

# Caseload Review

## Cedars CMHT

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# Why now?



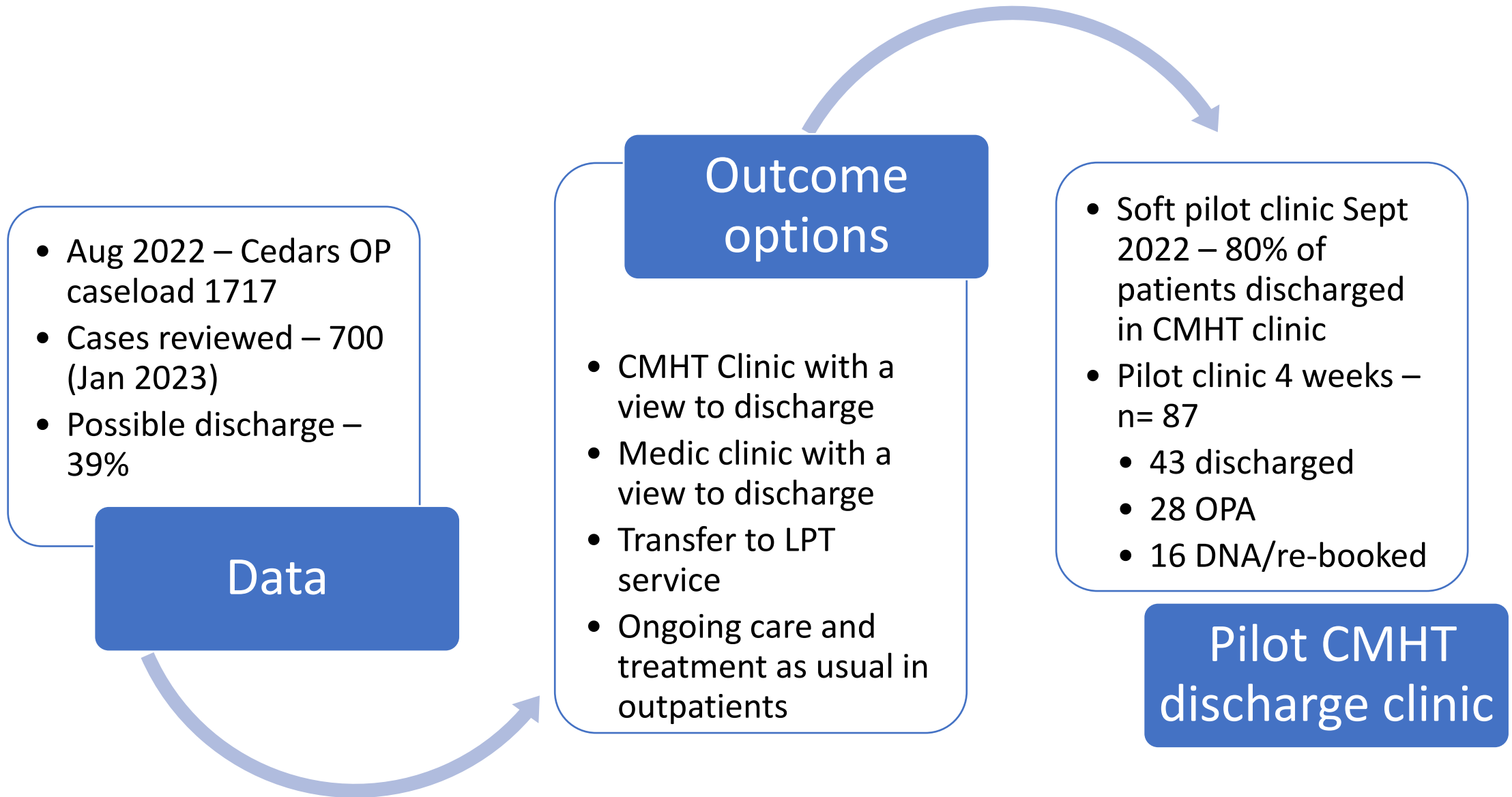
Patient safety & quality of care



High caseload numbers in  
outpatients



Retention and recruitment



- Aug 2022 – Cedars OP caseload 1717
- Cases reviewed – 700 (Jan 2023)
- Possible discharge – 39%

## Data

## Outcome options

- CMHT Clinic with a view to discharge
- Medic clinic with a view to discharge
- Transfer to LPT service
- Ongoing care and treatment as usual in outpatients

- Soft pilot clinic Sept 2022 – 80% of patients discharged in CMHT clinic
- Pilot clinic 4 weeks – n= 87
  - 43 discharged
  - 28 OPA
  - 16 DNA/re-booked

## Pilot CMHT discharge clinic

# Aligning with Transformation of Community Services

Ameliorate risks around workforce capacity, recruitment & retention and consequent effect on patient safety and quality of care

Improve patient experience: the right support the first time by increasing flexibility & flow

Shared caseloads based on patient need

Integrated working with wider health partners in the ICS & support in local neighbourhoods

# Current position



Clear outcomes from caseload review that align with transformation 1717 → 1630



Implementation is resource intensive and dependent (& fragile with current pressures)



Innovation with available resources: driven by senior clinicians with local knowledge



Communication with patients and primary care



Clinical risk mitigation key to long term success

# Next Steps

Embedding the work  
& cultural changes  
within the integrated  
neighbourhood model

Iterative process to  
review caseloads  
across the service

Timescale vs  
resources