

<b>Risk No: 57</b>		Date included	29 November 2021	Date revised	15/07/2022		Consequence	Likelihood	Combined
<b>Objective: S</b>		High Standards				Current Risk	4	2	8
<b>Risk Title:</b>		The lack of an embedded clinical and quality governance infrastructure may result in insufficient or inconsistent application of systems and processes, resulting in poor quality care and patient harm.				Residual Risk	4	2	8
<b>Risk owner:</b>		Exec: Director of Nursing, AHPs and Quality and Local: Associate Director of AHPs and Quality Medical Director				Tolerance level Significant 16-20 (Appetite Quality-Seek)			
<b>Governance:</b>		Quality Forum, QAC / Board - monthly review							
<b>Controls</b>	Description:	<ul style="list-style-type: none"> <li>• Policies and procedures in place for delivery against all CQC Registration and Health and Social Care act requirements (i.e. core standards)</li> <li>• Clinical and quality governance model - systems and processes</li> <li>• Corporate Governance structures (3-tiered model)</li> <li>• Clinical quality teams in place to support delivery against core standards – corporate and directorate</li> <li>• Quality Schedule</li> <li>• Revised clinical and quality governance infrastructure – recruitment complete</li> </ul>							
	Gaps:	<ul style="list-style-type: none"> <li>• Embeddedness of the infrastructure consistently across all Directorates</li> </ul>							
<b>Assurances</b>	Internal:	Source <ul style="list-style-type: none"> <li>• Quality Forum and QAC</li> <li>• SEB/OEB</li> <li>• DMTs</li> </ul>			Evidence: <ul style="list-style-type: none"> <li>• Monthly and Bi-Monthly oversight/escalation reports from level 3 committees.</li> <li>• SEB/OEB regular quality and safety agenda</li> <li>• DMTs – Regular quality reports to DMT</li> </ul>			Assurance Rating Green	
	External:	Source <ul style="list-style-type: none"> <li>• CQC Inspection (2021)</li> <li>• Internal Audit</li> </ul>			Evidence: <ul style="list-style-type: none"> <li>• CQC identified weaknesses with local governance processes.</li> <li>• Management of Fixed Ligature Points – Split assurance</li> </ul>			Assurance Rating Amber	
	Gaps:	<ul style="list-style-type: none"> <li>• Consistency of DMT reporting – substance and regularity.</li> </ul>							
<b>Actions</b>	Date:	Actions:			Action Owner:		Progress:		Status
	TBC	Implementation of the Foundation 4 High Standards programme			DR		<ul style="list-style-type: none"> <li>• Ongoing programme – no end date. Implementation in progress</li> </ul>		Green

<b>Risk No: 58</b>		Date included	29 November 2021	Date revised	18/07/2022		Consequence	Likelihood	Combined	
<b>Objective: S</b>		High Standards				Current Risk	4	3	12	
<b>Risk Title:</b>		Insufficient Safeguarding competency may result in limitations on service provision, which may result in poor quality care and patient harm.				Residual Risk	4	2	8	
<b>Risk owner:</b>		Exec: Director of Nursing, AHPs and Quality		Local: Head of Safeguarding		Tolerance level Significant 16-20 (Appetite Quality-Seek)				
<b>Governance:</b>		Safeguarding Committee / QAC / Board - Monthly Review								
<b>Controls</b>	Description	<ul style="list-style-type: none"> <li>Identified Safeguarding Lead Nurses &amp; Practitioners -Child Lead, Adult Lead) and named Doctor for safeguarding children.</li> <li>Member of local Safeguarding Boards, two Community Safety Partnerships and the Safeguarding Vulnerabilities group.</li> <li>Adult and Children’s Safeguarding Team</li> <li>Advice line and use of incident reporting system to raise high priority safeguarding issues for specialist oversight by safeguarding team.</li> <li>Policies and procedures in place</li> </ul>								
	Gaps:	<ul style="list-style-type: none"> <li>The safeguarding training offer is not fully compliant with national standards and guidelines.</li> <li>Implementation and embeddness of the recommendations from the external review and quality improvement plan</li> <li>Staff skill and knowledge re MCA including Liberty Protection Safeguards</li> <li>Poor uptake of Bank Staff attending safeguarding suite of training provides a risk of poor quality of care and safety to the patients requiring safeguarding.</li> </ul>								
<b>Assurances</b>	Internal:	Source: <ul style="list-style-type: none"> <li>Legislative Committee and Safeguarding Committee</li> <li>Collaborative Safeguarding Report</li> <li>Mandatory Training Compliance Report</li> <li>Safeguarding Team training needs analysis</li> </ul> <ul style="list-style-type: none"> <li>Safeguarding, Public Protection &amp; MCA Report – April 2022</li> </ul>			Evidence:				Assurance Rating Amber	
	External:	Source: <ul style="list-style-type: none"> <li>Internal Audit – Liberty Protection Safeguards (Advisory 2022/23)</li> <li>External review by quarterly SCAT return to the CCG</li> <li>CQC Inspection 2021</li> <li>CQC inspections (contribution to CCG Safeguarding Inspections /direct LPT CQC Inspection)</li> <li>Commissioner meetings, including quarterly safeguarding assurance template (SCAT) Membership of four Local Safeguarding Boards, including the Boards’ respective sub-committees ,</li> </ul>			Evidence: <ul style="list-style-type: none"> <li>CQC identified no major safeguarding concerns feedback from the CQC report published 10<sup>th</sup> November 2021.</li> <li>Local Safeguarding Board reports and minutes</li> </ul>				Assurance Rating Green	
	Gaps:									
<b>Actions</b>	Date:	<ul style="list-style-type: none"> <li>Actions:</li> </ul>			Action	Progress:			Status	
	July 22	<ul style="list-style-type: none"> <li>Safeguarding adult training compliance with national standards</li> </ul>			Owner:				Amber	
	July 22	<ul style="list-style-type: none"> <li>Quality Improvement Plan</li> </ul>			All -					
	July 22	<ul style="list-style-type: none"> <li>Implement and embed recommendations from the external review.</li> </ul>			Safeguarding					
	July 22	<ul style="list-style-type: none"> <li>Accuracy of training programme</li> </ul>			Dept					
	July 22	<ul style="list-style-type: none"> <li>Training programme to be delivered from June 22</li> </ul>								
Aug 22	<ul style="list-style-type: none"> <li>Board Safeguarding training</li> </ul>									

<b>Risk No: 59</b>		Date included	29 November 2021	Date revised	15/07/2022		Consequence	Likelihood	Combined
<b>Objective: S</b>		High Standards							
<b>Risk Title:</b>		Lack of staff capacity is causing delays in the incident management process, including the review and closure of a backlog of reported incidents, the investigation and report writing of SIs and the closure of resulting actions. This will result in delays in learning and could lead to poor quality care and patient harm as well as reputational damage.				Current Risk	4	4	16
<b>Risk owner:</b>		Exec: Director of Nursing, AHPs and Quality and Operational Executive Directors		Local: Head of Patient Safety		Residual Risk	4	3	12
<b>Governance:</b>		IOG, Quality Forum, QAC / Board - Monthly Review				Tolerance level Significant 16-20 (Appetite Quality-Seek)			
<b>Controls</b>	Description:	<ul style="list-style-type: none"> <li>Centralised SI reporting and oversight process</li> <li>Incident reporting policy</li> <li>Additional SI investigators recruited for newly reported SI's</li> <li>Governance arrangements for escalation</li> <li>Incident investigation training monthly rolling programme</li> </ul>							
	Gaps:	<ul style="list-style-type: none"> <li>Directorate staff capacity for reviewing reported incidents and undertaking SI investigations from the backlog. See staffing vacancies risk 60 and the impact of covid on staffing risk 74.</li> <li>Implementation of identified actions resulting from SI investigations</li> </ul>							
<b>Assurances</b>	Internal:	Source <ul style="list-style-type: none"> <li>Oversight of performance</li> <li>Reports/ minutes from Incident Oversight Group and Quality Forum</li> <li>Quality Summit March 2022</li> <li>Monthly Quality Monitoring Report – Patient Safety Incident Investigation Report</li> </ul>				Evidence <ul style="list-style-type: none"> <li>Directorate improvement plans - monitored via IOG and through to QF</li> </ul>			Assurance Rating Red
	External:	Source: <ul style="list-style-type: none"> <li>Internal Audit – Patient Safety Incident Response Framework and Plan due Q3 2022/23</li> <li>CQC Inspection 2021</li> <li>CCG sign off and feedback for SI reporting</li> </ul>				Evidence: <ul style="list-style-type: none"> <li>CQC feedback The trust must ensure that managers review incident in a timely way, in line with trust policy. (Reg17 (1))</li> <li>CCG – number of reports signed off / number returned for additional work</li> </ul>			Assurance Rating Amber
	Gaps:	Internal assurance / evidence to demonstrate learning							
<b>Actions</b>	Date: July 2022	Actions: <ul style="list-style-type: none"> <li>Delivery of Directorate improvement plans for Incident and SI's</li> </ul>		Owner: <ul style="list-style-type: none"> <li>FM/SL/HT</li> </ul>		Progress: <ul style="list-style-type: none"> <li>ongoing</li> </ul>			Status

