7.9%	0.9%	13.4%	1.9%	2.2%	0.6%	0.6%	1.1%	0.8%	1.6%	1.3%	0.7%	0.3%	1.5%	9047	21.9%	11587
		AMH/LD	77.2%	R%	5.3%	0.5%	6.0%	0.9%	1.8%	1.1%	1.0%	0.9%	0.5%	R%	1.5%	1.1%	R%	1.2%	2215	29.3%	3135
		CHS	68.6%	R%	6.7%	1.0%	12.5%	1.9%	2.1%	R%	0.4%	0.8%	0.5%	2.0%	1.1%	0.6%	0.6%	1.1%	2504	21.7%	3198
		FYPC	60.8%	0.4%	8.9%	1.0%	15.5%	2.2%	2.4%	0.5%	0.5%	1.2%	0.9%	1.8%	1.4%	0.6%	0.2%	1.7%	5392	15.8%	6401
		AAL	70.6%	R%	9.9%	R%	7.1%	R%	2.5%	1.5%	R%	1.6%	R%	0.0%	R%	R%	R%	R%	748	27.7%	1034
	Male	LLR	67.0%	0.5%	4.2%	0.8%	14.0%	1.4%	2.4%	1.9%	0.6%	0.4%	1.1%	0.3%	1.2%	0.5%	2.1%	1.8%	102038	0.0%	102038
		LPT†	63.1%	0.6%	5.5%	1.1%	12.8%	2.0%	3.8%	1.5%	1.3%	1.5%	0.8%	1.6%	1.2%	1.0%	0.5%	1.6%	4268	31.8%	6254
		AMH/LD	68.7%	0.9%	5.1%	0.6%	7.9%	1.4%	3.2%	3.0%	2.3%	1.4%	R%	R%	1.0%	1.7%	R%	1.7%	1858	29.7%	2642
		CHS	58.5%	R%	5.9%	1.5%	17.9%	2.7%	3.7%	R%	R%	1.2%	0.7%	2.9%	1.3%	R%	0.7%	1.6%	1989	31.4%	2901
		FYPC	59.6%	R%	6.0%	1.3%	10.0%	2.1%	6.4%	1.6%	1.3%	3.3%	1.5%	1.2%	2.0%	1.4%	R%	1.8%	849	29.3%	1200
		AAL	65.4%	R%	11.0%	R%	8.1%	R%	3.7%	R%	R%	R%	R%	R%	R%	R%	R%	R%	543	27.4%	748
30 to 49	Female	LLR	73.3%	0.6%	3.4%	0.6%	13.4%	1.1%	1.9%	1.7%	0.7%	0.4%	0.3%	0.1%	0.5%	0.3%	0.6%	1.0%	138300	0.0%	138300
		LPT†	59.9%	0.5%	7.8%	1.1%	18.4%	2.1%	2.6%	0.6%	0.4%	0.8%	0.5%	1.9%	0.9%	0.5%	0.5%	1.4%	12587	19.9%	15715
		AMH/LD	74.6%	0.7%	4.6%	0.6%	9.0%	1.1%	2.2%	1.4%	0.7%	R%	0.6%	R%	1.2%	1.2%	R%	1.4%	2213	29.6%	3142
		CHS	62.0%	0.4%	6.9%	1.2%	19.0%	2.0%	2.5%	0.3%	0.3%	0.6%	0.4%	1.9%	0.9%	0.3%	0.4%	1.0%	6814	18.6%	8376
		FYPC	51.4%	0.5%	10.3%	1.3%	20.9%	2.9%	2.8%	0.7%	0.5%	1.2%	0.6%	2.5%	1.0%	0.5%	0.8%	2.1%	4593	13.6%	5317
		AAL	73.5%	R%	7.0%	R%	6.8%	R%	2.5%	2.3%	R%	R%	R%	0.0%	R%	R%	0.0%	R%	487	35.6%	756
	Male	LLR	73.0%	0.6%	3.5%	0.6%	12.5%	1.1%	2.2%	1.8%	0.7%	0.3%	0.4%	0.1%	0.5%	0.2%	0.5%	1.7%	136886	0.0%	136886
		LPT†	61.2%	0.6%	6.3%	1.4%	18.2%	2.4%	3.4%	0.6%	0.7%	0.6%	R%	1.4%	0.9%	0.6%	R%	1.2%	6540	25.6%	8789
		AMH/LD	72.6%	0.9%	4.2%	0.5%	10.5%	1.2%	2.9%	1.5%	1.1%	R%	0.5%	R%	0.8%	1.3%	R%	1.1%	2055	28.3%	2865
		CHS	57.0%	0.5%	7.0%	1.8%	21.2%	2.8%	3.6%	0.3%	0.5%	0.6%	0.5%	1.7%	0.9%	R%	R%	1.2%	4603	22.9%	5971
		FYPC	53.6%	R%	6.0%	R%	22.5%	R%	3.1%	R%	R%	R%	R%	R%	R%	R%	0.0%	R%	351	24.7%	466
		AAL	69.3%	R%	8.3%	R%	11.8%	R%	2.8%	R%	R%	R%	R%	0.0%	R%	R%	R%	R%	527	27.6%	728

LLR: Leicester, Leicestershire, and Rutland (Office for National Statistics, 2011 Census)
LPT: Leicestershire Partnership NHS Trust (headcount of service users 2019/20); colour coding compares to the LLR benchmark
AMH/LD: Adult Mental Health and Learning Disability services (headcount of service users 2019/20); colour coding compares to the LLR benchmark
CHS: Community Health Services (headcount of service users 2019/20); colour coding compares to the LLR benchmark
FYPC: Families, Young People and Children's Services (headcount of service users 2019/20); colour coding compares to the LLR benchmark
AAL: All Age Liaison service (headcount of service users 2019/20); colour coding compares to the LLR benchmark
* percentages calculated by row; total known is the base for the percentage and represents total of known ethnicity or total of known ethnicity, gender, and ethnicity (within age bands and genders)
† totals for individual service areas will exceed those for LPT overall as individuals may use services in more than one service area
R – Redacted

Table 2 is continued overleaf …

Table 2 continued: Service users analysed by service area, ethnicity, age, and gender, compared against the local population

Age Band (years)	Gender	Area	White			Asian British				Black British			Mixed				Other		Total known	Not known	Grand total
			British	Irish	Other	Bangladeshi	Indian	Pakistani	Other	African	Caribbean	Other	White / Asian	White / Black African	White / Black Caribbean	Other	Chinese	Any Other			
50 to 74		LLR	82.9%	1.1%	1.5%	0.2%	10.7%	0.4%	0.9%	0.3%	0.6%	0.1%	0.1%	0.0%	0.1%	0.1%	0.3%	0.4%	**136751**	0.0%	136751
	Female	LPT†	74.2%	0.6%	2.6%	0.3%	17.0%	0.9%	1.3%	0.2%	0.5%	0.4%	0.2%	0.7%	0.4%	0.2%	0.2%	0.3%	**16744**	21.3%	21272
		AMH/LD	78.2%	R%	3.7%	R%	10.2%	R%	1.9%	R%	1.2%	R%	R%	R%	R%	R%	R%	R%	**1181**	27.1%	1619
		CHS	74.6%	0.7%	2.5%	0.3%	16.9%	0.9%	1.3%	0.1%	0.4%	0.4%	0.2%	0.6%	0.4%	0.1%	0.2%	0.3%	**15625**	20.1%	19553
		FYPC	64.2%	R%	2.0%	0.0%	26.1%	1.3%	1.3%	R%	1.4%	R%	R%	1.4%	R%	R%	R%	R%	**941**	20.8%	1188
		AAL	77.6%	R%	6.2%	R%	10.6%	R%	R%	0.0%	R%	R%	R%	R%	0.0%	0.0%	0.0%	R%	**388**	25.8%	523
		LLR	83.2%	1.0%	1.3%	0.2%	10.6%	0.5%	0.9%	0.3%	0.7%	0.1%	0.1%	0.0%	0.1%	0.1%	0.3%	0.5%	**134277**	0.0%	134277
	Male	LPT†	75.4%	0.7%	2.4%	0.4%	15.9%	0.9%	1.3%	0.1%	0.5%	0.4%	0.2%	0.7%	0.4%	0.1%	0.1%	0.3%	**13676**	21.5%	17428
		AMH/LD	80.1%	R%	3.3%	R%	8.8%	1.0%	1.0%	R%	1.6%	R%	R%	R%	R%	R%	0.0%	R%	**1208**	22.3%	1554
		CHS	75.4%	0.7%	2.3%	0.5%	16.2%	0.9%	1.4%	0.1%	0.4%	0.4%	0.2%	0.7%	0.4%	0.1%	0.1%	0.3%	**12677**	20.7%	15986
		FYPC	72.5%	R%	1.7%	R%	19.4%	R%	1.8%	R%	R%	R%	R%	R%	R%	0.0%	R%	R%	**721**	20.1%	902
		AAL	77.1%	R%	6.6%	R%	10.0%	R%	R%	R%	R%	R%	0.0%	0.0%	R%	0.0%	0.0%	0.0%	**380**	22.1%	488
75 and over		LLR	89.9%	1.4%	1.7%	0.1%	5.3%	0.2%	0.3%	0.1%	0.6%	0.0%	0.1%	0.0%	0.1%	0.1%	0.1%	0.2%	**44786**	0.0%	44786
	Female	LPT†	85.5%	1.0%	2.2%	0.1%	9.0%	0.2%	0.5%	0.0%	0.4%	0.2%	0.0%	0.1%	0.4%	0.0%	0.1%	0.1%	**16489**	11.6%	18652
		AMH/LD	R%	0.0%	R%	0.0%	R%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	**69**	15.9%	82
		CHS	85.6%	1.0%	2.2%	0.1%	9.0%	0.3%	0.5%	0.0%	0.4%	0.2%	0.0%	0.1%	0.5%	0.0%	0.1%	0.1%	**16312**	11.4%	18420
		FYPC	86.7%	0.9%	1.7%	0.0%	8.6%	R%	R%	0.0%	R%	R%	0.0%	0.0%	R%	0.0%	R%	R%	**1418**	6.0%	1508
		AAL	92.5%	R%	R%	0.0%	3.9%	0.0%	0.0%	0.0%	R%	R%	0.0%	0.0%	R%	0.0%	0.0%	0.0%	**335**	2.0%	342
		LLR	89.6%	1.3%	1.5%	0.1%	5.5%	0.2%	0.3%	0.1%	0.7%	0.1%	0.1%	0.0%	0.1%	0.0%	0.1%	0.3%	**30819**	0.0%	30819
	Male	LPT†	86.4%	1.0%	1.5%	0.2%	8.6%	0.4%	0.6%	0.0%	0.3%	0.2%	0.0%	0.1%	0.4%	0.0%	0.1%	0.1%	**10813**	13.0%	12428
		AMH/LD	R%	R%	0.0%	0.0%	R%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	**69**	15.9%	82
		CHS	86.4%	1.1%	1.5%	0.2%	8.6%	0.4%	0.6%	0.0%	0.3%	0.2%	0.0%	0.1%	0.4%	0.0%	0.1%	0.1%	**10730**	12.9%	12313
		FYPC	82.7%	R%	1.5%	R%	10.7%	R%	R%	0.0%	R%	R%	0.0%	R%	R%	0.0%	R%	R%	**741**	6.6%	793
		AAL	88.4%	R%	R%	0.0%	6.0%	R%	R%	0.0%	0.0%	0.0%	0.0%	R%	R%	0.0%	0.0%	0.0%	**232**	4.5%	243

LLR: Leicester, Leicestershire, and Rutland (Office for National Statistics, 2011 Census)
LPT: Leicestershire Partnership NHS Trust (headcount of service users 2019/20; colour coding compares to the LLR benchmark
AMH/LD: Adult Mental Health and Learning Disability services (headcount of service users 2019/20; colour coding compares to the LLR benchmark
CHS: Community Health Services (headcount of service users 2019/20; colour coding compares to the LLR benchmark
FYPC: Families, Young People and Children's Services (headcount of service users 2019/20; colour coding compares to the LLR benchmark
AAL: All Age Liaison service (headcount of service users 2019/20; colour coding compares to the LLR benchmark
* percentages calculated by row; total known is the base for the percentage and represents total of known ethnicity or total of known ethnicity, gender, and ethnicity (within age bands and genders)
† totals for individual service areas will exceed those for LPT overall as individuals may use services in more than one service area
R – Redacted

Table 3: Service users analysed by service area and disability (day-to-day activities limited a lot), compared against the local population

Area	Disability		Total known	Not known	Grand total
	Disabled†	Not Disabled			
LLR	7.4%	92.6%	1017697	0.0%	1017697
LPT‡	72.9%	27.1%	59	100.0%	157023
AMH/LD	R%	R%	3	100.0%	15633
CHS	73.7%	26.3%	57	99.9%	87743
FYPC	R%	R%	5	100.0%	61750
AAL	R%	R%	2	100.0%	5474

