

LPT Board Meeting 27.09.22

Workforce Race Equality Standard Metrics Report 2021/22 and Action Plan 2022 - 2024

Purpose of the Report

- The Workforce Race Equality Standard (WRES) includes nine metrics comparing experiences and outcomes for White and Black, Asian and Minority Ethnic (BAME) staff. This data is used to develop action plans for improvement in the areas of: career progression and representation at higher bands, recruitment, disciplinary processes, non-mandatory training, Staff Survey data, and Trust Board representation.
- All NHS Trusts are required to submit WRES data to NHS England and NHS Improvement, by August 31st 2022. This has been completed, following approval at the EDI Workforce Group on 7th June 2022.
- The report and action plan below must be agreed by the Trust Board and published on the Trust's website by October 31st 2022. Headcounts below 10 will be redacted from the final version of this report which will be published publicly.
- This report provides a summary of, and further detail on, each WRES metric (pages 5 – 24) as well as the proposed updates to our WRES action plan (pages 25 – 36).
- To fulfil the Trust's statutory duties in relation to the WRES metrics, the Trust Board is required to:
 - approve the 2021/22 WRES metrics report and accompanying action plan for publication on the Trust's website by 31st October 2022;
 - approve the 2021/22 WRES metrics for presentation to the Co-ordinating Commissioner.
- Assurance is provided that the Trust's statutory duties in relation to the WRES metrics will be met if the above actions are undertaken.

Analysis of the issue

- Analysis of the WRES metrics indicates that staff from minority ethnic backgrounds are at a disadvantage or have poorer outcomes when compared to White staff in terms of:

- career progression
 - recruitment
 - belief that the Trust provides equal opportunities in career progression
 - experiences of discrimination
 - representation on the Trust’s board
- Please see the report that accompanies this summary for the full analysis of the WRES metrics. The report also proposes amendments and updates to our WRES action plan for the coming 18 months.

Proposal

- It is asked that the Committee approves the 2021/22 WRES metrics and action plan for two purposes:
 - Publication of the WRES metrics report and accompanying action plan (below) on the Trust’s public-facing website by 31st October 2021.
 - To endorse the action plan.
- The requirements above reflect an annual governance cycle.

Decision required

Briefing – no decision required	
Discussion – no decision required	
Decision required – detail below	X

- Please approve the WRES metrics and action plan for publication on the Trust’s public website by 31st October 2022, and endorse the action plan.
- Failure to comply with the WRES Regulations would be a breach of the NHS Contract and could result in action to ensure that the metrics are produced and published.
- Ultimately, a failure to act upon the equality issues indicated by the WRES metrics could result in a failure to deliver workforce equality, diversity and inclusion (item 73 on the Trust’s risk register).

Governance table

For Board and Board Committees:	Trust Board 27.9.22	
Paper sponsored by:	Sarah Willis (Director of Human Resources and Organisational Development)	
Paper authored by:	Roisin Ryan (EDI Specialist), Haseeb Ahmad (Head of Equality, Diversity and Inclusion)	
Date submitted:	7 th September 2022	
State which Board Committee or other forum within the Trust's governance structure, if any, have previously considered the report/this issue and the date of the relevant meeting(s):	EDI Workforce Group – 7 th June 2022	
If considered elsewhere, state the level of assurance gained by the Board Committee or other forum i.e. assured/ partially assured / not assured:	Approved	
State whether this is a 'one off' report or, if not, when an update report will be provided for the purposes of corporate Agenda planning	This report is part of an annual governance cycle	
STEP up to GREAT strategic alignment*:	High Standards	
	Transformation	
	Environments	
	Patient Involvement	
	Well Governed	X
	Reaching Out	
	Equality, Leadership, Culture	X
	Access to Services	
	Trustwide Quality Improvement	
Organisational Risk Register considerations:	List risk number and title of risk	73. Failure to deliver workforce equality, diversity and inclusion
Is the decision required consistent with LPT's risk appetite:		
False and misleading information (FOMI) considerations:		
Positive confirmation that the content does not risk the safety of patients or the public	Y	
Equality considerations:	Y	

Workforce Race Equality Standard

Leicestershire Partnership NHS Trust

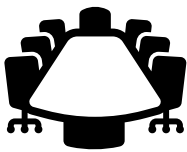
March 2022

Summary

At LPT in 2021/22, colleagues from a Black, Asian or minority ethnic background were...



Under-represented at non-clinical Bands 8B and above
Under-represented at clinical Band 4, and Band 6 and above
Over-represented in medical roles
Over-represented/proportionally represented in non-clinical Bands 2 to 6
Over-represented in clinical Band 2, proportionally represented in clinical Band 5
This is similar to last year.



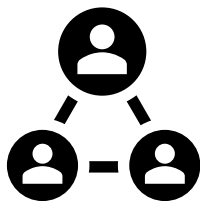
Less likely to be appointed from shortlisting than White applicants. White people were 1.79 times more likely than BAME people to be appointed from shortlisting.
This is slightly worse than last year.



Similarly likely as White colleagues to enter a formal disciplinary process (taking into account the small numbers). BAME colleagues were 1.64 times as likely to enter a formal process compared to White colleagues.
This is similar to last year.



Similarly likely as White colleagues to undertake non-mandatory training (White colleagues 1.07 times more likely to undertake this).
This is similar to last year.



Similarly likely as White colleagues to suffer harassment, bullying or abuse from the public (24.3% BAME, 21.8% White)

This is similar to last year.

Similarly likely as White colleagues to suffer harassment, bullying or abuse from other staff (20.9% BAME, 18.8% White)

This is an improvement on last year

More than twice as likely as White colleagues to report being discriminated against at work (13.5% BAME, 6.4% White)

This is a slight improvement on last year



Less likely than White colleagues to feel career progression is fair at LPT (52.8% BAME, 67.1% White)

This is an improvement on last year

Able to see BAME people represented within the voting members of the Board, but under-represented among Board members overall, and among executive Board members.

This is an improvement on last year.

Introduction to the Workforce Race Equality Standard

The Workforce Race Equality Standard (WRES) includes nine metrics comparing experiences and outcomes for White and BAME staff. This data is used to develop action plans for improvement.

All NHS Trusts are required to submit WRES data to NHS England and NHS Improvement, by August 31st 2022. An action plan must be agreed by the Trust Board and published on the Trust's website by October 31st 2022.

Note on data:

Headcounts below 10, and any associated headcounts which could be used to calculate headcounts below 10, have been redacted.

Note on terminology:

The term "BAME" is used throughout this report to mirror the wording of the WRES. However, this term is becoming less used in favour of more inclusive language which does not combine all minority ethnic groups together. Therefore, as well as comparing colleagues from White and BAME backgrounds, further analysis is provided where possible which analyses the differences in outcomes for White, Asian, Black, Mixed and Other minority ethnicities.

Benchmarking of last year's data

National 2020 – 2021 WRES data broken down by organisation was made available in April 2022, allowing comparisons to be made.

- LPT performed better than, or the same as, other Trusts in the Midlands as a whole. The exception was in Indicator 1: LPT has a race disparity when comparing the ethnic profile of colleagues at lower bands to the ethnic profile of colleagues at higher bands. BAME colleagues were under-represented from Band 8B upwards (non-clinical) and Band 6 upwards (clinical), with the exception of medical colleagues.
- With regards to Staff Survey responses from BAME colleagues, LPT was in the best 30% of Trusts nationally for Indicators 5, 6 and 8 (bullying/harassment/abuse from the public, bullying/harassment/abuse from colleagues, and discrimination from managers)
- Board representation of the ethnic profile of the entire workforce at LPT was about average, better than 41% of Trusts.

The WRES metrics

Metric 1. Pay Bands

Description of metric 1:

- The percentage of BAME colleagues in each of the Agenda for Change Pay Bands 1 to 9 and VSM (including executive Board members) compared with the percentage of BAME colleagues in the overall workforce, calculated separately for non-clinical and for clinical colleagues.

Narrative for metric 1:

- At March 2022, BAME colleagues made up 25.6% (1409/5511) of LPT's substantive workforce of known ethnicity, up from 24.4% (1287/5278) in March 2021.
- 180 colleagues had no ethnicity recorded on ESR, or had declined to disclose this information. Ethnicity was known for 96.8% (5511/5691) of the substantive workforce, down slightly from 97.2% last year.
- The ethnicity profile of substantive colleagues at Leicestershire Partnership NHS Trust by individual pay band for the last three years is detailed in Table 1 and Graph A. There has been little change in the distribution of colleagues from BAME backgrounds at each band. A summarised version of this information is given in Table 2 and Graph B, with pay bands grouped to observe trends.
- Non-clinical:
 - Colleagues from BAME backgrounds were overrepresented at Band 2 (39.2%, 104/265) and Band 3 (35.1%, 105/299). This over-representation is primarily due to the proportion of Asian colleagues at this level, as Black colleagues remain under-represented.
 - In common with previous years, colleagues from BAME backgrounds were proportionately represented from Band 4 (26.9%, 52/193) to Band 8a (25.8%, 16/62).
 - BAME representation drops from Band 8B (R), with low levels of representation from Band 8B to Very Senior Manager level in general (R).
 - As shown in Table 1, we have seen a decrease in BAME representation at Bands 7, 8A and 8B. At Bands 2, 3, 5 and 6 we have seen a slight increase.
- Clinical:
 - Bands 2 to 4 (mostly Additional Clinical Services):
 - BAME people were overrepresented at the lowest pay band, Band 2 (38.1%, 175/459), but representation worsens at Bands 3 (20.9%, 115/550) and 4 (15.8%, 53/336). This trend can particularly be seen when looking specifically at Black colleagues. This follows the trend of previous years, although slight improvement can be seen across all three bands.
 - Bands 5 and above (mostly Registered Nurses and Allied Health Professionals):

