Leicestershire Partnership NHS Trust VS VERSION D0.4

Volunteer Role Description

Role	Voluntary Transport Driver
Purpose	To utilise your own private car to provide voluntary transport to service users of the Trust who are unable to access other forms of transport, providing safe transportation to ensure that service users access the care/treatment they need. Other tasks may be involved such as delivering medication and prescriptions to patients and pharmacies.
Hours	To be agreed, but ideally a minimum of one day per week The service operates Mon-Friday (08:30 – 16:30)
Location	Predominantly for patients and services within Leicester, Leicestershire and Rutland but occasionally transport may involve journeys into neighbouring authorities.
Reports to	The Transport Coordinator
Benefits of this volunteer activity	<ul> <li>Supports patients to develop their health, well-being and recovery</li> <li>Opportunity to gain experience as well as new skills and knowledge</li> <li>Opportunity to spend time doing something you can feel proud of</li> <li>Improve your confidence</li> <li>Opportunity to meet new people</li> <li>Volunteer drivers are reimbursed of cost at the rate of 45p per mile.</li> <li>Lunch expense available if volunteering over 4 hours.</li> </ul>
Exclusions	<ul> <li>Volunteers are not expected to be involved in any of the following:</li> <li>Moving and handling of patients</li> <li>Patients personal care</li> <li>Transport patients with Oxygen Cylinders</li> <li>Manual handling of mobility equipment</li> </ul>
Key tasks	<ul> <li>Providing a friendly door to door service for LPT service users, including those with mental health issues and learning disabilities.</li> <li>Building relationships with the staff and service users within professional boundaries</li> <li>Helping to promote the value of volunteering</li> <li>Maintaining your vehicle with an up-to-date MOT, insurance, and road tax</li> <li>Adhering to the Trust policies and procedures</li> <li>Adhering to DVLA rules</li> <li>Participating in training relevant to role</li> </ul>
Person Specification and Requirements	<ul> <li>At least one year's experience of driving</li> <li>Full, driving licence</li> <li>Good geographical knowledge of Leicester &amp; Leicestershire &amp; Rutland</li> <li>Ability to show compassion and adopt a non-judgmental approach</li> <li>Ability to communicate via email and mobile phone</li> <li>Good verbal and non-verbal communication skills</li> <li>Able to follow instructions</li> </ul>

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Training and Support Needs	<ul> <li>Willingness to help and work to time targets</li> <li>Punctual and reliable</li> <li>Enthusiasm for working with people and supporting them to improve their well-being and recovery</li> <li>Completion of Mandatory Training &amp; which needs to be kept in date</li> <li>Local trust induction and orientation</li> <li>Any other role specific training as specified by the trust</li> </ul> An enhanced DBS is required for this role. This is processed free of charge for volunteers.
COVID-19 Guidance	In line with current Government and Leicestershire Partnership Trust advice