LLR: Leicester, Leicestershire, and Rutland (Office for National Statistics, 2011 Census)
LPT: Leicestershire Partnership NHS Trust (headcount of service users 2019/20); colour coding compares to the LLR benchmark
AMH/LD: Adult Mental Health and Learning Disability services (headcount of service users 2019/20); colour coding compares to the LLR benchmark
CHS: Community Health Services (headcount of service users 2019/20); colour coding compares to the LLR benchmark
FYPC: Families, Young People and Children's Services (headcount of service users 2019/20); colour coding compares to the LLR benchmark
AAL: All Age Liaison service (headcount of service users 2019/20); colour coding compares to the LLR benchmark
* percentages calculated by row; total known is the base for the percentage and represents total of known disability status
† for the LLR 2011 Census figures those who described their day-to-day activities as limited a lot are classified as disabled, whilst those who described their day-to-day activities as limited a little or not limited at all are classified as not disabled
‡ totals for individual service areas will exceed those for LPT overall as individuals may use services in more than one service area
R – Redacted

Table 4: Service users analysed by service area and religion or belief, compared against the local population

Area	Religion or Belief						Total known	Not known	Grand total
	No Religion	Christian	Hindu	Muslim	Sikh	Other			
LLR	27.2%	55.0%	7.2%	7.4%	2.4%	0.9%	954766	6.2%	1017697
LPT†	25.4%	56.1%	6.9%	6.2%	2.5%	2.9%	3213	98.0%	157023
AMH/LD	30.8%	47.0%	7.3%	8.3%	2.9%	3.8%	2155	86.2%	15633
CHS	14.6%	70.9%	7.2%	3.3%	2.1%	1.9%	1477	98.3%	87743
FYPC	34.5%	47.3%	6.1%	7.3%	R%	R%	412	99.3%	61750
AAL	27.8%	54.0%	5.5%	6.7%	2.2%	3.7%	489	91.1%	5474

LLR: Leicester, Leicestershire, and Rutland (Office for National Statistics, 2011 Census)
LPT: Leicestershire Partnership NHS Trust (headcount of service users 2019/20); colour coding compares to the LLR benchmark
AMH/LD: Adult Mental Health and Learning Disability services (headcount of service users 2019/20); colour coding compares to the LLR benchmark
CHS: Community Health Services (headcount of service users 2019/20); colour coding compares to the LLR benchmark
FYPC: Families, Young People and Children's Services (headcount of service users 2019/20); colour coding compares to the LLR benchmark
AAL: All Age Liaison service (headcount of service users 2019/20); colour coding compares to the LLR benchmark
* percentages calculated by row; total known is the base for the percentage and represents total of known religion or belief
† totals for individual service areas will exceed those for LPT overall as individuals may use services in more than one service area
R – Redacted

Table 5: Service users analysed by service area and sexual orientation, compared against the local population (16 years old and over)

Area	Sexual Orientation		Total known	Not known	Grand total†
	Heterosexual	LGBO			
East Midlands	96.90%	3.10%	**3647000**	4.0%	3800000
LPT‡	R%	R%	**125**	99.9%	112126
AMH/LD	R%	R%	**9**	99.9%	15122
CHS	R%	R%	**4**	100.0%	86718
FYPC	R%	R%	**121**	99.3%	17775
AAL	R%	R%	**10**	99.8%	4862

East Midlands: East Midlands region (Office for National Statistics, 2017 Annual Population Survey)
LPT: Leicestershire Partnership NHS Trust (headcount of service users 2019/20); colour coding compares to the LLR benchmark
AMH/LD: Adult Mental Health and Learning Disability services (headcount of service users 2019/20); colour coding compares to the LLR benchmark
CHS: Community Health Services (headcount of service users 2019/20); colour coding compares to the LLR benchmark
FYPC: Families, Young People and Children's Services (headcount of service users 2019/20); colour coding compares to the LLR benchmark
AAL: All Age Liaison service (headcount of service users 2019/20); colour coding compares to the LLR benchmark
* percentages calculated by row; total known is the base for the percentage and represents total of known sexual orientation
† aged 16 years old and over
‡ totals for individual service areas will exceed those for LPT overall as individuals may use services in more than one service area
R – Redacted

4.1.2 Service use in Adult Mental Health and Learning Disabilities analysed by service line

Table 6: AMH&LD service users analysed by age and service line, compared against the local population

Service	Age Band (years)*												Total known	Not known	Grand total
	0 to 4	5 to 9	10 to 14	15 to 19	20 to 29	30 to 39	40 to 49	50 to 59	60 to 69	70 to 79	80 to 89	90 +			
Leicester, Leicestershire, and Rutland (2019 mid-year estimate)	5.8%	6.2%	6.0%	6.2%	14.6%	12.5%	12.2%	13.2%	10.5%	8.2%	3.9%	0.9%	1100306	0.0%	1100306
Adult Mental Health Services and Learning Disabilities Overall	0.0%	0.0%	1.9%	10.7%	27.5%	22.0%	16.5%	13.5%	5.8%	1.7%	0.3%	0.0%	15633	0.0%	15633
ADHD Service	0.0%	0.0%	0.0%	17.2%	40.8%	22.6%	11.9%	R%	R%	R%	0.0%	0.0%	571	0.0%	571
Adult General Psychiatry	0.0%	0.0%	0.0%	6.2%	26.6%	23.2%	19.3%	17.1%	6.8%	R%	R%	0.0%	4305	0.0%	4305
AMH Criminal Justice Liaison and Diversion Service	0.0%	0.0%	3.2%	17.8%	29.1%	21.9%	16.4%	8.1%	2.6%	R%	R%	0.0%	2310	0.0%	2310
AMH Refuge / Female PICU	0.0%	0.0%	0.0%	0.0%	R%	R%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	R	0.0%	R
Assertive Outreach (Community and Inpatients)	0.0%	0.0%	0.0%	0.0%	16.9%	R%	32.3%	26.2%	R%	R%	0.0%	0.0%	65	0.0%	65
Clinical Neuropsychology	0.0%	R%	R%	R%	R%	R%	10.7%	15.5%	26.2%	20.4%	R%	0.0%	103	0.0%	103
Cognitive Behavioural Psychotherapy	0.0%	0.0%	0.0%	R%	22.6%	28.2%	21.8%	14.5%	6.4%	R%	0.0%	0.0%	358	0.0%	358
Community & Outpatients Forensic / Adult Forensic Secure Inpatients	0.0%	0.0%	0.0%	R%	29.4%	30.1%	24.2%	R%	R%	R%	0.0%	0.0%	153	0.0%	153
Dynamic Psychotherapy Service	0.0%	0.0%	0.0%	R%	16.5%	21.4%	25.3%	18.1%	R%	R%	0.0%	0.0%	182	0.0%	182
Homeless Service (City)	0.0%	0.0%	0.0%	R%	29.3%	30.3%	24.4%	9.4%	R%	R%	0.0%	0.0%	287	0.0%	287
Huntington's Disease (Community and Inpatients)	0.0%	0.0%	0.0%	R%	R%	24.1%	24.1%	R%	R%	R%	R%	0.0%	54	0.0%	54
Learning Disabilities	0.0%	0.0%	0.0%	10.9%	26.4%	20.3%	10.9%	15.8%	10.0%	4.9%	0.9%	0.0%	1244	0.0%	1244
Liaison Psychiatry	0.0%	0.0%	0.0%	R%	14.3%	18.0%	21.7%	25.6%	15.4%	R%	R%	0.0%	434	0.0%	434
Liaison Psychiatry - Chronic Fatigue	0.0%	0.0%	0.0%	R%	38.8%	R%	R%	R%	R%	R%	0.0%	0.0%	49	0.0%	49
Liaison Psycho Oncology	0.0%	0.0%	0.0%	0.0%	R%	13.1%	15.2%	25.2%	20.3%	17.2%	R%	R%	290	0.0%	290
LLR Perinatal Mental Health Service	0.0%	0.0%	R%	5.9%	49.4%	40.7%	R%	0.0%	0.0%	0.0%	0.0%	0.0%	774	0.0%	774
Medical Psychology	R%	0.0%	0.0%	6.3%	20.1%	21.8%	19.0%	18.9%	8.6%	R%	R%	0.0%	742	0.0%	742
Mental Health Triage Service (Urgent Care Centre and UHL)	0.0%	R%	6.5%	18.4%	29.3%	17.7%	14.1%	10.2%	3.1%	0.4%	R%	0.0%	3580	0.0%	3580
METT Centre and Linnaeus Nursery	0.0%	0.0%	0.0%	0.0%	R%	26.5%	18.1%	32.5%	R%	0.0%	0.0%	0.0%	83	0.0%	83
MH Inpatient Rehabilitation Service	0.0%	0.0%	0.0%	0.0%	20.7%	12.2%	24.4%	24.4%	R%	R%	R%	0.0%	82	0.0%	82
Personality Disorder Service	0.0%	0.0%	0.0%	R%	41.3%	29.9%	15.8%	R%	R%	0.0%	0.0%	0.0%	184	0.0%	184
Place of Safety Assessment Unit	0.0%	0.0%	0.0%	R%	R%	23.0%	32.2%	19.5%	R%	0.0%	0.0%	0.0%	87	0.0%	87
SPA Acute Assessment and CRHT	0.0%	0.0%	0.0%	6.7%	30.1%	22.5%	18.7%	15.0%	5.7%	1.0%	R%	R%	3998	0.0%	3998

AMH/LD: Adult Mental Health and Learning Disability services (headcount of service users 2019/20); colour coding compares to this benchmark
* percentages calculated by row; total known is the base for the percentage and represents total of known age (all persons)
† totals for individual service lines will exceed those for the service area overall as individuals may use services in more than one service line
R – Redacted

Table 7: AMH&LD female service users analysed by age and service line, compared against the local population

Service	Age Band (years)*												Total known	Not known	Grand total
	0 to 4	5 to 9	10 to 14	15 to 19	20 to 29	30 to 39	40 to 49	50 to 59	60 to 69	70 to 79	80 to 89	90 +			
Leicester, Leicestershire, and Rutland (2019 mid-year estimate)	5.5%	6.0%	5.7%	5.9%	13.9%	12.7%	12.2%	13.3%	10.5%	8.5%	4.5%	1.2%	553102	0.0%	553102
Adult Mental Health Services and Learning Disabilities Overall	0.0%	0.0%	2.3%	11.0%	28.4%	22.4%	15.5%	13.2%	5.3%	1.7%	0.3%	0.0%	8298	0.0%	8298
ADHD Service	0.0%	0.0%	0.0%	14.1%	38.5%	23.9%	12.8%	R%	R%	0.0%	0.0%	0.0%	234	0.0%	234
Adult General Psychiatry	0.0%	0.0%	0.0%	6.4%	27.5%	23.1%	19.0%	16.6%	6.4%	R%	R%	0.0%	2374	0.0%	2374
AMH Criminal Justice Liaison and Diversion Service	0.0%	0.0%	3.0%	13.8%	30.3%	22.6%	18.2%	9.1%	R%	R%	R%	0.0%	762	0.0%	762
AMH Refuge / Female PICU	0.0%	0.0%	0.0%	0.0%	R%	R%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	R	0.0%	R
Assertive Outreach (Community and Inpatients)	0.0%	0.0%	0.0%	0.0%	R%	R%	R%	R%	R%	0.0%	0.0%	0.0%	27	0.0%	27
Clinical Neuropsychology	0.0%	R%	R%	0.0%	R%	R%	R%	R%	R%	R%	R%	0.0%	32	0.0%	32
Cognitive Behavioural Psychotherapy	0.0%	0.0%	0.0%	6.6%	23.4%	29.9%	19.3%	15.7%	R%	R%	0.0%	0.0%	197	0.0%	197
Community and Outpatients Forensic / Adult Forensic Secure Inpatients	0.0%	0.0%	0.0%	R%	R%	R%	R%	R%	0.0%	0.0%	0.0%	0.0%	17	0.0%	17
Dynamic Psychotherapy Service	0.0%	0.0%	0.0%	R%	17.5%	21.9%	24.1%	16.8%	R%	R%	0.0%	0.0%	137	0.0%	137
Homeless Service (City)	0.0%	0.0%	0.0%	R%	39.8%	28.7%	18.5%	R%	R%	0.0%	0.0%	0.0%	108	0.0%	108
Huntington's Disease (Community and Inpatients)	0.0%	0.0%	0.0%	R%	R%	R%	R%	R%	R%	R%	R%	0.0%	27	0.0%	27
Learning Disabilities	0.0%	0.0%	0.0%	10.5%	27.5%	22.6%	9.1%	14.2%	9.8%	R%	R%	0.0%	541	0.0%	541
Liaison Psychiatry	0.0%	0.0%	0.0%	R%	16.7%	20.6%	15.8%	25.9%	14.0%	R%	R%	0.0%	228	0.0%	228
Liaison Psychiatry - Chronic Fatigue	0.0%	0.0%	0.0%	R%	46.2%	R%	R%	R%	R%	0.0%	0.0%	0.0%	39	0.0%	39
Liaison Psycho Oncology	0.0%	R%	0.0%	0.0%	R%	15.9%	19.2%	28.6%	18.1%	11.0%	0.0%	R%	182	0.0%	182
LLR Perinatal Mental Health Service	0.0%	0.0%	R%	6.0%	49.4%	40.6%	R%	0.0%	0.0%	0.0%	0.0%	0.0%	773	0.0%	773
Medical Psychology	0.0%	0.0%	0.0%	6.3%	21.5%	22.7%	19.5%	17.6%	7.9%	R%	R%	0.0%	507	0.0%	507
Mental Health Triage Service (Urgent Care Centre and UHL)	R%	R%	8.7%	23.3%	28.0%	14.4%	12.8%	9.8%	2.6%	R%	R%	0.0%	1951	0.0%	1951
METT Centre and Linnaeus Nursery	0.0%	0.0%	0.0%	0.0%	R%	R%	R%	32.7%	R%	0.0%	0.0%	0.0%	49	0.0%	49
MH Inpatient Rehabilitation Service	0.0%	0.0%	0.0%	0.0%	R%	R%	R%	R%	R%	R%	0.0%	0.0%	33	0.0%	33
Personality Disorder Service	0.0%	0.0%	0.0%	R%	44.0%	29.8%	14.9%	R%	R%	0.0%	0.0%	0.0%	141	0.0%	141
Place of Safety Assessment Unit	0.0%	0.0%	0.0%	R%	R%	R%	R%	R%	R%	0.0%	0.0%	0.0%	31	0.0%	31
SPA Acute Assessment and CRHT	0.0%	0.0%	0.0%	8.5%	29.8%	21.6%	17.9%	15.3%	5.3%	R%	R%	0.0%	2074	0.0%	2074