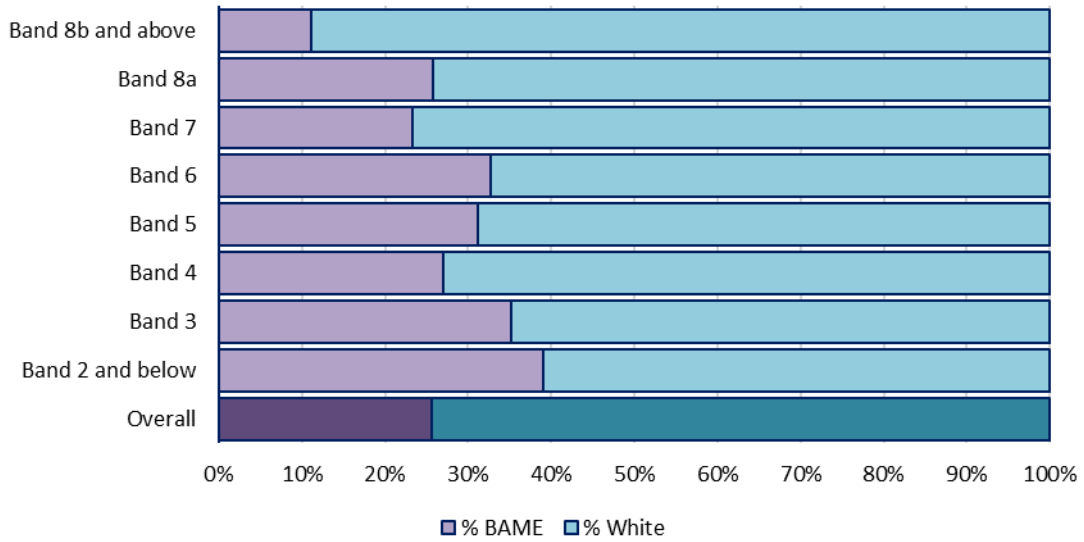
- BAME colleagues were proportionately represented at Band 5 (25.0%, 179/717), but representation drops for Bands 6 to 8A. However, the drop is not as significant as it has been in previous years, so some progress is being made. Black colleagues are over-represented at Band 5 (10.0%, 72/717) while Asian colleagues are under-represented (11.7%, 84/717). As seen in Graph B, the drop in representation seen at higher bands is more stark for Black colleagues.
 - Medical:
 - Colleagues from BAME backgrounds are overrepresented in Medical roles (67.4%, 147/218), an increase since last year (63.9%, 129/202). Black colleagues are also over-represented in medical roles (9.6%, 21/218), although not to the extent of Asian colleagues (50.0%, 109/218).
- The WRES does not consider colleagues who work solely on the Bank for LPT (i.e., colleagues who work for LPT on a zero-hours contract and who do not have a substantive role with the Trust):
 - Bank colleagues are more likely to come from a BAME background (42.7% BAME, 409/958) than substantive colleagues (25.6%, 1409/5511).
 - Of Bank colleagues of known ethnicity:
 - 16.9% are Asian (162/958)
 - 21.0% are Black (201/958)
 - 3.3% are Mixed (32/958)
 - 1.5% are Other (14/958)
 - 57.3% are White (549/958)
 - Therefore, the WRES underestimates the percentage of BAME colleagues in LPT's overall workforce, particularly at lower bands (Band 2 to Band 6) as these are the job roles most commonly held through the Bank.

Table 1: Metric 1: The ethnicity profile of substantive colleagues (of known ethnicity) at Leicestershire Partnership NHS Trust, by pay band, at March 2020, March 2021, and March 2022

Pay Band	Percentage BAME colleagues March 2020	Percentage BAME colleagues March 2021	Percentage BAME colleagues March 2022	Number of BAME colleagues March 2020	Number of BAME colleagues March 2021	Number of BAME colleagues March 2022
Substantive Colleagues Overall	23.5%	24.4%	25.6%	1221 out of 5203	1287 out of 5278	1409 out of 5511
Non-clin Apprentices	R	R	R	R	R	R
Non-clinical Band 2	33.1%	37.3%	39.2%	86 out of 260	98 out of 263	104 out of 265
Non-clinical Band 3	32.7%	33.2%	35.1%	88 out of 269	93 out of 280	105 out of 299
Non-clinical Band 4	28.3%	29.3%	26.9%	54 out of 191	55 out of 188	52 out of 193
Non-clinical Band 5	30.3%	30.3%	31.2%	43 out of 142	46 out of 152	49 out of 157
Non-clinical Band 6	30.1%	28.4%	32.8%	34 out of 113	31 out of 109	40 out of 122
Non-clinical Band 7	27.3%	28.7%	23.4%	27 out of 99	29 out of 101	25 out of 107
Non-clinical Band 8a	27.6%	26.6%	25.8%	16 out of 58	17 out of 64	16 out of 62
Non-clinical Band 8b	R	R	R	R	R	R
Non-clinical Band 8c	R	R	R	R	R	R
Non-clinical Band 8d	R	R	R	R	R	R
Non-clinical Band 9	R	R	R	R	R	R
Non-clinical VSM	R	R	R	R	R	R
Clinical Apprentices	20.0%	33.3%	33.3%	R	R	R
Clinical Band 2	36.8%	37.0%	38.1%	193 out of 525	194 out of 524	175 out of 459
Clinical Band 3	16.5%	19.1%	20.9%	80 out of 485	93 out of 487	115 out of 550
Clinical Band 4	12.4%	12.1%	15.8%	31 out of 249	34 out of 280	53 out of 336
Clinical Band 5	22.0%	24.2%	25.0%	162 out of 735	171 out of 707	179 out of 717
Clinical Band 6	16.1%	16.5%	18.2%	181 out of 1125	190 out of 1149	215 out of 1181
Clinical Band 7	13.9%	16.0%	17.9%	57 out of 411	71 out of 443	91 out of 508
Clinical Band 8a	10.2%	9.4%	10.2%	16 out of 157	16 out of 170	17 out of 166
Clinical Band 8b	R	R	20.0%	R	R	12 out of 60
Clinical Band 8c	R	R	R	R	R	R
Clinical Band 8d	R	R	R	R	R	R
Clinical VSM	R	R	R	R	R	R
Medical Trainee Grade	66.2%	66.1%	70.7%	43 out of 65	41 out of 62	53 out of 75
Medical Non-consultant	47.6%	57.1%	55.2%	10 out of 21	16 out of 28	16 out of 29
Medical Consultant	66.1%	61.9%	66.7%	72 out of 109	66 out of 105	72 out of 108
Medical Senior Manager	R	R	R	R	R	R

Graph A: The ethnicity profile of substantive colleagues (of known ethnicity) of each band compared to overall

Non-Clinical: %BAME and %White staff at each band



Clinical: %BAME and %White staff at each band

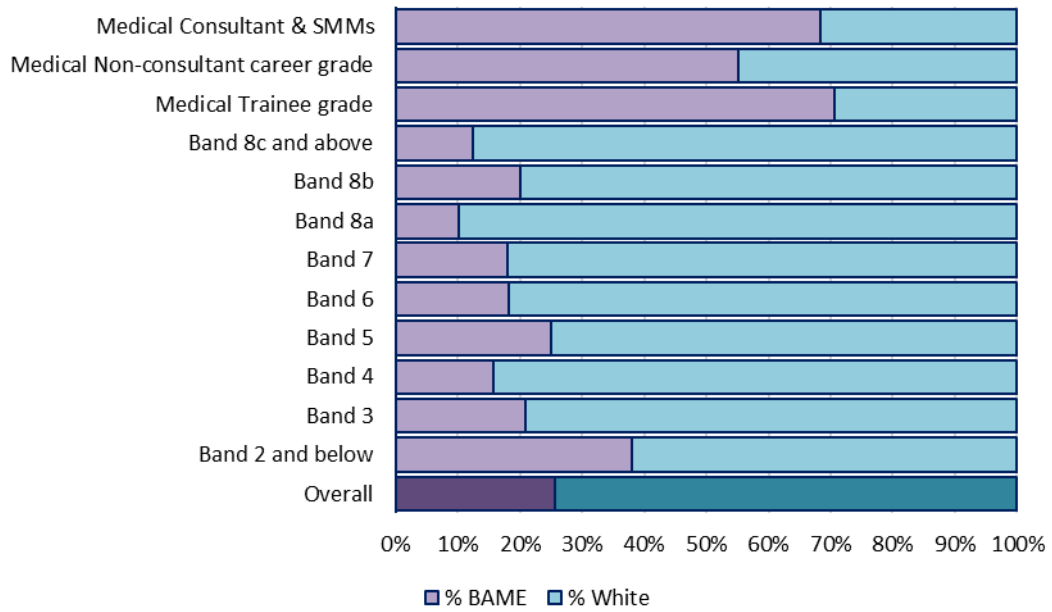
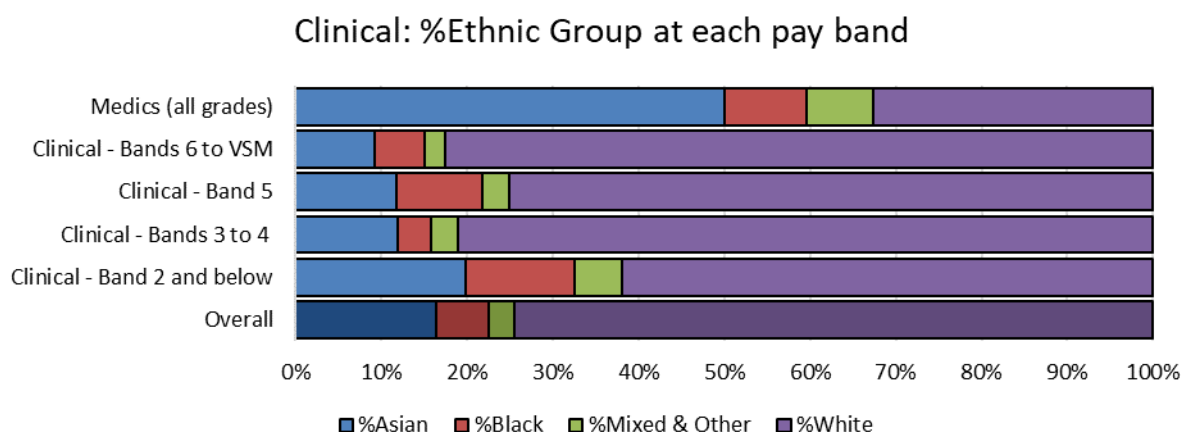
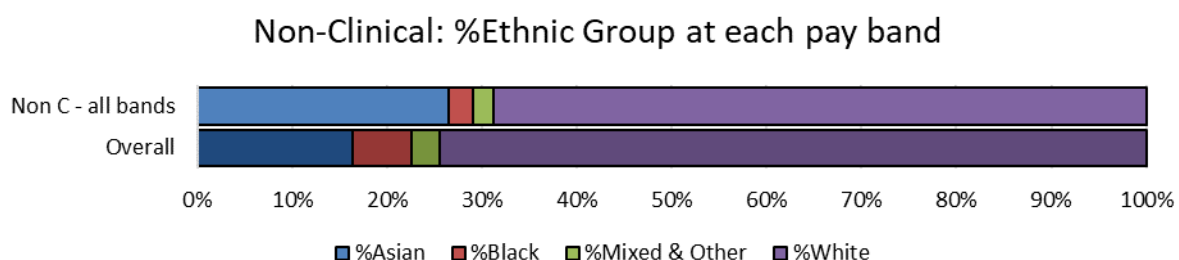


