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QAC – 20th December 2022 09.00-11.30 Highlight Report

Strength of Assurance	Colour to use in 'Strength of Assurance' column below
Low	Red - there are significant gaps in assurance and/or not properly assured as to the adequacy of action plans/controls
Medium	Amber - there is reasonable level of assurance but some issues identified to be addressed.
High	Green – there are no gaps in assurance and there are adequate action plans/controls

Agenda Item:	Assurance level:	Committee escalation:	ORR Risk Reference:
Director of Nursing, AHPs and Quality – verbal escalations	NA	System work is underway with a Quality Summit held to understand barriers to patient flow as part of winter preparedness. A pilot of new hand-held electronic devices will be evaluated in the new year. Further to positive legionella results at a community hospital in October, which were low risk occurrences with immediate action taken, there is now a long term plan to respond to any future outbreaks. Final report of a joint Special Educational Needs and Disabilities (SEND) inspection is awaited, early feedback suggests no specific areas of concern. There are emerging capacity risks for managing the Liberty Protection Safeguards implementation and around suicide and self-harm work programme. An update on potential funding support will come to next QAC.	
Quality Forum Highlight Report 10 th November 2022 – Paper C	MEDIUM	Following several medicines management issues, a review is being undertaken by the Head of Pharmacy and will be reported via the next highlight report. A focussed discussion on Serious Incidents will be scheduled for QAC in April along with a proposed Board Development session on the new National Patient Safety and Incident Reporting Framework. Work has begun on function of the Patient Safety Team and alignment of sign-off processes.	59
Safeguarding Committee Highlight	MEDIUM	Learning and Development Team are acting on levels of Safeguarding	61, 84

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Report 12 th October 2022 – Paper D		training. Capacity in the Safeguarding team is being closely monitored with recruitment to 3 senior roles taking place in January. There was assurance provided around the actions from the Joint Agency Targeted Inspection.	
Medical Director – verbal escalations	NA	Concerns remain around the heavy reliance on locums to support vacancies in the consultant workforce, of particular concern in December when some locums opt not to work or work less shifts. Consultants who have left LPT in the past year have either moved abroad or to work for private providers. Work is ongoing to make employment opportunities for new registrars more attractive.	
Mental Health Act Governance Delivery Group Highlight Report 16 th November 2022 – Paper E	MEDIUM	Themes from CQC Mental Health Act (MHA) Inspections were noted and are being acted upon. Regional funding for MHA training will become available shortly but legislative changes are not expected for at least another 12 months. An upward trajectory for current MHA training compliance was noted, although performance in different areas was variable. Detailed scrutiny in Directorate of Mental Health was noted. SystemOne issues for Section 17 leave are still unresolved, MHA Office continues to work with IT team to address this and will report back to QAC.	61
Quality Network for Learning Disability Update on Benchmarking and Service Development – Paper F	HIGH	Work continues against 2 national standards for Learning Disability services, which provides an opportunity for sustained improvements and benchmarking. QAC was assured by the progress detailed in the report.	
CQC Action Plan Assurance Report – Paper G	HIGH	All actions remain on track for completion. A new self-assessment tool for CQC readiness has been piloted with positive feedback.	
Performance Report (Month 8) – Quality and Workforce Measures	MEDIUM	The vacancy rate was corrected from the report and stands at 12.9%. Actions to address this are covered in the Workforce Plan. Sickness levels are	84

