

Volunteer Vision eNewsletter



Issue 30

Autumn 2022

We promote, recruit and support volunteers in making a positive difference to enhance patient experience and the quality of our services at LPT

Welcome to the Autumn edition Thank you to all our wonderful LPT volunteers for all you do.

Good luck to Azar Richardson, Malcolm Heaven and the Volunteer Drivers who have been shortlisted for the LPT Volunteer of the Year Celebrating Excellence Awards, taking place at the Mecure Grand hotel on Thursday, 13 October.

Volunteering Team The Volunteering Team is changing again. **Jean Denyer** who has been supporting the volunteering team, was funded by the Winter Funding Project which has now ended. A huge Thank You to Jean for all the help and support that she has provided. Jean will still be supporting the Trust as a volunteer. **Philomena Etuokwu** will also be stepping down from her role as Volunteering Co-ordinator for Transport services at the end of October. Phil had kindly joined the team as a Bank person. A huge Thank You to Phil too on the help and support that she has provided.

The role of Volunteering Co-ordinator – Transport is being advertised and we hope to fill this post as soon as possible. If there is anyone that is interested in the post and would like more information, please do get in touch.

Recovery of Volunteers Following the Covid Pandemic, we have returned many services, however there are still a few areas where we are still trying to recover in areas, we have not forgot about you.

Training The team have been working closely with the Trust training team to streamline training for volunteers. We are working on getting training records onto the Trust's uLearn and ensuring relevant modules are in place. We will keep you posted on changes as we progress training. However, if you would like to be part of discussions on understanding where we are and how this is progressing, please let us know.

Volunteering Ideas We are always looking at ideas for putting on interesting activities for our volunteers, it would be great to hear your ideas especially as Christmas is just around the corner!!

Did you know We now have 279 volunteers registered with the Trust.

Voluntary Transport Service

The Service is mainly designed for Mental Health service users, who have limited means of attending their consultant appointments within the Trust. Service users who are classed as vulnerable people include adults, the elderly, and young people. Transport requests cover Leicester, Leicestershire, Rutland, and on occasions beyond.

All volunteer drivers use their own vehicles and receive expenses for fuel/mileage. Some drivers have been volunteering for over fifteen years and are very dedicated. They are on the road before 8:30am and latest returns are 4pm.

With only 6 drivers, we are today covering in excess of 4,000 miles per month and on average 150 journeys per month.



If you know someone who would be interested in becoming a volunteer driver please contact us:
07392316770 lpt.VoluntaryTransport@nhs.net

Day in the Life of a Volunteer Driver—Tony Ross



Quite simply, I absolutely love it! I feel privileged to be able to offer help to people who are less fortunate than me. I love driving, I love meeting people and I talk too much.

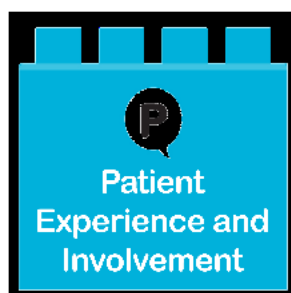
“Becoming a volunteer driver has felt like the most natural thing in the world.”

As a volunteer driver I use my own vehicle to collect patients, Voluntary Transport Service LPT provide me with a mileage allowance to cover fuel and running costs, but vehicle maintenance is down to me. Using my own vehicle means that patients receive a person-centred service rather than just transport, and this, together with what I hope is my friendly support, helps to relax patients who are understandably concerned about what their trips may involve. I believe having a relaxed and engaging driver helps to take the patients mind off whatever they are going to face. They also get to hear some terrible jokes!

I also help with Med drops to pharmacies. I love volunteering as helping people in any capacity gives me immense joy.

Please let us know if you would like to share your volunteer story to feature in future volunteer newsletters.

Involvement Opportunities



Patient Experience and Involvement Team are looking for people with lived experiences to work with them to make improvements which enables them as an organisation to shape our services to better meet the needs of our local communities.

For more information click here [Involvement Opportunities](#)

If you would like to learn more about how you can become involved as a service user/carer or family member, please contact the Patient Experience and Involvement Team on: lpt.patient.experience@nhs.net or by phone: 0116 295 0818.

Please [click](#) to see the latest Patient Experience & Involvement Newsletter.

LPT Policies are now available for you to access via the LPT website, please click link <https://www.leicspart.nhs.uk/about/policies/>

If you need to speak to a member of the Team here are our details:

Minaxi Patel— 07747758822

Justine Warner— 07990772189

Jane Richards— 07771772565

Voluntary Transport-
07392316770



Volunteers' access to StaffNet for latest LPT information

Go to our normal site: <https://staffnet.leicspart.nhs.uk/>

username: Staffnetvolunteers@leicspart.nhs.uk

password:

For **WeBenefits/discounts** click link:

<https://staffnet.leicspart.nhs.uk/your-working-life/webenefit/>

Please remember to let us know when your personal details change (address, email or telephone number) so we can keep our records up to date.

Please also let us know when you don't wish to volunteer with us anymore.

We are located in Unit 2, Bridge Park Plaza, Bridge Park Road, Thurmaston, Leicester, LE4 8PQ

For further information please tel: 0116 295 0918 or email us at lpt.volunteering@nhs.net

website at: www.leicspart.nhs.uk/volunteering