

## QUALITY ASSURANCE COMMITTEE – 28<sup>th</sup> September 2021

### HIGHLIGHT REPORT

The key headlines/issues and levels of assurance are set out below, and are graded as follows:

Strength of Assurance	Colour to use in 'Strength of Assurance' column below
Low	Red - there are significant gaps in assurance and/or not properly assured as to the adequacy of action plans/controls
Medium	Amber - there is reasonable level of assurance but some issues identified to be addressed.
High	Green – there are no gaps in assurance and there are adequate action plans/controls

Report	Assurance level*	Committee escalation	ORR Risk Reference
Director of Nursing, AHPs & Quality Report - Paper C	medium	The NHSEI IPC visit has now been rescheduled for 14 <sup>th</sup> October 2021 and preparation plans are underway building on the learning from the last visit. 3 covid outbreaks - 2 are now closed 3rd is due to close on 8 <sup>th</sup> October 2021. Key learning has been extracted from the events. Flu and covid co-delivery plans are underway. The school age immunisation programme began on 22 <sup>nd</sup> September. Dedicated SI investigators begin their roles shortly and an improvement should be seen in SI actions and investigation completions. Discussions were held around staffing issues and training compliance. QAC agreed that medium assurance was received from the report due to staffing issues, SI backlogs, QI plans in progress and the areas for improvement noted at the MH Act unannounced visit.	1,2,3,4,5,9, 40
Medical Director Update - Paper D	high	National confidential inquiry data report on suicide had been released confirming no increases in the years pre and post pandemic – the demographics remain the same. The clinical plan outline was presented at the Trust Board development session on 21 <sup>st</sup> September 2021 and mapping and engagement for this continues. Consideration is being given to enabling consultant to work remotely. There is currently a shortage of consultants in some specialities and a comparatively high caseload within LLR – long	1,2,3,4,5, 26, 28

Report	Assurance level*	Committee escalation	ORR Risk Reference
		term locums are being used to mitigate the risks of breaks in service continuity.	
Director of HR Update - Paper E	high	Activity around health and well-being continues across the Trust. There is a focus on training compliance and on recruitment and attraction initiatives. The staff survey went live on 27 <sup>th</sup> September. 13 teams are forming part of a blended working pilot during September 2021. The workforce bureau focus is now on the 12-15 vaccination programme.	4, 24, 25, 26, 27
Controlled Drugs Accountable Officer (CDAO) and Annual Report - Paper F	high	Governance is effective with regular audits conducted by the pharmacy team. 107 incidents are detailed in the report each investigated and mitigation put in place as necessary. No escalations were deemed necessary and the CQC recent visit reported no issued were found.	1,2,3
Performance Report - Quality and Workforce Measures - Paper G	m	Discussions were held around the data presented in the report. QAC agreed that a split medium low assurance was received from the report – it was good to see progress around the new roles and mitigations in place but there were still some key standards in particular around recording supervision that were not improving or being delivered. This will continue to be monitored by QAC.	ALL
Safeguarding Bi-Monthly Report - Paper H	medium	There was an increase in requests for advice in August 2021 compared to August 2020. External support continues for the team. The advice line opening hours have increased and examples from cases are being used in training staff. Additional Prevent wrap training sessions have been planned to address the decrease in compliance - the pressure on safeguarding teams is a system wide issue and is seen as a partnership concern.	1,2,3
Sexual Safety Annual Report – Paper I	high	There has been a rise in incidents detailed in the report but this is attributed to clearer reporting mechanisms and staff confidence. The four guiding principles when considering sexual safety and the next steps for the future are detailed within the report.	1,2,3
Pressure Ulcer Update Report (to provide assurance) – Paper J	medium	An experienced registered nurse is now leading this project and learning from the Hinckley Hub who have low numbers is being shared across the teams with pressure ulcer prevention work and a shared decision making model being rolled out during October. The Stop the Pressure campaign across the Trust encourages service user involvement and has learning resources available for all areas. QAC agreed that medium	1,2,3,4,26

