








2022/23 Annual Strategic Delivery Plan

Brick	2022/23 Focus	Intended Outcome
	<ol style="list-style-type: none"> 1. We will build on the learning from Covid and will deliver safe care and reduce harm. 2. We will transform our patients' experience of care - making no decision about them, without them. 	<p>1a. We will demonstrably improve compliance against Health and Social care core standards and Care Quality Commission (CQC) registration requirements.</p> <p>1b. Development of an implementation plan for the local National Patient Safety Strategy- includes pressure ulcers, deteriorating patient, self-harm, Infection, Prevention and Control (IPC), suicide prevention and least restrictive practice.</p> <p>2a. Implementation of the Shared Decision-Making Framework.</p>
	<ol style="list-style-type: none"> 3. Progress our Ageing Well accelerator work. 4. Address our waiting lists, particularly in relation to continence and Neuro. 5. Work in partnership to develop and deliver a strategic plan to ensure the Best Start for Life and the importance of the 1001 first critical days. 6. Increase the focus on Learning Disability. 7. Establish Neurodevelopmental Transformation Programme and Leicester, Leicestershire and Rutland (LLR) Autism service (children, young people and adults). 8. Respond to the outcome of the public consultation on mental health services and support. 	<p>3a. Quicker response, earlier clinical intervention and decreasing urgent care attendances by target population.</p> <p>4a. Reduced waiting times.</p> <p>5a. Continue to participate in the system-wide coalition of organisations to agree and deliver a strategic plan for the first 1001 days.</p> <p>6a. People with a learning disability are better supported to live fulfilling lives in the community and have quicker access to services when they need it.</p> <p>7a. Our service users with Autism will wait less time to receive care when they need it and will be supported to stay out of hospital as much as possible.</p> <p>8a. Develop a clear Step Up To Great Mental Health Delivery Plan building on the outcome and learning from the consultation.</p>



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	<p>9. Lead a clear digital plan that makes sure digital transformation is owned by the Trust.</p>	<p>9a. Refresh the Trust Digital Information Management & Technology plan in line with key national initiatives.</p>
	<p>10. Make the Trust a better place to work by ensuring staff are safe and healthy, physically and mentally well and able to work flexibly.</p> <p>11. Take action to ensure our Trust engages staff well.</p> <p>12. Recruiting and retaining our people.</p>	<p>10a. Delivery of the objectives for this year of our Trust's People Plan.</p> <p>11a. Improving our culture, leadership and inclusion with the Our Future Our Way programme, and embedding our Leadership Behaviours for All staff.</p> <p>11b. Roll out of our Reset & Rebuild Programme of Big Conversations and resulting actions.</p> <p>12a. Improving employment and development opportunities for our Black, Asian and Minority Ethnic people.</p> <p>12b. Further develop and support the Trust's staff support networks.</p>
	<p>13. To capture and use the learning from patient feedback and engagement to inform and influence how the Trust delivers and designs its services, including Implementation of the new Friends and Family Test system across the organization.</p> <p>14. Deliver continuous development of patient/carer participation and involvement.</p>	<p>13a. We will make it easy and straight forward for people to share their experiences.</p> <p>13b. We will increase the numbers of people who are positively participating in their care and service improvement.</p> <p>14a. We will improve the experience of people who use or who are impacted by our services.</p>
	<p>15. Providing leadership for ongoing improvement across our Well Led framework, informed by learning from others.</p> <p>16. Contributing to the development of ICS governance and risk systems.</p>	<p>15a. Improvement against the well-led Key Lines of Inquiries.</p> <p>16a. To have effective governance and risk systems in place with system partners to input into the Integrated Care System (ICS).</p>

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	<p>17. Invest in our resources to deliver optimal health outcomes.</p> <p>18. We have a clear data quality framework and plan that guides our delivery of great data quality.</p>	<p>17a. Good financial plans and delivery of plans, aligned to investment in key areas will support the Trust's ability to deliver against the vision of improving health and wellbeing.</p> <p>18a. Review data quality policy, develop data quality improvement plan and submit data privacy and security toolkit.</p>
	<p>19. Support a sustainable local community in Leicester, Leicestershire and Rutland.</p> <p>20. Positively support environmental, economic & regeneration improvements, policies and practices in LLR.</p> <p>21. Supporting our most vulnerable in society; raising health equity across Leicester, Leicestershire and Rutland.</p>	<p>19a. Review the current work with other NHS partners, local authorities and other stakeholders and identify areas of work where the Trust can work with others to support our sustainable communities.</p> <p>20a. To have an agreed set of principles that set out our commitments to this aim, agreed through our Trust public board meetings.</p> <p>21a. We will be a member of the local authority and NHS group to reduce health inequalities in Leicester, Leicestershire and Rutland and play a full role in agreeing a plan and implementing that plan to improve equity.</p>
	<p>22. Therapeutic environments that improve outcomes for people using services by supporting safe, joined up, person-centered care.</p> <p>23. A positive and effective working environment for all staff building on the learning from post Covid 'reset and rebuild' work.</p> <p>24. Greener NHS buildings and identifying our route to net zero.</p>	<p>22a. Eradication of dormitory accommodation and update of Strategic Outline Case for health campus.</p> <p>23a. Implement facilities management business case to deliver the capacity and capability for high quality estates.</p> <p>24a. Develop and deliver a green action plan for the Trust.</p>

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	<p>25. Improve access in a prompt responsive and suitable manner.</p> <p>26. Ensure that the Standard Operating Procedures governing access are being adhered to consistently across all areas.</p> <p>27. Improving data quality and performance monitoring in relation to access.</p>	<p>25a. Support the implementation of the policy framework - improving Access policy implementation across all 3 directorates.</p> <p>26a. Ensure all services have a Standard Operating Process for access.</p> <p>27a. Quality Improvement focused approach to waiting list management including implementation of validation and Patient Tracking Lists.</p>
	<p>28. We will proactively work with Northamptonshire Healthcare Foundation Trust (NHFT) on a single approach for both Trusts, optimising the shared learning approach, building on the learning from post Covid 'reset and rebuild' work.</p> <p>29. We will set clear priorities for Quality Improvement initiatives.</p> <p>30. Widening the opportunities for more people to participate in research to inform future health and social care.</p>	<p>28a. Develop joint Quality Improvement strategy with NHFT.</p> <p>29a. Develop and implement the Trust's priorities for Quality Improvement.</p> <p>30a. Strengthening research projects across a wider range of partnerships crossing organisational boundaries.</p>