Table 2: Metric 1: The ethnicity profile of substantive colleagues (of known ethnicity) at Leicestershire Partnership NHS Trust, by grouped pay bands, at March 2020, March 2021, and March 2022

Pay Band Group	Percentage BAME colleagues March 2020	Percentage BAME colleagues March 2021	Percentage BAME colleagues March 2022	Number of BAME colleagues March 2020	Number of BAME colleagues March 2021	Number of BAME colleagues March 2022
Substantive Colleagues Overall	23.5%	24.4%	25.6%	1221 out of 5203	1287 out of 5278	1409 out of 5511
Non-clinical Bands 2 to 8a	30.7%	31.9%	32.5%	348 out of 1132	369 out of 1157	391 out of 1205
Non-clinical Bands 8b to VSM	R	R	R	R	R	R
Clinical Band 2	36.8%	37.0%	38.1%	193 out of 525	194 out of 524	175 out of 459
Clinical Bands 3 to 4	15.1%	16.6%	19.0%	111 out of 734	127 out of 767	168 out of 886
Clinical Band 5	22.0%	24.2%	25.0%	162 out of 735	171 out of 707	179 out of 717
Clinical Bands 6 to VSM	14.9%	15.7%	17.4%	264 out of 1773	289 out of 1845	339 out of 1947
Medics (all grades)	64.0%	64.0%	67.4%	128 out of 200	130 out of 203	147 out of 218
Below Band 2 - clinical and non-clinical	R	R	R	R	R	R

Graph B: The ethnic groups of substantive colleagues (of known ethnicity) of each group of bands compared to overall



Metric 2. Recruitment

Description of metric 2:

- Relative likelihood of White people compared to BAME people being appointed from shortlisting across all posts. The percentage of White people appointed from shortlisting divided by the percentage of BAME people appointed from shortlisting.

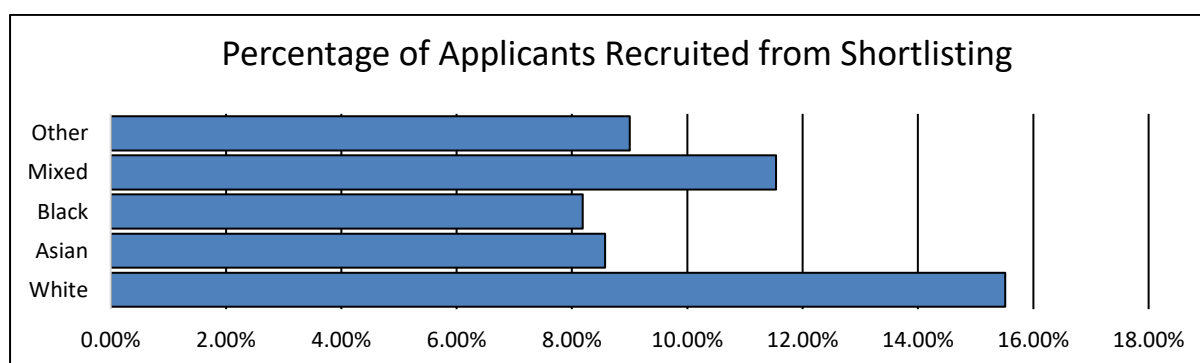
Narrative for metric 2:

- In 2021/22 White people were 1.79 times more likely than BAME people to be appointed from amongst those shortlisted.
- The position has been worsening since 2019/20 when White people were 1.14 times as likely as BAME people to be appointed from shortlisting (statistically equivalent). Please refer to Table 3 and Graph C.

Table 3: Metric 2: The relative likelihood of White people and BAME people being appointed from amongst those shortlisted at Leicestershire Partnership NHS Trust during 2018/19, 2019/20, 2020/21, and 2021/22

Recruitment	2018/19	2019/20	2020/21	2021/22
Relative likelihood of appointment from shortlisting (White/BAME)	1.97	1.14	1.46	1.79
% White people appointed from shortlisting	9.7%	11.3%	12.0%	15.5%
% BAME people appointed from shortlisting	4.9%	10.0%	8.2%	8.7%
Number of White people appointed from shortlisting	371 out of 3844	341 out of 3005	400 out of 3327	596 out of 3842
Number of BAME people appointed from shortlisting	124 out of 2525	186 out of 1861	171 out of 2082	207 out of 2386

Graph C: The percentage of shortlisted applicants of each ethnic group appointed in 2021/22



Metric 3. Formal disciplinary process

Description of metric 3:

- Relative likelihood of BAME colleagues compared to White colleagues entering the formal disciplinary process, as measured by entry into a formal disciplinary investigation. The percentage of BAME colleagues entering the formal disciplinary process divided by the percentage of White colleagues entering the formal disciplinary process.

Narrative for metric 3:

- In previous years, Indicator 3 has been calculated on the basis of a two-year combined total (see Table 4). In more recent years, data has been gathered for each year individually (see Table 5). Therefore, this indicator is liable to vary significantly year-on-year due to the small number of formal disciplinary investigations in question.
- In the two-year window 2020/21 to 2021/22, BAME colleagues were 1.41 times more likely than White colleagues to enter formal disciplinary processes. When considering just the cases which began in 2021/22, the relative likelihood is 1.64. Although this appears to be a worsened position, the number of colleagues going through these proceedings is very low, so the relative likelihood is liable to vary year on year. Due to small figures, a more detailed breakdown by ethnic group is not possible. Please refer to Tables 4 and 5.
- Though not included in the WRES figures, BAME Bank staff were 4.47 times more likely than White Bank staff to enter a formal disciplinary process. This follows the pattern of 2019/20 to 2020/21, when the likelihood was 4.4 times.

Table 4: Historic Metric 3 (two-year windows): The relative likelihood of BAME colleagues and White colleagues entering the formal disciplinary process during the two-year windows 2017/18 to 2018/19, 2018/19 to 2019/20, 2019/20 to 2020/21, and 2020/21 to 2021/22

Formal disciplinary process	2017/18 to 2018/19	2018/19 to 2019/20	2019/20 to 2020/21	2019/20 to 2020/21
Relative likelihood (BAME/White)	1.35	0.59	0.74	1.41
% BAME colleagues entering formal disciplinary	R%	R%	R%	R%
% White colleagues entering formal disciplinary	R%	R%	R%	R%
n. BAME colleagues entering formal disciplinary	R out of 1171	R out of 1221	R out of 1287	R out of 1409
n. White colleagues entering formal disciplinary	R out of 4007	R out of 3982	R out of 3991	R out of 4102

Table 5: Metric 3 (one-year windows): The relative likelihood of BAME colleagues and White colleagues entering the formal disciplinary process during the one-year windows 2019/20, 2020/21, and 2021/22

Formal disciplinary process	2019/20	2020/21	2021/22
Relative likelihood (BAME/White)	0.53	1.24	1.64
% BAME colleagues entering formal disciplinary	R%	R%	R%
% White colleagues entering formal disciplinary	R%	R%	R%
n. BAME colleagues entering formal disciplinary	R out of 1221	R out of 1287	R out of 1409
n. White colleagues entering formal disciplinary	R out of 3982	R out of 3991	R out of 4102

Metric 4. Non-mandatory training

Description of metric 4:

- Relative likelihood of White colleagues compared to BAME colleagues accessing non-mandatory training and CPD. The percentage of White colleagues accessing non-mandatory training divided by the percentage of BAME colleagues accessing non-mandatory training.

