

Leicestershire Partnership NHS Trust (LPT) Safeguarding Annual Report 2021/2022

LPT SAFEGUARDING



Think Child, Think Adult, Think Safeguarding

Welcome

As the Executive Lead for Safeguarding, I am delighted to introduce Leicestershire Partnership NHS Trust's Annual Safeguarding Report 2021-2022.

This report provides an opportunity for reflection and sharing of the achievements of our specialist team, the mental capacity link



workers, our staff and volunteers as it relates to safeguarding over the past 12 months. It also offers a platform to share the updates for the dynamic Safeguarding Team work plan for 2021-2023. This plan is designed to transform how Trust staff are supported to ensure that the people of Leicester, Leicestershire and Rutland (LLR) are free from abuse and that their human rights are protected and upheld.

The past year has again been a challenging time for all because of the on-going worldwide pandemic. Within the context of lockdowns, national vaccination programmes and new variants of COVID-19 the Trust has continued to deliver effective care and treatment across all its services to the people of Leicester, Leicestershire and Rutland. This includes the ongoing identification and assessment of safeguarding adults, children and domestic abuse. Trust staff have continued to work effectively to ensure that people accessing our services are protected from abuse and avoidable harm, as well as recognising issues relating to mental capacity and competency.

The Trust's Board of Directors remain committed to providing time and resources to safeguarding, to ensure that people accessing our services and their families and carers are safe and protected from abuse. The Trust operates a 'whole family' approach to safeguarding'.

The Safeguarding Team are working hard to ensure that the Domestic Abuse Act 2021 and the Mental Capacity (Amendment) Act's Liberty Protection Safeguards are robustly implemented and embedded across the Trust to protect and uphold patient's human rights.

This report demonstrates the Trust's learning from statutory multi-agency safeguarding reviews and highlights our commitment to learn and improve in all areas of safeguarding, public protection and mental capacity so that year on year our communities are safer and healthier.

We should also acknowledge and thank our frontline staff, the mental capacity link workers and safeguarding team for their ongoing commitment to providing protection, guidance and support to people whose circumstances make them vulnerable to abuse, neglect or radicalisation.

Dr Anne Scott Executive Director of Nursing / AHPs and Quality

Trust Safeguarding

The Trust's Safeguarding Team lead on the whole family approach including safeguarding, public protection and mental capacity activity across the domains of domestic abuse, child and adult safeguarding, Prevent (radicalisation), capacity, deprivation and competency and multiagency public protection.



The Safeguarding Team proactively engages in multi-agency working to enhance relationships, develop strategies and strengthen processes to ensure that the people who receive Trust services and the communities which the Trust serves are safeguarded from abuse and that early help and intervention are available to all.

The Safeguarding Team, through the Safeguarding and Legislative Committees ensures that safeguarding is embedded within all Trust policies, procedures and services and that all staff have the required skills and knowledge to deliver effective safeguarding in their everyday practice. The team provides frontline staff with training, supervision, advice and support in complex and high risk safeguarding or challenging human rights situations. They also act as a point of escalation both internally and with external agencies in situations that require resolution and intervention to improve outcomes for patients and their families. The team also oversees the development, additional training and specialist supervision to Mental Capacity Link Workers who work to embed practice within frontline services.

The Trust's Safeguarding and Legislative Committees report to the Trust Board and the Directors' Quality Assurance Committee on safeguarding, public protection and mental capacity to provide assurance or to escalate issues. The Board of Directors has an Executive Lead for safeguarding and a Non-Executive Director who champions safeguarding and provides oversight and challenge.

LLR Safeguarding Update

For the first few months of the year, there was only partial board business conducted as each of the partners wrestled with their responses to the pandemic. However, in 2021 and into 2022, there was a renewed impetus to reopening the functions fully of the board work with the virtual meeting now becoming the new normal. There have been a significant number of multiagency reviews commissioned over the period (in particular adult safeguarding reviews) which has posed challenging for all agencies still working with restrictions due to covid, whilst managing an increase in demand for what are time consuming and robust learning processes.

LPT have continued to have full participation in the work of the board offices, and the Head of Safeguarding for LPT trust chairs the children's training sub-group for Leicester City and Leicestershire and Rutland Safeguarding Children's Partnership Boards. This has delivered a full programme of essential training (either virtual or e-learning). As the chair of the sub-group, the Head of Safeguarding was invited to the film launch for 'Was not Heard' written and produced by the young people of Leicester, Leicestershire and Rutland. This film has already gone on to win an award for its messaging, and supported practitioners from LLR and beyond to better understand the issues children and young people face.

During 2021-2022 there were a total of 10 new Safeguarding Adult Reviews (SARs) or non-statutory SAR (learning reviews) and 9 Domestic Homicide Review (DHR) commissioned across the LLR areas. This is a significant increase on the previous year's total. This figure only includes reviews commissioned where LPT was involved in the review under consideration. During 2021-22 there were 9 new local child safeguarding practice reviews commissioned (formerly known as serious case reviews).

LPT has delegated responsibility under the care act (2014) from the 3 Local Authorities in LLR to undertake Section 42 (s42) safeguarding enquiries and investigations within any of our in-patient hospital services. Where harm has occurred, the safeguarding process was progressed alongside the trusts Serious Incident (SI) processes, complaints and where appropriate disciplinary process; this demonstrates LPT as an open and honest organisation. In 2021-2022 there were a total of **38** safeguarding alerts (s42) within in-patient services in the County, and with **24** safeguarding alerts (s42) within inpatient services in the City. There have been **53** community s42 for LPT patients out in the community. These external cases are managed by the appropriate City, County or Rutland social care department.