AMH/LD: Adult Mental Health and Learning Disability services (headcount of service users 2019/20); colour coding compares to this benchmark
* percentages calculated by row; total known is the base for the percentage and represents total of known age and gender (females)
† totals for individual service lines will exceed those for the service area overall as individuals may use services in more than one service line
R – Redacted

Table 8: AMH&LD male service users analysed by age and service line, compared against the local population

Service	Age Band (years)*												Total known	Not known	Grand total
	0 to 4	5 to 9	10 to 14	15 to 19	20 to 29	30 to 39	40 to 49	50 to 59	60 to 69	70 to 79	80 to 89	90 +			
Leicester, Leicestershire, and Rutland (2019 mid-year estimate)	6.0%	6.3%	6.2%	6.4%	15.4%	12.2%	12.1%	13.2%	10.5%	7.8%	3.4%	0.5%	547204	0.0%	547204
Adult Mental Health Services and Learning Disabilities Overall	0.0%	R%	1.5%	10.5%	26.6%	21.5%	17.5%	13.7%	6.4%	1.8%	R%	0.0%	7334	0.0%	7334
ADHD Service	0.0%	0.0%	0.0%	19.3%	42.4%	21.7%	11.3%	R%	R%	R%	0.0%	0.0%	337	0.0%	337
Adult General Psychiatry	0.0%	0.0%	0.0%	5.8%	25.4%	23.4%	19.6%	17.7%	7.4%	R%	R%	0.0%	1930	0.0%	1930
AMH Criminal Justice Liaison and Diversion Service	0.0%	0.0%	3.2%	19.8%	28.6%	21.6%	15.5%	7.7%	3.0%	R%	R%	0.0%	1548	0.0%	1548
AMH Refuge / Female PICU	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0	-	0
Assertive Outreach (Community and Inpatients)	0.0%	0.0%	0.0%	0.0%	R%	R%	31.6%	R%	R%	R%	0.0%	0.0%	38	0.0%	38
Clinical Neuropsychology	0.0%	0.0%	R%	R%	R%	R%	R%	18.3%	29.6%	16.9%	R%	0.0%	71	0.0%	71
Cognitive Behavioural Psychotherapy	0.0%	0.0%	0.0%	R%	21.7%	26.1%	24.8%	13.0%	R%	R%	0.0%	0.0%	161	0.0%	161
Community and Outpatients Forensic / Adult Forensic Secure Inpatients	0.0%	0.0%	0.0%	R%	30.9%	32.4%	24.3%	R%	R%	R%	0.0%	0.0%	136	0.0%	136
Dynamic Psychotherapy Service	0.0%	0.0%	0.0%	0.0%	R%	R%	28.9%	R%	R%	0.0%	0.0%	0.0%	45	0.0%	45
Homeless Service (City)	0.0%	0.0%	0.0%	R%	22.9%	31.3%	27.9%	R%	R%	R%	0.0%	0.0%	179	0.0%	179
Huntington's Disease (Community and Inpatients)	0.0%	0.0%	0.0%	0.0%	R%	R%	R%	R%	R%	R%	0.0%	0.0%	27	0.0%	27
Learning Disabilities	0.0%	0.0%	0.0%	11.1%	25.6%	18.6%	12.2%	16.9%	10.1%	R%	R%	0.0%	703	0.0%	703
Liaison Psychiatry	0.0%	0.0%	0.0%	R%	11.7%	R%	28.2%	25.2%	17.0%	R%	0.0%	0.0%	206	0.0%	206
Liaison Psychiatry - Chronic Fatigue	0.0%	0.0%	0.0%	0.0%	R%	R%	R%	R%	R%	R%	0.0%	0.0%	10	0.0%	10
Liaison Psycho Oncology	0.0%	0.0%	0.0%	0.0%	R%	R%	R%	19.4%	24.1%	27.8%	R%	0.0%	108	0.0%	108
LLR Perinatal Mental Health Service	0.0%	0.0%	0.0%	0.0%	0.0%	R%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	R	0.0%	R
Medical Psychology	R%	0.0%	0.0%	6.4%	17.0%	20.0%	17.9%	21.7%	10.2%	R%	R%	0.0%	235	0.0%	235
Mental Health Triage Service (Urgent Care Centre and UHL)	0.0%	R%	3.7%	12.6%	30.9%	21.6%	15.8%	10.7%	3.8%	R%	R%	0.0%	1629	0.0%	1629
METT Centre and Linnaeus Nursery	0.0%	0.0%	0.0%	0.0%	R%	35.3%	R%	32.4%	R%	0.0%	0.0%	0.0%	34	0.0%	34
MH Inpatient Rehabilitation Service	0.0%	0.0%	0.0%	0.0%	24.5%	R%	22.4%	22.4%	R%	0.0%	0.0%	0.0%	49	0.0%	49
Personality Disorder Service	0.0%	0.0%	0.0%	R%	32.6%	30.2%	R%	R%	0.0%	0.0%	0.0%	0.0%	43	0.0%	43
Place of Safety Assessment Unit	0.0%	0.0%	0.0%	R%	R%	21.4%	39.3%	17.9%	R%	0.0%	0.0%	0.0%	56	0.0%	56
SPA Acute Assessment and CRHT	0.0%	0.0%	0.0%	4.8%	30.4%	23.5%	19.6%	14.6%	6.2%	R%	R%	R%	1924	0.0%	1924

AMH/LD: Adult Mental Health and Learning Disability services (headcount of service users 2019/20); colour coding compares to this benchmark
* percentages calculated by row; total known is the base for the percentage and represents total of known age and gender (males)
† totals for individual service lines will exceed those for the service area overall as individuals may use services in more than one service line
R – Redacted

Table 9: AMH&LD service users analysed by ethnicity and service line, compared against the local population

Service	Ethnicity*					Total known	Not known	Grand total
	White	Mixed	Asian British	Black British	Other			
Leicester, Leicestershire, and Rutland (2011 census)	78.4%	2.0%	15.3%	2.4%	1.9%	1017697	0.0%	1017697
Adult Mental Health Services and Learning Disabilities Overall	80.1%	3.0%	12.2%	3.3%	1.4%	11345	27.4%	15633
ADHD Service	91.7%	4.1%	R%	R%	R%	314	45.0%	571
Adult General Psychiatry	80.8%	3.4%	12.2%	2.4%	1.1%	2859	33.6%	4305
AMH Criminal Justice Liaison and Diversion Service	74.5%	4.1%	11.7%	7.6%	2.2%	1947	15.7%	2310
AMH Refuge / Female PICU	R%	0.0%	0.0%	0.0%	0.0%	2	0.0%	2
Assertive Outreach (Community and Inpatients)	66.1%	R%	R%	R%	R%	62	4.6%	65
Clinical Neuropsychology	68.9%	R%	R%	R%	R%	90	12.6%	103
Cognitive Behavioural Psychotherapy	82.1%	R%	12.2%	R%	R%	279	22.1%	358
Community and Outpatients Forensic / Adult Forensic Secure Inpatients	61.0%	R%	16.9%	12.7%	R%	118	22.9%	153
Dynamic Psychotherapy Service	89.5%	R%	R%	R%	0.0%	152	16.5%	182
Homeless Service (City)	76.5%	R%	11.1%	6.8%	R%	234	18.5%	287
Huntington's Disease (Community and Inpatients)	R%	0.0%	R%	0.0%	R%	40	25.9%	54
Learning Disabilities	79.2%	2.4%	15.7%	R%	R%	1058	15.0%	1244
Liaison Psychiatry	78.2%	R%	16.3%	R%	R%	294	32.3%	434
Liaison Psychiatry - Chronic Fatigue	R%	R%	0.0%	R%	0.0%	13	73.5%	49
Liaison Psycho Oncology	89.2%	R%	R%	R%	0.0%	148	49.0%	290
LLR Perinatal Mental Health Service	83.1%	3.3%	9.8%	1.7%	2.2%	697	9.9%	774
Medical Psychology	70.2%	R%	20.2%	R%	R%	248	66.6%	742
Mental Health Triage Service (Urgent Care Centre and UHL)	81.6%	2.2%	11.5%	3.1%	1.5%	2832	20.9%	3580
METT Centre and Linnaeus Nursery	70.7%	0.0%	R%	0.0%	R%	75	9.6%	83
MH Inpatient Rehabilitation Service	60.5%	R%	25.9%	R%	0.0%	81	1.2%	82
Personality Disorder Service	90.4%	R%	R%	R%	R%	157	14.7%	184
Place of Safety Assessment Unit	67.5%	R%	13.8%	R%	R%	80	8.0%	87
SPA Acute Assessment and CRHT	82.1%	2.4%	11.3%	3.1%	1.2%	2977	25.5%	3998

AMH/LD: Adult Mental Health and Learning Disability services (headcount of service users 2019/20); colour coding compares to this benchmark
* percentages calculated by row; total known is the base for the percentage and represents total of known ethnicity (all persons)
† totals for individual service lines will exceed those for the service area overall as individuals may use services in more than one service line
R – Redacted

4.1.3 Service use in Community and Health Services analysed by service line

Table 10: CHS service users analysed by age and service line, compared against the local population