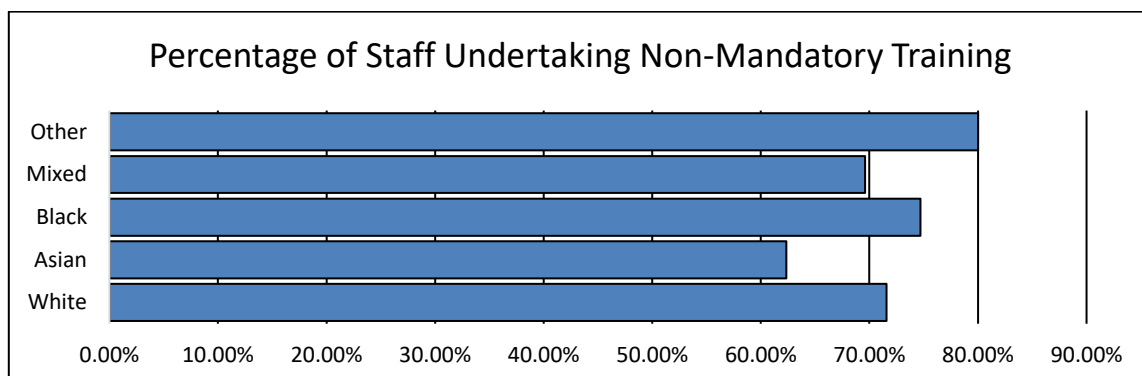
Narrative for metric 4:

- In 2021/22 White colleagues were 1.07 times more likely than BAME colleagues to access non-mandatory training, defined as any training which is not listed on the mandatory or role essential training registers.
- This is similar to the positions observed in previous years. Please refer to Table 6.
- In particular, White colleagues were 1.15 times more likely than Asian colleagues to access non-mandatory training. Please refer to Graph D.

Table 6: Metric 4: The relative likelihood of White colleagues and BAME colleagues accessing non-mandatory training during 2018/19, 2019/20, 2020/21, and 2021/22

Non-mandatory training	2018/19	2019/20	2020/21	2021/22
Relative likelihood of accessing training (White/BAME)	1.09	1.10	1.06	1.07
% White colleagues accessing training	61.7%	80.4%	88.3%	71.6%
% BAME colleagues accessing training	56.8%	73.2%	83.5%	66.6%
n. White colleagues accessing training	2473 out of 4007	3203 out of 3982	3526 out of 3991	2936 out of 4102
n. BAME colleagues accessing training	665 out of 1171	894 out of 1221	1075 out of 1287	939 out of 1409

Graph D: The percentage of colleagues of each ethnic group undertaking non-mandatory training in 2021/22



Metric 5. Harassment, bullying or abuse from patients, relatives or the public

Description of metric 5:

- The percentages of White colleagues and BAME colleagues experiencing harassment, bullying or abuse from patients, relatives or the public in last 12 months, derived from the NHS Staff Survey.

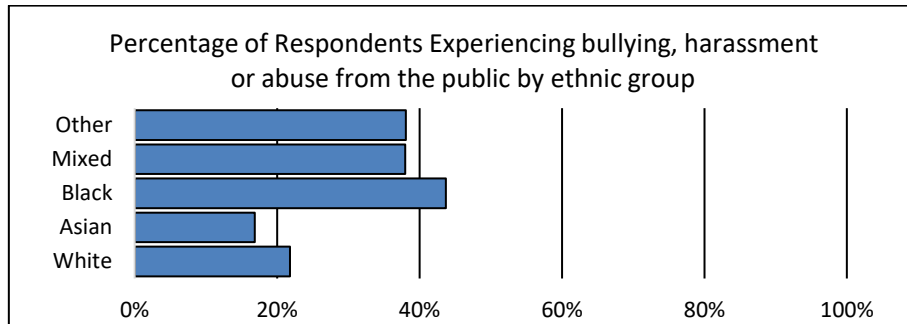
Narrative for metric 5:

- The 2021 NHS Staff Survey showed that White colleagues and BAME colleagues were similarly likely to suffer harassment, bullying or abuse from patients, service users, their relatives or other members of the public (24.3%, 139/571 BAME colleagues and 21.8%, 488/2237 White colleagues). There was a slight decrease in this abuse reported by White colleagues since last year (0.5%), and an even smaller decrease for BAME colleagues (0.1%). As Graph F shows, the discrepancy between White and BAME colleagues is widening but is still not significant.
- LPT's results for this metric were better than Trusts of a similar type in the benchmark group (31.8% BAME colleagues and 26.2% White colleagues).
- Black colleagues in particular were more likely than any other ethnic group to suffer this type of harassment, bullying or abuse (43.7%, 45/103), and this figure has increased since last year. This reflects a long-term trend and may be due in part to the higher proportion of Black colleagues in clinical patient-facing roles. Please refer to Table 7 and Graphs E and F.
- For the 2021 Staff Survey, results were also gathered for Bank colleagues although these do not contribute to the WRES data. BAME bank colleagues were more likely to experience bullying, harassment or abuse from patients, service users, their relatives or the public (37.5%, 21/56) compared to White bank colleagues (23.0%, 26/113), with a particularly high proportion of Black bank colleagues in particular experiencing this (44.0%, 11/25), mirroring the position observed for substantive colleagues.

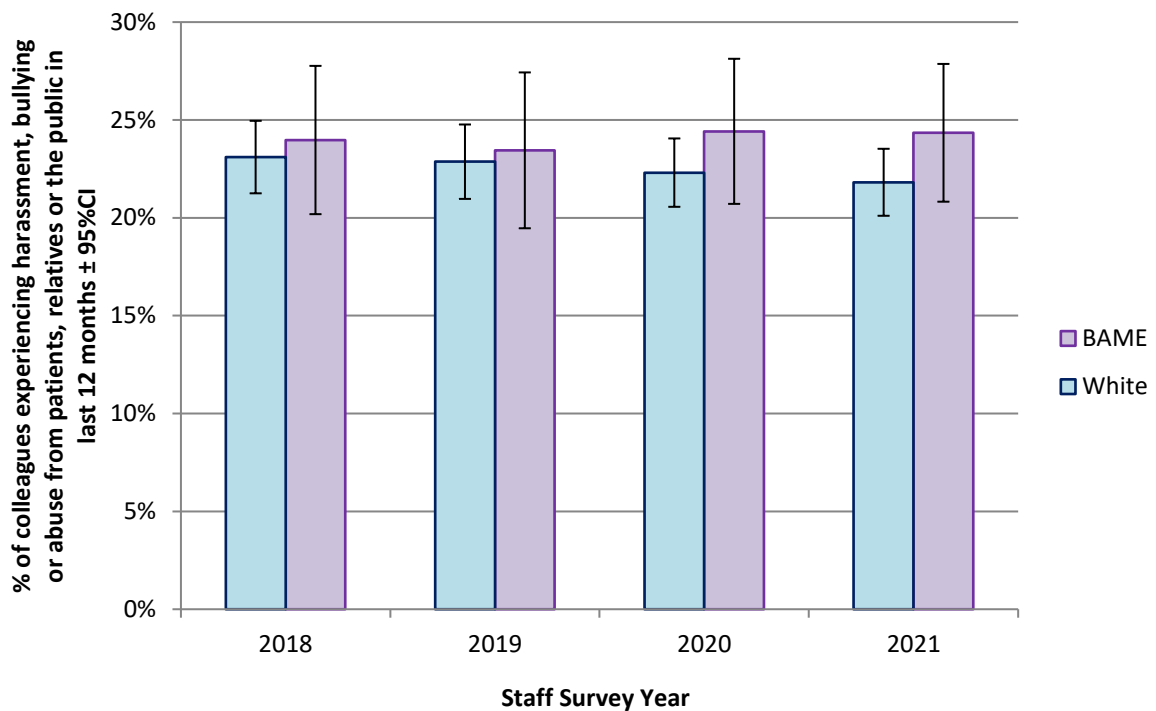
Table 7: Metric 5: Percentages of White & BAME colleagues who experienced harassment, bullying or abuse from patients/service users, their relatives or other members of the public, according to the Staff Survey

Harassment, bullying or abuse from patients, relatives or the public	2018	2019	2020	2021
% White colleagues	23.1%	22.9%	22.3%	21.8%
% BAME colleagues	24.0%	23.4%	24.4%	24.3%
<i>Asian</i>			18.2%	16.9%
<i>Black</i>			39.6%	43.7%
<i>Mixed</i>			33.3%	38.0%
<i>Other</i>			45.0%	38.1%
n. White colleagues	460 out of 1991	429 out of 1876	487 out of 2183	488 out of 2237
n. BAME colleagues	117 out of 488	102 out of 435	126 out of 516	139 out of 571
<i>Asian</i>			R	R
<i>Black</i>			R	R
<i>Mixed</i>			R	R
<i>Other</i>			R	R

Graph E: Metric 5: The percentages of colleagues from each ethnic group who experienced harassment, bullying or abuse from patients / service users, their relatives or other members of the public, according to the Staff Survey 2021



Graph F: Metric 5: How the percentage of colleagues who experienced harassment, bullying or abuse from patients / service users, their relatives or other members of the public, has changed since 2018



Metric 6. Harassment, bullying or abuse from other colleagues

Description of metric 6:

- The percentages of White colleagues and BAME colleagues experiencing harassment, bullying or abuse from other colleagues in last 12 months, derived from the NHS Staff Survey.