Risk No: 60		Date included	29 November 2021	Date revised	18/07/2022		Consequence	Likelihood	Combined
Objective: S		High Standards				Current Risk	4	5	20
Risk Title:		A high vacancy rate for registered nurses, AHPs, HCSWs and medical staff, is leading to high agency staff usage, which may result in poor quality care and patient harm.				Residual Risk	4	4	16
Risk owner:		Exec: Director of Nursing, AHPs and Quality and Director of HR & OD Local: Associate Director of Nursing and Professional Practice				Tolerance Level Significant 16-20 (Appetite People-Seek)			
Governance:		Quality Forum, SWC/QAC /Board - Monthly Review							
Controls	Description:	<b>LPT Controls</b> <ul style="list-style-type: none"> <li>NHS Developing Workforce Safeguards standards incorporated into monthly staffing reviews</li> <li>Directorate safe staffing SOPs in place for business continuity, escalation and management Dedicated workforce and safe staffing matron and an international recruitment matron</li> <li>Trust retention and attraction schemes</li> <li>LLR System and LWAB working together on system initiatives</li> <li>Flexible working guidance launched</li> <li>Home first - Aging well started / Community Service Redesign Aging well recruitment</li> <li>International recruitment programme</li> <li>eRoster – 6 week planning and roster sign off</li> <li>Trust wide Safe Staffing policy</li> <li>New to healthcare induction programme</li> </ul>				<b>System controls</b> <ul style="list-style-type: none"> <li>Each organisation has risk assessed staffing</li> <li>Implemented escalation &amp; mitigation plans</li> <li>NHSE&amp;I – winter assurance plans completed</li> <li>Origination Accountable Officers Letter – about positive risk taking</li> <li>Workforce Sharing Agreement</li> <li>System escalation for Clinical Executive</li> <li>System discussion and joint decision making prior to significant derogation from NQB staffing levels/ skill mix</li> </ul>			
	Gaps:	<ul style="list-style-type: none"> <li>National workforce shortages – particularly in LD, mental health and community nursing.</li> <li>Workforce Planning capacity / Medical Consultant capacity in AMH/CAMHS</li> <li>Resource capacity to respond fully to system wide urgent and emergency bed pressures</li> </ul>							
Assurances	Internal:	Source: Incident Review Meeting Daily safe staffing huddle, Winter Preparedness 2021 Nursing Safer Staffing BAF November 2021, National safe staffing return 6 monthly establishment reviews and monthly safe staffing reports to QAC/Trust Board Trust wide local induction checklist for bank and agency staff Safe staffing				Evidence: <ul style="list-style-type: none"> <li>Self-assessment complete 4 key themes to enhance assurance, action plan developed</li> <li>Weekly situational and forecast staffing meeting</li> </ul>			Assurance Rating Amber
	External:	<ul style="list-style-type: none"> <li>Internal Audit – Recruitment and Retention due Q1 2022/23</li> <li>Internal Audit – Agency Staffing due Q3 2022/23</li> <li>The Department of Health and Social Care’s group annual governance statement – NHSI</li> <li>CQC Inspection 2021</li> </ul>							Assurance Rating Green
	Gaps:								
Actions	Date:	Actions:		Action Owner:	Progress:			Status	
	Jul 22	<ul style="list-style-type: none"> <li>MH Recruitment plan against 22/23 investment</li> </ul>		John Edwards	Second cohort of nurses are in post – on track Framework in place to support volunteers – to be expanded Submitted a bid, meeting to review new roles governance framework June 2022			Amber	
	Mar 23	<ul style="list-style-type: none"> <li>Recruit additional 44 international nurses</li> </ul>		Asha Day					
	Aug 24	<ul style="list-style-type: none"> <li>Develop a volunteer to career framework</li> </ul>		Minaxi Patel					
Sept 22	<ul style="list-style-type: none"> <li>Recruit trainees to the HEE new roles training programme</li> </ul>		SW / Louise Evans						
Sept 22	<ul style="list-style-type: none"> <li>Increase our nursing associate recruitment for the Sept 22 cohort</li> </ul>		Emma Wallis	Workforce planning session July 2022 Met in June 2022, ongoing project scoping with timescales					
July 22	<ul style="list-style-type: none"> <li>PMO workstream to reduce reliance on agency spend project</li> </ul>		PMO coordinator-ToD						
August 22	<ul style="list-style-type: none"> <li>Task and Finish Group to review MH therapeutic and safe observations</li> </ul>		Michelle Churchard	Established with ongoing meetings Ongoing programme					
Oct 22	<ul style="list-style-type: none"> <li>HCSW Zero vacancy tasks and finish group</li> </ul>		Jay Patel						

Risk No: 61		Date included	29 November 2021	Date revised	18/07/2022		Consequence	Likelihood	Combined
Objective: S		High Standards and Equality, Leadership, Culture				Current Risk	4	4	16
Risk Title:		A lack of staff with appropriate skills will not be able to safely meet patient care needs, which may lead to poor patient outcomes and experience.				Residual Risk	4	3	12
Risk owner:		Exec: Director of Nursing, AHPs and Quality and Director of HR & OD		Local: Head of Education, Training and Development		Tolerance level Significant 16-20 (Appetite Quality-Seek)			
Governance:		SWC, QAC / Board - Monthly Review							
Controls	Description:	<ul style="list-style-type: none"> <li>Mandatory and Role Essential Training Policy, Study Leave Policy</li> <li>National and local People Plan</li> <li>Safer staffing policies and guidance</li> <li>MHOST tool for review of patient acuity and dependency measurement</li> <li>E rostering in place across inpatient services and community</li> <li>Auto planner within CHS / E rostering in place across inpatient services and community</li> <li>On-going recruitment programme</li> <li>Recovery of Mandatory Training compliance action log reported to Training Education and Development Group monthly</li> </ul>							
	Gaps:	<ul style="list-style-type: none"> <li>National tools to measure therapy staffing for patient acuity and dependency</li> <li>Low compliance to ILS and BLS mandatory training</li> </ul>							
Assurances	Internal:	Source: <ul style="list-style-type: none"> <li>SWC , Directorate Workforce groups , retention working group</li> <li>Quarterly workforce triangulation to ops exec - hotspots and action</li> <li>Workforce and Wellbeing Board</li> <li>Transformation committee</li> <li>Hotspots identified on Directorate Risk Registers</li> <li>Weekly safe staffing meeting</li> </ul> <b>KPIs</b> <ul style="list-style-type: none"> <li>Core Mandatory Training Compliance for substantive staff - Target is &gt;=85% (Feb 22 = 90%)</li> </ul>			Evidence: <ul style="list-style-type: none"> <li>Mandatory Training and Role Essential Training Flash Report (December)</li> <li>Noc trust board and SEB deep dive</li> <li>Directorate risk registers received at DMTs</li> <li>Quarterly triangulation document to Exec Team with action plan.</li> </ul>			Assurance Rating Green	
	External:	<ul style="list-style-type: none"> <li>NHS retention support and benchmarking data</li> </ul>						Assurance Rating Green	
	Gaps:								
Actions	Date:	Actions:		Owner:		Progress		Status	
	Jul 22	<ul style="list-style-type: none"> <li>New process for amending compliance requirements to position numbers</li> </ul>		AOD / Helen Briggs		Progress ongoing, deadline moved to July 22		Amber	
	Jul 22	<ul style="list-style-type: none"> <li>Manager compliance and DNA reports live on ulearn</li> </ul>		AOD / Helen Briggs		Imperial Innovations and Allocate (system suppliers) have agreed that evidence based tools can be used in SafeCare however the license for each tool has to be purchased. Paper will be sent to Execs for approval.			
	Sept 22	<ul style="list-style-type: none"> <li>Pilot safe care and review establishment</li> </ul>		Amrik Singh					
Sep 22	<ul style="list-style-type: none"> <li>Deteriorating Workforce and Sepsis Group to progress and review training and compliance for ILS and BLS</li> </ul>		Margot Emery		Ongoing				
Sep 22	<ul style="list-style-type: none"> <li>STAR days</li> </ul>		AOD / Helen Briggs		Promotion material sent out				