Service	Age Band (years)*												Total known	Not known	Grand total
	0 to 4	5 to 9	10 to 14	15 to 19	20 to 29	30 to 39	40 to 49	50 to 59	60 to 69	70 to 79	80 to 89	90 +			
Leicester, Leicestershire, and Rutland (2019 mid-year estimate)	5.8%	6.2%	6.0%	6.2%	14.6%	12.5%	12.2%	13.2%	10.5%	8.2%	3.9%	0.9%	1100306	0.0%	1100306
Community Health Services Overall	0.1%	0.2%	0.7%	1.8%	5.3%	7.1%	9.3%	14.0%	16.2%	20.0%	18.4%	7.0%	87743	0.0%	87743
City Care Homes Therapy	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	R%	R%	R%	19.0%	43.8%	29.1%	306	0.0%	306
City Reablement Service	0.0%	0.0%	0.0%	0.0%	R%	R%	R%	R%	11.5%	28.5%	37.8%	14.8%	452	0.0%	452
Community Hospitals Inpatient Service	0.0%	0.0%	0.0%	0.0%	0.0%	0.4%	0.6%	3.0%	7.3%	22.5%	44.9%	21.3%	3054	0.0%	3054
Community Nursing / Integrated Therapy and Nursing	0.0%	0.0%	0.0%	0.9%	3.8%	4.2%	5.6%	8.3%	12.6%	21.0%	29.0%	14.6%	19793	0.0%	19793
Community Therapy	0.0%	0.0%	0.0%	0.4%	1.0%	2.1%	4.6%	10.6%	24.2%	40.7%	16.4%		5923	0.0%	5923
Continence Nursing Service	0.0%	0.0%	0.0%	R%	R%	2.9%	4.2%	7.3%	11.0%	21.4%	34.2%	17.1%	5642	0.0%	5642
Heart Failure Service	0.0%	0.0%	0.0%	0.0%	R%	R%	2.6%	6.7%	11.8%	27.2%	39.0%	11.7%	2081	0.0%	2081
Hospice at Home	0.0%	0.0%	0.0%	0.0%	R%	R%	2.3%	5.9%	10.6%	24.1%	34.8%	21.2%	1364	0.0%	1364
Integrated Specialist Community Palliative Care	0.0%	0.0%	0.0%	0.0%	R%	R%	3.5%	8.1%	15.3%	30.2%	31.1%	10.1%	652	0.0%	652
Intensive Community Support (including Locality Decisions Unit)	0.0%	0.0%	0.0%	R%	R%	1.6%	2.9%	5.7%	9.8%	22.7%	37.4%	18.9%	7755	0.0%	7755
Invalid Podiatry	0.0%	0.0%	0.0%	0.0%	0.0%	R%	R%	R%	R%	R%	R%	0.0%	R	0.0%	R
LTC Breathlessness Rehabilitation Service	0.0%	0.0%	0.0%	0.0%	0.0%	R%	R%	11.1%	28.6%	40.8%	16.6%	R%	343	0.0%	343
MHSOP	0.0%	0.0%	0.0%	0.0%	0.2%	0.2%	0.7%	2.5%	11.9%	33.2%	39.3%	11.9%	6011	0.0%	6011
Phlebotomy	0.0%	0.0%	0.0%	0.1%	0.4%	0.6%	1.3%	3.7%	7.6%	20.7%	42.0%	23.7%	13644	0.0%	13644
Physiotherapy	0.0%	0.0%	0.0%	2.3%	8.5%	12.2%	15.0%	20.6%	19.4%	16.1%	5.6%	0.4%	33753	0.0%	33753
Podiatry	0.3%	1.3%	4.4%	4.0%	5.9%	6.6%	9.6%	16.0%	17.7%	19.3%	12.2%	2.7%	14384	0.0%	14384
Rehabilitation	0.0%	0.0%	0.0%	0.0%	0.0%	R%	2.9%	10.0%	25.5%	43.0%	17.1%	R%	730	0.0%	730
Residential Reablement	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	R%	R%	19.3%	48.3%	22.8%	145	0.0%	145
Respiratory Specialist Service	0.0%	0.0%	R%	0.0%	0.0%	R%	3.1%	13.1%	22.4%	37.1%	21.1%	R%	1784	0.0%	1784
Single Point of Access (SPA)	0.0%	0.0%	0.0%	0.2%	1.3%	1.9%	3.2%	6.2%	10.3%	22.7%	36.3%	17.8%	5348	0.0%	5348
Specialist Palliative Care Nurses	0.0%	0.0%	0.0%	0.0%	R%	R%	3.3%	8.6%	17.8%	31.3%	30.5%	7.3%	1239	0.0%	1239
Speech Therapy	0.0%	0.0%	0.0%	0.4%	1.5%	2.4%	4.5%	8.8%	13.5%	23.4%	30.1%	15.4%	5906	0.0%	5906
Stroke & Neuro	0.0%	0.0%	0.0%	0.4%	2.5%	4.8%	7.6%	14.4%	19.8%	25.3%	20.5%	4.7%	2643	0.0%	2643
The Falls Clinic Program	0.0%	0.0%	0.0%	0.0%	R%	0.0%	R%	R%	8.8%	29.5%	46.0%	12.0%	1392	0.0%	1392
Tissue Viability	R%	R%	R%	0.8%	1.6%	2.0%	3.4%	7.4%	11.4%	22.2%	32.7%	18.0%	1920	0.0%	1920

CHS: Community Health Services (headcount of service users 2019/20); colour coding compares to this benchmark
* percentages calculated by row; total known is the base for the percentage and represents total of known age (all persons)
† totals for individual service lines will exceed those for the service area overall as individuals may use services in more than one service line
R – Redacted

Table 11: CHS female service users analysed by age and service line, compared against the local population

Service	Age Band (years)*												Total known	Not known	Grand total
	0 to 4	5 to 9	10 to 14	15 to 19	20 to 29	30 to 39	40 to 49	50 to 59	60 to 69	70 to 79	80 to 89	90 +			
Leicester, Leicestershire, and Rutland (2019 mid-year estimate)	5.5%	6.0%	5.7%	5.9%	13.9%	12.7%	12.2%	13.3%	10.5%	8.5%	4.5%	1.2%	553102	0.0%	553102
Community Health Services Overall	0.0%	0.2%	0.6%	1.5%	5.0%	7.2%	9.5%	14.2%	15.2%	18.8%	19.1%	8.6%	50058	0.0%	50058
City Care Homes Therapy	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	R%	R%	R%	R%	43.8%	34.5%	194	0.0%	194
City Reablement Service	0.0%	0.0%	0.0%	0.0%	R%	R%	R%	R%	10.4%	28.6%	36.1%	16.4%	269	0.0%	269
Community Hospitals Inpatient Service	0.0%	0.0%	0.0%	0.0%	0.0%	R%	R%	2.3%	5.7%	20.5%	45.9%	24.9%	1798	0.0%	1798
Community Nursing / Integrated Therapy and Nursing	0.0%	0.0%	0.0%	0.6%	3.1%	3.9%	5.3%	7.1%	10.7%	18.7%	31.7%	18.7%	10477	0.0%	10477
Community Therapy	0.0%	0.0%	0.0%	0.0%	0.4%	1.0%	2.2%	4.4%	10.3%	23.2%	40.5%	18.0%	3648	0.0%	3648
Continence Nursing Service	0.0%	0.0%	0.0%	R%	R%	3.2%	5.2%	7.5%	10.8%	19.7%	32.7%	19.2%	3758	0.0%	3758
Heart Failure Service	0.0%	0.0%	0.0%	R%	R%	R%	1.9%	4.3%	8.1%	24.9%	42.3%	17.2%	844	0.0%	844
Hospice at Home	0.0%	0.0%	0.0%	0.0%	R%	R%	R%	4.7%	9.5%	20.2%	36.1%	25.9%	726	0.0%	726
Integrated Specialist Community Palliative Care	0.0%	0.0%	0.0%	0.0%	R%	R%	R%	6.8%	14.2%	28.2%	28.8%	16.5%	309	0.0%	309
Intensive Community Support (including Locality Decisions Unit)	0.0%	0.0%	0.0%	R%	R%	1.6%	2.7%	4.5%	8.1%	20.2%	39.4%	22.7%	4401	0.0%	4401
Invalid Podiatry	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	R%	R%	0.0%	0.0%	0.0%	0.0%	R	0.0%	R
LTC Breathlessness Rehabilitation Service	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	R%	R%	27.3%	44.7%	14.3%	R%	161	0.0%	161
MHSOP	0.0%	0.0%	0.0%	0.0%	R%	R%	0.7%	2.1%	10.1%	32.1%	40.2%	14.5%	3521	0.0%	3521
Phlebotomy	0.0%	0.0%	0.0%	0.0%	0.4%	0.5%	1.1%	3.1%	6.2%	18.4%	42.9%	27.4%	8483	0.0%	8483
Physiotherapy	0.0%	0.0%	0.0%	2.0%	8.0%	12.3%	15.1%	21.2%	19.2%	16.0%	5.8%	0.4%	20089	0.0%	20089
Podiatry	0.3%	1.3%	4.0%	3.4%	6.0%	7.1%	10.4%	17.9%	17.0%	17.4%	12.0%	3.3%	7827	0.0%	7827
Rehabilitation	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	R%	12.0%	27.9%	42.9%	13.9%	R%	359	0.0%	359
Residential Reablement	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	R%	R%	R%	49.5%	26.9%	93	0.0%	93
Respiratory Specialist Service	0.0%	0.0%	0.0%	0.0%	0.0%	R%	R%	14.1%	22.9%	35.1%	22.3%	3.0%	878	0.0%	878
Single Point of Access (SPA)	0.0%	0.0%	0.0%	R%	R%	1.9%	3.3%	4.5%	9.4%	19.6%	38.6%	21.3%	3010	0.0%	3010
Specialist Palliative Care Nurses	0.0%	0.0%	0.0%	0.0%	0.0%	R%	R%	7.9%	19.6%	28.4%	30.2%	8.6%	557	0.0%	557
Speech Therapy	0.0%	0.0%	0.0%	R%	R%	2.6%	5.5%	8.4%	11.2%	20.1%	30.7%	19.6%	3008	0.0%	3008
Stroke & Neuro	0.0%	0.0%	0.0%	R%	R%	5.8%	9.2%	13.7%	17.0%	23.1%	20.8%	7.1%	1267	0.0%	1267
The Falls Clinic Program	0.0%	0.0%	0.0%	0.0%	R%	0.0%	R%	R%	10.5%	29.6%	43.0%	12.2%	818	0.0%	818
Tissue Viability	R%	0.0%	R%	R%	1.2%	2.2%	2.8%	5.9%	10.3%	18.7%	34.7%	23.1%	1089	0.0%	1089

CHS: Community Health Services (headcount of service users 2019/20); colour coding compares to this benchmark
* percentages calculated by row; total known is the base for the percentage and represents total of known age and gender (females)
† totals for individual service lines will exceed those for the service area overall as individuals may use services in more than one service line
R – Redacted

Table 12: CHS male service users analysed by age and service line, compared against the local population

Service	Age Band (years)*												Total known	Not known	Grand total
	0 to 4	5 to 9	10 to 14	15 to 19	20 to 29	30 to 39	40 to 49	50 to 59	60 to 69	70 to 79	80 to 89	90 +			
Leicester, Leicestershire, and Rutland (2019 mid-year estimate)	6.0%	6.3%	6.2%	6.4%	15.4%	12.2%	12.1%	13.2%	10.5%	7.8%	3.4%	0.5%	547204	0.0%	547204
Community Health Services Overall	0.1%	0.2%	0.8%	2.2%	5.7%	6.9%	9.0%	13.8%	17.5%	21.6%	17.4%	4.9%	37685	0.0%	37685
City Care Homes Therapy	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	R%	R%	R%	23.2%	43.8%	19.6%	112	0.0%	112
City Reablement Service	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	R%	R%	13.1%	28.4%	40.4%	R%	183	0.0%	183
Community Hospitals Inpatient Service	0.0%	0.0%	0.0%	0.0%	R%	R%	R%	4.1%	9.6%	25.4%	43.4%	16.2%	1256	0.0%	1256
Community Nursing / Integrated Therapy and Nursing	0.0%	0.0%	0.0%	1.2%	4.6%	4.6%	5.9%	9.6%	14.7%	23.5%	26.0%	9.9%	9316	0.0%	9316
Community Therapy	0.0%	0.0%	0.0%	0.0%	R%	R%	1.9%	5.0%	11.2%	25.8%	41.0%	13.7%	2275	0.0%	2275
Continence Nursing Service	0.0%	0.0%	0.0%	R%	R%	2.3%	2.2%	7.0%	11.3%	24.9%	37.3%	12.9%	1884	0.0%	1884
Heart Failure Service	0.0%	0.0%	0.0%	0.0%	R%	R%	R%	8.3%	14.3%	28.8%	36.8%	8.0%	1237	0.0%	1237
Hospice at Home	0.0%	0.0%	0.0%	0.0%	R%	R%	R%	7.2%	11.9%	28.5%	33.4%	15.8%	638	0.0%	638
Integrated Specialist Community Palliative Care	0.0%	0.0%	0.0%	0.0%	R%	R%	R%	9.3%	16.3%	32.1%	33.2%	4.4%	343	0.0%	343
Intensive Community Support (including Locality Decisions Unit)	0.0%	0.0%	0.0%	R%	R%	1.6%	3.2%	7.3%	12.0%	26.1%	34.9%	14.0%	3354	0.0%	3354
Invalid Podiatry	0.0%	0.0%	0.0%	0.0%	0.0%	R%	R%	R%	R%	R%	R%	0.0%	R	0.0%	R
LTC Breathlessness Rehabilitation Service	0.0%	0.0%	0.0%	0.0%	0.0%	R%	R%	R%	29.7%	37.4%	18.7%	R%	182	0.0%	182
MHSOP	0.0%	0.0%	0.0%	0.0%	R%	R%	0.8%	3.1%	14.3%	34.8%	38.2%	8.3%	2490	0.0%	2490
Phlebotomy	0.0%	0.0%	0.0%	R%	R%	0.8%	1.6%	4.8%	9.8%	24.5%	40.4%	17.5%	5161	0.0%	5161
Physiotherapy	0.0%	0.0%	0.0%	2.8%	9.2%	12.0%	14.7%	19.7%	19.6%	16.3%	5.3%	0.4%	13664	0.0%	13664
Podiatry	0.4%	1.3%	4.8%	4.7%	5.8%	6.1%	8.6%	13.7%	18.6%	21.5%	12.5%	2.0%	6557	0.0%	6557
Rehabilitation	0.0%	0.0%	0.0%	0.0%	R%	R%	R%	8.1%	23.2%	43.1%	20.2%	R%	371	0.0%	371
Residential Reablement	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	R%	23.1%	46.2%	R%	52	0.0%	52
Respiratory Specialist Service	0.0%	0.0%	R%	0.0%	0.0%	R%	4.0%	12.0%	21.9%	39.0%	19.9%	R%	906	0.0%	906
Single Point of Access (SPA)	0.0%	0.0%	0.0%	R%	R%	1.8%	3.1%	8.4%	11.5%	26.8%	33.4%	13.3%	2338	0.0%	2338
Specialist Palliative Care Nurses	0.0%	0.0%	0.0%	0.0%	R%	R%	R%	9.1%	16.4%	33.7%	30.8%	6.2%	682	0.0%	682
Speech Therapy	0.0%	0.0%	0.0%	0.6%	1.5%	2.1%	3.6%	9.1%	15.9%	26.8%	29.5%	10.9%	2898	0.0%	2898
Stroke & Neuro	0.0%	0.0%	0.0%	R%	R%	4.0%	6.1%	15.1%	22.2%	27.3%	20.3%	2.4%	1376	0.0%	1376
The Falls Clinic Program	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	R%	R%	6.4%	29.3%	50.2%	11.7%	574	0.0%	574
Tissue Viability	0.0%	R%	R%	R%	2.0%	1.7%	4.2%	9.5%	12.9%	26.7%	30.0%	11.3%	831	0.0%	831