Narrative for metric 6:

- This metric is based on a combined figure of responses from 2 questions:
 - 14b. In the last 12 months how many times have you personally experienced harassment, bullying or abuse at work from managers?
 - 14c. In the last 12 months how many times have you personally experienced harassment, bullying or abuse at work from other colleagues?A breakdown by ethnic group is possible for each question individually (Tables 9 and 10) but not the overall metric (Table 8).
- Overall, the 2021 NHS Staff Survey indicated that BAME colleagues were similarly likely as White colleagues to suffer harassment, bullying or abuse from other colleagues (20.9%, 120/574 BAME colleagues and 18.8%, 420/2233 White colleagues). The discrepancy between White and BAME responses has reduced, as have the percentages of respondents in both groups reporting bullying, harassment, or abuse from other colleagues. Please refer to Table 8 and Graph G.
- LPT's results for this metric in 2021 were slightly better for BAME colleagues than Trusts in the benchmark group, and similar for White colleagues (22.9% BAME colleagues and 18.1% White colleagues).
- Black (11.7%, R) and Mixed (18.0%, R) people report more bullying, harassment and abuse from managers than White (9.4%, R) or Asian (8.1%, R) colleagues do. These trends follow a similar pattern to 2020 responses. Please refer to Table 9 and Graph H.
- Responses to the bank Staff Survey show a similar percentage of White bank colleagues report bullying, harassment or abuse from managers (6.2%, R) compared to BAME colleagues (7.0%, R), although a more detailed breakdown by ethnic group is not possible due to the limited number of responses.
- White colleagues report less bullying, harassment and abuse from other colleagues than other ethnic groups. Members of colleagues from Mixed (21.6%, 11/51) and Black (19.8%, 20/101) backgrounds report the highest levels, with Asian colleagues (14.8%, 58/393) slightly higher than White colleagues (14.3%, 315/2207). There has been an improved position for all BAME groups with the exception of people from Mixed backgrounds. Please see Table 10 and Graph I.
- Responses to the bank Staff Survey show more BAME colleagues report bullying, harassment or abuse from colleagues (29.3%, 17/58), compared to White bank colleagues (14.4%, 16/111), and compared to BAME substantive colleagues (16.4%, 93/566). Again, a more detailed breakdown by ethnic group is not possible due to the limited number of responses.

Table 8: Metric 6: The percentages of White colleagues and BAME colleagues who experienced harassment, bullying or abuse from other colleagues (including managers), Staff Survey

Harassment, bullying or abuse from other colleagues	2018	2019	2020	2021
% White colleagues	18.8%	19.9%	19.8%	18.8%
% BAME colleagues	20.1%	24.4%	24.8%	20.9%
n. White colleagues	374 out of 1994	373 out of 1879	432 out of 2187	420 out of 2233
n. BAME colleagues	98 out of 487	107 out of 438	128 out of 516	120 out of 574

Graph G: Metric 6: How the percentage of colleagues who experienced harassment, bullying or abuse from other colleagues (including managers), has changed since 2018

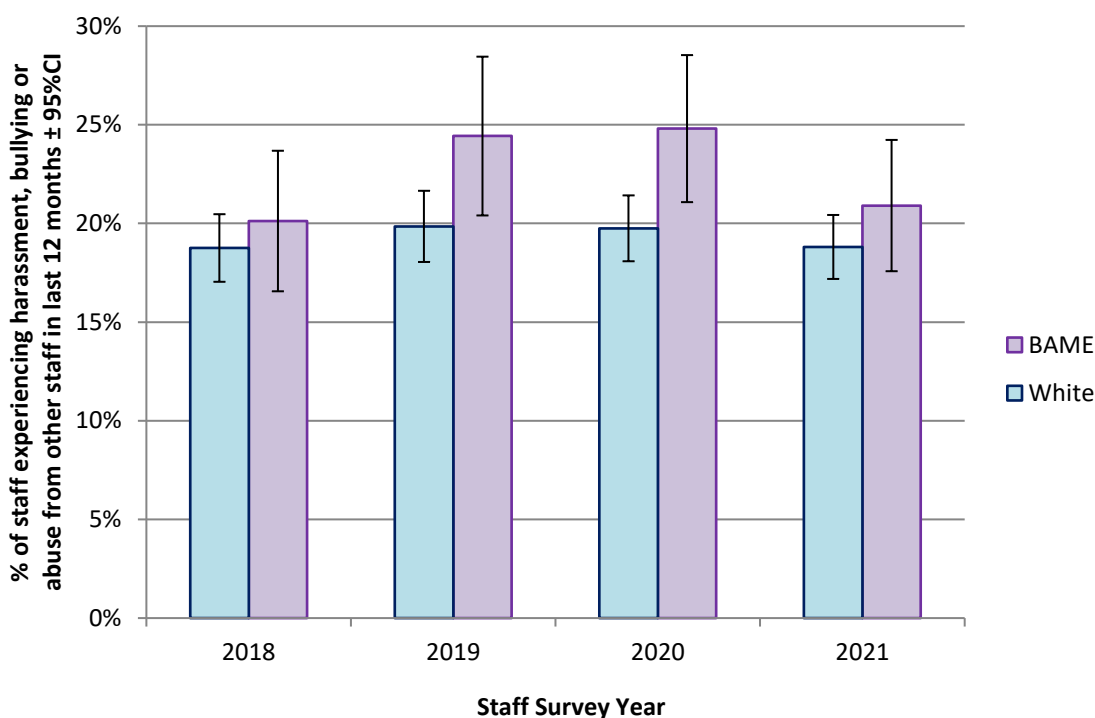


Table 9: Staff Survey Question 14b: The percentage of colleagues who experienced harassment, bullying or abuse from managers

Harassment, bullying or abuse from managers	2018	2019	2020	2021
% White colleagues	9.3%	10.3%	10.6%	9.4%
% BAME colleagues	9.4%	14.3%	12.7%	9.8%
Asian			9.9%	8.1%
Black			18.0%	11.7%
Mixed			12.5%	18.0%
Other			38.1%	14.3%
n. White colleagues	186 out of 2007	194 out of 1891	230 out of 2181	208 out of 2216
n. BAME colleagues	46 out of 490	63 out of 442	65 out of 513	56 out of 570
Asian			R	R
Black			R	R
Mixed			R	R
Other			R	R

Graph H: Metric 6: Percentage of colleagues who experienced harassment/bullying/abuse from managers

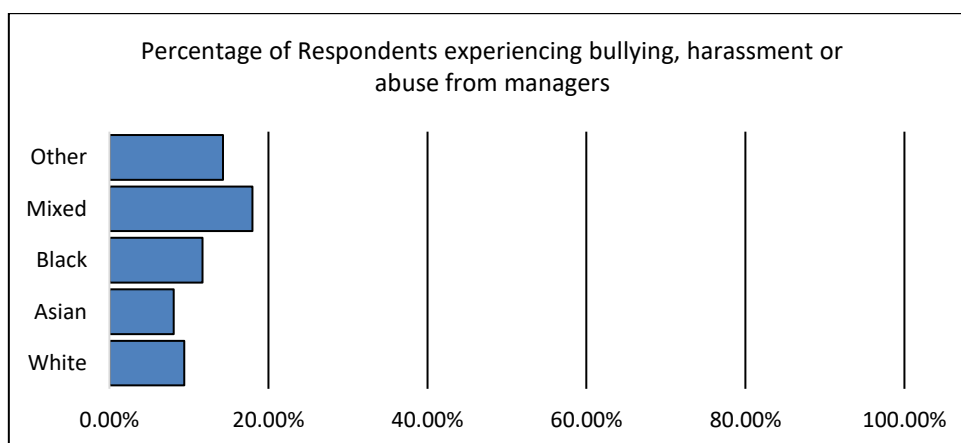
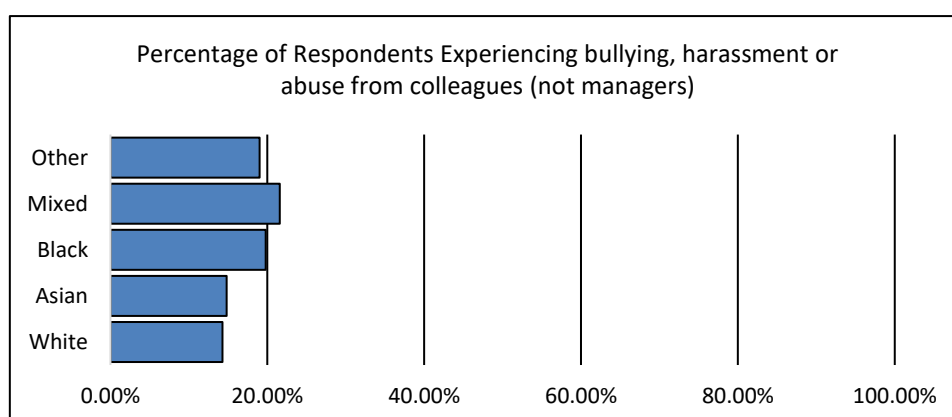


Table 10: Staff Survey Question 14c: The percentage of colleagues who experienced harassment, bullying or abuse from colleagues (not managers)

Harassment, bullying or abuse from colleagues (not managers)	2018	2019	2020	2021
% White colleagues	13.6%	14.7%	13.9%	14.3%
% BAME colleagues	16.3%	20.1%	20.6%	16.4%
Asian			19.3%	14.8%
Black			25.6%	19.8%
Mixed			17.8%	21.6%
Other			26.3%	19.0%
n. White colleagues	271 out of 1993	274 out of 1858	300 out of 2152	315 out of 2207
n. BAME colleagues	78 out of 479	87 out of 433	104 out of 506	93 out of 566
Asian			R	R
Black			R	R
Mixed			R	R
Other			R	R

Graph I: Metric 6: Percentage of colleagues who experienced harassment/bullying/abuse from colleagues (not managers)



Metric 7. Equal opportunities for career progression or promotion

Description of metric 7:

- The percentages of White colleagues and BAME colleagues believing that the Trust provides equal opportunities for career progression or promotion, derived from the NHS Staff Survey.