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– Paper H		typical for this period but remains a focus in directorates. CQUIN achievement is on target with narrative provided for assurance.	
Pressure Ulcer Quality Improvement Progress Report – Paper I	MEDIUM	Report detailed levels of Pressure Ulcers since March 2022 and progress on actions, focussing on prevention, identification, and treatment. There is increased and targeted Tissue Viability Nurse support in community hubs. Despite significant work across services and a robust trust-wide focus, trajectories are unlikely to be met. However, a decrease in vacancies and increase in training should have a positive impact going forward. A joint strategic group with Northamptonshire Healthcare Foundation Trust will meet in January to develop a programme of learning and updates will be received via the Quality Forum.	61, 84
Safeguarding Quarter 2 Report – Paper J	MEDIUM	Local authority funding will be available for posts to support health cover at strategy meetings, following Teen Health service changes in the county. Contacts for Safeguarding advice continue to rise while a Safeguarding Supervision Strategy is being developed. Details of risks under the remit of the Safeguarding team and mitigations were provided in the report. Assurance was given that the Quality Improvement Plan would be completed on schedule.	84
Quality & Safety Review – Paper K	HIGH	QAC received a highly detailed report on in-patient MH and LD services, as requested by the National Director of Mental Health. Methodology used multiple sources of information and included patient and carer lived experiences. Review demonstrates LPT commitment to ensuring closed cultures do not develop, with systems and processes in place to mitigate risks. Recommendations from the review will be sited in appropriate areas of the Trust. Summary slides are to be published on the LPT website. QAC	88

Agenda Item:	Assurance level:	Committee escalation:	ORR Risk Reference:
		supported the proposals in the report acknowledging that there may be an additional resource requirement.	
Review of Learning from Independent Investigation into East Kent Maternity and Neonatal Services – Paper L	HIGH	The findings of the report have been reviewed in line with other external reports e.g. Ockenden Review. Transferrable learning for LPT has been identified in light of the new patient safety strategy. QAC supported recommendations to develop a local implementation improvement plan.	88
Ligature Risks Quarter 2 Report – Paper M	HIGH	There is an ongoing review of the NICE guidance, in relation to number of fixed ligature points and non-fixed ligature incidents. This will form part of Quality Account actions to ensure targets are met. QAC was assured by these actions and the management of ligature risks.	
Director of HR - verbal escalations	NA	It was advised that the planned industrial action by East Midlands Ambulance Service presented a significant workforce challenge.	
Datasets to Support the Workforce Plan – Paper N	HIGH	A comprehensive update was presented on the datasets used to monitor performance against the Trust Wide Workforce, Recruitment and Agency Plan. Although the challenge of nurse recruitment remains, there is evidence of traction being made in relation to agency reduction with specific action plans in the Directorate of Mental Health. In relation to early retirements in the medical workforce, LPT is part of an NHSE programme to retain consultants. In all roles there is work underway around flexible working opportunities and stay conversations. The datasets are appropriate to track progress against all aspects of the plan.	61, 84, 86
Strategic Workforce Committee Highlight Report 22 nd November 2022 – Paper O	HIGH	The mandatory Oliver McGowan e-learning, in relation to caring for persons with learning disabilities and autistic children and adults, has been launched. LPT's has a 51% completion of the National Staff Survey and results will be	61, 74

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		released in March 2023. Uptake of flu vaccinations by staff is at 51% which is an improvement on last year.	
Guardian for Safe Working Hours Quarter 2 and Quarter 3 Reports – Paper P	HIGH	Over this period there were only 2 exception reports for minor breaches and appropriate actions taken.	
Organisational Risk Register – Paper Q	MEDIUM	QAC approved a reduction in the risk score for Risk 73 and rewording of Risk 74. QAC asked that Risk 61 be kept open pending a full review. This was due to recent move back to face to face training and challenged compliance levels in mandatory training by temporary staff.	
Health & Safety Committee Highlight Report 3 rd November 2022 – Paper R	HIGH	Some areas of medium assurance were reported but have actions in place to address.	
Internal Audit Reports – Paper S	MEDIUM	QAC considered the limited assurance outcome from the Violence and Aggression Incidents Audit report and asked that the Health and Safety Committee monitor actions and escalate any concerns via the highlight report.	59, 84
Paper/Updates not received in line with the workplan	NA	<ul style="list-style-type: none"> • Research & Development Quarter 2 and Quarter 3 to come to February meeting • Policy Report to come to February meeting • Freedom to Speak Up 6 Monthly Report to come to February meeting 	

Chair of Committee:	Moira Ingham, Non-Executive Director
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