CHS: Community Health Services (headcount of service users 2019/20); colour coding compares to this benchmark
* percentages calculated by row; total known is the base for the percentage and represents total of known age and gender (males)
† totals for individual service lines will exceed those for the service area overall as individuals may use services in more than one service line
R – Redacted

Table 13: CHS service users analysed by ethnicity and service line, compared against the local population

Service	Ethnicity*					Total known	Not known	Grand total
	White	Mixed	Asian British	Black British	Other			
Leicester, Leicestershire, and Rutland (2011 census)	78.4%	2.0%	15.3%	2.4%	1.9%	1017697	0.0%	1017697
Community Health Services Overall	79.9%	1.6%	17.0%	0.9%	0.6%	71870	18.1%	87743
City Care Homes Therapy	88.1%	R%	R%	0.0%	R%	303	1.0%	306
City Reablement Service	61.0%	R%	36.1%	R%	R%	449	0.7%	452
Community Hospitals Inpatient Service	90.5%	0.9%	8.1%	R%	R%	2903	4.9%	3054
Community Nursing / Integrated Therapy and Nursing	82.5%	1.2%	15.1%	0.9%	0.4%	17939	9.4%	19793
Community Therapy	83.6%	1.0%	14.5%	0.6%	0.2%	5743	3.0%	5923
Continence Nursing Service	81.4%	1.4%	16.4%	0.6%	0.3%	5502	2.5%	5642
Heart Failure Service	83.9%	1.0%	14.1%	R%	R%	1980	4.9%	2081
Hospice at Home	89.5%	R%	9.3%	R%	R%	1321	3.2%	1364
Integrated Specialist Community Palliative Care	91.4%	R%	6.2%	R%	R%	593	9.0%	652
Intensive Community Support (including Locality Decisions Unit)	89.0%	0.7%	9.5%	0.6%	0.2%	7397	4.6%	7755
Invalid Podiatry	R%	0.0%	R%	0.0%	0.0%	R	0.0%	R
LTC Breathlessness Rehabilitation Service	R%	R%	R%	0.0%	0.0%	257	25.1%	343
MHSOP	89.6%	0.5%	8.7%	0.9%	0.3%	5652	6.0%	6011
Phlebotomy	87.3%	0.8%	11.2%	0.5%	0.2%	12465	8.6%	13644
Physiotherapy	78.6%	2.1%	17.8%	0.8%	0.8%	26511	21.5%	33753
Podiatry	69.8%	2.3%	25.6%	1.2%	1.1%	10268	28.6%	14384
Rehabilitation	R%	R%	R%	R%	0.0%	589	19.3%	730
Residential Reablement	R%	0.0%	R%	0.0%	0.0%	134	7.6%	145
Respiratory Specialist Service	96.4%	R%	R%	R%	R%	1605	10.0%	1784
Single Point of Access (SPA)	86.7%	0.9%	11.6%	0.5%	0.3%	5035	5.9%	5348
Specialist Palliative Care Nurses	90.0%	R%	8.9%	R%	R%	1194	3.6%	1239
Speech Therapy	83.4%	1.2%	14.2%	0.7%	0.5%	5102	13.6%	5906
Stroke & Neuro	81.4%	1.5%	15.6%	R%	R%	2442	7.6%	2643
The Falls Clinic Program	97.2%	R%	R%	R%	R%	1193	14.3%	1392
Tissue Viability	91.6%	1.1%	6.5%	R%	R%	1817	5.4%	1920

CHS: Community Health Services (headcount of service users 2019/20); colour coding compares to this benchmark

* percentages calculated by row; total known is the base for the percentage and represents total of known ethnicity (all persons)

† totals for individual service lines will exceed those for the service area overall as individuals may use services in more than one service line

R – Redacted

4.1.4 Service use in Families, Young Person and Children's services analysed by service line

Table 14: FYPC service users analysed by age and service line, compared against the local population

Service	Age Band (years)*												Total known	Not known	Grand total
	0 to 4	5 to 9	10 to 14	15 to 19	20 to 29	30 to 39	40 to 49	50 to 59	60 to 69	70 to 79	80 to 89	90 +			
Leicester, Leicestershire, and Rutland (2019 mid-year estimate)	5.8%	6.2%	6.0%	6.2%	14.6%	12.5%	12.2%	13.2%	10.5%	8.2%	3.9%	0.9%	1100306	0.0%	1100306
Families, Young People and Children Services Overall	38.5%	15.1%	14.3%	7.2%	8.5%	7.8%	1.6%	1.3%	1.3%	1.6%	2.0%	1.0%	61750	0.0%	61750
0-19 Healthy Child programme	50.6%	10.2%	11.1%	5.0%	11.5%	10.7%	0.9%	0.0%	0.0%	0.0%	0.0%	0.0%	39086	0.0%	39086
Audiology	58.2%	37.1%	4.1%	0.6%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	3721	0.0%	3721
CAMHS	1.4%	11.9%	47.0%	39.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	4209	0.0%	4209
Child And Family Support Service (CAFSS)	R%	45.6%	26.6%	R%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	79	0.0%	79
Childrens Occupational Therapy	26.2%	49.9%	19.6%	4.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	939	0.0%	939
Childrens Phlebotomy	24.5%	35.9%	32.4%	7.2%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	7088	0.0%	7088
Childrens Physiotherapy	73.9%	12.9%	R%	R%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	272	0.0%	272
Childrens Respiratory Physiotherapy	38.1%	27.4%	R%	R%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	84	0.0%	84
Childrens SALT	69.3%	22.4%	7.0%	1.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	2643	0.0%	2643
Diana Childrens Service	31.8%	26.9%	24.4%	16.9%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	803	0.0%	803
Dietetics - Adult /Integrated Weight Management	R%	5.9%	10.9%	1.4%	6.4%	12.2%	16.8%	20.4%	17.2%	7.3%	R%	0.0%	990	0.0%	990
Eating Disorders Service	0.0%	0.0%	0.0%	22.5%	44.9%	18.1%	9.1%	R%	R%	0.0%	0.0%	0.0%	276	0.0%	276
LLR Home Visit Immunisation Service	R%	0.0%	65.3%	R%	R%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	75	0.0%	75
LNDS & HENS	14.1%	4.5%	2.9%	2.5%	5.5%	5.6%	5.9%	8.5%	9.1%	13.5%	18.3%	9.7%	6574	0.0%	6574
Looked After Children	R%	21.0%	30.1%	30.4%	R%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1536	0.0%	1536
Paediatric Medical Services	28.4%	48.9%	21.5%	1.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	2078	0.0%	2078
PIER	0.0%	0.0%	R%	17.5%	40.1%	21.2%	11.9%	6.7%	R%	0.0%	0.0%	0.0%	481	0.0%	481
Special Educational Needs and Disabilities	R%	0.0%	R%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	R	0.0%	R
Travelling Families Services	30.2%	14.2%	10.4%	R%	12.3%	10.4%	R%	R%	R%	R%	0.0%	0.0%	106	0.0%	106

FYPC: Families, Young People and Children's Services (headcount of service users 2019/20); colour coding compares to this benchmark

* percentages calculated by row; total known is the base for the percentage and represents total of known age (all persons)

† totals for individual service lines will exceed those for the service area overall as individuals may use services in more than one service line

R – Redacted

Table 15: FYPC female service users analysed by age and service line, compared against the local population

Service	Age Band (years)*												Total known	Not known	Grand total
	0 to 4	5 to 9	10 to 14	15 to 19	20 to 29	30 to 39	40 to 49	50 to 59	60 to 69	70 to 79	80 to 89	90 +			
Leicester, Leicestershire, and Rutland (2019 mid-year estimate)	5.5%	6.0%	5.7%	5.9%	13.9%	12.7%	12.2%	13.3%	10.5%	8.5%	4.5%	1.2%	553102	0.0%	553102
Families, Young People and Children Services Overall	30.8%	11.4%	12.7%	7.7%	14.3%	13.1%	2.2%	1.4%	1.3%	1.5%	2.2%	1.4%	34715	0.0%	34715
0-19 Healthy Child programme	39.1%	7.5%	9.7%	5.4%	19.2%	17.7%	1.5%	0.0%	0.0%	0.0%	0.0%	0.0%	23454	0.0%	23454
Audiology	48.6%	45.6%	4.9%	0.9%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1394	0.0%	1394
CAMHS	0.9%	8.3%	45.3%	45.6%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	2232	0.0%	2232
Child And Family Support Service (CAFSS)	R%	56.4%	R%	R%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	39	0.0%	39
Childrens Occupational Therapy	27.4%	45.5%	20.7%	6.4%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	299	0.0%	299
Childrens Phlebotomy	20.8%	33.4%	36.3%	9.5%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	3458	0.0%	3458
Childrens Physiotherapy	77.0%	12.7%	R%	R%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	126	0.0%	126
Childrens Respiratory Physiotherapy	40.5%	R%	R%	R%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	37	0.0%	37
Childrens SALT	67.8%	23.2%	6.9%	R%	R%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	829	0.0%	829
Diana Childrens Service	34.3%	27.3%	24.8%	13.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	315	0.0%	315
Dietetics - Adult /Integrated Weight Management	R%	4.3%	6.4%	R%	7.2%	13.9%	18.9%	22.0%	19.8%	5.5%	R%	0.0%	656	0.0%	656
Eating Disorders Service	0.0%	0.0%	0.0%	21.7%	45.8%	18.2%	8.7%	R%	R%	0.0%	0.0%	0.0%	253	0.0%	253
LLR Home Visit Immunisation Service	R%	0.0%	66.0%	R%	R%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	47	0.0%	47
LNDS & HENS	10.6%	2.8%	1.7%	2.8%	6.9%	6.4%	6.4%	8.3%	8.3%	12.6%	20.6%	12.7%	3754	0.0%	3754
Looked After Children	R%	21.6%	30.1%	29.3%	R%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	661	0.0%	661
Paediatric Medical Services	30.7%	44.6%	22.8%	1.9%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	527	0.0%	527
PIER	0.0%	0.0%	R%	16.8%	35.2%	20.4%	11.7%	R%	R%	0.0%	0.0%	0.0%	196	0.0%	196
Special Educational Needs and Disabilities	R%	0.0%	R%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	R	0.0%	R
Travelling Families Services	28.8%	R%	R%	R%	20.3%	R%	R%	R%	0.0%	R%	0.0%	0.0%	59	0.0%	59

FYPC: Families, Young People and Children's Services (headcount of service users 2019/20); colour coding compares to this benchmark
* percentages calculated by row; total known is the base for the percentage and represents total of known age and gender (females)
† totals for individual service lines will exceed those for the service area overall as individuals may use services in more than one service line
R – Redacted

Table 16: FYPC male service users analysed by age and service line, compared against the local population