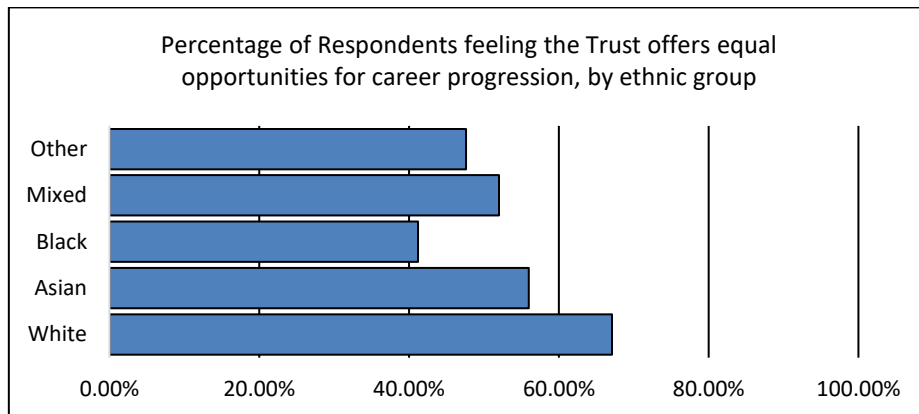
Narrative for metric 7:

- In 2021, the way responses to this question were calculated was adjusted. For the first time, “Not sure” responses were included in the total. Therefore, positive response percentages are now lower than in previous years. To enable accurate comparison, data below has been calculated using the new method for all previous years retrospectively. Therefore, data will be different to that reported in previous years.
- The 2021 NHS Staff Survey showed that BAME colleagues, and especially Black colleagues, were less likely than White colleagues to believe that the Trust provides equal opportunities for career progression or promotion (52.8%, 302/572 BAME colleagues, 41.2%, 43/103 Black colleagues, and 67.1%, 1495/2228 White colleagues).
- The position for BAME colleagues has remained low in previous years, but 2021 represents the highest positive response rates of the included years. Please refer to Table 11 and Graphs J and K.
- LPT’s results for this metric in 2021 were better than Trusts in the benchmark group (46.8% BAME colleagues and 61.0% White colleagues).

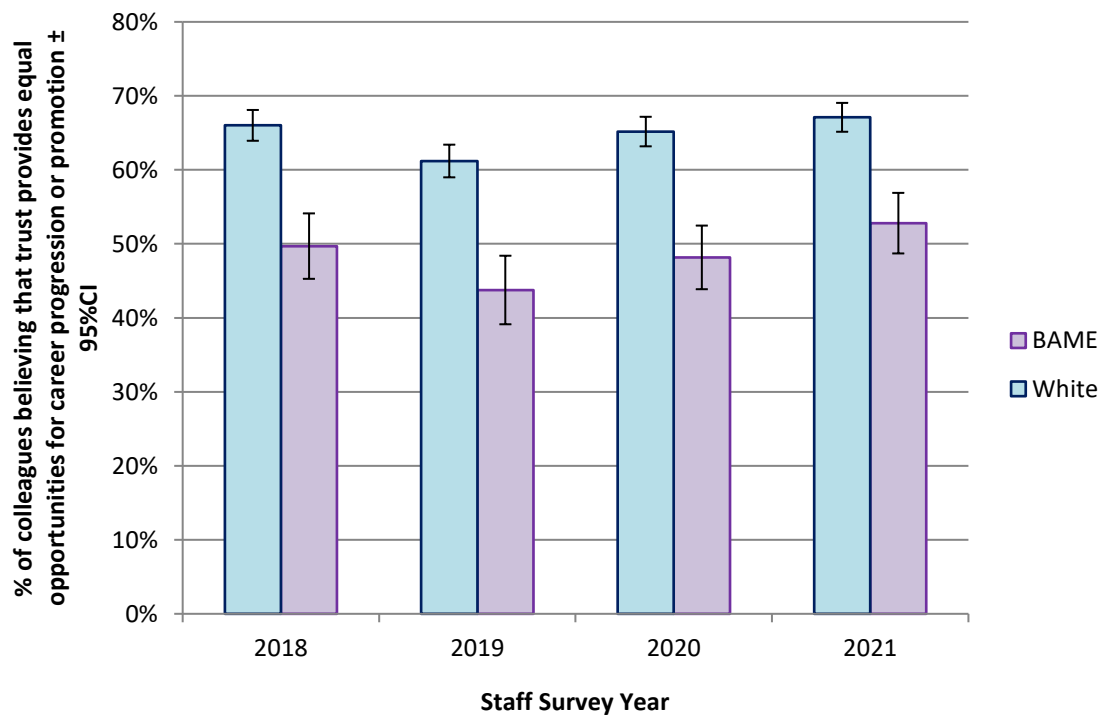
Table 11: Metric 7. The percentages of White colleagues and BAME colleagues who felt that the organisation provides equal opportunities for career progression or promotion, Staff Survey

Equal opportunities for career progression or promotion	2018	2019	2020	2021
% White colleagues	66.0%	61.2%	65.2%	67.1%
% BAME colleagues	49.7%	43.8%	48.2%	52.8%
<i>Asian</i>			52.9%	56.0%
<i>Black</i>			34.8%	41.2%
<i>Mixed</i>			46.9%	52.0%
<i>Other</i>			28.6%	47.6%
n. White colleagues	1311 out of 1986	1145 out of 1871	1428 out of 2191	1495 out of 2228
n. BAME colleagues	244 out of 491	193 out of 441	250 out of 519	302 out of 572
<i>Asian</i>			R	R
<i>Black</i>			R	R
<i>Mixed</i>			R	R
<i>Other</i>			R	R

Graph J: Metric 7: The percentages of colleagues from each ethnic group who feel the Trust offers equal opportunities for career progression, according to the Staff Survey 2021



Graph K: Metric 7: How the percentage of colleagues feeling the Trust provides equal opportunities for career progression has changed since 2018



Metric 8. Discrimination at work from a manager, team leader or other colleagues

Description of metric 8:

- The percentages of White colleagues and BAME colleagues experiencing discrimination at work from their manager / team leader or other colleagues in last 12 months, derived from the NHS Staff Survey.

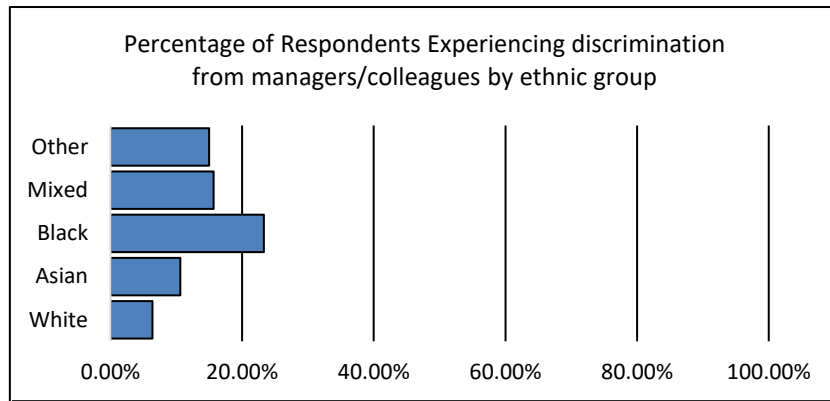
Narrative for metric 8:

- The 2021 NHS Staff Survey indicated that BAME colleagues, and especially Black colleagues, were more likely than White colleagues to have experienced discrimination at work from their manager / team leader or other colleagues (13.5%, 77/569 BAME colleagues, 23.3%, 24/103 Black colleagues, and 6.4%, 142/2228 White colleagues). However, this does represent a slight improvement on last year for BAME colleagues.
- The position for BAME colleagues has remained high across previous years, as has the position for Black colleagues in particular. Please refer to Table 12 and Graphs L and M.
- LPT's results for this metric in 2021 were slightly better for BAME colleagues than Trusts in the benchmark group (14.4% BAME colleagues and 6.0% White colleagues).
- For bank colleagues in 2021, levels of discrimination at work from a manager / team leader or other colleagues followed a similar pattern with BAME bank colleagues being higher (19.3%, 11/57) than White bank colleagues (6.1%, R), and were even higher amongst Black bank colleagues in particular (25.9%, R).