<b>Risk No: 62</b>		Date included	29 November 2021	Date revised	11/07/2022		Consequence	Likelihood	Combined	
<b>Objective: S</b>		High Standards								
<b>Risk Title:</b>		Insufficient understanding and oversight of regulatory standards and key lines of enquiry may result in non-compliance and/or insufficient improvement in priority areas, leading to sub-standard care.				Current Risk	4	3	12	
<b>Risk owner:</b>		Exec: Director of Nursing, AHPs and Quality		Local: Lead for Quality, Compliance and Regulation		Residual Risk	4	2	8	
<b>Governance:</b>		Foundation for GPC, Quality Forum, QAC / Board - Monthly Review				Tolerance Level Moderate 9-11 (Appetite Regulation-Cautious)				
<b>Controls0</b>	<b>Description:</b>	<ul style="list-style-type: none"> <li>Quality Improvement work programme / Quality accreditation</li> <li>Foundation for Great Patient Care with KLOEs driving the agenda</li> <li>Quality Surveillance Tracker</li> <li>Core standards training / 3 phased methodology</li> <li>Trust self-assessment for KLOE/Well Led framework</li> <li>CQC inspection preparation checklist</li> <li>Procedure for responding to a CQC Inspection</li> <li>Time to Shine Booklet and Training</li> <li>Well Led information pack</li> <li>Work programme in place for Foundation for Great Patient Care to ensure cross Trust learning.</li> </ul>								
	<b>Gaps:</b>	<ul style="list-style-type: none"> <li>Implementation of the Foundations 4 High Standards programme</li> <li>Staff capacity to support implementation of the programme and delivering on the improvement actions. (see risk 59 for mitigations)</li> </ul>								
<b>Assurances</b>	<b>Internal:</b>	<ul style="list-style-type: none"> <li>Quality surveillance tracker</li> <li>CQC action plan</li> <li>Weekly CQC action plan assurance meeting</li> <li>Foundation for great patient care / Quality forum / QAC / Trust Board</li> <li>15 Steps</li> <li>Feedback from Focus Groups</li> <li>Patient feedback</li> </ul>				Evidence:			Assurance Rating Green	
	<b>External:</b>	Source:				Evidence:				
	<b>Gaps:</b>	<ul style="list-style-type: none"> <li>CQC Inspection 2021 / re-inspection report – published 5 May 2022</li> <li>Mental Health Act inspections</li> <li>Urgent and Emergency Care system wide inspection – April 2022</li> <li>External Audit value for money conclusion 2021/22 (awaiting)</li> </ul>							Assurance Rating Green	
<b>Actions</b>	<b>Date:</b>	Ongoing		Actions:		Implementation of the Foundations 4 High Standards programme		Action Owner:	Progress: Programme in its infancy, pillar leads identified, plans on a page developed and monthly programme meetings in place. No end date for programme	Status
								Deanne Rennie/Jane Gourley		Amber

<b>Risk No: 64</b>		Date included	29 November 2021	Date revised	18/07/2022		Consequence	Likelihood	Combined
<b>Objective: T</b>		Transformation				Current Risk	4	3	12
<b>Risk Title:</b>		If we do not retain existing and/or develop new business opportunities, we will have less financial sustainability and infrastructure resulting in a loss of income and influence within the LLR system.				Residual Risk	3	3	9
<b>Risk owner:</b>		Exec: Director of Strategy and Business Development		Local: Head of Strategy		Tolerance Level Moderate 9-11 (Appetite Financial-Cautious)			
<b>Governance:</b>		Transformation Committee / FPC / Board - Monthly Review							
<b>Controls</b>	Description:	<ul style="list-style-type: none"> <li>Engagement and support to LLR wide system strategy meetings, including ICB/ICP meetings, system executive meetings, local authority scrutiny and health and well-being board meetings.</li> <li>A clear Step Up to Great Strategy (SUTG) developed and shared with stakeholders. The SUTG strategy sets out a 3 year vision and is supported by an annual operational delivery plan. This annual delivery plan enables a regular conversation with our stakeholders to understand our changing environments.</li> <li>Engagement and support by LPT to the development of models of Integrated Care within LLR</li> <li>Project development risk registers</li> <li>SUTG delivery plans</li> </ul>							
	Gaps:								
<b>Assurances</b>	Internal:	Source: Transformation Committee Joint Working Group (JWG) of LPT & NHFT Executive, board meetings & board development sessions Finance and Performance Committee			Evidence: Transformation Committee will review progress of internal transformational priorities. JWG reviews progress on key joint priorities. Executive, Board meetings and development sessions include a focus on our strategic priorities and transformation. Evidence available in papers, agenda and minutes Business pipeline report			Assurance Rating Green	
	External:	Source: Internal Audit HOIAO Feedback from NHS E/I Feedback from stakeholders (CQC, CCG/ICB & local authorities) Attendance at local authority scrutiny meetings			Evidence: Formal feedback from audit opinion, formal meetings and our stakeholder feedback.			Assurance Rating Green	
	Gaps:	Further building of our work with voluntary and community organisations							
<b>Actions</b>	Date:	Ongoing		Owner:	Progress:			Status	
	July 22	Actions: Regular attendance at ICS Board meetings, transition and steering groups Development of robust business development road map for bid development		Chair & CEO Executive Director of Strategy & Partnerships	Achieving (this action will be on-going) Complete			Green	

<b>Risk No: 65</b>		Date included	29 November 2021	Date revised	13/07/2022		Consequence	Likelihood	Combined
<b>Objective: E</b>		Environments							
<b>Risk Title:</b>		The present FM provision does not meet our quality standards or requirements, leading to the inability to provide effective hard and soft Facilities Management and maintenance services. This impacts compliance, timeliness of maintenance responses and quality of estates provision for patients, staff and visitors.				Current Risk	4	4	16
<b>Risk owner:</b>		Exec: Chief Finance Officer		Local: Associate Director Estates & Facilities		Residual Risk	4	3	12
<b>Governance:</b>		Estates Committee, FPC / Board - Monthly Review				Tolerance Level Significant 16-20 (Appetite Quality-Seek)			
<b>Controls</b>	Description:	<ul style="list-style-type: none"> <li>FM Business Case approved by the Board</li> <li>Legal Exit Agreement in progress</li> <li>FM Transformation Programme compliance and business case capacity through external contract</li> <li>Relentless focus on driving up standards, with governance through EMEC</li> <li>Increased property manager capacity to work with Operational teams on estates management</li> <li>Compliance manager in post to oversee the data provided by contractors and escalate high risk areas requiring maintenance</li> </ul>							
	Gaps:	<ul style="list-style-type: none"> <li>Exit legal agreement and staff engagement sessions via UHL as employer</li> <li>Data on compliance has been very slow to be provided through our contract</li> <li>Lack of supplier ownership and proactive management of estates risks</li> <li>Poor KPIs performance with maintenance and repairs are not always undertaken in a timely manner</li> </ul>							
<b>Assurances</b>	Internal:	Source: FM Oversight Group FM Transformation Board Estates and Medical Equipment Committee FPC Estates risk register			Evidence: <ul style="list-style-type: none"> <li>Provider service review meetings</li> <li>Ongoing review of audit actions</li> <li>Monthly estates updates including health and safety reviews</li> <li>FPC estates updates</li> </ul>				Assurance Rating Green
	External:	Source: <ul style="list-style-type: none"> <li>CQC inspection 2021</li> </ul>			Evidence: <ul style="list-style-type: none"> <li>CQC report</li> </ul>				Assurance Rating Amber
	Gaps:	<ul style="list-style-type: none"> <li>Lack of information available from UHL including asset information, job plans and TUPE information</li> </ul>							
<b>Actions</b>	Date: Oct 22	Actions: <ul style="list-style-type: none"> <li>Staff engagement/ TUPE sessions jointly planned for Sept/Oct.</li> </ul>		Action Owner: CFO	Progress: Date agreed with UHL for FM transformation for 1 November 2022				Status Amber
	August 22	<ul style="list-style-type: none"> <li>LPT Workstreams in progress including; Comms; Operational readiness; People; FM delivery model; Supple Chain; CAFM; Finance; Operational Plans; IT; Assets</li> </ul>		CFO	<ul style="list-style-type: none"> <li>All workstreams have project plan reported monthly</li> </ul>				Amber
	Sept 22	<ul style="list-style-type: none"> <li>Creating asset information and job plans</li> </ul>		CFO/Estates Team	<ul style="list-style-type: none"> <li>New Computer Aided Facilities Management purchased</li> </ul>				



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<b>Objective: E</b>		Environments				Current Risk	4	3	12
<b>Risk Title:</b>		The lack of detail around accommodation requirements in strategic business planning, means that the Estates Strategy cannot adequately plan for potential building solutions, leading to an estate configuration which is not fit to deliver high quality healthcare.				Residual Risk	4	2	8
<b>Risk owner:</b>		Exec: Chief Finance Officer		Local: Associate Director Estates & Facilities		<b>Tolerance</b> level Significant 16-20 (Appetite Quality-Seek)			
<b>Governance:</b>		Estates Committee, FPC / Board - Monthly Review							
<b>Controls</b>	Description:	<ul style="list-style-type: none"> <li>Approved Strategic plan for the elimination of dormitory accommodation</li> <li>New Hospitals Programme (NHP) Expression of Interest submitted</li> <li>Refresh of Mental Health inpatient Strategic Outline Case and bed modelling</li> <li>Tripe R outputs</li> <li>Estates Strategy refresh in progress</li> <li>Capital resource prioritisation framework</li> <li>Refreshed SUTG strategy 2021</li> </ul>							
	Gaps:	<ul style="list-style-type: none"> <li>Finalise ward moves to confirm phasing order for dormitories. Works continue on programme.</li> <li>Directorate and enabling business plans to support wider Estate Strategy development</li> </ul>							
<b>Assurances</b>	Internal:	Source: <ul style="list-style-type: none"> <li>Strategic Property Group</li> <li>Estates and Medical Equipment Committee</li> <li>Finance and Performance Committee</li> <li>Health and Safety Committee. Directorate Health and Safety Action Groups</li> </ul>			Evidence: <ul style="list-style-type: none"> <li>Reports to EMEC</li> <li>Consideration of estates strategy with directorates</li> <li>Monthly report to FPC on progress against the Estate Strategy</li> <li>Health and Safety Reports and confirmation of compliance</li> </ul>				Assurance Rating Amber
	External:	Source: <ul style="list-style-type: none"> <li>CQC Inspection 2021, 2022</li> <li>Consideration of NHP expression of interest submitted 2022.</li> </ul>			Evidence: <ul style="list-style-type: none"> <li>CQC report</li> <li>NHSEI updated monthly on track.</li> </ul>				Assurance Rating Amber
	Gaps:								
<b>Actions</b>	Date: Ongoing	Actions: <ul style="list-style-type: none"> <li>Implementation of Dormitory Eradication programme.</li> </ul>		Action Owner: Richard Brown	Progress: <ul style="list-style-type: none"> <li>Dorm scheme. Complex project - remains on plan, reported to NHSE Estates.</li> </ul>				Status Amber
	March 23	<ul style="list-style-type: none"> <li>Estates delivery plan</li> </ul>		Richard Brown	<ul style="list-style-type: none"> <li>In draft – estimated trajectory 6 to 12 months</li> </ul>				