LPT Safeguarding - Governance

Below is outlined the safeguarding governance within LPT from the Trust Board to each of the Clinical Directorates. The directorates are:

- FYPC-LD (Families, Young People & Children and Learning Disabilities Services)
- DMH (Directorate for Mental Health Services)
- CHS (Community Health Services)



The LPT Safeguarding Team currently hold the responsibility and oversight for the Mental Capacity Act (MCA), Deprivation of Liberty Safeguards (DoLS). The governance process for MCA & DoLS is held by the Legislative Committee which in addition to MCA & DoLS also provides oversight regarding the Mental Health Act.

The LPT Safeguarding Committee provides oversight and assurances over all matters safeguarding including data, reports, assurance, policies & procedures, quality improvement and training compliance.

The Designated Nurse for Safeguarding from the local Clinical Commissioning Group (CCG) sits as a permanent member of the safeguarding committee by way of providing external challenge, scrutiny and oversight to the wide safeguarding agenda in LPT. This is coupled with the new Safeguarding Assurance Template (SAT) which is required to be completed by the trust and submitted quarterly to the CCG. The pilot of a new template was agreed between the CCG and Heads of Safeguarding within both UHL Trust and LPT as an innovative way of gathering more meaningful assurances. This document also captures the required assurances for the Children's Partnership Boards and the Adult Safeguarding Boards of which LPT is a member across LLR. Following this successful pilot over Q2, 3 and 4 – this model will be presented to NHSE/I as an exemplary model of collaborative assurance between commissioner and provider trusts.

LPT Safeguarding Update - Specialist Safeguarding Team

The team have been fielding a skeletal staff presence in the office, with the majority working from home on a rotational basis. All core business has been managed throughout the past 12 months including:

- Managing and running a safeguarding advice line for frontline practitioners and services
- Hosting the single point of access for facilitating a health representative at Child Protection Strategy calls
- Attendance at the daily Multi-Agency Risk Assessment Conference (MARAC) for domestic abuse cases.
- Attendance at the Child Sexual Exploitation/Child Criminal Exploitation (CSE/CCE) Hub
- Continuing to host the Child Death Overview Process (CDOP) service
- Attending all Prevent meetings
- Attending all Multi Agency Public Protection Arrangements (MAPPA) meetings
- Producing reports for multi-agency learning events Local Safeguarding Child Practice Reviews (LSCPR), Safeguarding Adult Reviews (SAR), Domestic Homicide Reviews (DHR)
- Audit
- S42 Safeguarding Adult Enquiries for in-patient areas
- Supervision
- Supporting court reports and other legal document processes
- Providing specialist input to the Perinatal Mental Health Service

The team is comprised of the following members – see Appendix 1.

Named and Designated Doctors

The trust has both Named and Designated Doctors to provide leadership, oversight and guidance across all of the domains of the protection and safeguarding of children. Their oversight extends to providing expertise for the Community Paediatric Team who undertake child protection medicals and provide report for s47 enquiries and court – see Appendix 2.

Strategy Calls

Throughout the year and a like for like comparison with previous years, it is possible to see a significant increase in the number of safeguarding strategy meetings held by the local authorities. The quarterly breakdown of the safeguarding strategy data outlines a significant increase quarter on quarter.





Safeguarding Advice Line

The data in the following table outlines the numbers of calls and contacts to the LPT Safeguarding Advice Hub throughout 2021-2022 compared with 2020-2021.

Again analysis of this table has shown a steady upwards trajectory of contacts culminating in February and March 2021 hitting 300 contacts in a month. This is more contact than ever, and the stretching of the time of the contact over this period has also significantly increased due to the level of complexity of the cases being discussed (with Covid systems significantly contributing to this) with an average call duration of 20 minutes per call. The LPT Safeguarding Team are dealing with 191% increase from the beginning of the year, having dealt with a total number of 2585 calls.





Safeguarding Training & Learning

As a result of Covid, all face-to-face safeguarding training ceased and this has remained so throughout the last year. Safeguarding training is being delivered via the NHSE suite of safeguarding e-learning and pre-existing e-learning courses on the trusts learning platform.

There have been some moves to deliver safeguarding training through other mediums including using Microsoft Teams, however this has been limited and will increase throughout 2021-2022 to for a more blended learning approach to safeguarding training. It is also the intension of delivering safeguarding training over Microsoft Teams from Q2 in 2022-23.

Additional learning is disseminated through the monthly safeguarding briefing / newsletter shared trust wide.

The LPT Safeguarding Team have also delivered increasing amounts of safeguarding supervision across the trust, alongside the safeguarding link practitioners who have received training to become safeguarding supervisors within their own clinical areas.

Inspections

There have been no direct inspections of safeguarding throughout the past 12 months. The trust however has a core CQC inspection, and the report emerging from this inspection did not highlight any safeguarding concerns as a result of their visit.

APPENDIX 1





Safeguarding Named/Designated Doctors

<u>Designated Doctor for Safeguarding</u> Alun Elias-Jones

<u>Designated Doctor for Looked After Children</u> Lynn Snow

Named Doctors Vaishali Pukale Witold Cieslak

<u>Safeguarding Lead for CAMHS</u> Lina Gatsou

Community Paediatric Team