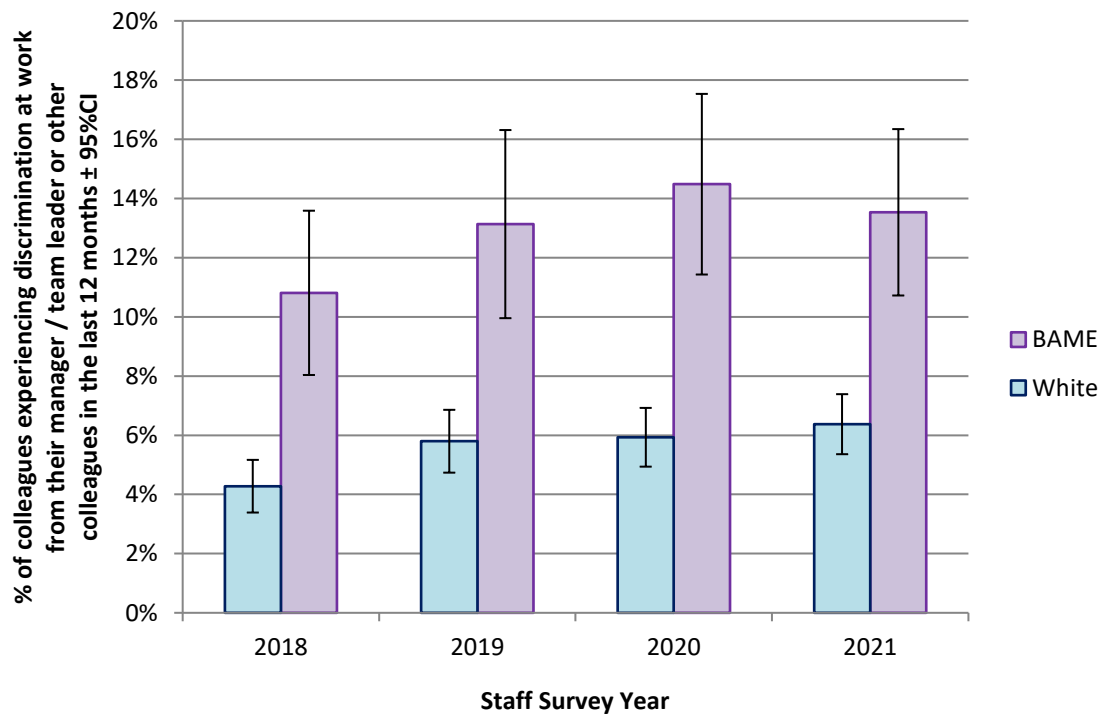
Table 12: Metric 8: The percentages of White colleagues and BAME colleagues who experienced discrimination at work from their manager / team leader or other colleagues in last 12 months, Staff Survey

Discrimination at work from a manager / team leader or other colleagues	2018	2019	2020	2021
% White colleagues	4.3%	5.8%	5.9%	6.4%
% BAME colleagues	10.8%	13.1%	14.5%	13.5%
<i>Asian</i>			11.6%	10.6%
<i>Black</i>			26.1%	23.3%
<i>Mixed</i>			12.2%	15.7%
<i>Other</i>			20.0%	15.0%
n. White colleagues	85 out of 1987	108 out of 1863	129 out of 2175	142 out of 2228
n. BAME colleagues	52 out of 481	57 out of 434	74 out of 511	77 out of 569
<i>Asian</i>			R	R
<i>Black</i>			R	R
<i>Mixed</i>			R	R
<i>Other</i>			R	R

Graph L: Metric 8: The percentages of colleagues from each ethnic group who experienced discrimination from managers or colleagues, according to the Staff Survey 2021



Graph M: Metric 8: How the percentage of colleagues who experienced discrimination has changed since 2018



Metric 9. Board representation

Description of metric 9:

- Percentage difference between BAME representation in the organisation's Board membership and the organisation's overall workforce, disaggregated by the Board's voting membership and executive membership.

Narrative for metric 9:

- In March 2022, compared to the level of representation in the workforce overall, BAME people were underrepresented:
 - amongst board members overall (-8.9% difference in representation),
 - and amongst executive board members (-8.9% difference in representation);
- however, BAME people were proportionately represented
 - amongst voting board members (+1.7% difference in representation).
- This represents a year-on-year improvement since March 2020. Please refer to Table 13.

Table 13: Metric 9. Differences in the levels of representation of BAME people amongst board members (overall, voting members, and executives), relative to the level of representation of BAME people in the workforce overall, at March 2019, at March 2020, at March 2021, and at March 2022

Board representation	March 2019	March 2020	March 2021	March 2022
Percentage BAME in the substantive workforce overall	22.6%	23.5%	24.4%	25.6%
Difference between all board members and the substantive workforce overall (%BAME)	-15.5%	-17.6%	-12.6%	-8.9%
Difference between voting board members and the substantive workforce overall (%BAME)	-13.5%	-14.4%	-6.2%	1.7%
Difference between executive board members and the substantive workforce overall (%BAME)	-22.6%	-23.5%	-14.4%	-8.9%

CLEAN VERSION TO BE PUBLISHED (see Track Changes version below, with updates since last year's action plan)

Leicestershire Partnership Trust

WRES Action Plan 2022 - 2024

Objective 1. Ensure Recruitment and Selection processes are inclusive and free from bias where candidates from Black, Asian and Minority Ethnic backgrounds have an equitable outcome compared to their white colleagues from application to appointment across all employment roles with an aim of eliminating any race equality disparities by 2025.

No.	Action	Lead	By When	Milestone	Progress	Improvement to Metric(s)	RAG
1	To ensure we involve key stakeholders such as our Black, Asian and minority ethnic Staff Support Network in the upcoming review of the Recruitment and Selection Policy	Deputy Director of HR and OD, Resourcing Manager, and Head of EDI	February 2023 (policy due for review)	<ul style="list-style-type: none"> • Commencement of review and engagement with stakeholders Autumn 2022 • Production of revised policy and process February 2023 	Diverse panel process in place and being monitored in line with 6 high impact Race Equality and Inclusion Strategy (REHIA) actions.	2, 7	B
2	Review Recruitment and Selection training to ensure it is up to date	Resourcing Manager, and member of EDI team	January 2023	<ul style="list-style-type: none"> • Commence review and engage with stakeholders Autumn 2022 (Black, Asian and minority ethnic Staff Support Network, managers, Recruitment team) • Commence new training Winter 2022 	Incorporate learning from Inclusive Recruitment Masterclasses run by NHS England Regional EDI team	2, 7	
3	Continue to work towards having 100% ethnically diverse recruitment panels	Resourcing Manager	Ongoing	<ul style="list-style-type: none"> • Identify hotspot areas where recruitment panels are not diverse, and work with managers 		2, 7	

				<ul style="list-style-type: none"> Identify any quick wins (e.g. managers not filling out panel information) 			
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Objective 2. Ensure that BAME staff are benefitting from Talent Management, Succession Planning and Career Progression leading to achievement of LPT model employer target of 25.6% by 2025

No.	Action	Lead	By When	Milestone	Progress	Improvement to Metric(s)	RAG
1	Establish Talent Management and succession planning Processes enabling Black, Asian and minority ethnic staff to progress into senior management positions in line with model employer targets (25.6% Black, Asian and minority ethnic staff into band 8a and above roles by 2025)	Head of OD and Head of EDI	March 2024	<ul style="list-style-type: none"> Develop On-Merit plan aligning to LPT, Group, regional and national Talent Management strategies Launch programme Create an Inclusive Talent Management toolkit for managers 	Action 3 of the National 6 high impact actions require focus on establishing criteria for talent pools. System wide EDI Taskforce have set Talent Management, Succession Planning and Career Progression as a key priority. Talent Management and Succession Planning Strategy in place and includes focus on model employer target. TM pilot programme has started with Executive Directors and will be cascaded down management tiers.	1, 2, 4	A
2	Continue to provide targeted Interview Skills and mock interview training for Black, Asian and minority ethnic colleagues.	Resourcing Manager	Ongoing	<ul style="list-style-type: none"> Dates set and advertised for 2021/22 Continue throughout 2022/23 	These sessions are being regularly run. Numbers are small but positively received. Continuation of these sessions are planned for 2022/23 with an aim of increasing participation. Expand interview coaching offer	1, 2, 4	A

					following positive feedback.		
3	<p>Provide and support targeted career development opportunities for Black, Asian and minority ethnic colleagues</p> <p>Identify additional specific needs of International recruits.</p>	Head of OD/Executive Team, Head of International Nursing Recruitment	Ongoing	<ul style="list-style-type: none"> • Continue We Nurture training to Black, Asian and minority ethnic colleagues • Work in collaboration with the Midlands Academy to run local Stepping Up Programme • Developing Diverse Leadership course for Nurses and AHPs (Bands 5 to 7) – LLR Academy, Autumn/Winter 2022 	<p>We Nurture Programme is underway.</p> <p>Working with Midlands Leadership Academy to run local Stepping Up Programme. All leadership programmes were put on hold during the pandemic.</p> <p>Developing Diverse Leadership course applications opened July 2022, closing September 2022</p> <p>To ensure International recruits also access career development opportunities</p>	1, 2, 4	A

Objective 3. Create a culturally inclusive organisation for Black, Asian and Minority Ethnic Colleagues in order that there are demonstrable improvements in WRES staff survey indicators 7 and 8