<b>Risk No: 67</b>	Date included	29 November 2021	Date revised	18/07/22		Consequence	Likelihood	Combined
<b>Objective: E</b>	Environments				Current Risk	3	4	12
<b>Risk Title:</b>	The Trust does not have a Green Plan or identified resource for the green agenda, leading to non-compliance with the NHS commitment to NHS Carbon Zero.				Residual Risk	3	3	9
<b>Risk owner:</b>	Exec: Chief Finance Officer		Local: Chief Finance Officer		Tolerance Level Moderate 9-11 (Appetite Regulation-Cautious)			
<b>Governance:</b>	Estates Committee, FPC / Board - Monthly Review							
<b>Controls</b>	Description:	<ul style="list-style-type: none"> <li>Chief Finance Officer asked to take the Executive lead in November 2021.</li> <li>Self assessment undertaken on the Green Plan requirements.</li> <li>Consideration of the requirements and self assessment through Board Development and Strategic Executive Board sessions</li> <li>Chapter provisional leads identified</li> <li>LLR Greener NHS Board authentic representation of the position and request for support made</li> <li>Job Descriptions drafted for Head of Sustainability, and Sustainability Manager (potential secondment/development role)</li> </ul>						
	Gaps:	<ul style="list-style-type: none"> <li>Lack of data on carbon footprint</li> <li>Lack of historic Sustainable Development Management Plan</li> <li>Corporate Social Responsibility Strategy 2016 – 2021 not implemented</li> <li>Chapter leads to be confirmed</li> <li>Job Descriptions awaiting banding and funding approval</li> <li>100% renewable energy to be purchased from 1 April 2021, work is in progress to move over to this.</li> </ul>						
<b>Assurances</b>	Internal:	Source:			Evidence:			Assurance Rating Red
	External:	Source: Request to LLR Greener Board for support Work to share across the Group with NHFT knowledge and experience on sustainability			Evidence: Greener Board – November 2021 Committees in Common – November 2021			Assurance Rating Amber
	Gaps:							
<b>Actions</b>	Date:	Actions:		Owner:	Progress:			Status
	Jun 22 Oct 22	Funding approval for sustainability posts Outline chapters drafted and shared with provisional chapter leads		CFO CFO	Awaiting confirmation CFO taking the lead on research to support draft chapters and working with System partners - deadline Oct 22			Amber

<b>Risk No: 68</b>		Date included	29 November 2021	Date revised	13/07/22		Consequence	Likelihood	Combined
<b>Objective: G</b>		Well Governed				Current Risk	4	4	16
<b>Risk Title:</b>		A lack of accessibility and reliability of data reporting and analysis will impact on the Trust’s ability to use information for decision making, which may impact on the quality of care provided.				Residual Risk	4	2	8
<b>Risk owner:</b>		Exec: Director of Finance & Performance		Local: Head of Information		Tolerance Level Moderate 9-11 (Appetite Regulatory-Cautious)			
<b>Governance:</b>		Data Privacy Committee; FPC / Board - Monthly Review							
<b>Controls</b>	Description:	<ul style="list-style-type: none"> <li>Executive senior information risk officer (SIRO) sponsorship</li> <li>Information asset owners in place</li> <li>Clinical system training in place</li> <li>Performance management framework (which includes the 6 dimensions of data quality)</li> <li>Data quality policy and procedure</li> <li>Data Quality Kitemark &amp; Framework approved by DQC, will be implemented for 22/23 reporting.</li> </ul>							
	Gaps:	<ul style="list-style-type: none"> <li>Incomplete data quality reports for local and national data sets</li> <li>Insufficient monitoring of data quality incidents does not allow for learning opportunities</li> <li>Configuration of systems to support requirements of information standards and NHS data models</li> <li>Robust technical infrastructure to support timely and accessible use of data</li> <li>Ownership of data quality across the Trust – being picked up with support of Change Champion attendance at Data Quality Committee</li> <li>Capacity of the information team due to demands from national sitrep reporting</li> <li>Accessible data for front line clinical teams</li> </ul>							
<b>Assurances</b>	Internal:	Source: <ul style="list-style-type: none"> <li>Performance review meetings include Directorate level metrics</li> <li>FPC / Trust Board</li> <li>Clinical audit</li> <li>Annual record keeping audit</li> <li>Data security and protection toolkit self assessment</li> <li>Regular oversight reports from the IM&amp;T Committee</li> <li>Data quality committee</li> <li>Local Risk register</li> </ul>			Evidence: <ul style="list-style-type: none"> <li>DSPT ‘standards met’ annual submission made in June 2022</li> <li>Data quality actions reported to FPC via Data Privacy Committee highlight report – assurance rating Green (June) <ul style="list-style-type: none"> <li>Local risks reviewed in Data Privacy Committee</li> <li>Delivery of phase 1 21/22 data quality work plan</li> </ul> </li> </ul>			Assurance Rating Green	
	External:	Source: <ul style="list-style-type: none"> <li>Annual benchmark reporting against peers</li> <li>Internal audit programme for data quality and reporting</li> <li>Internal audit review of our data security and protection toolkit (DSPT)</li> <li>Commissioner scrutiny</li> </ul>			Evidence: <ul style="list-style-type: none"> <li>Data quality framework 21/22 audit – significant assurance</li> <li>DSPT 21/22 360 assurance audit – Significant assurance</li> </ul>			Assurance Rating Green	
	Gaps:	<ul style="list-style-type: none"> <li>Data quality group revised approach started in February 2021, not yet fully embedded actions in to services</li> <li>External Account (quality account indicators) Not undertaken for 19/20 or 20/21 and not required for 21/22</li> </ul>							
<b>Actions</b>	Date:	Actions:			Action Owner:	Progress:			Status
	Sept 22	Restructure of information team			SM	In progress			Green
	Sept 22	implementing the Data Quality Plan aligned to delivery of the Data Quality framework			SM	Phase 2 plan			
	Sept 22	Delivery of tools to support clinical team data quality assessments			SM	Phase 2 plan			
Dec 22	Delivery of data quality training			SM	Phase 2 plan				

<b>Risk No: 69</b>		Date included	29 November 2021	Date revised	13/07/22		Consequence	Likelihood	Combined
<b>Objective: G</b>		Well Governed				Current Risk	4	2	8
<b>Risk Title:</b>		If we do not appropriately manage performance, it will impact on the Trust's ability to effectively deliver services, which could lead to poor quality care and poor patient experience.				Residual Risk	4	1	4
<b>Risk owner:</b>		Exec: Director of Finance & Performance		Local: Director of Finance & Performance		Tolerance Level Moderate 9-11 (Appetite Regulatory-Cautious)			
<b>Governance:</b>		FPC / Board - Monthly Review							
<b>Controls</b>	Description:	<ul style="list-style-type: none"> <li>Board approved Performance management framework</li> <li>Board level performance dashboard</li> <li>Revised governance framework</li> <li>SUTG plan</li> <li>SOP in place</li> <li>New automated report in place for 22/23 reporting</li> </ul>							
	Gaps:	<ul style="list-style-type: none"> <li>Capacity of the information team due to demands from national sitrep reporting</li> <li>Level 2 committee dashboards – implementation delayed due to COVID</li> <li>Investment in information team capacity and a new performance team for the Trust supported by March 22 OEB, but funding in 22/23 not approved</li> </ul>							
<b>Assurances</b>	Internal:	Source: <ul style="list-style-type: none"> <li>FPC / QAC / Trust Board reports</li> <li>Bi monthly Performance review meetings</li> <li>Simplified, directorate owned, board reporting and an agreed set of 2022/23 KPIs for the Board</li> <li>Review of Information Team capacity &amp; delivery model</li> </ul>		Evidence: <ul style="list-style-type: none"> <li>Routine performance reporting with committee dashboards to FPC / QAC /Board – assurance rating green (April 2022)</li> <li>Escalated items from performance reviews reported to OEB.</li> <li>Performance reports narrative updated by Directorate Business Managers prior to release.</li> </ul>				Assurance Rating Amber	
	External:	Source: <ul style="list-style-type: none"> <li>CQC inspection 2021</li> <li>External and internal audit</li> </ul>		Evidence: <ul style="list-style-type: none"> <li>Internal audit review of performance framework 21/22 – significant assurance</li> </ul>				Assurance Rating Green	
	Gaps:	<ul style="list-style-type: none"> <li>Fully embedded system (demonstrated once level 2 dashboards are fully implemented)</li> <li>Trust wide approach to reporting planned post covid performance &amp; capacity</li> </ul>							
<b>Actions</b>	Date:	Actions: <ul style="list-style-type: none"> <li>Restructure of information team</li> <li>Phase 2 review of information team, including approach to performance framework management</li> </ul>			Action Owner:	Progress:			Status
	Sept 22				SM	In Progress			Amber
Dec 22				SM	In Progress				