Service	Age Band (years)*												Total known	Not known	Grand total
	0 to 4	5 to 9	10 to 14	15 to 19	20 to 29	30 to 39	40 to 49	50 to 59	60 to 69	70 to 79	80 to 89	90 +			
Leicester, Leicestershire, and Rutland (2019 mid-year estimate)	6.0%	6.3%	6.2%	6.4%	15.4%	12.2%	12.1%	13.2%	10.5%	7.8%	3.4%	0.5%	547204	0.0%	547204
Families, Young People and Children Services Overall	48.4%	19.7%	16.3%	6.6%	1.0%	0.9%	0.8%	1.2%	1.2%	1.7%	1.6%	0.6%	27034	0.0%	27034
0-19 Healthy Child programme	67.8%	14.4%	13.2%	4.4%	0.1%	0.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	15631	0.0%	15631
Audiology	63.9%	32.1%	3.6%	0.5%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	2327	0.0%	2327
CAMHS	2.0%	16.0%	48.9%	33.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1977	0.0%	1977
Child And Family Support Service (CAFSS)	R%	35.0%	32.5%	R%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	40	0.0%	40
Childrens Occupational Therapy	25.6%	52.0%	19.1%	3.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	640	0.0%	640
Childrens Phlebotomy	28.1%	38.2%	28.7%	5.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	3630	0.0%	3630
Childrens Physiotherapy	71.2%	13.0%	R%	R%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	146	0.0%	146
Childrens Respiratory Physiotherapy	36.2%	31.9%	R%	R%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	47	0.0%	47
Childrens SALT	70.0%	22.1%	7.0%	0.9%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1814	0.0%	1814
Diana Childrens Service	30.1%	26.6%	24.2%	19.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	488	0.0%	488
Dietetics - Adult /Integrated Weight Management	R%	9.0%	19.8%	R%	4.8%	9.0%	12.6%	17.4%	12.0%	10.8%	R%	0.0%	334	0.0%	334
Eating Disorders Service	0.0%	0.0%	0.0%	R%	R%	R%	R%	R%	0.0%	0.0%	0.0%	0.0%	23	0.0%	23
LLR Home Visit Immunisation Service	R%	0.0%	64.3%	R%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	28	0.0%	28
LNDS & HENS	18.7%	6.7%	4.4%	2.2%	3.5%	4.6%	5.2%	8.8%	10.3%	14.8%	15.2%	5.6%	2820	0.0%	2820
Looked After Children	R%	20.5%	30.2%	31.2%	R%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	875	0.0%	875
Paediatric Medical Services	27.6%	50.4%	21.0%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1551	0.0%	1551
PIER	0.0%	0.0%	R%	17.9%	43.5%	21.8%	11.9%	R%	R%	0.0%	0.0%	0.0%	285	0.0%	285
Special Educational Needs and Disabilities	R%	0.0%	R%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	R	0.0%	R
Travelling Families Services	31.9%	R%	R%	R%	R%	R%	R%	R%	R%	R%	0.0%	0.0%	47	0.0%	47

FYPC: Families, Young People and Children's Services (headcount of service users 2019/20); colour coding compares to this benchmark
* percentages calculated by row; total known is the base for the percentage and represents total of known age and gender (males)
† totals for individual service lines will exceed those for the service area overall as individuals may use services in more than one service line
R – Redacted

Table 17: FYPC service users analysed by ethnicity and service line, compared against the local population

Service	Ethnicity*					Total known	Not known	Grand total
	White	Mixed	Asian British	Black British	Other			
Leicester, Leicestershire, and Rutland (2011 census)	78.4%	2.0%	15.3%	2.4%	1.9%	1017697	0.0%	1017697
Families, Young People and Children Services Overall	64.9%	6.2%	24.5%	2.4%	2.0%	53666	13.1%	61750
0-19 Healthy Child programme	64.8%	6.7%	24.1%	2.5%	2.0%	34867	10.8%	39086
Audiology	69.2%	6.0%	21.1%	2.1%	1.6%	3411	8.3%	3721
CAMHS	83.6%	4.9%	8.6%	1.4%	1.6%	3400	19.2%	4209
Child And Family Support Service (CAFSS)	72.4%	R%	R%	R%	R%	76	3.8%	79
Childrens Occupational Therapy	77.1%	6.1%	13.5%	1.4%	1.9%	805	14.3%	939
Childrens Phlebotomy	37.6%	7.0%	49.0%	3.1%	3.3%	5894	16.8%	7088
Childrens Physiotherapy	69.4%	R%	22.0%	R%	R%	245	9.9%	272
Childrens Respiratory Physiotherapy	57.1%	R%	27.3%	R%	0.0%	77	8.3%	84
Childrens SALT	69.2%	6.9%	19.6%	2.7%	1.6%	2352	11.0%	2643
Diana Childrens Service	58.4%	6.2%	28.4%	3.9%	3.1%	675	15.9%	803
Dietetics - Adult /Integrated Weight Management	44.3%	5.9%	43.7%	4.1%	1.9%	774	21.8%	990
Eating Disorders Service	86.4%	R%	7.8%	R%	R%	206	25.4%	276
LLR Home Visit Immunisation Service	R%	R%	R%	0.0%	0.0%	51	32.0%	75
LNDS & HENS	78.3%	2.9%	16.7%	1.3%	0.8%	5678	13.6%	6574
Looked After Children	74.4%	9.6%	10.4%	4.3%	1.3%	1408	8.3%	1536
Paediatric Medical Services	71.7%	7.8%	16.4%	2.6%	1.5%	1761	15.3%	2078
PIER	59.0%	5.7%	23.4%	8.7%	3.3%	334	30.6%	481
Special Educational Needs and Disabilities	R%	0.0%	0.0%	0.0%	0.0%	R	60.0%	R
Travelling Families Services	R%	R%	0.0%	0.0%	R%	83	21.7%	106

FYPC: Families, Young People and Children's Services (headcount of service users 2019/20); colour coding compares to this benchmark
* percentages calculated by row; total known is the base for the percentage and represents total of known ethnicity (all persons)
† totals for individual service lines will exceed those for the service area overall as individuals may use services in more than one service line
R – Redacted

4.1.5   Service use in the All Age Liaison service analysed by service line

Table 18: All Age Liaison service users analysed by age and service line, compared against the local population

Service	Age Band (years)*												Total known	Not known	Grand total
	0 to 4	5 to 9	10 to 14	15 to 19	20 to 29	30 to 39	40 to 49	50 to 59	60 to 69	70 to 79	80 to 89	90 +			
Leicester, Leicestershire, and Rutland (2019 mid-year estimate)	5.8%	6.2%	6.0%	6.2%	14.6%	12.5%	12.2%	13.2%	10.5%	8.2%	3.9%	0.9%	1100306	0.0%	1100306
All Age Liaison	0.5%	1.4%	6.2%	13.8%	21.9%	14.7%	12.4%	10.4%	5.3%	6.2%	5.4%	1.9%	5474	0.0%	5474
SDIP 1 Hour Service	0.0%	R%	6.5%	18.4%	29.3%	17.7%	14.1%	10.2%	3.1%	0.4%	R%	0.0%	3580	0.0%	3580
SDIP 14 Hour Service	1.3%	3.4%	5.6%	5.2%	8.4%	9.6%	9.4%	11.1%	9.7%	16.3%	14.8%	5.3%	1979	0.0%	1979

AAL: All Age Liaison (headcount of service users 2019/20); colour coding compares to this benchmark
* percentages calculated by row; total known is the base for the percentage and represents total of known age (all persons)
† totals for individual service lines will exceed those for the service area overall as individuals may use services in more than one service line
R – Redacted

Table 19: All Age Liaison female service users analysed by age and service line, compared against the local population

Service	Age Band (years)*												Total known	Not known	Grand total
	0 to 4	5 to 9	10 to 14	15 to 19	20 to 29	30 to 39	40 to 49	50 to 59	60 to 69	70 to 79	80 to 89	90 +			
Leicester, Leicestershire, and Rutland (2019 mid-year estimate)	5.5%	6.0%	5.7%	5.9%	13.9%	12.7%	12.2%	13.3%	10.5%	8.5%	4.5%	1.2%	553102	0.0%	553102
All Age Liaison Overall	0.5%	1.2%	7.1%	16.9%	21.4%	13.1%	11.6%	10.2%	4.4%	5.5%	5.7%	2.4%	3062	0.0%	3062
SDIP 1 Hour Service	R%	R%	8.7%	23.3%	28.0%	14.4%	12.8%	9.8%	2.6%	R%	R%	0.0%	1951	0.0%	1951
SDIP 14 Hour Service	1.3%	3.0%	4.4%	5.7%	10.3%	11.0%	9.2%	11.1%	8.3%	14.0%	15.3%	6.3%	1151	0.0%	1151

AAL: All Age Liaison (headcount of service users 2019/20); colour coding compares to this benchmark
* percentages calculated by row; total known is the base for the percentage and represents total of known age (all persons)
† totals for individual service lines will exceed those for the service area overall as individuals may use services in more than one service line
R – Redacted

Table 20: All Age Liaison male service users analysed by age and service line, compared against the local population

Service	Age Band (years)*												Total known	Not known	Grand total
	0 to 4	5 to 9	10 to 14	15 to 19	20 to 29	30 to 39	40 to 49	50 to 59	60 to 69	70 to 79	80 to 89	90 +			
Leicester, Leicestershire, and Rutland (2019 mid-year estimate)	6.0%	6.3%	6.2%	6.4%	15.4%	12.2%	12.1%	13.2%	10.5%	7.8%	3.4%	0.5%	547204	0.0%	547204
All Age Liaison Overall	0.5%	1.6%	4.9%	10.0%	22.6%	16.7%	13.5%	10.7%	6.4%	7.0%	4.9%	1.3%	2412	0.0%	2412
SDIP 1 Hour Service	0.0%	R%	3.7%	12.6%	30.9%	21.6%	15.8%	10.7%	3.8%	R%	R%	0.0%	1629	0.0%	1629
SDIP 14 Hour Service	1.3%	4.0%	7.1%	4.5%	5.8%	7.5%	9.7%	11.0%	11.7%	19.4%	14.1%	3.9%	828	0.0%	828

AAL: All Age Liaison (headcount of service users 2019/20); colour coding compares to this benchmark
* percentages calculated by row; total known is the base for the percentage and represents total of known age (all persons)
† totals for individual service lines will exceed those for the service area overall as individuals may use services in more than one service line
R – Redacted

Table 21: All Age Liaison service users analysed by ethnicity and service line, compared against the local population

Service	Ethnicity*					Total known	Not known	Grand total
	White	Mixed	Asian British	Black British	Other			
Leicester, Leicestershire, and Rutland (2011 census)	78.4%	2.0%	15.3%	2.4%	1.9%	1017697	0.0%	1017697
All Age Liaison Overall	82.7%	2.1%	11.4%	2.6%	1.1%	4195	23.4%	5474
SDIP 1 Hour Service	81.6%	2.2%	11.5%	3.1%	1.5%	2832	20.9%	3580
SDIP 14 Hour Service	84.6%	1.8%	11.5%	R%	R%	1437	27.4%	1979

AAL: All Age Liaison (headcount of service users 2019/20); colour coding compares to this benchmark
* percentages calculated by row; total known is the base for the percentage and represents total of known age (all persons)
† totals for individual service lines will exceed those for the service area overall as individuals may use services in more than one service line
R – Redacted

4.2 Episodes of Restraint, Chemical Restraint, Seclusion, and Mental Health Act use amongst users of adult mental health services

In 2019/20, compared to White service users in AMH/LD (Table 22):
- BME service users were 2.1 times more likely to be subjected to restraint, with Black British service users 4.1 times more likely to be subjected to restraint
- BME service users were 1.7 times more likely to be subjected to chemical restraint, with Black British service users 2.6 times more likely to be subjected to chemical restraint
- BME service users were 3.0 times more likely to be subjected to seclusion, with Black British service users 6.4 times more likely to be subjected to seclusion
- BME service users were 1.7 times more likely to be detained under the Mental Health Act (excluding Community Treatment Orders), with Black British service users 2.4 times more likely to be detained under the Mental Health Act (excluding Community Treatment Orders)
- BME service users were 1.7 times more likely to be detained under the Mental Health Act (including Community Treatment Orders), with Black British service users 2.4 times more likely to be detained under the Mental Health Act (including Community Treatment Orders)

In 2019/20, compared to White people in the local area population (Leicester, Leicestershire, and Rutland) (Table 22):
- BME service users were 1.5 times more likely to be detained under the Mental Health Act (excluding Community Treatment Orders), with Black British service users 3.2 times more likely to be detained under the Mental Health Act (excluding Community Treatment Orders)
- BME service users were 1.6 times more likely to be detained under the Mental Health Act (including Community Treatment Orders), with Black British service users 3.3 times more likely to be detained under the Mental Health Act (including Community Treatment Orders)

Differences between demographic groups in the likelihood of each type of episode (the likelihood of a service user experiencing at least one episode of the given type in the financial year) were assessed using likelihood ratios. The categorised degree of difference (small, medium or large) followed conventions applied in the social and medical sciences, and was based on the size of the likelihood ratio.

