

Public Trust Board Meeting – 29th June 2021

Care Quality Commission Update

Purpose of the report

This report provides an update on CQC related activity including an update on our current core inspection and preparation for the Well Led inspection.

Analysis of the issue

CQC Core Inspection

On the 25 – 27th May and 2 – 3 June 2021 the CQC carried out a core service inspection on:

- acute adult mental health wards
- psychiatric intensive care units
- mental health rehabilitation wards
- Mental Health Act Office
- Agnes Unit. (Inpatient unit for adults with Learning Disability)

The inspection focused on the key areas identified in the 2018 inspection:

- Maintaining the privacy and dignity of patients and concordance with mixed sex accommodation
- Environmental issues
- Fire Safety Issues
- Medicine Management
- Seclusion environments and seclusion paper work
- Risk assessment of patients
- Physical health care
- Governance and learning from incidents

The inspection was well received and the Trust was provided with positive feedback regarding the welcome the staff extended to the inspectors.

The Trust has now received informal feedback for all inspected areas, although this does not replace the awaited draft report, it has allowed the dissemination of some findings with the ward teams. The feedback included both positive outcomes and some areas requiring actions to be taken. Following this

the Directorates have been able to devise and implement three focused local action plans to address the areas requiring improvement:

1. Acute and psychiatric intensive care units
2. Adult Mental Health Rehabilitation Wards
3. Draft Agnes Unit

Well Led Inspection

The Well Led inspection is planned to take place from 29th June – 1st July 2021 and preparations for this are being finalised.

The Compliance Team have developed a Well Led reading room and Well Led pack, which reflect the current Trust position and can be used as a resource for those preparing for their Well Led interview.

All staff participating in the Well Led inspection have now received their meeting details as venues, dates and times have been confirmed. The inspection will take place at Trust Headquarters Bridge Park Plaza.

Proposal

- On-going management of three CQC action plans through Directorate Governance, weekly updates to Executive Director of Nursing, AHPs and Quality and Compliance Team oversight.
- To continue to prepare for the Well Led inspection

Decision required

- To confirm and challenge on the preparation for the Well Led part of the inspection and oversight and governance of the emerging action plans.

Governance table

For Board and Board Committees:	Public Trust Board Meeting 29 June 21	
Paper sponsored by:	Anne Scott, Director of Nursing, AHP's and Quality	
Paper authored by:	Jane Howden Head of Quality, Compliance and Regulation	
Date submitted:	17 June 2021	
State which Board Committee or other forum within the Trust's governance structure, if any, have previously considered the report/this issue and the date of the relevant meeting(s):	None	
If considered elsewhere, state the level of assurance gained by the Board Committee or other forum i.e. assured/ partially assured / not assured:		
State whether this is a 'one off' report or, if not, when an update report will be provided for the purposes of corporate Agenda planning	Each meeting	
STEP up to GREAT strategic alignment*:	High Standards	Yes
	Transformation	Yes
	Environments	Yes
	Patient Involvement	Yes
	Well Governed	Yes
	Single Patient Record	Yes
	Equality, Leadership, Culture	Yes
	Access to Services	Yes
	Trust wide Quality Improvement	Yes
Organisational Risk Register considerations:	List risk number and title of risk	Yes
Is the decision required consistent with LPT's risk appetite:	Yes	
False and misleading information (FOMI) considerations:	None	
Positive confirmation that the content does not risk the safety of patients or the public	Confirmed	
Equality considerations:	None	