<b>Risk No: 71</b>	Date included	29 November 2021	Date revised	13/07/22		Consequence	Likelihood	Combined
<b>Objective: G</b>	Well Governed							
<b>Risk Title:</b>	If we do not have a sufficiently detailed financial plan for 2022/23, the Trust will not have clarity over the actions required to deliver the plan, resulting in a plan which is not fit for purpose for the Trust or LLR.				<b>Current Risk</b>	5	2	10
<b>Risk owner:</b>	Exec: Director of Finance & Performance		Local: Deputy Director of Finance		<b>Residual Risk</b>	5	2	10
<b>Governance:</b>	FPC / Board monthly				<b>Tolerance Level Moderate 9-11 (Appetite Financial-Cautious)</b>			
<b>Controls</b>	Description:	<ul style="list-style-type: none"> <li>LPT &amp; LLR system 4-year financial strategy defines plan deliverables</li> <li>LPT Financial &amp; Operational Planning process supports plan development</li> <li>H1 &amp; H2 financial plan delivered a breakeven position for LPT system, ensuring solid foundations for 22/23 planning</li> <li>Agreed prioritisation criteria for internal investments</li> <li>LLR Triple lock process for system funded investments</li> <li>Transformation Committee oversight of efficiency plan development</li> <li>Capital Management Committee develops the capital plan with input from key estates &amp; I, M &amp; T leads &amp; prioritises schemes against agreed criteria</li> <li>Standing Financial instructions underpin planning approach</li> </ul>						
	Gaps:	<ul style="list-style-type: none"> <li>System wide approach to financial planning &amp; in year management is new &amp; untested</li> <li>Trust's transformation &amp; value approach to identifying efficiencies is new</li> <li>LLR Design groups ability to identify &amp; deliver sufficient savings</li> <li>Culture change required across system partners</li> <li>LLR capital strategy not yet defined</li> <li>LPT &amp; LLR ICS April plan submissions show a combined deficit of £49m</li> </ul>						
<b>Assurances</b>	Internal:	Source: <ul style="list-style-type: none"> <li>Plan reports for committees includes I &amp; E, cash, efficiency &amp; capital plans to deliver against NHSI guidance , statutory requirements and the LPT &amp; LLR financial strategy</li> <li>Board approval of final 2022/23 plans</li> <li>Submitted LPT finance, activity, workforce &amp; performance plans to ICS/NHSI</li> </ul>	Evidence: <ul style="list-style-type: none"> <li>Draft plans presented to OEB, SEB, FPC &amp; Trust Board December – April</li> <li>Efficiency plan delivery presented to Transformation Committee</li> <li>Draft 22/23 operational &amp; finance plans submitted 17/03/22</li> <li>Final Trust board plan sign off of April plan 28/04/22</li> <li>Revised June plan board sign off before submission on 20/06/22</li> </ul>			Assurance Rating Green		
	External:	Source: <ul style="list-style-type: none"> <li>ICS Finance committee with Executive &amp; Non-Executive leads from each NHS LLR organisation</li> <li>ICB sign off of ICS financial plan</li> <li>NHSI acceptance of submitted plan</li> </ul>	Evidence: <ul style="list-style-type: none"> <li>Highlight report presented to ICB</li> <li>Minutes of meeting</li> </ul>			Assurance Green		
	Gaps:							
<b>Actions</b>	Date:	Actions:		Action Owner:	Progress:			Status
	Jun 22	Respond to & manage actions required as a result of any NHSI escalation & plan resubmission requirements		SM	LPT plan submitted on 20/06/22			Green
Dec 22	LLR ICS capital & financial strategy development		SM	Action captured within the in-year plan delivery in Risk 81				

<b>Risk No: 72</b>	Date included	29 November 2021	Date revised	18/07/2022		Consequence	Likelihood	Combined
<b>Objective: R</b>	Reaching Out				Current Risk	4	3	12
<b>Risk Title:</b>	If we do not have the capacity and commitment to proactively reach out, we will not fully address health inequalities which will impact on outcomes within our community.				Residual Risk	4	2	8
<b>Risk owner:</b>	Exec: Director of Strategy and Business Development		Local: Head of Strategy		Tolerance Level Significant 16-20 (Appetite Quality-Seek)			
<b>Governance:</b>	Transformation Committee / FPC bi-monthly / Board Quarterly							

<b>Controls</b>	Description:	<ul style="list-style-type: none"> <li>We are supporting our most vulnerable in society; raising health equity across LLR, through attendance at LLR Health inequalities meetings.</li> <li>Our people plan and our system people plan supports a sustainable local community in LLR, through the development of our workforce and the support to staff and the development of new roles.</li> <li>We are seeking to positively support environmental, economic &amp; regeneration improvements, policies and practices in LLR</li> </ul>						
	Gaps:	<ul style="list-style-type: none"> <li>Publication of the LPT response to the NHS Green plan</li> <li>The development of our own information and data to address inequalities</li> <li>Internal capacity to deliver and transform our planned change</li> </ul>						

<b>Assurances</b>	Internal:	Source: Transformation Committee Joint Working Group (JWG) of LPT & NHFT Executive, board meetings & board development sessions Regular attendance at system meetings	Evidence: Transformation Committee will review progress of internal transformational priorities. JWG reviews progress on key joint priorities. Executive, Board meetings and development sessions include a focus on our strategic priorities and transformation. Evidence available in papers, agenda and minutes	Assurance Rating: Green
	External:	Source: Internal Audit HOIAO Feedback from NHS E/I Feedback from stakeholders (CQC, CCG/ICB & local authorities) Attendance at local authority scrutiny meetings	Evidence: Formal feedback from audit opinion, formal meetings and our stakeholder feedback.	Assurance Rating: Green
	Gaps:	Calculating the impact/value of the reaching out programme to LPT and to our communities.		

<b>Actions</b>	Date:	Actions:	Owner:	Progress:	Status
	July 22	Reaching out delivery plan as part of the Step Up to Great (SUTG) strategy and plan	David Williams	Revised timescales – end July 2022	Amber
	Aug 22	Social value framework co-produced	David Williams	Discussions with HACT Re framework and tool taking place and proposal received.	
	July 22	Further agreement on our approach and calculating impact and value	David Williams	To be developed once the SUTG delivery plan completed – as above revised timescales end of July 2022	
July 22	Development of inequalities data in an accessible format	Information Team			

<b>Risk No: 73</b>		Date included	29 November 2021	Date revised	18/07/2022		Consequence	Likelihood	Combined
<b>Objective: E</b>		Equality, Leadership, Culture				Current Risk	3	4	12
<b>Risk Title:</b>		If we don't create an inclusive culture, it will affect staff and patient experience, which may lead to poorer quality and safety outcomes.				Residual Risk	3	3	9
<b>Risk owner:</b>		Exec: Director of HR & OD		Local: Head of Equality, Diversity and Inclusion		Tolerance Level Significant 16-20 (Appetite People - Seek)			
<b>Governance:</b>		SWC, QAC / Board - Monthly Review							
<b>Controls</b>	Description:	<ul style="list-style-type: none"> <li>Our Future Our Way / Leadership behaviours (which includes an EDI specific behaviour)</li> <li>6 high impact action submission has been signed off by EDI Workforce Group</li> <li>Anti – Racism strategy co production with NHFT part of group model</li> <li>EDI Taskforce - 10 action areas agreed.</li> <li>8<sup>th</sup> We Nurture OD targeted sessions for BAME staff delivered</li> <li>Reverse mentoring. Second cohort completed and third cohort launched.</li> <li>National and LPT People Plan priorities being addressed.</li> <li>WRES and WDES action plans revised annually and being implemented.</li> </ul>							
	Gaps:	<ul style="list-style-type: none"> <li>Improved delivery against outcome measures / WRES and diversity metrics</li> <li>Embeddedness of WRES/ WDES/ Together Against Racism action plan/ NHSEI high impact actions (Inclusive talent management implementation)</li> </ul>							
<b>Assurances</b>	Internal:	<ul style="list-style-type: none"> <li>Diversity workforce dashboard reported to SWC</li> <li>Regular reporting of equalities progress against measures to level 2 and 1 committees</li> <li>Annual Equalities Action Plans revised and produced for WRES, WDES and GPG</li> <li>Staff survey results inform action planning</li> </ul>				<ul style="list-style-type: none"> <li>EDI annual report to EDI committee / EDI group</li> <li>WRES/WDES DATA published action plan to QAC/SWC – highlight report that include assurance ratings.</li> <li>Staff survey report Trust Board – results</li> </ul>			Assurance Rating Green
	External:	Source: <ul style="list-style-type: none"> <li>System wide EDI Taskforce established and identified seven priority areas for implementation</li> </ul>			Evidence: <ul style="list-style-type: none"> <li>EDI Taskforce – highlight report assurance rating</li> <li>CQC feedback</li> <li>EDI projects and programmes being resourced and delivered across the system and internally</li> <li>WRES and WDES metrics have improved in most areas.</li> </ul>				Assurance Rating Green
	Gaps:								
<b>Actions</b>	Date:	Actions:			Owner:		Progress:		Status
	Aug 22 Aug 22 Oct 22 Sept 22 Sept 22	Revision of WRES and WDES action plans and six high impact Race Equality Actions following analysis of latest data. Launch of refreshed Zero Tolerance Campaign and guidance Delivery of Cultural Competency Programme Establishing Equality Objectives within staff appraisals			Haseeb Ahmed HA/ Kamy Basra HA (with Bina Kotecha) HA HA				Green

