

Patient Voice: Healthwatch Report

This is the first monthly report that the Trust Board will receive from the Chair of the People's Council and as a Board Member of Healthwatch Leicester and Healthwatch Leicestershire.

Analysis of the issue

This is to ensure that the Board is informed and updated on the work of The People's Council and Healthwatch Leicester and Leicestershire. It will therefore provide highlights of key activities and meetings.

Leicestershire Partnerships NHS Trust's The People's Council

The People's Council is developing well and has had a series of meetings with an external facilitator. We have agreed behaviours, including developing a relationship agreement that we would like to request that the CEO and Chair sign up to on behalf of Trust Board. We are now working on our priorities for the year ahead and have developed criteria against which we can decide if something should be a priority for the Council. This includes criteria around if a matter is a priority for LPT. Emerging priorities include Step Up To Great for Mental Health and the forthcoming consultation on it, equality and diversity and the strategy refresh and the personalisation of care and personal health budgets.

The Council has been involved in the design of the SUTGMH consultation, including the branding to be used and a discussion on what the consultation process will seek to answer. We continue to try and achieve diverse membership of the Council. We have approached the LPT team that works with people with learning disabled people to see if they can identify anyone with lived experience of learning disability as either a patient or carer.

Resources have been secured to have additional development sessions with our external facilitator. The next steps are to propose that the Council focus this resource on the training and development needs of Council members.

We have had five Youth Advisory Board members request to be members of the Council and we are taking them through the induction process- this is great news and helps ensure that Young People have a strong voice in the design and development of LPT services.

There will be a business case put together to request funding for a part time Council administrator role to support the organisation of meetings and reports and to also support the Chair of the Council.

Healthwatch Leicester and Healthwatch Leicestershire

Healthwatch continues to work closely with Leicestershire Partnership Trust in a number of ways. This includes regular meetings with the LPT engagement and involvement team, regular meetings with department directors and regular meetings with the CEO and Chair. We have a new staff lead for mental health at Healthwatch, who will support as the Board lead for mental health and to work on operational matters with LPT staff. We now have all staff posts recruited to and in the process of recruiting additional board members.

The Board of Healthwatch sets priorities every year based on feedback from service users and people within their support network. We set these priorities up as research projects to find out more about people's experiences and what is wanted from services. We are concluding the work on last year's priorities and there is one project which is relevant, which is our review of Urgent Access to Mental Health Services. The report will come to LPT Trust Board in July, but before that LPT will be asked to formally comment on the contents of the

report. A priority for this year April 2021 to April 2022 which is relevant to LPT is male suicide. As the project is worked up we will include LPT and system colleagues in the project's development. We have had no enter and view activity now for well over a year now due to the pandemic.

Other relevant information

I continue to represent patients and carers at a national level at the Royal College of Physicians where I have recently been appointed as a member of the Delivery Group for Equality and Diversity. I have been a member of the Chief Executive's Equality Taskforce at the Royal College of Psychiatrists for nearly a year and I am involved in a number of project teams, including a team that is working on rolling out a project to Advance Mental Health equality across all mental health services. I am hoping that LPT will take part in that project.

Decision required:

Healthwatch and The People's Council need to think through the role they want to have in the local provider collaborative which has been recently established. Trust Board is asked if a lead Director could work with Healthwatch and the Council to work this through.

Governance table

For Board and Board Committees:	Public Trust Board	
Paper sponsored by:	Dr. Anne Scott – Executive Director of Nursing, AHP's and Quality	
Paper authored by:	Mark Farmer	
Date submitted:	19 April 2021	
State which Board Committee or other forum within the Trust's governance structure, if any, have previously considered the report/this issue and the date of the relevant meeting(s):	NA	
If considered elsewhere, state the level of assurance gained by the Board Committee or other forum i.e. assured/ partially assured / not assured:	NA	
State whether this is a 'one off' report or, if not, when an update report will be provided for the purposes of corporate Agenda planning	Monthly	
STEP up to GREAT strategic alignment*:	High Standards	X
	Transformation	
	Environments	
	Patient Involvement	X
	Well Governed	
	Single Patient Record	
	Equality, Leadership, Culture	
	Access to Services	
	Trustwide Quality Improvement	X
Organisational Risk Register considerations:	List risk number and title of risk	1,2,3,4,5,9,12
Is the decision required consistent with LPT's risk appetite:	NA	
False and misleading information (FOMI) considerations:	None	
Positive confirmation that the content does not risk the safety of patients or the public	Confirmed	
Equality considerations:	Considered none identified	