	Reference benchmark (White people)
	A group with a lower likelihood of experiencing the episode type to a large degree, compared to the reference benchmark
	A group with a lower likelihood of experiencing the episode type to a medium degree, compared to the reference benchmark
	A group with a lower likelihood of experiencing the episode type to a small degree, compared to the reference benchmark
	A group with a similar likelihood of experiencing the episode type, compared to the reference benchmark
	A group with a higher likelihood of experiencing the episode type to a small degree, compared to the reference benchmark
	A group with a higher likelihood of experiencing the episode type to a medium degree, compared to the reference benchmark
	A group with a higher likelihood of experiencing the episode type to a large degree, compared to the reference benchmark

Table 22: The likelihood of being subject to restraint, chemical restraint, seclusion or detention under the Mental Health Act, amongst users of Adult Mental Health services, analysed by ethnicity

		Ethnic Group			
		White	BME overall	Asian British	Black British
Episode type	Restraint (percentage calculated out of AMH/LD service users)	2.0% (186/9088)	4.3% (97/2257)	3.8% (52/1382)	8.4% (32/379)
	Chemical restraint (percentage calculated out of AMH/LD service users)	2.0% (182/9088)	3.4% (77/2257)	3.6% (50/1382)	5.3% (20/379)
	Seclusion (percentage calculated out of AMH/LD service users)	0.3% (30/9088)	1.0% (22/2257)	R% (R/1382)	R% (R/379)
	MHA use excluding Community Treatment Orders (percentage calculated out of AMH/LD service users)	6.2% (561/9088)	10.4% (235/2257)	10.1% (140/1382)	14.5% (55/379)
	MHA use including Community Treatment Orders (percentage calculated out of AMH/LD service users)	6.3% (570/9088)	10.9% (247/2257)	10.6% (147/1382)	15.3% (58/379)
	MHA use excluding Community Treatment Orders (percentage calculated out of local population*)	0.07% (561/797704)	0.11% (235/219993)	0.09% (140/155740)	0.22% (55/24623)
	MHA use including Community Treatment Orders (percentage calculated out of local population*)	0.07% (570/797704)	0.11% (247/219993)	0.09% (147/155740)	0.24% (58/24623)

MHA: Mental Health Act
AMH/LD: Adult Mental Health and Learning Disability services (headcount of service users 2019/20); colour coding compares to benchmark
* local population estimates, Leicester, Leicestershire, Rutland, 2011 Census
R – Redacted

4.3 Disorder types and Health of Nation Outcome Scores amongst users of adult mental health services

Disorder types and Health of Nation Outcome Scores (HoNOS) were analysed by age, ethnicity, and gender for users of adult mental health services in 2019/20, based on the most recent assessment in 2019/20, to give insight into how the difficulties and problems faced by service users vary by demographic group. HoNOS scores provide clinician rated measures of the presence and degree of problems experienced by a service user across several domains. Service users are then clustered into categories on the basis of their HoNOS scores in each domain:

- Variance
- Common Mental Health Problems (Low Severity)
- Common Mental Health Problems
- Non-Psychotic (Moderate Severity)
- Non-Psychotic (Severe)
- Non-Psychotic Disorders (Very Severe)
- Non-Psychotic Disorder of Over-Valued Ideas
- Enduring Non-Psychotic Disorders (High Disability)
- Non-Psychotic Chaotic and Challenging Disorders

- First Episode Psychosis (With/Without Manic Features)
- Ongoing Recurrent Psychosis (Low Symptoms)
- Ongoing or Recurrent Psychosis (High Disability)
- Ongoing or Recurrent Psychosis (High Symptom and Disability)
- Psychotic Crisis
- Severe Psychotic Depression
- Psychosis and Affective Disorder (High Substance Misuse and Engagement)
- Psychosis and Affective Disorder – Difficult to Engage
- Cognitive Impairment (Low Need)
- Cognitive Impairment or Dementia Complicated (Moderate Need)
- Cognitive Impairment or Dementia Complicated (High Need)
- Cognitive impairment or Dementia (High Physical or Engagement Needs)

Overrepresentation or underrepresentation of service users of a protected characteristic subgroup (for example a given ethnic group or age group) in each HoNOS cluster was assessed for the period 1st April 2019 to 31st March 2020 relative to that subgroup's representation amongst all service users with a HoNOS score (Fisher's Exact Tests, α = .05, followed by *post-hoc* analyses of standardised residuals with the Bonferroni correction applied). Statistically significant deviations from proportional representation are flagged in the tables of analysis:

	Reference benchmark against which overrepresentation or underrepresentation is evaluated (representation amongst all service users with a HoNOS score)
	A group that is overrepresented to a large degree in the given HoNOS cluster when compared to its level of representation in the reference benchmark
	A group that is overrepresented to a medium degree in the given HoNOS cluster when compared to its level of representation in the reference benchmark
	A group that is overrepresented to a small degree in the given HoNOS cluster when compared to its level of representation in the reference benchmark
	A group that is proportionately represented in the given HoNOS cluster when compared to its level of representation in the reference benchmark
	A group that is underrepresented to a small degree in the given HoNOS cluster when compared to its level of representation in the reference benchmark
	A group that is underrepresented to a medium degree in the given HoNOS cluster when compared to its level of representation in the reference benchmark
	A group that is underrepresented to a large degree in the given HoNOS cluster when compared to its level of representation in the reference benchmark

(Essentially, yellows/oranges/reds indicate overrepresentation and greens indicate underrepresentation.)

4.3.1 Disorder type HoNOS cluster

Age:
- amongst adult mental health service users with a HoNOS assessment, broadly,
  - people aged 50 to 74 years old were overrepresented amongst people with non-psychotic disorders of over-valued ideas;
  - people aged 75 years old and over were overrepresented amongst those with a first episode of psychosis, although, people aged 30 to 49 years old were overrepresented amongst those with ongoing or recurrent psychoses, or psychotic crises;
  - people aged 30 to 49 years old were overrepresented amongst those with psychosis and affective disorder involving high substance misuse and engagement, whilst people aged 29 years and under and people aged 30 to 49 years old were overrepresented amongst those with psychosis and affective disorder with a "difficult to engage" classification;
  - people aged 29 years old and under were overrepresented amongst those with "low need" cognitive impairment or dementia, whilst those aged 75 years old and over were overrepresented amongst those with "moderate need" cognitive impairment or dementia (Table 23).

Ethnicity:
- amongst adult mental health service users with a HoNOS assessment, broadly,
- BME people (especially Asian British) were overrepresented amongst those with "low need" cognitive impairment or dementia, especially in the 30 to 49 years old and 50 to 74 years old age bands (Table 24).

Gender:
- amongst adult mental health service users with a HoNOS assessment, there were no statistically significant differences between men and women, either overall or within a specific age group (Table 25).

Table 23: HoNOS cluster by age band

Age Band (years)	Overall	Variance	Common Mental Health Problems		Non-Psychotic						Psychotic First Episode	Ongoing / Recurrent			Crisis	Severe Psychotic Depression	Psychosis and Affective Disorder		Cognitive Impairment / Dementia			
			Low Severity	Other	Moderate Severity	Severe	Very Severe	Over-Valued Ideas	Enduring with High Disability	Chaotic and Challenging	First Episode	Low Symptoms	High Disability	High Symptoms and Disability	Crisis	Severe Psychotic Depression	High Substance Misuse and Engagement	Difficult to Engage	Low Need	Moderate Need	High Need	High Physical or Engagement Needs
29 and under	17.2%	14.8%	19.1%	13.3%	14.6%	17.5%	20.0%	13.7%	15.4%	14.1%	16.8%	13.8%	12.9%	13.5%	18.7%	20.5%	20.2%	27.8%	26.5%	15.8%	14.7%	22.8%
30 to 49	25.5%	13.5%	20.5%	17.0%	22.4%	21.0%	19.5%	17.2%	24.8%	26.7%	13.8%	36.8%	44.4%	42.1%	41.0%	24.7%	49.7%	44.9%	22.4%	22.8%	25.4%	21.1%
50 to 74	27.2%	27.1%	32.1%	26.6%	29.3%	29.5%	29.9%	40.7%	28.1%	29.7%	29.4%	27.6%	26.8%	25.6%	20.1%	19.2%	16.9%	14.4%	23.9%	25.6%	26.6%	21.5%
75 and over	30.2%	44.5%	28.4%	43.1%	33.6%	31.9%	30.7%	28.4%	31.7%	29.5%	40.0%	21.8%	15.8%	18.8%	20.1%	35.6%	13.1%	13.0%	27.3%	35.8%	33.3%	34.6%
Total Known	13067	155	215	218	1312	2137	411	204	862	694	428	725	612	394	134	73	183	216	1364	1794	708	228
Not Known	1.8%	2.5%	1.8%	0.9%	1.9%	1.8%	1.0%	1.9%	1.5%	1.8%	1.2%	1.2%	2.2%	1.7%	0.7%	0.0%	1.1%	1.8%	1.5%	2.4%	1.5%	2.6%
Grand Total	13300	159	219	220	1338	2176	415	208	875	707	433	734	626	401	135	73	185	220	1385	1838	719	234

Percentages calculated by column
Overall; total of known age

Table 24: HoNOS cluster by ethnicity, all ages and within age bands

Age Band (years)	Ethnicity	Overall	Common Mental Health Problems			Non-Psychotic						Psychotic									Cognitive Impairment / Dementia			
			Variance	Low Severity	Other	Moderate Severity	Severe	Very Severe	Over-Valued Ideas	Enduring with High Disability	Chaotic and Challenging	First Episode	Low Symptoms	High Disability	High Symptoms and Disability	Crisis	Severe Psychotic Depression	High Substance Misuse and Engagement	Difficult to Engage	Low Need	Moderate Need	High Need	High Physical or Engagement Needs
All Ages	White	**83.7%**	85.9%	84.9%	85.9%	82.2%	81.7%	84.0%	83.6%	85.9%	86.3%	84.1%	86.5%	90.5%	87.4%	84.9%	R%	88.0%	83.1%	73.9%	84.8%	87.0%	86.2%
	BME Overall	16.3%	14.1%	15.1%	14.1%	17.8%	18.3%	16.0%	16.4%	14.1%	13.7%	15.9%	13.5%	9.5%	12.6%	15.1%	R%	12.0%	16.9%	26.1%	15.2%	13.0%	13.8%
	Asian British	11.4%	R%	R%	R%	12.8%	13.3%	10.0%	R%	8.8%	10.7%	11.1%	8.2%	6.0%	7.0%	R%	R%	R%	10.2%	19.2%	10.9%	9.3%	R%
	Black British	2.2%	R%	R%	R%	2.7%	2.4%	R%	R%	R%	R%	R%	R%	R%	R%	R%	R%	R%	R%	3.3%	1.9%	1.8%	R%
	Mixed	1.9%	R%	R%	R%	R%	1.6%	R%	R%	2.8%	R%	R%	2.6%	R%	R%	R%	R%	R%	R%	2.2%	1.6%	R%	R%
	Other	0.8%	R%	0.0%	R%	R%	0.9%	R%	R%	R%	R%	R%	R%	0.0%	0.0%	R%	R%	R%	R%	1.3%	0.8%	R%	R%
	Total Known	**11240**	**142**	**186**	**198**	**1143**	**1829**	**351**	**177**	**753**	**614**	**378**	**613**	**515**	**341**	**106**	**69**	**150**	**177**	**1128**	**1551**	**616**	**203**
	Not Known	15.5%	10.7%	15.1%	10.0%	14.6%	15.9%	15.4%	14.9%	13.9%	13.2%	12.7%	16.5%	17.7%	15.0%	21.5%	5.5%	18.9%	19.5%	18.6%	15.6%	14.3%	13.2%
	Grand Total	13300	159	219	220	1338	2176	415	208	875	707	433	734	626	401	135	73	185	220	1385	1838	719	234

Percentages calculated by column

Overall; total of known ethnicity, all ages or within age band

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Table 24 is continued overleaf …