<b>Risk No: 74</b>		Date included	29 November 2021	Date revised	18/07/2022		Consequence	Likelihood	Combined
<b>Objective: E</b>		Equality, Leadership, Culture				Current Risk	3	3	9
<b>Risk Title:</b>		As a result of covid 19, service recovery and workforce restoration there is a risk that our staff's health and wellbeing will be compromised, leading to increased sickness levels.				Residual Risk	3	2	6
<b>Risk owner:</b>		Exec: Director of HR & OD		Local: Deputy Director of HR and OD		Tolerance Level Significant 16-20 (Appetite People - Seek)			
<b>Governance:</b>		SWC, QAC / Board - Monthly Review							
<b>Controls</b>	Description:	<ul style="list-style-type: none"> <li>Wellbeing, sickness management policy</li> <li>Counselling service</li> <li>Anti bullying harassment and advice service</li> <li>Staff Physiotherapy scheme</li> <li>Health and wellbeing champions</li> <li>Leadership Behaviours Framework</li> <li>NHS People Plan national support</li> <li>Staff risk assessments / stress indicator</li> <li>System mental health HWB hub</li> <li>Mental health and Wellbeing Hub</li> <li>Occupational health service wellbeing strategy and implementation plan</li> <li>Occupational health department / Staff reps / Amica</li> <li>Health and Wellbeing Lead / People Promise Manager (starting May 22)</li> </ul>							
	Gaps:	- Impact of financial pressures on health and wellbeing – task and finish group to review cost of living in place							
<b>Assurances</b>	Internal:	<ul style="list-style-type: none"> <li>Financial HWB support task and finish group</li> <li>Daily Sickness absence monitoring</li> <li>Sickness and workforce reports to SWC / QAC</li> <li>Sickness reviews within divisions</li> <li>Staff side – monthly meetings</li> <li>Referrals to OH and Amica</li> </ul>			Evidence: <ul style="list-style-type: none"> <li>Sickness absence rate LPT target 4.5% - current performance (March 22) 5.2%</li> <li>Staff side – feedback</li> <li>Action plan reporting through SG AND ICC</li> </ul>				Assurance Rating Amber
	External	Source: <ul style="list-style-type: none"> <li>Be well midlands staff engagement process by NHSEI</li> <li>NHSI reporting</li> <li>LLR workforce group</li> <li>Health and wellbeing taskforce group</li> </ul>			Evidence: <ul style="list-style-type: none"> <li>NHSI benchmarking reports</li> <li>Attendance at external NHSI wellbeing workshops</li> <li>MHWB hub data</li> </ul>				Assurance Rating Green
	Gaps:								
<b>Actions</b>	Date:	Actions: <ul style="list-style-type: none"> <li>Delivery of the Health and Wellbeing Action Plan</li> <li>Codesign review of the anti bullying and harassment policy</li> </ul>			Action Owner:	Progress:		Status	
	Oct 22 Nov 22				Amy Huckle Claire Taylor	Reviewing HWB framework to identify gaps Progressing		Amber	



<b>Risk No: 75</b>		Date included	29 November 2021	Date revised	18/07/2022		Consequence	Likelihood	Combined	
<b>Objective: A</b>		Access to Services				Current Risk	4	4	16	
<b>Risk Title:</b>		Increasing numbers of patients on waiting lists and increasing lengths of delay in accessing services will mean that patients may not be able to access the right care at the right time and may lead to poor experience and harm.								
<b>Risk owner:</b>		Exec: Medical Director		Local: Operational Executive Directors		Residual Risk	4	2	8	
<b>Governance:</b>		Waiting List and Harm Prevention Committee, FPC and QAC / Board - Monthly Review								Tolerance Level Significant 16-20 (Appetite Quality-Seek)
<b>Controls</b>	Description:	<ul style="list-style-type: none"> <li>Access Policy / EQIA Policy</li> <li>Waiting list management approaches and Standardised Operational Processes applied to waiting lists in all services including waiting list validation, patient tracking lists, demand capacity modelling . Trajectories in place to plot performance of waiting times improvement in prioritised services.</li> <li>Service pathway re-design including measures as part of the Step up to Great MH transformation programme</li> <li>System planning (design groups) established to manage patient flow and investment</li> <li>NHSI demand and capacity management training</li> <li>21/22 priorities agreed and H1 and H2 plan in place</li> <li>Triple R programme in place / service recovery plans</li> <li>Approaches in services to reduce risk of harm while waiting by supporting service users with appropriate information</li> <li>Covid sensitive trajectories for waiting time improvement of priority services – includes CYP ED as a prioritised service within FYPC</li> <li>Headroom additional funding received for 2021/22 to increase resource for challenged WL services</li> </ul>								
	Gaps:	<ul style="list-style-type: none"> <li>Outputs from joint LLR/Northants demand and capacity work including physical health</li> <li>Contract roll-over resulting in shortfall of funds to match growth of population / prevalence / demand</li> <li>EM demand and capacity modelling limited to MH</li> </ul>								
<b>Assurances</b>	Internal:	Source: <ul style="list-style-type: none"> <li>Strategic waiting times and harm review committee</li> <li>Directorate level performance and accountability reviews</li> <li>Waiting time performance reported to Finance and Performance Committee</li> <li>Spot checks of safety of patients waiting</li> <li>Directorate risks including risk 4677 for CYP ED</li> <li>Agreed joint working approach between LLR and Northants system to undertake demand and capacity modelling</li> </ul>			Evidence: <ul style="list-style-type: none"> <li>Performance dashboards and reporting to DMTs , OEB and Trusts Board</li> <li>Trajectory for improvement and measurement against trajectory</li> <li>Transformation plans</li> <li>Report to triangulate evidence of harm with Trust wide data from Patient Safety and Patient Experience</li> </ul>				Assurance Rating Green	
	External:	Source: <ul style="list-style-type: none"> <li>Internal Audit – Remote Consultations due Q1 2022/23</li> <li>Internal Audit – Patient Experience due Q1 2022/23</li> <li>CQC inspection 2021</li> <li>System performance monitoring</li> <li>NHSI Regional Escalation oversight</li> <li>National benchmarking data</li> <li>Quality / Contract Monitoring with CCG &amp; Specialised Commissioning with escalation route</li> </ul>			Evidence: <ul style="list-style-type: none"> <li>CQC inspection 2021 action plan – reinspection report awaited for April 2022</li> </ul>				Assurance Rating Amber	
	Gaps:									
<b>Actions</b>	Date:	Actions:		Owner:	Progress:				Status	
	July 22	Understanding the outputs of the demand and capacity modelling and feeding into the transformation programme		Director of MH					Amber	
	July 22	Consideration of avoidable harm measures including impact of partial or full COVID related closures		AS/AvH						

<b>Risk No: 77</b>	Date included	1 December 2021	Date revised	18/07/2022		Consequence	Likelihood	Combined
<b>Objective: G</b>	Well Governed							
<b>Risk Title:</b>	Without the appropriate level of focus, resource and preparation, the Trust cannot adequately support the National Public Inquiry into the Covid Pandemic, leading to a lack of lessons learned, inability to respond effectively to future situations and major incidents, a failure to comply with the Public Inquiry statute and reputational damage.				Current Risk	4	3	12
					Residual Risk	4	2	8
<b>Risk owner:</b>	Exec: Deputy Chief Executive		Local: Deputy Director of Governance and Risk			Tolerance level Moderate 9-11 (Appetite Reputational–Cautious)		
<b>Governance:</b>	Public Inquiry Programme Board / SEB / Trust Board - monthly review							
<b>Controls</b>	Description:	<ul style="list-style-type: none"> <li>National Public Inquiry Chair and Terms of Reference</li> <li>LPT Public Inquiry Project Board and Joint Programme Board with NHFT feeding into the Trust Board</li> <li>Joint Lead for the Public Inquiry with NHFT</li> <li>Local Lead and interim project lead appointed</li> <li>Local strategy for the National Public Inquiry approved</li> </ul>						
	Gaps:							
<b>Assurances</b>	Internal:	Source			Evidence:			Assurance Rating Amber
		<ul style="list-style-type: none"> <li>SEB</li> <li>Public Inquiry Programme Board</li> <li>LPT Project Board</li> </ul>			Highlight reports from the LPT Project board to SEB (last dated 3 December 2021) Amber Assurance			
	External:	Source			Evidence:			Assurance Rating
	Gaps:							
<b>Actions</b>	Date:	Actions:		Action Owner:		Progress:		Status
	July 22	Ongoing collation of evidence		Clare Lacey		In progress and on track		Amber