No.	Action	Lead	By When	Milestone	Progress	Improvement to Metric(s)	RAG
1	Deliver a series of Listening events for staff who are Black, Asian and minority ethnic, Disabled and LGBT in order for colleagues to speak up and raise any concerns.	Chairs and exec sponsors of staff networks, EDI team	Summer 2023	<ul style="list-style-type: none"> • Agree timetable of LIA events • Review themes as identified in the Staff Network Survey and Discussions at Network meetings • Ensure outputs from events feature in staff network 	A number of Trust wide and directorate level Listening events took place during 2020/21. Plans are to continue these as they have worked well as a mechanism for raising concerns and feedback. Ask what barriers there are to	7	A

				highlight reports to EDI Workforce Group	speaking up, if there are any barriers affecting certain groups?		
2	Continue to deliver impactful Race and Cultural Intelligence Learning Sets which include lived experience of Black, Asian and minority ethnic staff to all line-managers	Head of EDI and EDI Specialist	Sessions to recommence in Autumn 2022	<ul style="list-style-type: none"> • Communicate requirement for all line-managers to attend the learning sets • Report numbers attending to EDI Workforce Group • Refresh learning package Summer 2022 – complete • Relaunch sessions Autumn 2022 	Over 200 managers have attended the training to date. Consider how to embed learning after the initial training – delegates commit to an EDI objective in their next appraisal. Delegate-led action learning sets? SMART delegate pledges to review after 6/12 months?	1, 2, 3, 6, 7, 8	A
3	Completion of third Cohort of Reverse Mentoring Programme	Head of EDI	December 2022	<ul style="list-style-type: none"> • 3rd cohort launched • Programme underway 	Latest programme is underway and midway through programme delivery. Newsletter developed and shared with participants. Feedback is positive. Review and evaluation Delegates to commit to an EDI objective in their next appraisal based on learning and actions coming from the programme.	1, 2, 6, 7, 8	A
4	Develop EDI outcome based Objectives within all leadership appraisals.	Head of EDI and Head of OD	August 2022	• Roll out of guidance for implementation	TBC – awaiting ULearn update Rollout guidance	5, 6, 7, 8	A
5	Ensure that key/important events and festivals are celebrated and used as learning opportunities for staff from all backgrounds	Chair of Black, Asian and minority ethnic Staff Support Network	Ongoing	<ul style="list-style-type: none"> • Calendar of events and festivals developed • Delivery of important events (SAHM and BHM) • Celebrations for Diwali, Vaisakhi etc. 	Black, Asian and minority ethnic SSN Chair has been working with the SSN to co-design and Co-deliver. Working with NHFT to deliver a programme across both Trusts.	n/a	A
6	Cultural Competency Programme to improve CC across LPT leadership	Head of EDI	February 2023	• Programme commencing July 2022	CC Enablers CC 360 degree feedback	1, 2, 3, 6, 7, 8	A

				<ul style="list-style-type: none"> • Review success of programme March 2023 			
7	Zero Tolerance campaign relaunch, with additional supportive materials to encourage speaking up	EDI Specialist, Communications	September 2022	<ul style="list-style-type: none"> • Relaunch of campaign in September 2022 • Evaluate in Autumn/Winter 2022 	Requirement for more training for staff to know how to approach these situations, what to say	5, 8	A

Objective 4: review disciplinary processes to ensure equity among all colleagues

No.	Action	Lead	By When	Milestone	Progress	Improvement to Metric(s)	RAG
1	Review disciplinary processes for substantive and bank staff to ensure principles of equity and just culture are embedded at every stage	HR, EDI	Summer 2023	<ul style="list-style-type: none"> • Review processes • Present findings and make any necessary changes, 2023 • Scope any other policies where just culture needs to be considered 		3	B

The basis for our action plan:

Midlands Workforce, Race, Equality and Inclusion (WREI) Strategy: key actions

<https://www.england.nhs.uk/midlands/wrei/>

Action Point 1: Health and wellbeing support for everyone

Action Point 2: Get more BME staff to speak up

Action Point 3: Stop racism when staff are disciplined

Action Point 4: Stop racism when people apply for jobs and get promoted

Action Point 5: Be honest and take responsibility

The National Equality, Diversity and Inclusion Team have identified six high impact actions for recruitment and selection in particular:

6 National High Impact Race Equality actions

1. Ensure ESMs own the agenda, as part of culture changes in organisations, with improvements in BAME representation (and other under-represented groups) as part of objectives and appraisal by setting specific KPIs and targets linked to recruitment which are time limited, specific and linked to incentives or sanctions
2. Introduce a system of 'comply or explain' to ensure fairness during interviews. This system includes requirements for diverse interview panels, and the presence of an equality representative who has authority to stop the selection process, if it was deemed unfair.
3. Organise talent panels, creating a 'database' of individuals by system who are eligible for promotion and development opportunities and ensure these are advertised to all staff, agree positive action approaches to filling roles for under-represented groups and set transparent minimum criteria for candidate selection into talent pools
4. Enhance EDI support available to train organisations and HR policy teams on how to complete robust / effective Equality Impact Assessments of recruitment and promotion policies and to ensure that for Bands 8a roles and above, hiring managers include requirement for candidates to demonstrate EDI work / legacy during interviews.
5. Overhaul interview processes to incorporate training on good practice with instructions to hiring managers to ensure fair and inclusive practices are used, ensure adoption of values-based shortlisting and interview approach and consider skills-based assessment such as using scenarios.
6. Adopt resources, guides and tools to help leaders and individuals have productive conversations about race.

WITH TRACK CHANGES

Leicestershire Partnership Trust

WRES Action Plan 2022 - 2024

Objective 1. Ensure Recruitment and Selection processes are inclusive and free from bias where candidates from Black, Asian and Minority Ethnic backgrounds have an equitable outcome compared to their white colleagues from application to appointment across all employment roles with an aim of eliminating any race equality disparities by 2025.

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2	Review Recruitment and Selection training to ensure it is up to date	Resourcing Manager, and member of EDI team	January 2023	<ul style="list-style-type: none"> • Commence review and engage with stakeholders Autumn 2022 (Black, Asian and minority ethnic Staff Support Network, managers, Recruitment team) • Commence new training Winter 2022 	Incorporate learning from Inclusive Recruitment Masterclasses run by NHS England Regional EDI team	2, 7	
3	Continue to work towards having 100% ethnically diverse recruitment panels	Resourcing Manager, EDI team	Ongoing	<ul style="list-style-type: none"> • Identify hotspot areas where recruitment panels are not diverse, and work 		2, 7	

				with managers • Identify any quick wins (e.g. managers not filling out panel information)			
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2	Continue to provide targeted Interview Skills and mock interview training for Black, Asian and minority ethnic colleagues.	Resourcing Manager, Head of International Nursing Recruitment	Ongoing	<ul style="list-style-type: none"> • Dates set and advertised for 2021/22 • Continue throughout 2022/23 	These sessions are being regularly run. Numbers are small but positively received. Continuation of these sessions are planned for 2022/23 with an aim of increasing participation. Expand interview coaching offer following positive feedback.	1, 2, 4	A
3	Provide and support	Head of	Ongoing	• Continue We Nurture	We Nurture Programme is underway.	1, 2, 4	A

	<p>targeted career development opportunities for Black, Asian and minority ethnic colleagues</p> <p>Identify additional specific needs of International recruits.</p>	OD/Executive Team		<p>training to Black, Asian and minority ethnic colleagues</p> <ul style="list-style-type: none"> • Work in collaboration with the Midlands Academy to run local Stepping Up Programme • Developing Diverse Leadership course for Nurses and AHPs (Bands 5 to 7) – LLR Academy, Autumn/Winter 2022 	<p>Working with Midlands Leadership Academy to run local Stepping Up Programme. All leadership programmes were put on hold during the pandemic.</p> <p>Developing Diverse Leadership course applications opened July 2022, closing September 2022</p> <p>To ensure International recruits also access career development opportunities</p>		
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2	Continue to deliver impactful Race and Cultural	Head of EDI and EDI Specialist	Sessions to recommence	• Communicate requirement for all line-managers to	Over 200 managers have attended the training to date.	1, 2, 3, 6, 7, 8	A

	Intelligence Learning Sets which include lived experience of Black, Asian and minority ethnic staff to all line-managers		in Autumn 2022	attend the learning sets <ul style="list-style-type: none"> • Report numbers attending to EDI Workforce Group • Refresh learning package Summer 2022 – complete • Relaunch sessions Autumn 2022 	Consider how to embed learning after the initial training – delegates commit to an EDI objective in their next appraisal. Delegate-led action learning sets? SMART delegate pledges to review after 6/12 months?		
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	supportive materials to encourage speaking up			September 2022 • Evaluate in Autumn/Winter 2022	these situations, what to say		
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Objective 4: review disciplinary processes to ensure equity among all colleagues

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	Review disciplinary processes for substantive and bank staff to ensure principles of equity and just culture are embedded at every stage	HR, EDI	Summer 2023	<ul style="list-style-type: none"> • Review processes • Present findings and make any necessary changes, 2023 • Scope any other policies where just culture needs to be considered 		3	B

The basis for our action plan:

Midlands Workforce, Race, Equality and Inclusion (WREI) Strategy: key actions

<https://www.england.nhs.uk/midlands/wrei/>

Action Point 1: Health and wellbeing support for everyone

Action Point 2: Get more BME staff to speak up

Action Point 3: Stop racism when staff are disciplined

Action Point 4: Stop racism when people apply for jobs and get promoted

Action Point 5: Be honest and take responsibility

The National Equality, Diversity and Inclusion Team have identified six high impact actions for recruitment and selection in particular:

6 National High Impact Race Equality actions

1. Ensure ESMs own the agenda, as part of culture changes in organisations, with improvements in BAME representation (and other under-represented groups) as part of objectives and appraisal by setting specific KPIs and targets linked to recruitment which are time limited, specific and linked to incentives or sanctions
2. Introduce a system of 'comply or explain' to ensure fairness during interviews. This system includes requirements for diverse interview panels, and the presence of an equality representative who has authority to stop the selection process, if it was deemed unfair.
3. Organise talent panels, creating a 'database' of individuals by system who are eligible for promotion and development opportunities and ensure these are advertised to all staff, agree positive action approaches to filling roles for under-represented groups and set transparent minimum criteria for candidate selection into talent pools
4. Enhance EDI support available to train organisations and HR policy teams on how to complete robust / effective Equality Impact Assessments of recruitment and promotion policies and to ensure that for Bands 8a roles and above, hiring managers include requirement for candidates to demonstrate EDI work / legacy during interviews.
5. Overhaul interview processes to incorporate training on good practice with instructions to hiring managers to ensure fair and inclusive practices are used, ensure adoption of values-based shortlisting and interview approach and consider skills-based assessment such as using scenarios.
6. Adopt resources, guides and tools to help leaders and individuals have productive conversations about race.