Table 24 continued: HoNOS cluster by ethnicity, all ages and within age bands

Age Band (years)	Ethnicity	Overall	Variance	Common Mental Health Problems		Non-Psychotic							Psychotic — Ongoing / Recurrent					Psychosis and Affective Disorder		Cognitive Impairment / Dementia			
				Low Severity	Other	Moderate Severity	Severe	Very Severe	Over-Valued Ideas	Enduring with High Disability	Chaotic and Challenging	First Episode	Low Symptoms	High Disability	High Symptoms and Disability	Crisis	Severe Psychotic Depression	High Substance Misuse and Engagement	Difficult to Engage	Low Need	Moderate Need	High Need	High Physical or Engagement Needs
29 and under	White	**77.8%**	R%	R%	R%	72.5%	74.9%	72.1%	R%	81.4%	77.5%	79.7%	79.2%	R%	R%	R%	R%	R%	78.7%	72.8%	81.5%	83.3%	75.6%
	BME Overall	22.2%	R%	R%	R%	27.5%	25.1%	27.9%	R%	18.6%	22.5%	20.3%	20.8%	R%	R%	R%	R%	R%	21.3%	27.2%	18.5%	16.7%	24.4%
	Asian British	11.9%	R%	R%	R%	14.8%	13.9%	R%	R%	R%	R%	R%	R%	R%	R%	R%	R%	R%	R%	14.2%	12.7%	R%	R%
	Black British	4.1%	R%	R%	R%	R%	R%	R%	R%	R%	R%	R%	R%	0.0%	0.0%	R%	R%	R%	R%	6.5%	R%	R%	R%
	Mixed	4.3%	0.0%	R%	0.0%	R%	4.9%	R%	R%	R%	R%	R%	R%	R%	R%	R%	0.0%	0.0%	R%	R%	R%	R%	R%
	Other	1.8%	0.0%	0.0%	R%	R%	R%	R%	R%	R%	R%	R%	0.0%	0.0%	0.0%	0.0%	0.0%	R%	R%	R%	R%	0.0%	0.0%
	Total Known	**1679**	18	33	21	149	267	61	18	102	80	59	77	61	38	19	13	31	47	261	205	78	41
	Not Known	25.1%	21.7%	19.5%	27.6%	22.4%	28.8%	25.6%	35.7%	23.3%	18.4%	18.1%	23.0%	22.8%	28.3%	24.0%	13.3%	16.2%	21.7%	27.7%	27.8%	25.0%	21.2%
	Grand Total	2243	23	41	29	192	375	82	28	133	98	72	100	79	53	25	15	37	60	361	284	104	52
30 to 49	White	78.3%	R%	R%	R%	69.8%	75.6%	79.1%	R%	76.2%	82.1%	R%	82.4%	89.5%	85.0%	R%	R%	85.7%	75.3%	62.1%	78.8%	83.4%	R%
	BME Overall	21.7%	R%	R%	R%	30.2%	24.4%	20.9%	R%	23.8%	17.9%	R%	17.6%	10.5%	15.0%	R%	R%	14.3%	24.7%	37.9%	21.2%	16.6%	R%
	Asian British	14.0%	R%	R%	R%	19.1%	17.0%	R%	R%	12.5%	R%	R%	11.4%	R%	7.9%	R%	R%	R%	R%	26.0%	13.0%	R%	R%
	Black British	3.0%	0.0%	R%	R%	6.2%	R%	R%	R%	R%	R%	0.0%	R%	R%	R%	R%	R%	R%	R%	5.9%	3.5%	R%	0.0%
	Mixed	3.1%	R%	R%	R%	R%	R%	R%	0.0%	R%	R%	R%	R%	R%	R%	0.0%	0.0%	R%	R%	R%	R%	R%	R%
	Other	1.6%	R%	0.0%	0.0%	R%	R%	R%	0.0%	R%	0.0%	R%	R%	0.0%	0.0%	R%	0.0%	0.0%	0.0%	R%	R%	R%	0.0%
	Total Known	**2592**	17	31	30	225	348	67	30	168	151	41	210	219	140	39	16	70	73	219	316	145	37
	Not Known	22.1%	19.0%	29.5%	18.9%	23.5%	22.5%	16.3%	14.3%	21.5%	18.4%	30.5%	21.3%	19.5%	15.7%	29.1%	11.1%	23.1%	24.7%	28.2%	22.7%	19.4%	22.9%
	Grand Total	3326	21	44	37	294	449	80	35	214	185	59	267	272	166	55	18	91	97	305	409	180	48

Percentages calculated by column
Overall; total of known ethnicity, all ages or within age band
R – Redacted

Table 24 is continued overleaf …

Table 24 continued: HoNOS cluster by ethnicity, all ages and within age bands

Age Band (years)	Ethnicity	Overall	Variance	Common Mental Health Problems		Non-Psychotic							Psychotic — Ongoing / Recurrent					Psychosis and Affective Disorder		Cognitive Impairment / Dementia			
				Low Severity	Other	Moderate Severity	Severe	Very Severe	Over-Valued Ideas	Enduring with High Disability	Chaotic and Challenging	First Episode	Low Symptoms	High Disability	High Symptoms and Disability	Crisis	Severe Psychotic Depression	High Substance Misuse and Engagement	Difficult to Engage	Low Need	Moderate Need	High Need	High Physical or Engagement Needs
50 to 74	White	81.9%	R%	84.1%	R%	81.0%	77.3%	84.5%	77.0%	87.5%	94.1%	78.8%	88.4%	92.9%	87.8%	R%	100.0%	R%	R%	64.6%	81.5%	84.5%	R%
	BME Overall	18.1%	R%	15.9%	R%	19.0%	22.7%	15.5%	23.0%	12.5%	5.9%	21.2%	11.6%	7.1%	12.2%	R%	0.0%	R%	R%	35.4%	18.5%	15.5%	R%
	Asian British	14.4%	R%	R%	R%	R%	18.1%	R%	R%	R%	R%	R%	R%	R%	R%	R%	0.0%	R%	R%	31.3%	14.5%	R%	R%
	Black British	2.2%	0.0%	R%	R%	R%	2.8%	R%	R%	R%	R%	R%	R%	R%	R%	R%	0.0%	R%	R%	R%	R%	R%	0.0%
	Mixed	1.2%	R%	0.0%	0.0%	R%	R%	R%	R%	R%	0.0%	R%	R%	R%	R%	0.0%	0.0%	R%	0.0%	R%	R%	R%	R%
	Other	0.4%	0.0%	0.0%	0.0%	0.0%	R%	0.0%	R%	0.0%	0.0%	R%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	R%	R%	0.0%	R%
	Total Known	3169	38	63	54	342	564	103	74	224	186	113	172	141	90	24	14	25	30	291	406	168	47
	Not Known	10.9%	9.5%	8.7%	6.9%	11.2%	10.6%	16.3%	10.8%	7.4%	9.7%	10.3%	14.0%	14.0%	10.9%	11.1%	0.0%	19.4%	3.2%	10.7%	11.5%	10.6%	4.1%
	Grand Total	3555	42	69	58	385	631	123	83	242	206	126	200	164	101	27	14	31	31	326	459	188	49
75 and over	White	91.5%	R%	R%	R%	93.0%	91.7%	R%	R%	92.7%	85.8%	90.3%	93.5%	88.3%	R%	R%	100.0%	R%	100.0%	89.6%	91.0%	92.4%	R%
	BME Overall	8.5%	R%	R%	R%	7.0%	8.3%	R%	R%	7.3%	14.2%	9.7%	6.5%	11.7%	R%	R%	0.0%	R%	0.0%	10.4%	9.0%	7.6%	R%
	Asian British	7.0%	R%	R%	R%	5.9%	7.1%	R%	R%	4.6%	11.2%	7.9%	R%	R%	R%	R%	0.0%	R%	0.0%	R%	6.9%	R%	R%
	Black British	0.8%	R%	R%	R%	R%	R%	R%	R%	R%	R%	R%	0.0%	R%	R%	R%	0.0%	R%	0.0%	0.0%	R%	R%	R%
	Mixed	R%	0.0%	0.0%	0.0%	R%	R%	0.0%	0.0%	R%	R%	0.0%	R%	0.0%	R%	0.0%	0.0%	0.0%	0.0%	R%	R%	R%	0.0%
	Other	R%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	R%	R%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	R%	R%	0.0%	0.0%
	Total Known	3800	69	59	93	427	650	120	55	259	197	165	154	94	73	24	26	24	27	357	624	225	78
	Not Known	3.6%	0.0%	3.3%	1.1%	3.2%	4.7%	4.8%	5.2%	5.1%	3.9%	3.5%	2.5%	3.1%	1.4%	11.1%	0.0%	0.0%	3.6%	4.0%	2.8%	4.7%	1.3%
	Grand Total	3943	69	61	94	441	682	126	58	273	205	171	158	97	74	27	26	24	28	372	642	236	79

Percentages calculated by column
Overall; total of known ethnicity, all ages or within age band
R – Redacted

Table 25: HoNOS cluster by gender, all ages and within age bands

Age Band (years)	Gender	Overall	Common Mental Health Problems			Non-Psychotic						Psychotic								Cognitive Impairment / Dementia			
												First Episode	Ongoing / Recurrent					Psychosis and Affective Disorder					
			Variance	Low Severity	Other	Moderate Severity	Severe	Very Severe	Over-Valued Ideas	Enduring with High Disability	Chaotic and Challenging		Low Symptoms	High Disability	High Symptoms and Disability	Crisis	Severe Psychotic Depression	High Substance Misuse and Engagement	Difficult to Engage	Low Need	Moderate Need	High Need	High Physical or Engagement Needs
All Ages	Female	59.0%	61.9%	58.1%	58.3%	60.0%	58.6%	61.1%	63.2%	60.7%	58.8%	58.9%	58.9%	58.0%	54.3%	51.5%	58.9%	60.1%	62.5%	58.9%	59.0%	60.0%	53.5%
	Male	41.0%	38.1%	41.9%	41.7%	40.0%	41.4%	38.9%	36.8%	39.3%	41.2%	41.1%	41.1%	42.0%	45.7%	48.5%	41.1%	39.9%	37.5%	41.1%	41.0%	40.0%	46.5%
	Total Known	13067	155	215	218	1312	2137	411	204	862	694	428	725	612	394	134	73	183	216	1364	1794	708	228
	Not Known	1.8%	2.5%	1.8%	0.9%	1.9%	1.8%	1.0%	1.9%	1.5%	1.8%	1.2%	1.2%	2.2%	1.7%	0.7%	0.0%	1.1%	1.8%	1.5%	2.4%	1.5%	2.6%
	Grand Total	13300	159	219	220	1338	2176	415	208	875	707	433	734	626	401	135	73	185	220	1385	1838	719	234
29 and under	Female	61.7%	56.5%	56.1%	65.5%	61.5%	58.1%	62.2%	53.6%	72.2%	53.1%	63.9%	60.0%	64.6%	56.6%	R%	R%	67.6%	68.3%	60.4%	64.1%	67.3%	65.4%
	Male	38.3%	43.5%	43.9%	34.5%	38.5%	41.9%	37.8%	46.4%	27.8%	46.9%	36.1%	40.0%	35.4%	43.4%	R%	R%	32.4%	31.7%	39.6%	35.9%	32.7%	34.6%
	Total Known	2243	23	41	29	192	375	82	28	133	98	72	100	79	53	25	15	37	60	361	284	104	52
	Not Known	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
	Grand Total	2243	23	41	29	192	375	82	28	133	98	72	100	79	53	25	15	37	60	361	284	104	52
30 to 49	Female	56.0%	R%	59.1%	56.8%	54.1%	55.7%	60.0%	60.0%	54.7%	56.2%	57.6%	55.4%	57.7%	55.4%	43.6%	R%	59.3%	60.8%	53.4%	58.4%	56.7%	41.7%
	Male	44.0%	R%	40.9%	43.2%	45.9%	44.3%	40.0%	40.0%	45.3%	43.8%	42.4%	44.6%	42.3%	44.6%	56.4%	R%	40.7%	39.2%	46.6%	41.6%	43.3%	58.3%
	Total Known	3326	21	44	37	294	449	80	35	214	185	59	267	272	166	55	18	91	97	305	409	180	48
	Not Known	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
	Grand Total	3326	21	44	37	294	449	80	35	214	185	59	267	272	166	55	18	91	97	305	409	180	48
50 to 74	Female	55.5%	61.9%	52.2%	58.6%	57.7%	53.6%	62.6%	62.7%	56.6%	54.9%	50.8%	60.0%	53.0%	42.6%	59.3%	R%	41.9%	51.6%	56.7%	56.0%	55.9%	46.9%
	Male	44.5%	38.1%	47.8%	41.4%	42.3%	46.4%	37.4%	37.3%	43.4%	45.1%	49.2%	40.0%	47.0%	57.4%	40.7%	R%	58.1%	48.4%	43.3%	44.0%	44.1%	53.1%
	Total Known	3555	42	69	58	385	631	123	83	242	206	126	200	164	101	27	14	31	31	326	459	188	49
	Not Known	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
	Grand Total	3555	42	69	58	385	631	123	83	242	206	126	200	164	101	27	14	31	31	326	459	188	49
75 and over	Female	63.3%	62.3%	65.6%	56.4%	65.3%	65.5%	59.5%	70.7%	63.4%	67.8%	63.2%	62.7%	61.9%	66.2%	48.1%	R%	R%	R%	64.0%	59.3%	62.7%	57.0%
	Male	36.7%	37.7%	34.4%	43.6%	34.7%	34.5%	40.5%	29.3%	36.6%	32.2%	36.8%	37.3%	38.1%	33.8%	51.9%	R%	R%	R%	36.0%	40.7%	37.3%	43.0%
	Total Known	3943	69	61	94	441	682	126	58	273	205	171	158	97	74	27	26	24	28	372	642	236	79
	Not Known	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
	Grand Total	3943	69	61	94	441	682	126	58	273	205	171	158	97	74	27	26	24	28	372	642	236	79

Percentages calculated by column
Overall; total of known gender, all ages or within age band
R – Redacted