Risk No: 78		Environment / High Standards		Date reviewed:	18/07/2022		Consequence	Likelihood	Combined
Risk Title:		If levels of cleanliness are not sustained, the Trust will not comply with the requirements of the National Cleanliness Standards and Hygiene Code which may impact on patient safety and experience.				Current Risk	4	3	12
Director risk owner:		Director of Nursing, AHP's and Quality and Chief Finance Officer				Residual Risk	4	2	8
Governance / Review:		IPCC, QAC and FPC / Board - Monthly Review				Tolerance level Moderate 9-11 (Appetite Reputational–Cautious)			
Controls	Description:	<ul style="list-style-type: none"> <li>Contract management with NHSPS for provision of soft facilities management (including cleaning standards)</li> <li>Collaborative agreement in place with UHL for provision of soft facilities management (including cleaning standards)</li> <li>Use of the Hygiene standards</li> <li>LPT estates rep sits on/reports into IPC Group (cleaning/water/waste/decontamination)</li> <li>Infection control team / IPC quarterly report and annual report /</li> <li>SOPs in place to describe key responsibilities</li> <li>Audit programme includes Cleaners rooms and trolleys / Clear and agreed reporting mechanism against the Hygiene code</li> <li>21/22 FM SLA and performance KPIs</li> <li>Revised cleaning spec/scope (zoned wards) and allocation of cleaning responsibilities (FM staff/Ward staff)</li> <li>On outbreak wards staff aligned to task for whole shift. System in operation and working.</li> <li>Additional rapid response staff</li> <li>LPT participation in NHSEI cleaning with confidence (CwC) campaign – training programme added to Ulearn</li> <li>Service spec updated to introduce a third daily clean to IP areas</li> <li>Inpatient ward matron cleaning roles and responsibility meetings with the Director for Infection, Prevention and Control</li> <li>IPC operational meeting</li> </ul>							
	Gaps:	Progress with the FM transformation including; <ul style="list-style-type: none"> <li>Progress with sustained implementation of the turnaround plan</li> <li>Appropriately trained estates team in place</li> <li>UHL / NHSPS representation at LPT IPC Group and Cleaning Forum</li> <li>Inconsistent reporting with cleaning scores</li> <li>Number of audits completed KPI not being met</li> </ul>							
Assurances	Internal:	Source: <ul style="list-style-type: none"> <li>Implemented the National Standards of Healthcare Cleanliness 2021</li> <li>Align pandemic cleaning routine to the National Standards of Healthcare Cleanliness</li> <li>Cleaning report to the Estates Committee</li> <li>Finance and Performance Committee</li> <li>IPC Group to QAC</li> <li>Bi-monthly contractual cleaning forum (estates/IPC/NHS PS/UHL) - this goes to estates committee and FPC.</li> <li>Regular cleaning audits and KPI score monitoring</li> <li>IPC Bi-Annual report to Trust Board</li> </ul>			<ul style="list-style-type: none"> <li>DMTs</li> <li>Monthly reports to FPC (Estates) and QAC - (IPC)</li> <li>Environmental audit</li> <li>Contractual cleaning audit findings</li> <li>Regular performance reports against hygiene standards and regular review at IPC</li> </ul>				Assurance Rating Amber
	External:	Source: <ul style="list-style-type: none"> <li>NHSI IPC audit</li> <li>CQC inspections</li> </ul>			Evidence: <ul style="list-style-type: none"> <li>National Guidance on cleaning for COVID-19</li> <li>CQC IPC summary inspection report</li> </ul>				Assurance Rating Green
	Gaps:	UHL Facilities Cleaning Turnaround plan - plan received 4.10.21 - nothing further to IPC Group.							
Actions	Date:	Actions:			Action Owner:		Progress		Status:
	Ongoing	Implementation of the cleaning turnaround plan with evidence			UHL – oversight R. Brown		All actions are on-going		Amber

<b>Risk No: 79</b>	Date included	29.03.22	Date revised	13/07/22		Consequence	Likelihood	Combined
<b>Objective: G</b>	Well Governed							
<b>Risk Title:</b>	The Cyber threat landscape is currently considered significant due to the geopolitical conflicts, high prevalence of cyber-attack vectors, increase in published vulnerabilities, etc which could lead to a significant impact on IT systems that support patient services and potential data breaches				Current Risk	4	3	12
<b>Risk owner:</b>	Exec: Director of Finance & Performance/SIRO		Local: Head of Data Privacy		Residual Risk	4	2	8
<b>Governance:</b>	Data Privacy Committee, FPC/Bi-Monthly Review				Tolerance Level Significant 16-20 (Appetite Quality - Seek)			
<b>Controls</b>	<b>Description:</b>	<ul style="list-style-type: none"> <li>Multiple tiers of controls that are technical and organisational, including ongoing assessment and scanning of boundaries, geo-blocking and supporting information security policies</li> <li>Governance controls – reporting to Data Privacy Committee and IM&amp;T Committee on Cyber and Information Security</li> <li>External scrutiny at multiple levels – Police Cyber resilience, National Cyber Security Centre (NCSC), BitSight assessment, NHS Secure Boundary scanning and reporting</li> <li>Audits on Information Security Management System (ISMS), ISO, DSPT – with significant assurance</li> <li>Internal and External Auditors – 360 Assurance (DSPT), KPMG – Understanding of IT 20/21 Audit</li> <li>Continuity Planning and Disaster Recovery – exercises and reviews</li> <li>Incident Response capabilities – active real world testing e.g. Russian Attack</li> <li>Risk averse position taken in relation to mobile and remote working such as requests for working abroad with a default ‘no’ position</li> <li>Cyber security training – focused for local situations and delivered by LHS Cyber Team</li> <li>Increased collaborative working with other NHS organisations to share intelligence and learning</li> <li>SIRO Structure</li> <li>Membership of Cyber Associated Network for early notification of national and local issues</li> <li>Authentication of identity at service desk contact – implementation of multifactor authentication at all levels of the organisation</li> <li>Where weaknesses/vulnerabilities are identified there is constant learning and immediate remediation plans in place</li> </ul>						
	<b>Gaps:</b>	<ul style="list-style-type: none"> <li>Authentication of identity at service desk contact – implementation of multifactor authentication at all levels of the organisation</li> <li>New digital posts required such as CIO</li> <li>Phishing simulations delayed due to covid</li> </ul>						
<b>Assurances</b>	<b>Internal:</b>	<b>Source:</b> Bi-Monthly report to Data Privacy Committee LHS re-accreditation of secure email system [ISO27000] and Cyber Essentials Consultancy Review and testing of disaster recovery and business continuity processes in response to real world testing Cyber metrics reported through DPC Dashboard Reporting of incidents			<b>Evidence:</b> Accreditation reports Output reports and remediation plans Dashboard for Committee meeting Data breach reports to Data Privacy Committee			Assurance Rating Green
	<b>External:</b>	LHS ISO Audit KPMG Understanding IT 21/22 Audit 360 Assurance DSPT Audit 21/22 DSPT submission – standards met 21/22			Accreditation report Audit report Audit Report – substantial assurance NHS Digital submission			Assurance Rating Green
	<b>Gaps:</b>							
<b>Actions</b>	<b>Date:</b>	<b>Actions:</b> Board Development session re: Cyber Threat Cyber Threat update report to Audit Committee DSPT submission		<b>Action Owner:</b> Chris Biddle Chris Biddle Hannah Plowright	<b>Progress:</b> Board Development Session 23 August 2022 Audit Committee Agenda item Completed 30 June			<b>Status:</b> Green
	Aug 22 Sept 22 June 22							

<b>Risk No: 80</b>		Date included	29 March 2022	Date revised	18/07/22		Consequence	Likelihood	Combined
<b>Objective:</b>		High Standards / Equality, Leadership and Culture							
<b>Risk Title:</b>		If staff are not vaccinated against influenza, they pose a risk to the health and wellbeing of themselves, colleagues, patients and the wider community. This would adversely impact on Public Health, potentially leading to increased hospitalisation, increased staff sickness levels and staffing challenges and a risk to those who are vulnerable.				Current Risk	4	3	12
<b>Risk owner:</b>		Exec: Director of Nursing AHPs and Quality		Local: Trust clinical lead for staff flu vaccinations		Residual Risk	4	2	8
<b>Governance:</b>		Trust Strategic Flu and Covid-19 Group / Quality Forum / QAC / Board - monthly review				Tolerance level Significant 16-20 (Appetite Quality-Seek)			
<b>Controls</b>	Description:	<ul style="list-style-type: none"> <li>Strategic Flu and Covid-19 Group and staff vaccination workforce group</li> <li>NIVS system for uptake reporting – weekly SITREP and use of QR code to record staff who have been vaccinated outside of LPT.</li> <li>Flu vaccine order placed mid March 2022 . Sufficient for all frontline healthcare workers</li> <li>Mixed delivery model of roving vaccinators, peer vaccinators in clinical areas and co-delivery of Flu and COVID vaccinations if advised by JCVI</li> <li>Implementation of the national best practice vaccination programme principles including flexible access, board endorsement, publicity and comms and staff incentives</li> <li>Communications plan weekly for clinic availability with dedicated Comms support</li> <li>High level action plan which aligns with national and LLR plans and uptake ambitions</li> <li>Clinical peer vaccinators to support teams on site and during the shift</li> <li>Focused work through Trust CQUIN group</li> <li>Vaccine confidence training for all peer vaccinators</li> <li>Supportive focused clinics for supporting colleagues with needle phobia</li> <li>Flu group with Directorate champions</li> </ul>							
	Gaps:	<ul style="list-style-type: none"> <li>No vegan or vegetarian vaccine available</li> <li>Considerable vaccine reluctance amongst LPT staff for additional vaccination after Covid vaccination x3 in previous 12 months</li> <li>Low levels of circulating flu in the wider community has been interpreted as flu vaccination not being required</li> <li>Flu vaccination uptake correlates with increasing age – younger staff do not see Flu as a health concern for their age group</li> </ul>							
<b>Assurances</b>	Internal:	Source Monthly review at the Strategic Flu and Covid-19 Group and staff vaccination workforce group with reporting to level 1 and 2 committees Update reporting from NIVS and weekly SITREP CQUIN reports CQUIN action to deliver 70% staff vaccinated				Evidence: Papers to SEB / QF and QAC Data uptake and analysis presented to Strategic Flu and Covid-19 Group Update in highlight report to the Quality Forum Weekly LPT SITREP for flu uptake			Assurance Rating Green
	External:	Source LPT reports into the situation reports for the LLR Flu and Covid-19 Board				Evidence: SITREP			Assurance Rating Amber
	Gaps:	<ul style="list-style-type: none"> <li>Number of staff affected by vaccine reluctance and lack of vegetarian / vegan vaccine is not known</li> <li>Staff having flu vaccination outside of LPT requires individual staff to confirm this as access through NIMS is no longer available</li> </ul>							
<b>Actions</b>	Date: Mar 23	Actions: CQUIN action to deliver 70% staff vaccinated			Action Owner: Sarah Clements		Progress:		Status
	Ongoing	Implementation of the Flu action plan (oversight by Strategic Flu Group)			Sarah Clements		Flu action plan being reviewed at strategic and workforce meetings in June		Amber
	July 22	Identify number of staff impacted by lack of vegan/vegetarian vaccine			Directorate Leads				
	July 22	Identify number of staff by service / Directorate who have chosen not to take up staff flu vaccination (due to increased vaccinations in last 12 months and allergies)			Directorate Leads				