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		assurance was gained from the report – the action and project plans are good but evidence of improvement in further updates is required.	
Deteriorating Patient Update Report (to provide assurance) – Paper K	medium	The paper describes the work completed following the 360 Assurance audit.	1,3
LPT Inpatient Death Report – L	high	The report confirmed that there are no underlying themes to connect the deaths with no issues with staffing, patient safety governance or how care is offered. Conclusions of all investigations were that there was no data or narrative to suggest that the ward is unsafe. A mental health inpatient safety toolkit and robust suicide prevention is employed across the Trust. The recommendation from this report will be mapped with SI reports and this learning will be shared.	1,2,3
Adult Eating Disorder (AED) Provider Collaborative – Paper M	NA	SOP and TOR for sign off by the committee as LPT & QAC have oversight of the quality element of this matter. QAC approved the SOP and TOR contained within the report.	55
Violence and Aggression Deep Dive Update – Verbal	NA	NHSEI have issued violence and aggression prevention reduction standards and LPT's self-assessment has been completed. An oversight group is being established and the TOR and governance route is being drafted. A 360 Assurance audit is also planned.	1,3
Seclusion – Paper N	medium	QAC received medium assurance from the report due to data inconsistencies which are currently being rectified.	1,2,3,28
Mandatory Training Annual Report - Paper O	medium	Focus changes to training provision due to covid are detailed in the paper. The challenges remain and despite the capacity being available this has still not addressed the non-compliance. Focus is also on the DNAs. The new Ulearn system further supports individual training which such start to have a positive impact.	4,25,40
Freedom To Speak Up Guardian 6 month Report - Paper P	high	There has been a decrease in reporting issues within CHS. As a result of feedback from staff feeling that they were not listened to when speaking up further links are being made with the district nursing hubs during October. Areas of concern have been identified and all issues raised are dealt with in line with FTSU policy.	1,2,27,28
Organisational Risk Register - Paper Q	high	All risks have been updated. It is proposed that risk 52 the student placement capacity risk should be closed. An ORR and Risk Appetite development session is booked for 22 <sup>nd</sup> October	ALL

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		2021. QAC supported the closure of risk 52.	
Mental Health Act 360 Assurance Report - Paper R	NA	These recommendations are now on the Quality Surveillance Tracker.	1,2
Research and Development Quarter 1 Report - Paper S	high	The team continue to explore synergies with NHFT and work on major national studies continues along with important clinical trials.	40
Strategic Workforce Committee Highlight Report 27 <sup>TH</sup> July 2021 - Paper T	high	QAC agreed that high assurance was received from July's report in that all matters were being addressed and escalated appropriately. acknowledging the September's report may show a different picture.	1,4
Health and Safety Highlight Report 2 <sup>nd</sup> September 2021- Paper U	high	The Emergency Preparedness Resilience Response and core standards has been rated as fully compliant in the recent self-assessment. NHSI will respond to this shortly. EMEC and the Ligature Group will continue to monitor Fire and Ligature risks and report into the Health and Safety Committee which will be presented to QAC for assurance.	1,2,3,5
Legislative Committee Highlight Report 11 <sup>th</sup> August 2021 - Paper V	medium	The governance around the Mental Health Act at the time of admission is robust and there were no deviations from practice. The areas for improvement were detailed in the report and a further request for details of the action plan for improved MHA Census compliance data was requested for next QAC.	1,2
Safeguarding Committee Highlight Report 11 <sup>th</sup> August 2021 - Paper W	high	QAC received high assurance from the report.	1,2
Quality Forum Highlight Reports 12 <sup>th</sup> August & 9 <sup>th</sup> September 2021 - Paper Xi & Xii	medium	Many of the issues detailed in the report have been covered in the agenda items today. QAC received medium assurance from the report.	1,3

Chair	Moira Ingham
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