

Trust Board – 27th September 2022

Care Quality Commission Update

Purpose of the report

This report provides assurance on our compliance with the CQC fundamental standards, an update following the CQC inspection of the Trust over May/ June/ July 2021 and the reinspection in February 2022. An overview of current inspection activities is provided including an update on the CQC visit to the Mental Health Liaison Service as part of the Leicester, Leicestershire and Rutland System Urgent and Emergency Care Inspection in April 2022. The Trust continues to prioritise quality improvement, patient care and compliance with the Care Quality Commission (CQC) fundamental standards in all care delivery.

The CQC assurance action plan accompanies this report, to accurately reflect the achievements to date against the 'must do' actions.

Analysis of the issue

CQC Inspection Activity

The CQC will continue to prioritise inspections based on services where there is evidence of risk or harm to patients.

Alongside the inspections carried out on risk-based activity, they will also undertake ongoing monitoring of services offering support to providers to ensure that patients receive safe care.

Key inspection activity within LPT relates to:

1. Responding to the May/June/July 2021 inspection to ensure improvement actions are taken, embedded and learning is shared trust wide.
2. Progressing actions in relation to the reinspection of the acute adult mental health wards in February 2022 (report published 5th May 2022).
3. Participation in CQC Mental Health Act inspections.
4. Participation in Provider Collaborative visits.
5. Joint Area Targeted Inspection September 2022

Action Plan Summary

1. All 'must do' actions from the May/June/July 2021 inspection have been completed.
2. Estates and Facilities work in relation to dormitories remains on track.

3. Trust wide learning from the inspection is shared through various forums and also communications.
4. One 'must do' action following the February 2022 inspection is on track to be completed by the end of September 2022. Updates are submitted to the CQC on a monthly basis.

Joint Area Targeted Inspection

The trust is participating in a Joint Area targeted Inspection focussing on the multi-agency response to the identification of initial need and risk for children in Leicester City. This is planned to take place between the 20th and 23rd September 2022. This will be a joint inspection by Ofsted, the Care Quality Commission and His Majesty's Inspectorate of Constabulary and Fire and rescue Services.

Mental Health Act Inspections

To date, this year, there have been six Mental Health Act inspections carried out on:

- Beaumont Ward
- Aston Ward
- Watermead Ward
- Heather ward
- Welford ward
- The Willows

Following receipt of the reports the wards have individual action plans to address areas of concern.

Provider Collaborative Visits

A Provider Collaborative visit was carried out on Langley ward on the 24th June 2022, the trust has received the report and the service have developed a plan to address areas of concern raised. There is a planned provider collaborative visit to Phoenix Ward for the 12th October 2022.

Decision required

Trust Board is asked to note the oversight of the progress against the action plans alongside the updated position following the reinspection of the acute mental health wards.

Governance table

For Board and Board Committees:	Public Trust Board 27 th September 2022	
Paper sponsored by:	Anne Scott, Executive Director of Nursing, AHP's and Quality	
Paper authored by:	Jane Gourley Head of Quality, Compliance and Regulation	
Date submitted:	9 th September 2022	
State which Board Committee or other forum within the Trust's governance structure, if any, have previously considered the report/this issue and the date of the relevant meeting(s):		
If considered elsewhere, state the level of assurance gained by the Board Committee or other forum i.e. assured/ partially assured / not assured:	Assured	
State whether this is a 'one off' report or, if not, when an update report will be provided for the purposes of corporate Agenda planning	Twice monthly reports to Board	
STEP up to GREAT strategic alignment*:	High Standards	Yes
	Transformation	Yes
	Environments	Yes
	Patient Involvement	Yes
	Well Governed	Yes
	Reaching Out	Yes
	Equality, Leadership, Culture	Yes
	Access to Services	Yes
	Trustwide Quality Improvement	Yes
Organisational Risk Register considerations:	List risk number and title of risk	Risk 62
Is the decision required consistent with LPT's risk appetite:	Yes	
False and misleading information (FOMI) considerations:	None	
Positive confirmation that the content does not risk the safety of patients or the public	Confirmed	
Equality considerations:	Yes	