<b>Risk No: 81</b>		Date included	29 April 2022	Date revised	13/07/22		Consequence	Likelihood	Combined
<b>Objective: G</b>		Well Governed							
<b>Risk Title:</b>		Inadequate control, reporting and management of the Trust’s 2022/23 financial position could mean we are unable to deliver our financial plan and adequately contribute to the LLR system plan, resulting in a breach of LPT’s statutory duties and financial strategy (including LLR strategy).				Current Risk	5	3	15
<b>Risk owner:</b>		Exec: Director of Finance & Performance		Local: Deputy Director of Finance		Residual Risk	5	2	10
<b>Governance:</b>		FPC / Board monthly				Tolerance Level Moderate 9-11 (Appetite Financial-Cautious)			
<b>Controls</b>	Description:	<ul style="list-style-type: none"> <li>National planning guidance followed in preparation of the plan</li> <li>LPT Financial &amp; Operational Plan triangulated with workforce plan</li> <li>Standing Financial Instructions support control environment</li> <li>Treasury management policy , cash flow forecasting ensure robust cash management</li> <li>Capital Financing strategy &amp; plan in place</li> <li>LPT draft medium term financial strategy in place &amp; presented to Trust Board April 2022</li> </ul>							
	Gaps:	<ul style="list-style-type: none"> <li>Culture change required across system partners</li> <li>LLR ICS medium term capital strategy not yet in place</li> <li>LLR ICS medium term revenue strategy not yet in place</li> <li>LPT 22/23 April plan delivered a £1.4m deficit- revised breakeven, best endeavours plan submitted 20/06/22</li> <li>ICS Risk/gain share could adversely impact on LPT’s financial position</li> </ul>							
<b>Assurances</b>	Internal:	Source: <ul style="list-style-type: none"> <li>Audit Committee</li> <li>Operational oversight &amp; management of cost forecasts through Directorate Management Teams</li> <li>Capital Management Committee’s oversight of capital delivery and agreed governance processes;</li> <li>Finance and Performance Committee report includes I &amp; E, cash &amp; capital reporting</li> <li>LLR ICS Finance committee oversight</li> </ul>			Evidence: <ul style="list-style-type: none"> <li>Reports &amp; updates from Internal &amp; external auditors</li> <li>Monthly Director of Finance report to FPC / Trust Board – highlight report assurance rating Red (June 2022)</li> <li>Ongoing oversight and management of all aspects of financial position against plans</li> <li>Monthly reports to OEB/SEB/FPC/Board/ICS finance committee on all aspects of delivery against plan</li> <li>Mitigation plans for capital and revenue to ensure plans are delivered</li> </ul>			Assurance Rating Amber	
	External:	Source: <ul style="list-style-type: none"> <li>KPMG audit of 2021/22 annual accounts and value for money conclusion</li> <li>Internal Audit Report 2021/22: Key financial systems</li> <li>Internal Audit Report 2021/22: Integrity of the general ledger and financial reporting</li> <li>Internal Audit Report 2021/22: Capital expenditure processes</li> </ul>			Evidence: <ul style="list-style-type: none"> <li>2021/22 annual accounts unqualified opinion</li> <li>Significant assurance</li> <li>Significant assurance</li> <li>significant assurance</li> </ul>			Assurance Rating Green	
	Gaps:	ICS financial risk needs to feed into LPT financial risk							
<b>Actions</b>	Date:	Actions:		Action	Progress:			Status	
	Mar23	Continued monitoring and management of all aspects of the Trust’s delivery of the financial plan		Owner: SM				Green	
	Jul 22	Add in relevant ICS Financial risk content to LPT risk		SM	ICS risks drafted – presented to June ICS finance committee; more work required				
	Dec 22	Contribute to LLR ICS capital & financial strategy development		SM	CFOs have discussed approach				
Dec 22	Revise LPT medium term capital & financial strategy to ensure alignment with ICS strategy		SM						

<b>Risk No: 82</b>		Date included	10 May 2022	Date revised	8 July 22		Consequence	Likelihood	Combined	
<b>Objective: G</b>		High Standards								
<b>Risk Title:</b>		The loss of the 11+ healthy together contract will mean a change in delivery for this service from LPT to the LA, impacting on Trust staff and income, and continuity of care for secondary school aged children.				Current Risk	4	4	16	
<b>Risk owner:</b>		Exec Lead: FYPCLD Director / Director of Strategy and Partnerships		Local: Janet Harrison		Residual Risk	4	3	12	
<b>Governance:</b>		FYPC DMT / Ops Exec Board / Board monthly				Tolerance level Significant 16-20 (Appetite Quality-Seek)				
<b>Controls</b>	<b>Description:</b>	<ul style="list-style-type: none"> <li>LA mobilisation plan</li> <li>Service specifications</li> <li>National Healthy Child Programme</li> <li>LPT policies and procedures / standard operating guidance / competency frameworks</li> <li>TUPE arrangements confirmed as not applicable due to fragmentation of service; this secures professional supervision and training</li> <li>Clarity over framework requirements for SCPHNs, supervision and training resolved through retention of staff ; LA policies and procedures/ SOPs and competency frameworks not relevant now TUPE does not apply</li> <li>LSCB / LPT Safeguarding practice and guidance</li> </ul>								
	<b>Gaps:</b>	<ul style="list-style-type: none"> <li>Appropriate representation from health partners at Safeguarding strategy calls and conferences</li> <li>Ability of the new provider to access the historical electronic clinical record</li> <li>Data sharing to provide system partnership alerts e.g. primary care and UHL Emergency Department</li> <li>Active caseload handover</li> <li>Continuity of single EPR</li> <li>Communication with families regarding new provider arrangements</li> <li>Suitable alternative employment for all staff involved in the 11-19 service</li> <li>Income shortfall and overhead contributions</li> </ul>								
<b>Assurances</b>	<b>Internal:</b>	<b>Source:</b> <ul style="list-style-type: none"> <li>Mobilisation group for 0-11 plus transition to LA 11+ offer</li> <li>Directorate Management Team</li> <li>Ops Exec Board</li> </ul>			<b>Evidence:</b> Teams project plan Minutes of meetings DMT minutes / De-mobilisation assurance document / financial plan OEB Minutes SOG for caseload handover 1:1's with FSM and HR				Assurance Rating Amber	
	<b>External:</b>	<b>Source:</b> <ul style="list-style-type: none"> <li>Director of Public Health and Commissioners</li> <li>LCC Integrated Project Meeting 11+ - with 5 workstream groups; Comms; IT; Information Governance; Rutland; Safeguarding Plus operational group</li> </ul>			<b>Evidence:</b> ToR and Workstream groups established Operational group established to work through caseload handover				Assurance Rating Red	
	<b>Gaps:</b>	Health representation for safeguarding from 1 September								
<b>Actions</b>	<b>Date:</b>	Actions:			Action Owner		Progress:			
	Jun 22	<ul style="list-style-type: none"> <li>Raised as a risk to Leicestershire County Council and CCG</li> </ul>			D Williams		Raised and actions below confirmed			
	8 Jul 22	<ul style="list-style-type: none"> <li>Raised with System Executive as a system risk</li> </ul>			D Williams					
	26 Jul	<ul style="list-style-type: none"> <li>System meeting between ICB senior nurse leaders to identify solutions for health representation for safeguarding</li> </ul>			C Trevithick					
12 Aug	<ul style="list-style-type: none"> <li>Options and recommendations to System Executive</li> </ul>			C Trevithick						
31 Aug	<ul style="list-style-type: none"> <li>Complete 1:1's with all 5-19 staff as part of MoC</li> </ul>			J Harrison						
									Amber	